

Claim Report(CMR)
クレーム状況報告書

Issue Date(発行日)	Mar 03' 2024
Company Name (拠点名)	PT NIPPON TSHUSHO INDONESIA

Procurement	PPC	QA DEPT	A.G.M
Approved	Reviewed	Written	Checked

T o ; Supplier Name (サ ー プ ラ イ ヤ 名) : PT NIPPON TSHUSHO INDONESIA	CMR No. :
CMR No.(PTKYB CMRN o. : 19/CMR-4W/III/24	B/L date(船積日) :
Found Date (発見日) : Mar 04' 2024	A/R Date (到着日) : Mar 04' 2024

Location claim occur (クレーム発生場所)	Disposition of inventory (在庫品処理)		Claim occurrence frequency (発生頻度)	Dispatch of defective parts	Disposition of Defect parts (不良部品の処分)
✓ Receiving Inspect(受入検査) In-Process(工程内) Customer(客先)	At customer(客先にて) ✓ Sorted by Customer (客先による選別) Sorted by PT.KYB (拠点による選別) Keep to use (継続使用)	At PT.KYB(PT.KYBにて) Sorted by PT.KYB (PT.KYBによる選別) Keep to use (継続使用) ✓ Return to KYB (K Y B 返却) Other (その他)	First Time (初回) ✓ Reoccurred (再発) Intermittently (断続的) Continuously (継続的) Other(その他)	In case of rust, mixed parts and machining defective claims, dispatch of the samples is required to investigate at KYB (n=3 pcs, at least) (錆、異品、加工不良等のクレームの場合 現品の送付要。最低 3 個) Dispatch with this report (別途送付) Dispatch separately (別途送付)	Keep to use (継続使用) Return to KYB (KYB返却) ✓ Scrapped at PT.KYB (PT.KYBにて廃却)

[illegible]

DISPOSITION OF THIS CLAIM(Requirement from PT.KYB.I)
(本クレームの処理要求)

Description of the defect
(不良状況)

Pay compensation(金錢處理)

Items(内訳)

Send the replacement(代品処理)

AIR (航空便)

SEA (船便)

Part Name	: RM STEEL TUBE
Part No.	: 24.00 X 20.00
Product	: WA
Arrival Date	: Mar 04' 2024
Packing List No	: WQWQWQ
Handling Date	: Jan 01' 1970
Quantity Delivered	: 766 PCS
Quantity Problem	: 333 PCS
Location	: Receiving Inspect (受入検査)
Problem	: WAWWA
	(DETAIL ATTCHED

Corrective & preventive action to be taken by KYB (KYBに要求する是正&再発防止策)