

Workstation Installation Guide

Document Overview

Documentation Goals

This documentation is intended to provide instruction for *Installing Workstations*.

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Overview

Workstation Installation Overview

Advantzware Workstation installations are installations of the Advantzware software on a local client computer or remote desktop/terminal services. These installations interact with the Advantzware Server via a mapped network drive for database interactions. This document will cover what is needed to perform the installation with ease

Important: The Installation requires the usage of and user with Administrator privileges on the destination computer.

Prerequisites

In order to perform a successful *Advantzware* installation, you will need to have the following:

Defined Installation Directories Installation Files License Information

Installation Files

Installation files will be needed to install *Advantzware*. These files reside on the *Advantzware* server and can be accessed once you establish a mapped network drive to it. Further instructions on how to setup this mapped network drive, are contained in *Map a Network Drive* section of the guide. Once this is established, the following directories will be present and the files within can be accessed for the installation.

- N:\Install\DBMSInstall\Workstation\Base Base database installation files
- N:\Install\DBMSInstall\Workstation\Patch Patch database installation files
- N:\Install\LocalPrintInstall Xprint and XPmail installation files
- N:\Desktop Advantzware Workstation desktop icon file

License Information

You should acquire your site-specific license information from your Administrator. *Advantzware Customer Service* can provide these if needed. At a minimum, you will need:

- A Database license for "Client Networking" used in workstations installations. These should be 32-bit licenses. These will consist of both a serial number and a control number.
- *Xprint* license for workstation installations. The license is contained within the *Xprint* download or server's directory that houses the workstation installation files.

Please verify the bit-level of these components before continuing the install.

Workstation Installation Directories

Ensure that *all* workstations have the following directories available for reading/writing.

The directories for the database portion of the installation will created the during installation. Additional directories listed below must be created.

- C:\BA\Label (location for temporary label files)
- C:\tmp (location for temporary files)
- C:\Temp (will contain installation log files if there are problems with the install)

Map a Network Drive

The user must establish a connection the Advantzware server for each workstation, via a mapped network drive.

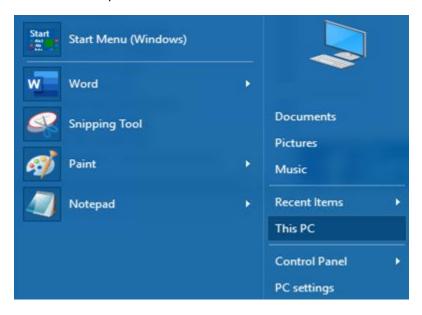
<u>Please Note</u>: The assumption in the example is the drive letter for the server is "N". Please contact your local administrator if your Server has a different drive letter, but essentially the steps would be the same, just using the needed drive letter.

Do the following to establish a mapped network drive:

Step One: Open "This PC" Folder

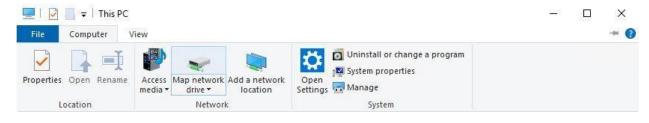
Within the destination workstation, the user may click on either the "**Start Menu**" or "**Windows Icon**" in the bottom corner of the desktop. This will open the *User Start Menu*.

Once this window is open, select the "*This PC*" button in order to open the "*This PC*" folder in *Windows Explorer*.



Step Two" Open Map Network Drive

Select the "<u>Map network drive</u>" button at the top of the Windows Explorer screen. Depending on current settings, the user may first need to select the "<u>Computer</u>" tab first, in order to see the options below.



Step Three: Browse for Drive

Select "N" Drive

Select the Drive letter "N" and establish the path the Shared drive on the server that houses *Advantzware*.



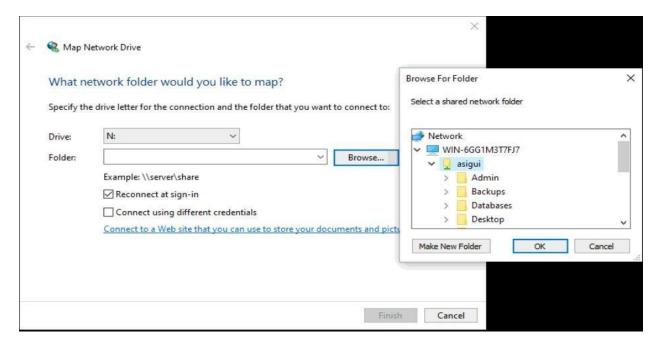
Browse Folder

Use the "Browse" button to locate the desired drive on the Advantzware server.



