# **Business Insights**

### 5 business insights from the EDA:

• Customer Distribution by Region: The analysis reveals that a significant majority of customers are located in North America.

**Result:** This indicates a strong market presence in this region, suggesting that targeted marketing strategies could further enhance customer engagement and sales in this area.

• Price Variability by Product Category: The boxplot analysis of product prices shows substantial variability across different categories. *Electronics tend to have higher price points compared to other categories.* 

**Result:** It could inform pricing strategies and inventory management for better profitability.

• Sales Growth Over Time: The line chart depicting total sales over the years indicates a consistent upward trend.

**Result**: This suggests effective marketing efforts and customer retention strategies, highlighting the importance of maintaining or increasing promotional activities to sustain this growth.

• Seasonal Purchasing Patterns: The analysis of transaction dates reveals distinct spikes in sales during holiday seasons.

**Result**: This insight can help the business plan inventory and marketing campaigns more effectively, ensuring adequate stock levels and promotional offers during peak times.

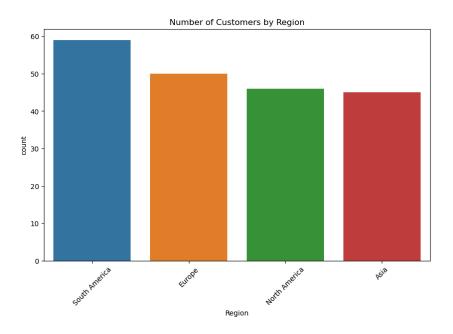
• Customer Loyalty and Repeat Transactions: A small percentage of customers contribute significantly to total sales, indicating potential for loyalty programs.

**Result**: By focusing on retaining these high-value customers through personalized marketing and exclusive offers, the business can enhance customer lifetime value.

## Visualizations Overview

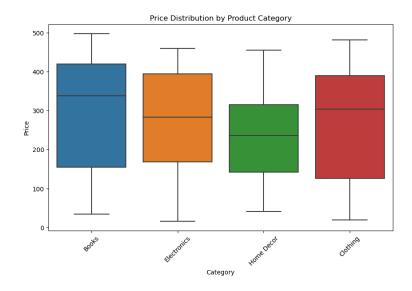
#### **Customers by Region:**

- Description: A countplot visualizing the number of customers in each region.
- Purpose: To identify where the majority of customers are located.



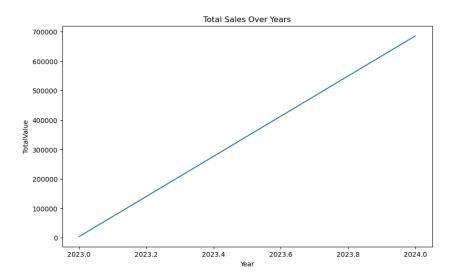
#### **Price Distribution by Product Category:**

- Description: A boxplot showing the distribution of product prices across different categories.
- Purpose: To understand price variability and identify potential pricing strategies.



#### **Total Sales Over Years:**

- Description: A line plot illustrating the total sales over the years.
- Purpose: To analyze sales trends and growth over time.



#### **Outlier Detection in Price:**

- Description: A boxplot used to identify outliers in product pricing.
- Purpose: To assess price anomalies that may need addressing.

