



June 6, 2013

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This proposal addresses the support services that Greater Than Zero (GTZ) can provide for KTA.

Support Agreement

\$250/month

This agreement covers all bug fixes and minor modifications to the system as well as tech support. All necessary component upgrades will be covered as well. Any major modifications, new functionality or new reports will be speced and billed separately.

Hosting

\$120/month

GTZ will provide hosting services for the KTA Project Management application, database and report writer. This includes all administrative services, bandwidth and storage as well as a weekly download of the database to the onsite GTZ server as additional backup.

Initial web service setup

\$150

Custom setup charge

\$400

Includes database and website installation

Billing to start on June 17th

If for any reasons and within the first month you are not satisfied with the results of this service, GTZ will credit KTA \$520 (1 month hosting and the custom setup charge) towards future billing.