

様式 1
(CKD PART ONLY)

Claim Report(CMR)
クレーム状況報告書

Issue Date(発行日)	Aug 12' 2024
Company Name (拠点名)	PT NIPPON TSHUSHO INDONESIA

T o ; Supplier Name (サ プ ラ イ ヤ 名) : PT NIPPON TSHUSHO INDONESIA	CMR No. : 02/CMR-4W/VIII/24	KYB Receiving	Procurement	PPC	QA DEPT	A.G.M
CMR No.(PTKYB CMRN o . : 02/CMR-4W/VIII/24	B/L date(船積日) : Aug 12' 2024		Approved	Reviewed	Written	Checked
Found Date (発 見 日) : Aug 12' 2024	A/R Date (到 着 日) : Aug 06' 2024					

Location claim occur (クレーム発生場所)	Disposition of inventory (在庫品処理)		Claim occurrence frequency (発生頻度)	Dispatch of defective parts	Disposition of Defect parts (不良部品の処分)
✓ Receiving Inspect(受入検査)	✓ Sorted by Customer (客先による選別)	At PT.KYB(PT.KYBにて)	Sorted by PT.KYB (PT.KYBによる選別)	In case of rust, mixed parts and machining defective claims, dispatch of the samples is required to investigate at KYB (n=3 pcs, at least) (錆、異品、加工不良等のクレームの場合 現品の送付要。最低3個) Dispatch with this report (別途送付) Dispatch separately (別途送付)	Keep to use (継続使用)
In-Process(工程内)	Sorted by PT.KYB (拠点による選別)	Keep to use (継続使用)	✓ First Time (初回)		Return to KYB (KYB返却)
Customer(客先)	Keep to use (継続使用)	✓ Return to KYB (K Y B 返却)	Reoccurred (再発)		✓ Scrapped at PT.KYB (PT.KYBにて廃却)
			Intermittently (断続的)		
			Continuously (継続的)		
			Other(その他)		

NO.	Invoice No インボイスNo.	Order No. オーダーNo.	Product (製品)	Model (モデル)	Product Name (部品名)	Part Number (部品番号)	Quantity Ordered (オーダー数)	Quantity Delivered (納入数)	Quantity Defect (不良数)	Crate Number (ケース番号)
1	WQWQWQ	1	kjt	knlqw	RM STEEL TUBE	24.00 X 20.00	1	231	321	

DISPOSITION OF THIS CLAIM(Requirement from PT.KYB.I) (本クレームの処理要求)	Description of the defect (不良状況)
Pay compensation(金銭処理) Items(内訳) <div></div> Send the replacement(代品処理) AIR (航空便) SEA (船便)	Part Name : RM STEEL TUBE Part No. : 24.00 X 20.00 Product : kjt Arrival Date : Aug 06' 2024 Packing List No : WQWQWQ Handling Date : Jan 01' 1970 Quantity Delivered : 231 PCS Quantity Problem : 321 PCS Location : Receiving Inspect (受入検査) Problem : (DETAIL ATTCHED) Corrective & preventive action to be taken by KYB (KYBに要求する是正 & 再発防止策)