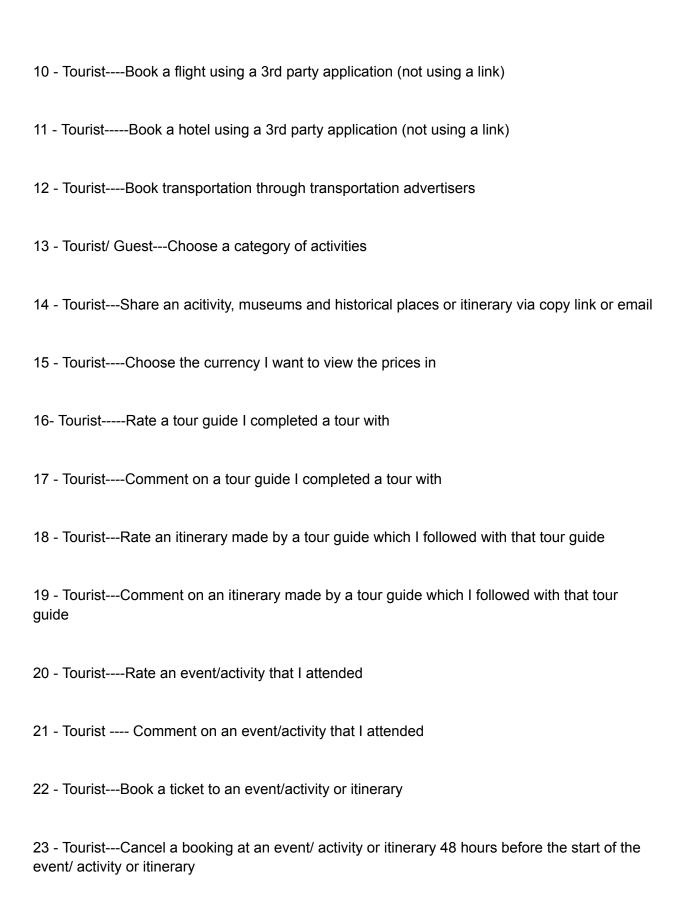Tourist/ Advertiser/ Tour Guide/ Seller/ Tourism Governor/Admin---Login using username and password

Tourist/ Tour Guide/ Advertiser/ Tourism Governor/ Admin/ Seller---Change my password

1 - Guest----Upload required documents-----ID and certificates for tour guide, ID and taxation registery card for advertisers, ID and taxation registery card for sellers

2 - Tour Guide/ Advertiser/ Seller----Upload picture-----photo for tour guide, logo for advertiser/seller

3 - Admin-----View the documents uploaded by tour guides/ advertisers/ sellers that are trying to register on the system

4 - Admin-----Accept/ Reject tour guides and advertisers and sellers based on uploaded documents

5 - Tour Guide/ Advertiser/ Seller----Accept the terms and conditions if accepted on the system----cannot use the system until the terms and conditions are accepted

6 - Tourist/ Tour Guide/ Advertiser/ Seller-----Request my account to be deteled off the system------an account will be deleted only if no events or activities or itenararies are upcoming and have bookings that are paid for. The account profiles along with all associated events, activities and itineraries will not be visible to tourists.

7 - Tour Guide-----Activate/ deactivate an itinerary with bookings----itineraries with bookings can only be deactivated. People who already booked will attend normally. The itinerary will disappear for those who have not yet booked anything.

8 - Admin-----Flag an event/ itinerary I deem inappropriate ----Flagged event will no longer be visible to tourists/ guests

9 - Tourist----Select my preferences for my vacation in terms of historic areas, beaches, family-friendly, shopping, budget, etc.

10 - Tourist----Book a flight using a 3rd party application (not using a link)

11 - Tourist-----Book a hotel using a 3rd party application (not using a link)

12 - Tourist----Book transportation through transportation advertisers

13 - Tourist/ Guest---Choose a category of activities

14 - Tourist---Share an acitivity, museums and historical places or itinerary via copy link or email

15 - Tourist----Choose the currency I want to view the prices in

16- Tourist-----Rate a tour guide I completed a tour with

17 - Tourist----Comment on a tour guide I completed a tour with

18 - Tourist---Rate an itinerary made by a tour guide which I followed with that tour guide

19 - Tourist---Comment on an itinerary made by a tour guide which I followed with that tour guide

20 - Tourist----Rate an event/activity that I attended

21 - Tourist ---- Comment on an event/activity that I attended

22 - Tourist---Book a ticket to an event/activity or itinerary

23 - Tourist---Cancel a booking at an event/ activity or itinerary 48 hours before the start of the event/ activity or itinerary

24 - Tourist ----Receive loyalty points upon payment for any event/ itinerary----"number of points in level 1 = amount paid * 0.5
number of points in level 2 = amount paid * 1
number of points in level 3 = amount paid * 1.5"

25 - Tourist----Receive a badge based on my level ---"My level is specified based on number of points collected.
level 1: up to 100K points
level 2: up to 500k points
level 3: more than 500K points"

26 - Tourist ----Redeem my points to cash in my wallet--10000 points = 100 EGP

27 - Tourist----File a complaint with title, body (problem) and date---

28 - Admin----View a list of all complaints issued and their statuses (pending/resolved)

29 - Admin----View the details of a selected complaint

30 - Admin -----Mark complaint as pending/resolved

31 - Admin----Reply to any complaints issued

32 - Admin---Sort complaints by date

33 - Admin---Filter complaints by status

34 - Tourist---View my list of issued complaints and its status (pending/resolved)

35 - Admin/ Seller---View the available quantity, and sales of each product

36 - Admin/ Seller---Upload product image

37 - Admin/ Seller----Archive/ Unarchive a product---Archived products doesn't appear to tourists but not deleted from the system.

38 - Tourist----Rate a product that I purchased

39 - Tourist---Review a product that I purchased