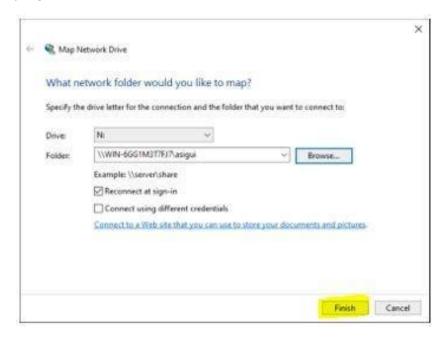
Final File Path

The final path will be set \\servername\asigui\. Once the user has navigated to the desired folder, with it highlighted, select the "OK" button to set the path to be used on the mapped network drive.

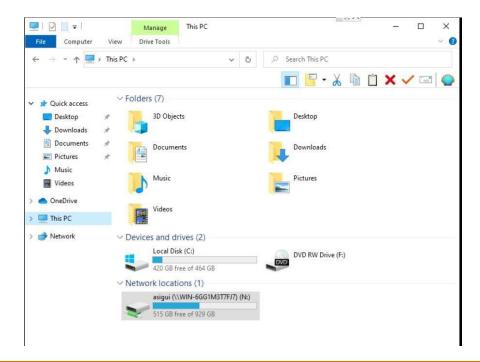


Step Four: Confirm Path

Once the user has selected the desired folder, select the <u>"Finish"</u> button to confirm the program selection.



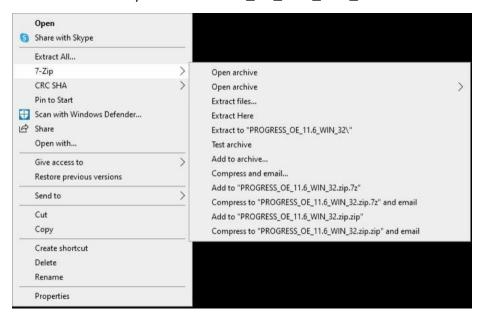
The user will now see an established "Mapped Network Drive" when viewing "This PC" in Windows Explorer.



Install the Base System

Step One: Navigate the Setup Files

If you have downloaded the installation files, they are compressed, and you will need to extract them. When extracting, be sure to use extract to the default location given. Here it shows the directory as "PROGRESS_OE_11.6_WIN_32".



Step Two: Run Setup Executable

Once the files are extracted, you will run the executable file from the directory you extracted the compressed files to.

If you are using the files from the *Advantzware Server* via a mapped network drive, you can run the executable file from that directory on the server.

Step One:

Ensure you are using an Administrator account.

Step Two:

Navigate to the location of the database installation files.

- From Local directory where files were extracted to.
- From server (N:\Install\DBMSInstall\Workstation\Base).

Step Three:

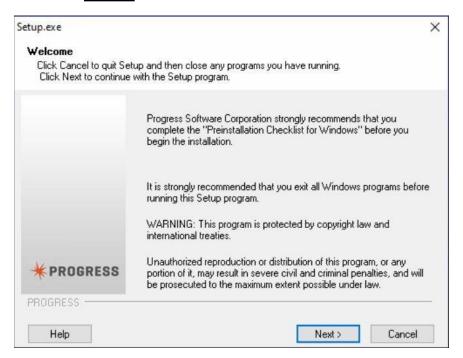
Double-click the setup.exe file.

Step Four:

The user will be prompted to enter information in the following dialogs:

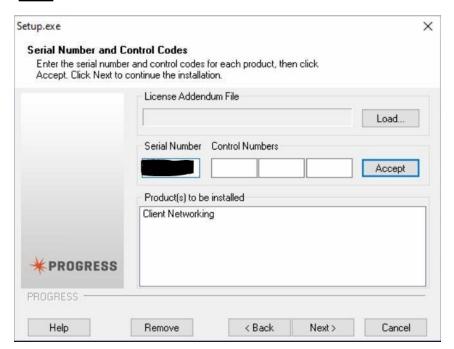
Welcome Screen

Select the "Next" button at the bottom of the screen.



