

What's new in Environment management finance and operations apps

Dynamics 365 FastTrack Architecture Insights Series

Andreea Bunduc R&D Solution Architect



Agenda

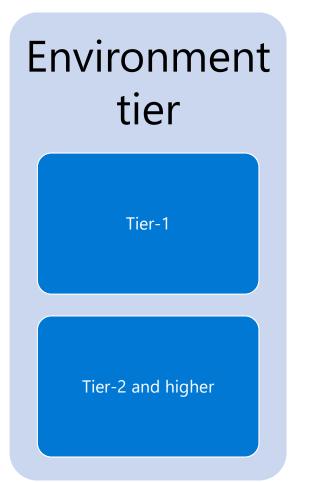
- · Recap of environment concepts
- · What's new in:
 - Power platform integration
 - · Service updates
 - · Quality updates
 - Subscription estimator

Environment management in finance and operations apps

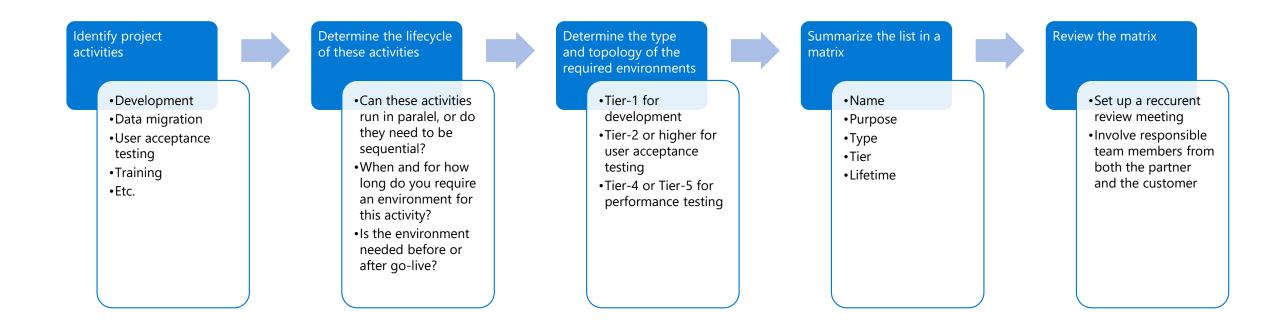
Environment planning overview







Environments plan



<u>Environment Planning for Finance and Operations Implementations | October 19, 2020 - Microsoft Dynamics Blog</u>

