<u>**TEKLYNX Knowledge Base**</u>

How do I install and configure the Network version of LABEL MATRIX?

Problem

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Environment

 Microsoft Windows XP Microsoft Windows Server 2003 Microsoft Windows Server 2008 Microsoft Windows Vista Microsoft Windows 7

Resolution

To use the Network (multi-user) version of LABEL MATRIX, you must install the Network Utilities (License Service) on the server or on a workstation that will act as a server, and then install the LABEL MATRIX software on each client workstation. You can also download the Network Utilities from the TEKLYNX web site if you do not have a product CD.

Note: If you have a license for more than 10 users, you must install the Network Utilities on a Server operating system such as Windows Server 2003, Windows Server 2008 or Windows Server 2008 R2.

A) Installation

A-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.

2. On the TEKLYNX Download Center page, click the LABEL MATRIX Network Licensing Utilities link. The File Download – Security Warning window opens.

3. Click Save to download the executable file to your computer. Be sure to note the location where the file is saved.

4. Double-click the executable file once the download has completed. If a security warning appears, click Run. The Preparing to Install screen will appear, followed by the welcome screen for the installation wizard.

5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

-OR-

A-2) Install from the CD:

1. Insert the CD. The CD's opening screen will appear. If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the Index.hta file (or Index if you have file extensions hidden) located on the CD.

2. On the opening screen of the CD, click Network Utilities, and then click the Install icon. The Preparing to

Install screen will appear, followed by the welcome screen for the installation wizard.

3. Proceed with the installation process by following the on-screen instructions provided in the wizard.

The Network License Folder is shared automatically during the installation.

B) If Installing on Windows Server 2008 64-bit, Add Two Executables to Data Execution Protection Exceptions:

1. From the Start menu, right-click Computer and select Properties.

2. Click Advanced System Settings.

3. Click the Advanced tab.

4. In the Performance section, click the Settings button.

5. Click the Data Execution Prevention tab.

6. Click the Add button.

7. Add both of the following files to the exceptions list:

• C:\Program Files (x86)\Teklynx\Network\LicenseManager\SLicense.exe

• C:\Program Files (x86)\Teklynx\Network\LicenseManager\SLicenseCtrl.exe

8. Once you have added these two files to the exceptions list, manually start the License Service Controller by double-clicking on SLicenseCtrl.exe, which is located at: C:\Program Files (x86)\Teklynx\Network\LicenseManager\SLicenseCtrl.exe.

9. Continue with section D: Install the LABEL MATRIX Software on All Client Workstations.

C) Start/Activate the License Service:

1. The Network tool bar will appear in the upper right corner of the screen. Click the License Service Controller button.

2. A Run as Which User window may appear. Uncheck the Run this with restricted access/Protect my computer check box.

3. If you are using a software key, this will launch the Activation Wizard. Proceed with the activation process by following the on-screen instructions provided in the wizard. If you are using hardware key protection, plug the key into your PC's parallel or USB port before launching the software.

4. The License Service controller will appear. Click the Play button.

5. After you have activated the License Service, it will launch automatically when the system is powered on and will run as a background task as long as the workstation is on. (Note: You can run License Service Controller to monitor the status of the License Service.)

D) Install the LABEL MATRIX Software on All Client Workstations:

D-1) Install from Electronic Delivery:

1. Open the e-mail message from TEKLYNX containing your software installation information. Click the hyperlink to download the software.

2. On the TEKLYNX Download Center page, click the LABEL MATRIX Installation File link. The File Download – Security Warning window opens.

3. Click Save to download the executable file to your computer. Be sure to note the location where the file is saved.

4. Double-click the executable file once the download has completed. If a security warning appears, click Run.

5. The Choose Setup Language window opens. Select the desired language for the software interface screens, and then click OK. The Preparing to Install screen will appear, followed by the welcome screen for the installation wizard.

6. Proceed with the installation process by following the on-screen instructions provided in the wizard.

7. Start LABEL MATRIX. An Activation Wizard will appear, Click Try.

8. On the Tools menu, click Setup, and then select the Network tab. check the Network Key option.

9. Define the Server Location by entering the name of the server (for example, \\ServerName) where the Network Utilities were installed. You can also use the Auto Find button to scan the entire network in an attempt to locate the licensing server.   Once the server location has been defined, Click OK.

10. Close and restart LABEL MATRIX to complete the network installation.

-OR-

D-2) Install from CD:

1. Insert the CD. The CD's opening screen will appear. If the CD does not automatically open, go to Windows Explorer and locate the CD-ROM drive letter and click on it to view its contents. Double-click the Index.hta file (or Index if you have file extensions hidden) located on the CD.

2. On the opening screen of the CD, click LABEL MATRIX, and then click the Install icon.

3. Select the desired language for the software interface screens, and then click OK.

4. The Preparing to Install screen will appear, followed by the welcome screen for the installation wizard.

5. Proceed with the installation process by following the on-screen instructions provided in the wizard.

6. Start LABEL MATRIX. An Activation Wizard will appear, Click Try.

7. On the Tools menu, click Setup, and then select the Network tab. check the Network Key option.

8. Define the Server Location by entering the name of the server (for example, \\ServerName) where the Network Utilities were installed. You can also use the Auto Find button to scan the entire network in an attempt to locate the licensing server.   Once the server location has been defined, Click OK.

9. Close and restart LABEL MATRIX to complete the network installation.

http://kb.teklynx.com/knowledgemanager//questions/1676/