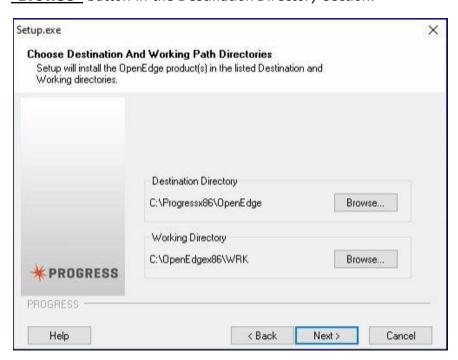
Serial Number and Control Codes

Enter your serial and control number for the "Client Networking" product, then select "Next".

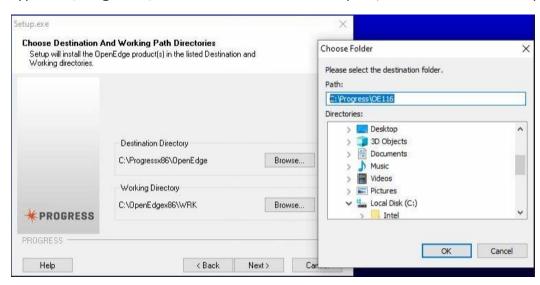


Choose Destination Directory

The default installation directories need to be changed. During this process you will create the desired installation directories, as they most likely are not present. Select the "Browse" button in the Destination Directory section.



Type "C:\Progress\OE116" for their chosen file path, as shown in the example below.



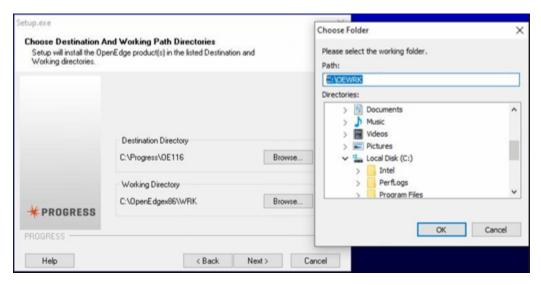
Select the "**OK**" button at the bottom of the *Choose Folder* screen, which will change/establish the new Destination Directory.

Choose Working Path Directory

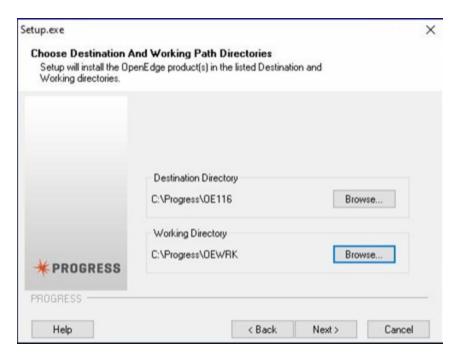
The default installation directories need to be changed. During this process you will create the desired installation directories, as they most likely are not present. Select the "Browse" button in the Working Directory section.



Type "C:\Progress\OEWRK" for their chosen file path, as shown in the example below.



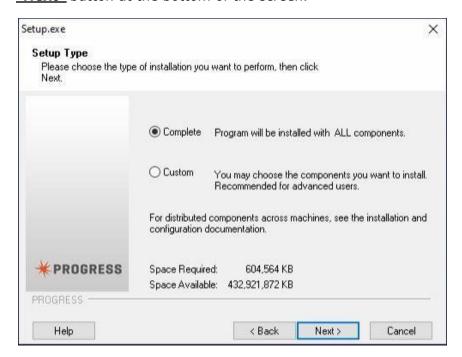
Select the "<u>**OK**</u>" button at the bottom of the *Choose Folder* screen, which will change/establish the new Working Directory.



Select the "Next" button at the bottom of the screen.

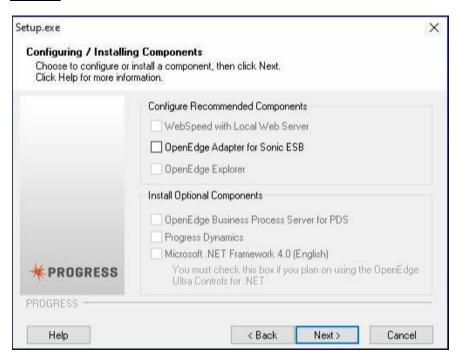
Setup Type Screen

Make sure that the toggle box next to the <u>"Complete"</u> selection is filled in, then select the <u>"Next"</u> button at the bottom of the screen.



