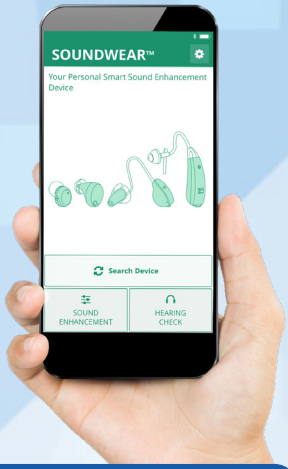
Advanced
Affordable Hearing

App User Manual



HearClear™
HCRA

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⚠ **NOTE:** Due to improvements made to the app over time, your app may look and act differently from what is shown in this manual. If this is the case please follow instructions provided by the app.

Introduction

App Interaction with Smartphone

Welcome to the Advanced Affordable Hearing family!
Our products have helped tens of thousands of satisfied customers in all corners of the globe. We are passionate about helping you find an affordable solution to your hearing loss challenges. Using the EasyHear app you will be able to create the perfect listening situation for yourself through program and volume changes.

This manual is designed for both Android and iOS users. Feel free to explore the app once you are connected.

Before You Begin

Make sure that

- **Bluetooth®** on your smartphone is turned on
- **GPS** on your smartphone is turned on
- Your HCRA hearing aids have batteries inserted
- Your HCRA hearing aids are within 5 feet of your smartphone

Only Available on iOS 9 or later, iPhone 5 or above; Android 6 or later, screen size 4" or above.

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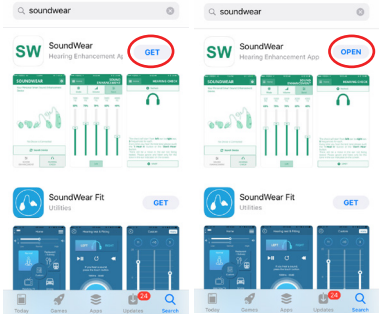
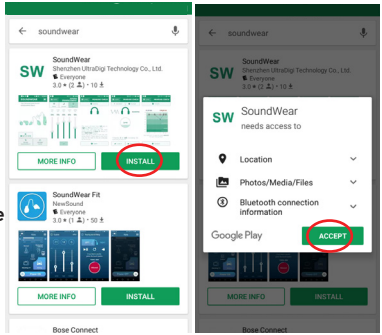
iOS Instructions

Go to the App Store and search “EasyHear.” Once you find the app, touch the “Get” button. Once installation is complete, tap the “Open” button.



Android Instructions

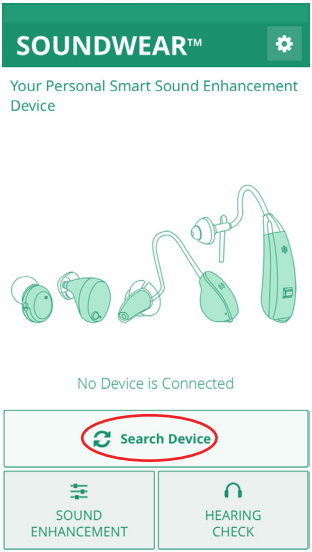
Go to the PlayStore and search “EasyHear.” Once you find the app, touch the “Install” button. EasyHear will request permissions on your device. Tap the “Accept” button. Once installation is complete, tap the “Open” button.



Home Page and Connect

Home Page

The home screen of the app has several different functions. From here, you can add devices, (**see page 5**) manage sound enhancement, (**see page 7**) or perform a hearing check (**see page 9**).



Connect HCEQs

Step 1

To connect your hearing aids, after you have entered the app, make sure your hearing aids are within a 5 foot radius of your smartphone and tap the Search Device button.

Step 2

Open and close the battery doors on your hearing aids.

Step 3

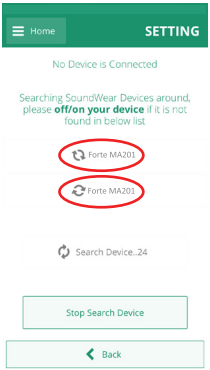
If prompted, activate your Bluetooth® connection.

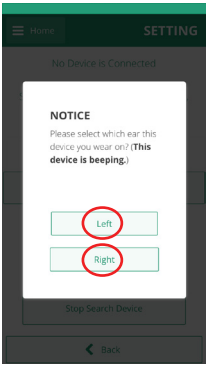
Step 4

Insert your hearing aids into the appropriate ears.

Step 5

Tap the connected hearing aid. When the notice pops up, tap left or right depending on whether you hear a beep from your left or right hearing aid.



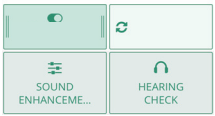


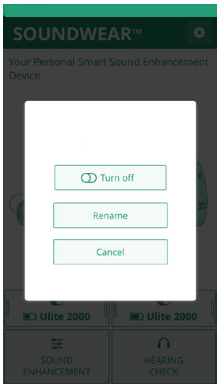
Hearing Aid Off/On

To power off or rename your hearing aids, go to the home screen. Tap either hearing aid near the bottom of the screen.

A menu will pop up. Tap the “Turn off” button to turn off your hearing aid.

To rename your hearing aid, tap the “Rename” button.





Step 1

Find a quiet room to begin your hearing check.