Environments matrix

| A | В | С | D | E | F | G | Н |
|----------------|--|-------------------|------------------------------------|----------------------------|----------------------------|------------------------|---|
| E | NVIRONMENT PLANNING (sample) | | | | | | |
| Environment ID | Purpose | Deployment option | Topology | Owner | Licensing (EA/MPSA/CSP) | To be ready by Week | To be maintained post Go-Live? |
| CLI-TEST | Deliver initial training and perform process / integration testing | Standard | Tier-2 / Standard Acceptance Test | Project Manager (partner) | EA | 2 | Yes, to support PRODUCTION post Go-Live |
| CLI-CONFIG | Track the configuration | Cloud-Hosted | Tier-1 / Demo | Project Manager (partner) | Azure | 3 | No |
| CLI-CONFIG | Track the configuration | Add-on | Tier-2 / Standard Acceptance Test | Project Manager (partner) | MPSA | 8 | No |
| CLI-BUILD | Generate builds and run automated tests | Cloud-Hosted | Tier-1 / Build and Test | Project Manager (partner) | EA | 3 | Yes, to patch PRODUCTION |
| CLI-DATA | Execute data migration activities | Cloud-Hosted | Tier-1 / Develop and Test | Data migration lead | N/A | 3 | No |
| CLI-DEV1 | Develop customizations | VHD | Tier-1 / Develop and Test | Developer 1 | Azure | 8 | Yes, to enrich the solution |
| CLI-DEV2 | Develop customizations | Cloud-Hosted | Tier-1 / Develop and Test | Developer 2 | Azure | 8 | No |
| CLI-DEV3 | Develop customizations | Cloud-Hosted | Tier-1 / Develop and Test | Developer 3 | Azure | 8 | No |
| CLI-DEV4 | Develop customizations | Cloud-Hosted | Tier-1 / Develop and Test | Developer 4 | Azure | 8 | Yes, to enrich the solution |
| CLI-UAT | Perform User Acceptance Testing and deliver the final training | Add-on | Tier-2 / Standard Acceptance Test | Project Manager (customer) | MPSA | 16 | Yes, to test/validate new releases |
| CLI-PERF | Perform the performance testing | Add-on | Tier-4 / Standard Performance Test | Project Manager (partner) | MPSA | 16 | No |
| PROD | Operate the business | Add-on | N/A | IT manager (customer) | EA | 21 | Yes |
| | | | | | | | |
| CDS-Dev3 | Develop with connection to F&O | Add-on | Development | Project Manager (partner) | N/A | 8 | Yes, to enrich the solution |
| CDS-Dev4 | Develop with connection to F&O | Add-on | Development | Project Manager (partner) | N/A | 8 | Yes, to enrich the solution |
| CDS-Test | Test with connection to F&O | Standard | Sandbox | Project Manager (partner) | EA | 8 | Yes, to enrich the solution |
| CDS-UAT | Perform User Acceptance Testing and deliver the final training | Standard | Sandbox | Project Manager (customer) | EA | 16 | Yes, to test/validate new releases |
| CDS-PERF | Perform the performance testing | Add-on | Sandbox | Project Manager (partner) | EA | 16 | No |
| CDS-Prod | Operate the business | Standard | Production | IT manager (customer) | EA | 21 | Yes |

Power Platform Integration

Power platform integration

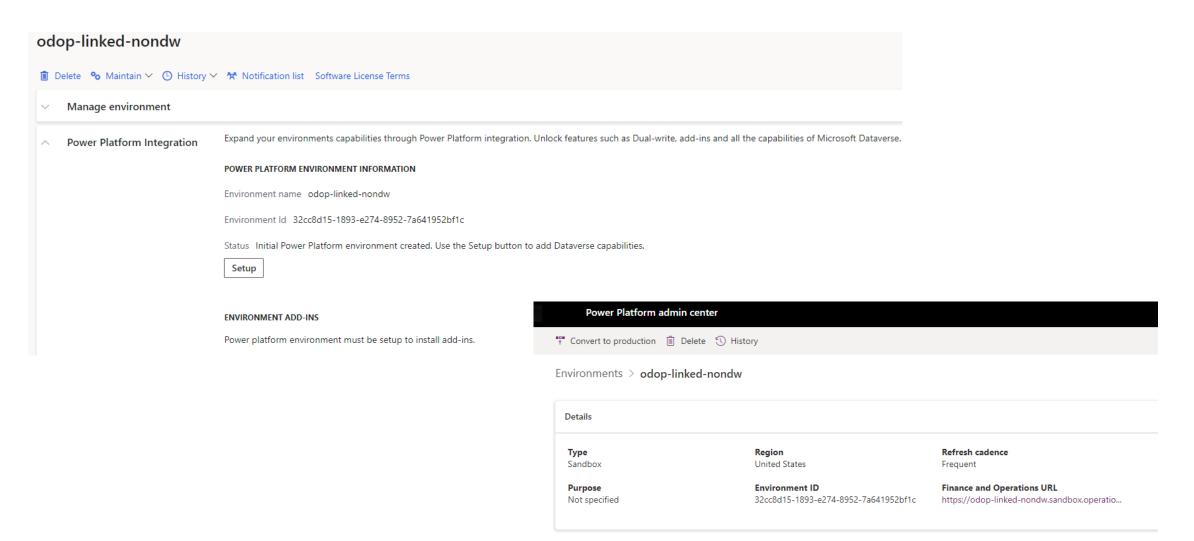
All finance and operations apps environments (sandbox and production) managed by LCS receive an initial Power Platform environment

Power Platform integration lets you complete the following tasks:

- Create apps and flows by using the new Power Platform environment that is automatically created.
- Integrate finance and operations apps data with the Dataverse platform by using virtual tables, business events, and dual-write features.
- Install and connect other Dynamics 365 applications with your finance and operations apps.
- Install add-ins and connect them with your finance and operations apps.