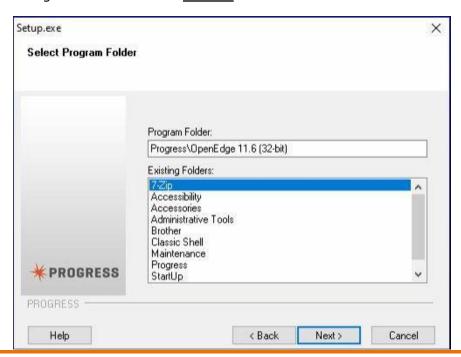
Configuring/Installing Components

Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



Select Program Folder

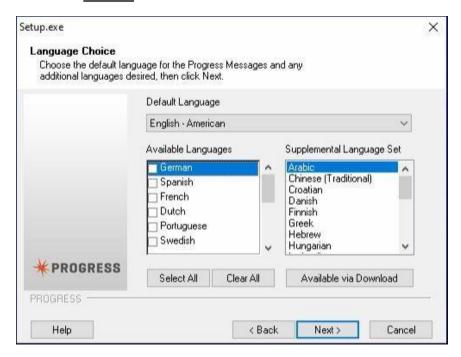
Keep the default selection for the Program Folder on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



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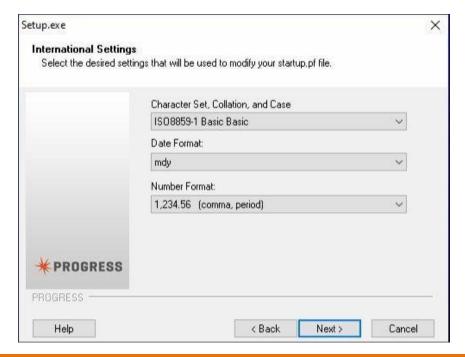
Language Choice

Ensure that the default language selection is set to "English-American" on this screen. Then select the "Next" button at the bottom of the screen.



International Settings

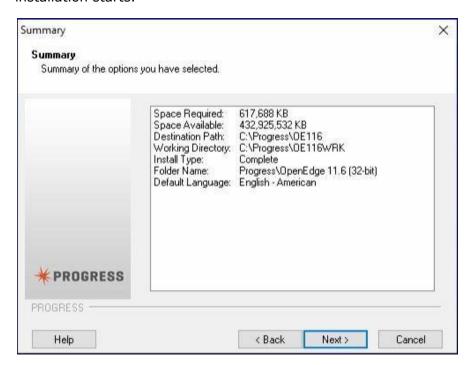
Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



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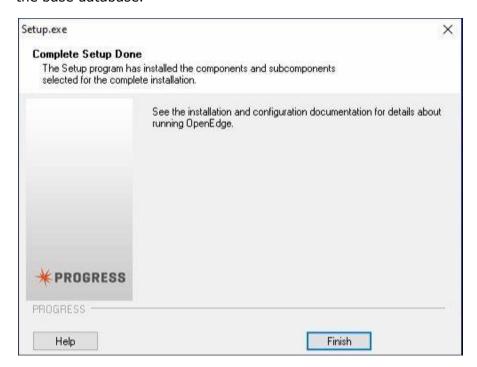
Summary Screen

Select the <u>"Next"</u> button at the bottom of the screen. This will be the last step before the installation starts.



Complete Setup Screen

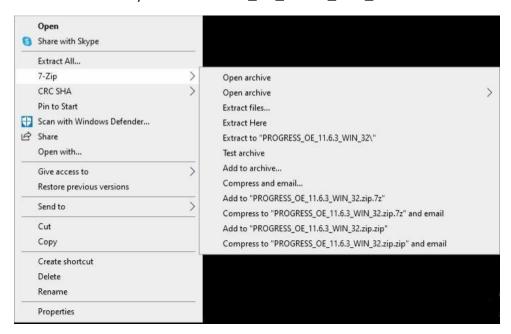
Select the <u>"Finish"</u> button at the bottom of the screen. This will complete the installation of the base database.



Install the Patch

Step One: Navigate the Setup Files

If the user has downloaded the installation files, they are compressed, and you will need to extract them. When extracting, be sure to use extract to the default location given. Here it shows the directory as "PROGRESS_OE_11.6.3_WIN_32".