Step 2

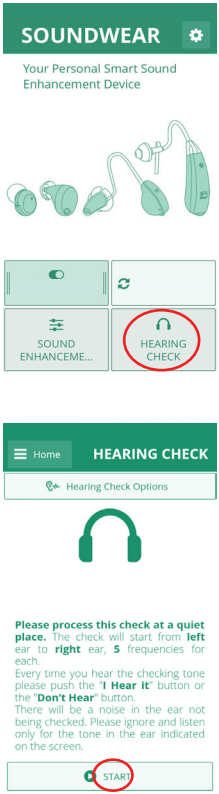
First, plug in your headphones to your smartphone.

Step 3

Tap the “Hearing Check” button.

Step 4

When you are ready, tap the “Start” button.



Hearing Check Continued

Step 4

Once the reference tone plays, adjust your headphone volume to a comfortable level.

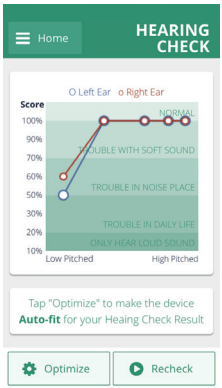
Step 5

To begin your hearing check, follow the on screen instructions. For each frequency played, you can press either

- "I Hear It"
- "Don't Hear."

Step 6

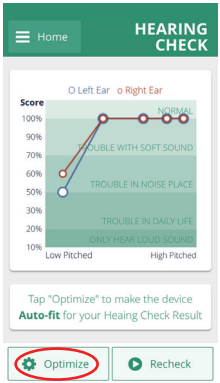
Once the hearing check is complete, you will be shown your results.

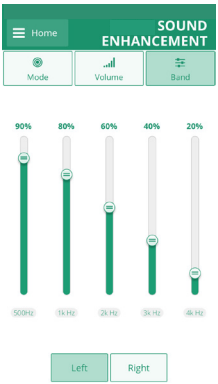


Hearing Check Continued

When you see your results, tap the “Optimize” button to automatically adjust your hearing aid sound enhancement. Your HCRA hearing aids will now be optimized to your hearing check.

Note: View this as a beginning setting for your hearing aids. Use the controls in the app (shown in the next section) to improve your hearing aids performance to your personal preferences.



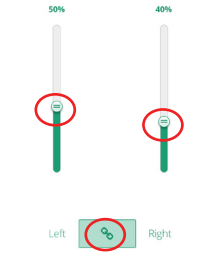


Sound Enhancement

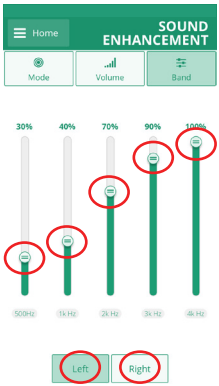
Adjust your sound settings by tapping the “Sound Enhancement” button on the bottom left of your home page screen. From here you can adjust Mode/Programs, Volume and Equalization.

Adjust Volume and Bands

Adjust the volume of your hearing aids by dragging either slider up or down. Change the volume of one hearing aid independent of the other by tapping the chain link icon at the bottom of the screen and dragging the appropriate slider.



Adjust your bands by tapping the band button and dragging the sliders on the appropriate frequencies. Select which hearing aid you want to adjust by tapping “Left” or “Right” at the bottom of the screen.

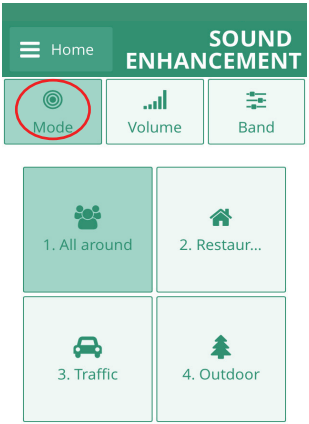


How To Change Programs

By pressing the Program Button, your HCRA will switch between 4 preprogrammed settings, which adjusts the type of amplification used for each environment. You'll either hear 1, 2, 3 or 4 beeps. Every time the hearing aid is turned on, it will reset to the last setting inputed.

To change programs through the app, press the "Mode" button on the top left of the screen. Tap the program you would like to change to and both connected hearing aids will switch to that program.

You can also change programs by pushing the program button on either hearing aid, but doing so only changes the program on that hearing aid and does not change the setting shown in the app.



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Programs Cont'd and Troubleshooting

Program	Works Best For…	Signal
1) **All Around**	Normal Everyday Situations, Around The House, Speaking 1 on 1, On The Phone, Watching TV, Family Time	1 Beep
2) **Restaurant**	Noise Reduction, Social Settings, Restaurants, Small Groups, Church, Time With Friends	2 Beeps
3) **Traffic**	Reducing Background Traffic Noise, Noisy Environments	3 Beeps
4) **Outdoor**	Reducing Wind Noise	4 Beeps

Troubleshooting	
Possible Causes	**Solutions To Try**
Compatibility of smart phone	Check iOS/Android OS version
Version of App	Update the EasyHear App
Phone not finding hearing aids	Open the battery door and reinsert the battery or replace with a new battery.
Bluetooth is not turned on	Turn on Bluetooth on your smartphone.

If you require further assistance please call our support line at **1-888-670-0411.**

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