様式 1 (CKD PART ONLY)

Claim Report(CMR) クレーム状況報告書

Issue Date(発行日) Mar 11' 2024
Company Name
(拠点名) PT NIPPON TSHUSHO INDONESIA

									Receiving	Procurement	PPC	Q	A DEPT	A.G.M	
To; Supplier Name (サプライヤ名): PT NIPPON TSHUSHO IND ONNESCAMR No. :									Approved	Reviewe	d	Written	Checked		
CMR No.(PTKYB CMRN o . : 01/CMR-4W/III/24 B/L date(船積日) :															
Found	I Date (発見日) : Mar 03'	2024			A/R Date (到着E	3) :Mar 03' 2024								
Location claim occur(クレーム発生場所) Disposition of inventory(在庫品処理)						品処理)	Claim occurrence frequency (発生頻度)		Dispatch of defective parts			Disposition of Defect parts (不良部品の処分)			
At customer(客先にて) At PT.KYB(PT.KYB					T.KYB(PT.KYBにて)			In case of rust, mixed parts and				Keep to use			
Receiving Inspect(受入検査)			Sorted by Customer			rted by PT.KYB	✓ First Time		machining de	fective claims,		(継:	続使用)		
			(客先による選別) (F			T.KYBによる選別)	(初回)		dispatch of the samples is required to				Return to KYB		
✔ In-Process(工程内)			✓ Sorted by PT.KYB Kee			ep to use	Reoccurred		investigate at KYB (n=3 pcs, at least)			(KYB返却)			
			(拠点による選別) (継			続使用)	(再発)		(錆、異品、加	1工不良等のクレーム	の場合	✓ Scrapped at PT.KYB			
Customer(客先)			Keep to use Re			turn to KYB	Intermittently		現品の送付要		(PT	.KYBにて廃	去()		
			Oth			Y B 返却)	(断続的)		Dispatch	with this report					
						ner	Continuously		(別途送付)					
						·の他)	(継続的)		Dispatch						
					Other(その他)		(別途送付)								
NO.	Invoice No Order No.		Product Model		Product Name		Part Number	Quantity	/ Ordered	Quantity Delivered	Quantit	y Defect	Cra	ate Number	
	インボイスNo. オーダーNo.		(製品) (モデル)			(部品名)	(部品番号)	(オー	ダー数)	(納入数)	(不良数)		(ケース番号)		
0021020	008077+300202	000923-2	WA		RM STEEL TUBE		24.00 X 20.00	7.	777 766		333				
DISPOSITION OF THIS CLAIM(Requirement from PT.KYB.I) (本クレームの処理要求)							Description of the defect (不良状況)								
Pay compensation(金銭処理)							Part Name : RM STEEL TUBE								
Items(内訳)							Part No. : 24.00 X 20.00								
							Product : WA								
						Arrival Date : Mar 03' 2024									
							Packing List No : 3002020008077+3002020009232								
						Handling Date : Jan 31' 2022									
							Quantity Delivered : 766 PCS								
							Quantity Problem	antity Problem : 333 PCS							
Send the replacement(代品処理)							Location : In-process (工程内)								
							Problem : tata								
AIR (航空便)							(DETAIL ATTCHED								
							Corrective & preventive action to be taken by KYB (KYBに要求する是正&再発防止策)								
SEA (船便)							, , , , , , , , , , , , , , , , , , , ,								