Step Two: Run Setup Executable

If you downloaded the installation files, navigate to them, and do the following. If you are using the installation files from the *Advantzware Server*, you can run the executable file from that directory on the server.

Step One:

Ensure you are using an Administrator account.

Step Two:

Navigate to the database installation files.

• Either downloaded or copied from server (N:\Install\DBMSInstall\Workstation\Patch).

Step Three:

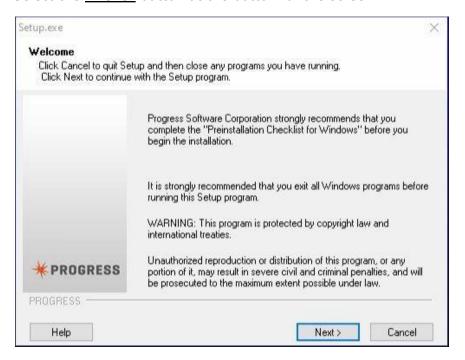
Double-click the setup.exe file

Step Four:

The user will be prompted with various dialogs, select all the defaults and finish.

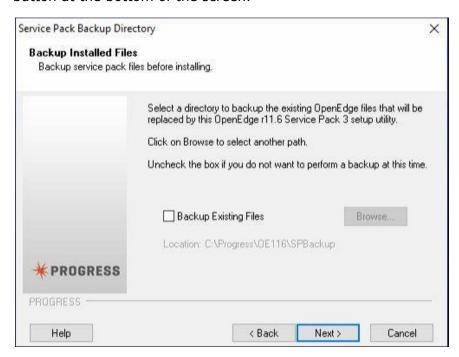
Welcome Screen

Select the "Next" button at the bottom of the screen.



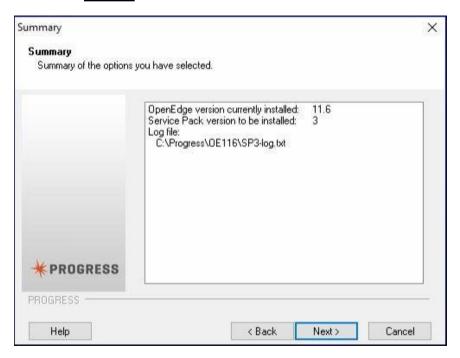
Backup and Install Files

Ensure that the "Backup Existing Files" toggle box is unchecked. Then select the "Next" button at the bottom of the screen.



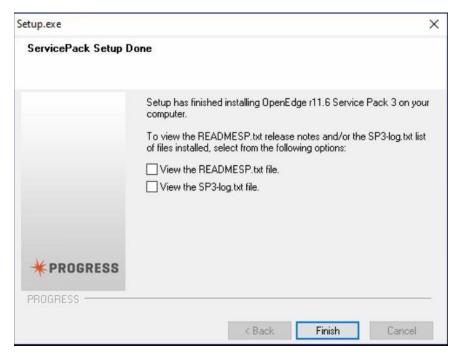
Summary Screen

Select the "Next" button at the bottom of the screen.



Service Pack Setup Done

Select the <u>"Finish"</u> button at the bottom of the screen. This will complete the installation of the database patch.



Install XPMail

Step One: Run Setup Executable

If you downloaded the installation files, navigate to them, and do the following. If you are using the installation files from the *Advantzware Server*, you can run the executable file from that directory on the server.

Step One:

Ensure you are using an Administrator account.

Step Two:

Navigate to the database installation files.

• Either downloaded or copied from server (N:\Install\LocalPrintInstall).

Step Three:

Double-click the xpmail-32bitonly.exe file.

Step Four:

You will be prompted to enter information in the following dialogs:

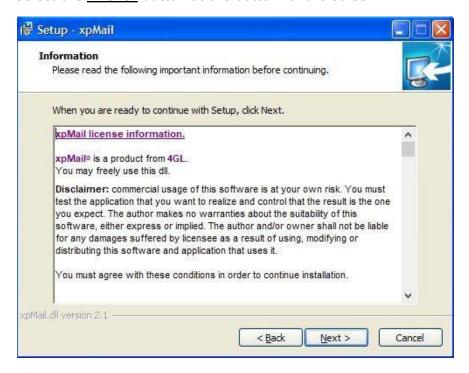
Welcome Screen

Select the "Next" button at the bottom of the screen.



