様式 1 (CKD PART ONLY)

Claim Report(CMR) クレーム状況報告書

Issue Date(発行日) Mar 04' 2024

Company Name
(拠点名) TOYOTA TSHUSO CORPORATION

グレーム状况報告書							KYB] (拠点名) 		TOTOTA ISHUSO CORPORA					
							Receiving	Procurement	PPC		QA DEPT	A.G.M			
To; Supplier Name (サプライヤ名): TOYOTA TSHUSO CORPORATEODAMR No.							:			Approved	Reviewe	ed	Written	Checked	
MR	No.(PTKYB CI	/IRN o . : 07/0	CMR-4W/III	/24		B/L date(船積日)	:								
oun	d Date (発見日) : Mar 04'	2024			A/R Date (到着日) :Mar 03' 2024								
_ocat	on claim occur (ク	レーム発生場所)		Disposition of inv	entory(在庫	品処理)	Claim occurrence frequency (発生頻度)		Dispatch of defective parts			Disposition of Defect parts (不良部品の処分)			
At customer(客约				r(客先にて)	At PT.KYB(PT.KYBにて				In case of rust, mixed parts and				✓ Keep to use		
✔ Receiving Inspect(受入検査)			✓ Sorted by Customer			ted by PT.KYB	✓ First Time		machining defective claims,			(継続使用)			
			(客先による選別)			「.KYBによる選別)	(初回)		dispatch of the samples is required to				Return to KYB		
In-Process(工程内)			Sorted by PT.KYB			ep to use	Reoccurred		investigate at	KYB (n=3 pcs, at l	3 pcs, at least)		(KYB返却)		
			(拠点による選別)		(継続使用)		(再発)		(錆、異品、加	工不良等のクレーム	良等の1レームの場合		Scrapped at PT.KYB		
Customer(客先) Keep to use (継続使用)			Keep to use		Return to KYB		Intermittently		現品の送付要。最低 3 個)			(PT.KYBにて廃却)			
			(継続使用) (K			Y B 返却)	(断続的)		Dispatch v	with this report					
						er	Continuously		(別途送付)					
			(そ	の他)	(継続的)		Dispatch separetely								
					Other(その他)		(別途送付)								
NO.	インボイスNo. オーダーNo. (製品) (モデル)				Product Name (部品名)		Part Number	Quantity	/ Ordered	Quantity Delivered	Quantit	y Defect Cra		ate Number	
VO .							(部品番号)	品番号) (オー		ダー数) (納入数)		(不良数)		(ケース番号)	
2102			RM :	STEEL TUBE	24.00 X 20.00 7.7		777 766		333						
DISPOSITION OF THIS CLAIM(Requirement from PT.KYB.I) (本クレームの処理要求)							Description of the defect (不良状況)								
Pay compensation(金銭処理)							Part Name : RM STEEL TUBE								
Items(内訳)							Part No. : 24.00 X 20.00								
							Product	: WA							
							Arrival Date	: Mar 03' 20	024						
							Packing List No : 3002020008077+3002020009232								
							Handling Date	: Jan 01' 19	970						
							Quantity Delivered	: 766	PCS						
							Quantity Problem	: 333	PCS						
Send the replacement(代品処理)							Location : Receiving Inspect (受入検査)								
							Problem	: qaa							
AIR (航空便)								(DETAIL	ATTCHED						
							Co	rrective & prev	ventive action to be	e taken by KYB (KYBIC	要求する是正	&再発防	5止策)		
SEA (船便)															