

Requirment ID	As a	I should be able to	Sprint #	Comments	Marks
1	Tourist/ Advertiser/ Tour Guide/ Seller/ Tourism Governor/Admin	Login using username and password	3		6
2	Tourist/ Tour Guide/ Advertiser/ Tourism Governor/ Admin/ Seller	Change my password	2		6
3	Tourist/ Tour Guide/ Advertiser/ Tourism Governor/ Admin/ Seller	Forget my password using an OTP sent to my email	3		6
4	Guest	Register (sign up) as a tourist using email, username, password, mobile number, nationality, DOB, job/student	1	DOB cannot be changed. Anyone under the age of 18 cannot book anything on the website.	2
5	Guest	Register (sign up) as a tour guide/ advertiser/ seller on the system with username, email and password	1		3
6	Guest	Upload required documents	2	ID and certificates for tour guide, ID and taxation registry card for advertisers, ID and taxation registry card for sellers	6
7	Tour Guide	Create/ Read/ Update my profile with my information as a tour guide including mobile number, years of experience, previous work(if exists), etc.. if accepted as a tour guide on the system	1	similar to LinkedIn individual profiles	6
8	Advertiser	Create/ Read/ Update my profile with my information as a company including a link to my website, hotline, company profile, etc.. if accepted as an advertiser on the system	1	similar to LinkedIn company profiles	6
9	Seller	Create/ Read/ Update my profile with my information as a Seller including name and description. if accepted as a seller on the system	1		6
10	Tour Guide/ Advertiser/ Seller	Upload picture	2	photo for tour guide, logo for advertiser/seller	3
11	Tourist	Read/ Update my profile that includes all my information including my wallet	1	username and wallet is not editable	2
12	Admin	View the documents uploaded by tour guides/ advertisers/ sellers that are trying to register on the system	2		2
13	Admin	Accept/ Reject tour guides and advertisers and sellers based on uploaded documents	2		4
14	Tour Guide/ Advertiser/ Seller	Accept the terms and conditions if accepted on the system	2	cannot use the system until the terms and conditions are accepted	3
15	Tourist/ Tour Guide/ Advertiser/ Seller	Request my account to be deteled off the system	2	an account will be deleted only if no events or activities or itenararies are upcoming and have bookings that are paid for. The account profiles along with all associated events, activities and itineraries will not be visible to tourists.	4
16	Admin	Delete account off system	1		2
17	Admin	Add Tourism Governer to the system by creating a unique username and password	1		2
18	Admin	Add another admin to the system by creating a unique username and password	1		2
19	Advertiser	Create/ Read/ Update/ Delete an activity by entering its date, time, location (using Google Maps), price (or price range), category, tags, special discounts, if booking is open	1	The advertiser is a company or entity such as Ski Egypt, Kidzania, Helmyman Events, Tickets Marche, Taskarti, London cab, etc...	8
20	Tour Guide	Create/ Read/ Update/ Delete an itinerary along with the details including activities, locations to be visited, timeline, duration of each activity, language of tour, price of tour, available dates and times, accesibility, pick up/ drop off location.	1	an itinerary cannot be deleted if bookings are already made	8
21	Tourism Governor	Create/ Read/ Update/Delete museums and historical places along with it's details like description, pictures, location, opening hours, ticket prices	1	tickets prices vary if foreigner, native or student	8
22	Tourism Governor	Create tags for different historical locations (e.g., type, historical period).	1	Types are: Monuments,Museums, Religious Sites,Palaces/Castles	2
23	Admin	Create/ Read/ Update/ Delete an activity category (food, stand up comedy, concert, party, bazaars. exhibitions, sports matches/ events, parks, etc..) for activities	1		8
24	Admin	Create/ Read/ Update/ Delete preference tags (historic areas, beaches, family-friendly, shopping, budget-friendly)	1		8
25	Tour Guide	Activate/ deactivate an itinerary with bookings	2	itineraries with bookings can only be deactivated. People who already booked will attend normally. The itinerary will disappear for those who have not yet booked anything.	2

