

# Distech Controls Unified Package Troubleshooting Tool 2.1.0

## Quick Start Guide

### Purpose

This tool diagnoses and automatically repairs issues related to Distech Controls EC-Net Facilities Support Pack, Productivity Enhancing Tools (PET), Designer, Space Dynamix, BACnet AWS/OWS, and Unified Package installations. It verifies files, identifies corruption, performs backups, launches required installers, and restores backups.

### 1. Launch the Tool

Run: Distech Controls Unified Package Troubleshooting Tool 2.1.0.exe. The tool opens maximized with an expandable diagnostic log and may request Administrator elevation.

### 2. Select the Scope

Choose the Drive, EC-Net Revision, and Pack or select "All Packs."

### 3. Click "Check Files"

The tool scans required files, reporting Missing or Present items with detailed logging.

### 4. Review the Results

Green = Present. Red = Missing. Results can be copied or exported via CSV.

### 5. Automatic Fix (Repair Mode)

Automatic Fix stops Niagara, backs up existing files safely, and launches Support Pack, PET, and Unified Package installers. Prompts ensure proper elevation and confirmation.

### 6. Restore Backup

Restore a timestamped backup to return the system to a working state.

### 7. Save Logs

Logs save automatically on exit and can also be saved using Save Log.