Appendix 3 (Final interview with the Client)

— (Me) Hello. So, how did you like the web application?

— (Client) My experience with it was great so far. It's a brilliant piece of software!

— (Me) Have you tested all its features of it?

— (Client) I think so, yes. It worked perfectly fine.

— (Me) Could we review all the success criteria and check if the software meets them?

— (Client) Yeah, sure. (The client proceeds to discuss each of the success criteria, confirming that the software met all of them.)

— (Me) Thank you. However, I want some more feedback on the software. Was the application able to authenticate and authorize users with different permissions? What was your experience with it, and what could be improved?

— (Client) Yes, it worked perfectly fine. The resources and data were restricted to unauthenticated accounts, ensuring the safety of the content within the application. I couldn't find any major issues that need improvement.

— (Me) I'm glad to hear that. How did you like the visual design of the application? Was it easy to understand and use?

— (Client) As a minimalist myself, I loved it. There were basically no unnecessary buttons or information, which I think is excellent.

— (Me) How could this project be improved in the future?

— (Client) Well, I think that the project fulfils everything that you set out to do, so there are not a lot of things to improve. However, the scope of the project could be expanded.

— (Me) Do you have any suggestions on how?

— (Client) I think that the project could use scheduled updates and a notification system.

— (Me) Those are great suggestions. I'll definitely consider implementing them in future updates. Working with you was a great experience, and I'm looking forward to helping you if any issues with the software arise.

— (Client) The pleasure is mine. I am very satisfied with the solution that you've created, and I am looking forward to working with you again.

— (Me) Thanks a lot. Have a nice day.

— (Client) Thanks. You too.