26	Tour Guide/ Advertiser/Tourism Governer	View a list of all my created activities/ itineraries / museums and historical places	1		3
27	Admin	View a sales report containing all my revenue from different events/ itineraries/ sales from the gift shop	3	app rate must be 10% of any event/ itinerary booked and paid for online	2
28	Tour Guide/ Advertiser/ Seller	View a sales report containing all my revenue	3		6
29	Tour Guide/ Advertiser	Filter sales report based on a activity/ itinerary/date/month	3		4
30	Tour Guide/ Advertiser	View a report containing the total number of tourists that used my itinerary/ came to my activity	3		4
31	Tour Guide/ Advertiser	Filter the report of total number of tourists that used my itinerary/ came to my activity by month	3		4
32	Admin/ Seller	Filter sales report based on a product/date/month	3		4
33	Admin	Flag an event/ itinerary I deem inappropriate	2	Flagged event will no longer be visible to tourists/ guests	2
34	Tour Guide/ Advertiser	Receive notifications when an event or itinerary of mine is flagged as inappropriate by the admin on the system	3		4
35	Admin	View the number of users in total and the number of new users per month	3		2
36	Tour Guide/ Advertiser	Receive notifications when an event or itinerary of mine is flagged as inappropriate by the admin by email	3		4
37	Tourist	Search for specific museum/historical place/activity/itinerary by its name or cateogory or tag	1		2
38	Tourist/ Guest	View a step-by-step guide on the steps I must take in order to begin my vacation	3	Demo to show user how to use the system	4
39	Tourist	Select my preferences for my vacation in terms of historic areas, beaches, family-friendly, shopping, budget, etc..	2		2
40	Tourist	Book a flight using a 3rd party application (not using a link)	2		5
41	Tourist	Book a hotel using a 3rd party application (not using a link)	2		5
42	Tourist	Book transportation through transportation advertisers	2		2
43	Tourist/ Guest	Choose a category of activities	2		4
44	Tourist/ Guest	View all the upcoming activities, itineraries and historical places/museums	1		4
45	Tourist/ Guest	Filter all upcoming activities based on budget or date or category or ratings	1		4
46	Tourist/ Guest	Sort all upcoming activities/itineraries based on price or ratings	1		4
47	Tourist/ Guest	Filter all available/ upcoming itineraries based on budget, date, preferences (historic areas, beaches, family-friendly, shopping) and language	1		4
48	Tourist/ Guest	Filter historical places/museums by tag	1		4
49	Tour Guide	Create/ Read/ Update/ Delete a tourist itenery with all details of the activities and the locations that will be visited for a specific date range inlcuding tags	1		8
50	Tourist	Share an acitivity, museums and historical places or itinerary via copy link or email	2		2
51	Tourist	Choose the currency I want to view the prices in	2		2
52	Tourist	Rate a tour guide I completed a tour with	2		2
53	Tourist	Comment on a tour guide I completed a tour with	2		2
54	Tourist	Rate an itinerary made by a tour guide which I followed with that tour guide	2		2
55	Tourist	Comment on an itinerary made by a tour guide which I followed with that tour guide	2		2
56	Tourist	Rate an event/activity that I attended	2		2
57	Tourist	Comment on an event/activity that I attended	2		2
58	Tourist	Book a ticket to an event/activity or itinerary	2		4
59	Tourist	Pay online for an event/ activity or itinerary using credit card/ debit card (using Stripe) or from wallet if available	3		4
60	Tourist	Receive a payment receipt via email upon paying for an event/ itinerary	3		2
61	Tourist	Cancel a booking at an event/ activity or itinerary 48 hours before the start of the event/ activity or itinerary	2		2
62	Tourist	View the amount from the cancelled event/ activity or itinerary in my wallet	3		2
63	Tourist	View all the upcoming activities/ itineraries that I paid for	3		2
64	Tourist	View all my past activities/ itineraries that I paid for (history)	3		2
65	Tourist	Bookmark (save) events so I can view them later	3		2
66	Tourist	View a list of all my saved events	3		2
67	Tourist	Request to be notified when an event I am interested in starts taking bookings	3		2
68	Tourist	Receive notifications reminding me of upcoming events that I booked/ paid for on application	3		2
69	Tourist	Receive notifications reminding me of upcoming events that I booked/ paid for via email	3		2

70	Tourist	Receive loyalty points upon payment for any event/ itinerary	2	number of points in level 1 = amount paid * 0.5 number of points in level 2 = amount paid * 1 number of points in level 3 = amount paid * 1.5	3
71	Tourist	Receive a badge based on my level	2	My level is specified based on number of points collected. level 1: up to 100K points level 2: up to 500k points level 3: more than 500K points	2
72	Tourist	Redeem my points to cash in my wallet	2	10000 points = 100 EGP	2
73	Tourist	File a complaint with title, body (problem) and date	2		2
74	Admin	View a list of all complaints issued and their statuses (pending/resolved)	2		2
75	Admin	View the details of a selected complaint	2		2
76	Admin	Mark complaint as pending/resolved	2		2
77	Admin	Reply to any complaints issued	2		2
78	Admin	Sort complaints by date	2		2
79	Admin	Filter complaints by status	2		2
80	Tourist	View my list of issued complaints and its status (pending/resolved)	2		2
81	Tourist/ Admin/ Seller	View a list of all available products(including picture of product, price, description, seller, ratings and reviews)	1	Seller could be VTP or External seller	6
82	Admin/ Seller	View the available quantity, and sales of each product	2		4
83	Tourist/ Admin/ Seller	Search for a product based on product name	1		6
84	Tourist/ Admin/ Seller	Filter product based on price	1		6
85	Tourist/ Admin/ Seller	Sort products by ratings	1		3
86	Admin/ Seller	Add a product with its details, price and available quantity	1		4
87	Admin/ Seller	Upload product image	2		4
88	Admin/ Seller	Edit product details and price	1		4
89	Admin/ Seller	Archive/ Unarchive a product	2	Archived products doesn't appear to tourists but not deleted from the system.	4
90	Tourist	Save a product in my wishlist of products	3		2
91	Tourist	View my wishlist of products	3		2
92	Tourist	Remove an item from the wishlist of products	3		2
93	Tourist	Add an item to the cart from my wishlist of products	3		2
94	Tourist	Add an item to my cart	3		2
95	Tourist	Remove an item from the cart	3		2
96	Tourist	Change the amount of an item in the cart	3		2
97	Tourist	Checkout my order	3		2
98	Tourist	Add a new delivery address (or multiple addresses)	3		2
99	Tourist	Choose a delivery address from the delivery addresses available	3		2
100	Tourist	Choose to pay with wallet, credit card (using Stripe) or cash on delivery	3		2
101	Tourist	View current and past orders	3		2
102	Tourist	Rate a product that I purchased	2		2
103	Tourist	Review a product that I purchased	2		2
104	Tourist	View order details and status	3		2
105	Tourist	Cancel an order	3		2
106	Tourist	View the amount from the cancelled order in my wallet	3		2
107	Admin/Seller	Receive a notification once a product is out of stock on the system and via email	3		4
108	Tourist	View updated wallet after paying with it	3		2
109	Admin	Create Promo code	3		2
110	Tourist	Receive a Promo code on my birthday that can be used on anything in the website by email and on the system	3		2
111	Tourist	Use my Promo code on anything in the website	3		2
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