

How do I transfer my license to a new computer?

-1. Problem

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Solution

To transfer your TEKLYNX software license to a new computer, follow these steps:

Make sure all open instances of the application are closed. Click Start > All Programs > Teklynx > [Program Name] > License Manager.

If you cannot find the Upgrade Manager/Wizard in this location, look in Start > All Programs > Teklynx. In Network versions, the application is accessed via a button on the Network toolbar.

Note: In earlier versions of LABEL MATRIX and CODESOFT, this application is called Upgrade Wizard. In earlier versions of LABELVIEW, the application is called Upgrade Manager.

Once the License Manager is open, click the Transfer software license option. A message will appear stating that you'll no longer be able to use your software on this machine. Click OK.

Note: If your computer is connected to the Internet, the license will automatically be disabled. Skip to step 5.

If an Internet connection cannot be established from the computer, a number of optional deactivation methods will appear in the License Manager. Choose the method that is easiest for you and follow the onscreen instructions to deactivate the license. When you install and launch the software on the new computer, the Activation Wizard opens. Choose Activate and follow the onscreen instructions. When prompted for a Serial Number and Password, enter your existing information.

Click here to see how to use the License Manager.

<http://kb.teklynx.com/knowledgemanager//questions/1230/>