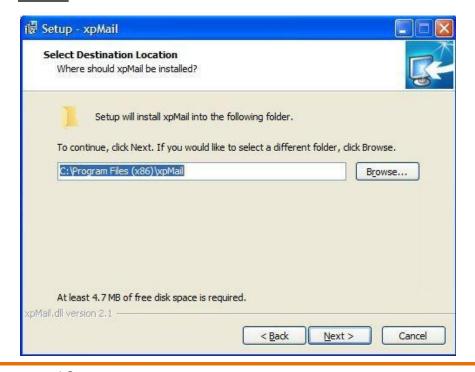
Information Screen

Select the "Next" button at the bottom of the screen.



Select Destination Location

Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



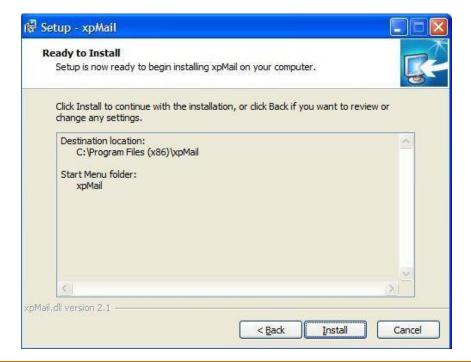
Select Start Menu Folder

Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



Ready to Install Screen

Select the "Next" button at the bottom of the screen.



Complete xpMail Setup

Select the $\underline{\text{"Finish"}}$ button at the bottom of the screen. This will complete the installation of the xpMail Wizard.



Install VPXprint

Step One: Run Setup Executable

If you downloaded the installation files, navigate to them, and do the following. If you are using the files from the Advantzware Server, you can run the executable file from that directory on the server.

Step One:

Ensure you are using an Administrator account.

Step Two:

Navigate to the database installation files.

• Either downloaded or copied from server (N:\Install\LocalPrintInstall)

Step Three:

Double-click the vpxprint10_15.exe file

• If there is a later version of the file 10_26e, as an example, it can be used.

Step Four:

The user will be prompted to enter information in the following dialogs:

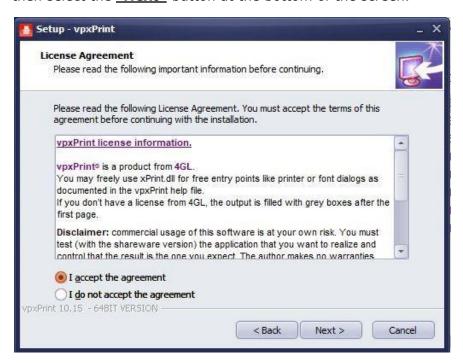
Welcome Screen

Select the "Next" button at the bottom of the screen.



License Agreement Screen

Make sure that the toggle box next to the "I accept the agreement" selection is filled in, then select the "Next" button at the bottom of the screen.



Select Destination Location

Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



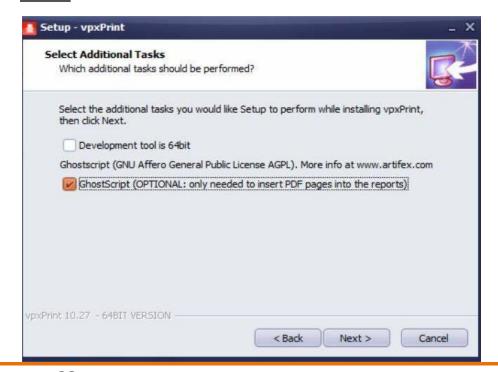
Select Start Menu Folder

Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



Select Additional Tasks

Keep the default selections on this screen, and not attempt any changes. Then select the "Next" button at the bottom of the screen.



Ready to Install Screen

Select the "Install" button at the bottom of the screen.



Complete vpxPrint Setup

Select the <u>"Finish"</u> button at the bottom of the screen. This will complete the installation of the VPXPrint Wizard.



Step Five:

Install the license key file in the following directories.

- C:\windows\system32
- C:\windows\syswow64

Important

If the user is copying the license file from the Server's directory (N:\Install\LocalPrintInstall) you must copy it to the desktop of the workstation first.

Once there you can copy it into the directories noted above. This method avoids potential errors in the copy.