

Claim Report(CMR)
クレーム状況報告書

KYB
Receiving

Approved	Reviewed	Written	Checked
----------	----------	---------	---------

--	--	--	--

	At customer(客先にて)	At PT.KYB(PT.KYBにて)		In case of rust, mixed parts and machining defective claims, dispatch of the samples is required to investigate at KYB (n=3 pcs, at least) (錆、異品、加工不良等のクレームの場合 現品の送付要。最低3個)	Keep to use (継続使用)
Receiving Inspect(受入検査)	Sorted by Customer (客先による選別)	Sorted by PT.KYB (PT.KYBによる選別)	First Time (初回)		Return to KYB (KYB返却)
In-Process(工程内)	Sorted by PT.KYB (拠点による選別)	Keep to use (継続使用)	Reoccurred (再発)		Scrapped at PT.KYB (PT.KYBにて廃却)
Customer(客先)	Keep to use (継続使用)	Return to KYB (KYB返却)	Intermittently (断続的)	Dispatch with this report (別途送付)	
		Other (その他)	Continuously (継続的)	Dispatch separately (別途送付)	
			Other(その他)		

Description of the defect
(不良状況)

Corrective & preventive action to be taken by KYB (KYBに要求する是正&再発防止策)