

Progress Software

Report Title:	Work Request: W710310132	Page:	1
Requested By:	Bob Glaser (rglaser)	Printed:	11/06/07 12:23ET

W710310132 User: 10153952A Pacific Packaging
Customer: Advanced Software Inc. Request: 10//3/1/07 13:26
Caller: John Loeb Phone: [1] 215-369-7800-10
Product: 0000091751 Workgroup Database
Classification: 4GL, RB, Compiler, Probuild, HLI Position: rglaser
Skill Group: am-database Territory: AMERICAS
Priority: 3-Medium Status: CURRENT
Resolved: By:
font 9 issue on one machine...font 9 not in font set.(4499)

Action Log

06-Nov-2007 12:22ET ACTION SOLUTION ENTRY: P45690 BY: Bob Glaser

Solution ID: P45690

TITLE: What causes Progress warning "Font <font-number> not in Font Set. (4499)"?

STATUS: Verified

GOAL:

What causes Progress warning "Font <font-number> not in Font Set. (4499)"?

GOAL:

Why do I keep seeing Progress warning "Font <font-number> not in Font Set. (4499)"?

FACT(s) (Environment):

Windows
UNIX
Progress 8.x
Progress 9.x

FIX:

Progress warning (4499) occurs when a font has been defined in the progress.ini file and the font number used is not the next sequential font number. For example, if your progress.ini file contains fonts zero (0) through seven (7) you must define font 8 as your next font. You can NOT skip directly to font 9. This rule also applies also to Windows registry entries used for fonts. These registry entries are located in the following areas:

HKEY_CURRENT_USER\Software\PSC\PROGRESS\<version#>\fonts

HKEY_LOCAL_MACHINE\Software\PSC\PROGRESS\<version#>\fonts

(where <version#> is a valid Progress version like 8.3E or 9.1D).

Progress initially looks for the specified font in the HKEY_CURRENT_USER registry key. If the specified font number is not found there, Progress will then look in the HKEY_LOCAL_MACHINE registry entry.