

Akram Moaz

Johnstown, PA 15904

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- 6 years of software development building various projects using Python
- 7 years of community management tasked with engaging and developing several online communities, one of which is over 2 million individuals
- 12 years of MS Office experience, primarily with Excel and Word

Work Experience

GoGetter

GetGo-Johnstown, PA

June 2024 to Present

- Provide customer service to ensure complete satisfaction
- Maintain OSHA standards and kitchen industry regulations

Front Desk Agent

Pittsburgh Renaissance Hotel-Pittsburgh, PA

July 2022 to August 2022

- Provide positive guest experience during their stay
- Maintain hotel policies and procedures

Counselor

Pinnacle Treatment Centers-Pittsburgh, PA

September 2021 to May 2022

- Provide addictions counseling through patient centered treatment planning
- Facilitate and coordinate patient and healthcare provider relationships
- Teach various skills and techniques to help in addiction recovery

Family Based Therapist

Nulton Diagnostic & Treatment Center-Johnstown, PA

March 2021 to August 2021

- Develop and utilize client centered treatment plans
- Teach and utilize different skills to help strengthen familial relationships
- Help families find and maintain other necessary services

Blended Case Manager

Nulton Diagnostic & Treatment Center-Johnstown, PA

August 2020 to March 2021

- Assist clients with accessing necessary mental health services
- Monitor delivery of services that clients are receiving
- Monitor contact of services between clients and service providers

Youth Counselor

Alternative Living Solutions-Greensburg, PA

June 2019 to March 2020

- Mentor youth to help them live independently
- Facilitate contact between youth and necessary healthcare providers
- Provide individual youth counseling during times of crisis

Education

A.A.S. in Information Technology

Pennsylvania Highlands Community College Johnstown - Johnstown, PA

August 2023 to Present

B.S. in Psychology

University of Pittsburgh at Johnstown - Johnstown, PA

August 2015 to April 2020

Skills

- Skilled with both individual and small group levels of communication
- Bilingual with native-level fluency in both English and Arabic
- Community Manager (7 years)
- GitHub (4 years)
- Python (5 years)
- MySQL (1 year)
- Visual Basic (1 year)
- Communication skills
- Windows
- Customer service
- Microsoft Office
- Computer networking
- Organizational skills
- Microsoft Word
- Administrative experience
- Computer skills
- Microsoft Outlook

Links

<https://github.com/AdventurousSwine>