Enable the Microsoft Power Platform integration - Finance & Operations | Dynamics 365 | Microsoft Learn

Power platform integration



Power platform integration – what's new?

- ➤ When you enable Power Platform integration, a new Dataverse database is added to the initial Power Platform. If your organization already has a Dataverse instance that you want to connect to the finance and operations environment, **do not enable** Power Platform integration during environment creation in LCS.
- ✓ After deployment of the finance and operations environment is completed, you will be able to connect to an existing Power Platform environment by using the Setup button.

- ➤ Power Platform integration is **irreversible**, and the link can't be changed or removed. As part of the setup, you connect your finance and operations environment to a Power Platform environment. Runtime features such as virtual entities, business events, and dual-write all depend on this connection. Therefore, it can't be removed until you delete the finance and operations environment.
- ✓ The only way to redo this action is to redeploy the environment.

Service updates

Dynamics 365 updates - an improved experience

One version, with all customers on the latest available version

- Concentrated effort on improving the product
- Enable collaboration
- Better support

Predictable updates with continuous deployment

- Major releases
- Minor service updates
- Security updates

Early visibility of upcoming changes

- New capabilities and functionalities
- Backward compatibility

Test new capabilities ahead of time

Service updates

(i)

If you have additional sandbox environments, they will be updated with the same cadence as the scheduled production update. Learn more about update additional sandbox.

For a detailed view on when your configured sandbox and production environment will be updated View the update calendar.

To view recently canceled updates for your environments, View recent canceled updates

Update settings

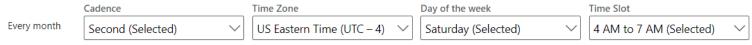
DEFAULT SANDBOX UPDATE ENVIRONMENT

The sandbox environment selected below will be updated **7 days** before your production environment is updated. The Sandbox: Standard Acceptance Test environment included in the base offer is selected by default. If needed, you can select another sandbox environment as the default sandbox update environment below.



PRODUCTION ENVIRONMENT UPDATE CADENCE

Select below the recurring cadence for updates to your PRODUCTION environment. The sandbox environment configured above will be updated seven calendar days prior to the day you select for Production updates below.



Updates to Production are scheduled for the Second Saturday of every month starting 4 AM to 7 AM US Eastern Time (UTC - 4).

Save

Pause Updates

Temporarily **pause updates** from being applied by Microsoft to the environments within this project for the selected time window. When updates resume, the designated sandbox and production environment will be updated to the **latest service update before it can be paused again**.

Pause upcoming update

Service updates – what's new?

- > 8 service updates -> 7 service updates (no update in January).
- Previews are now made available for all customers as deployable packages in the Shared Asset Library in LCS
- ➤ A manual update of the default sandbox to the same or a higher version does not cancel the update to production.

Service update availability - Finance & Operations | Dynamics 365 | Microsoft Learn

Service updates – what's new?

- > All the additional sandboxes will be updated on the same cadence as the production environment.
 - ✓ Not applicable when the production environment is not deployed
 - ✓ Manual update **before** notification email => production and sandboxes updates are cancelled
 - ✓ Manual update after notification email => production update is cancelled, sandboxes get updated
 - ✓ Pause default sandbox => production and sandboxes paused
 - ✓ Pause production only => sandboxes paused

<u>Configure service updates through Lifecycle Services (LCS) - Finance & Operations | Dynamics 365 | Microsoft Learn</u>

Quality updates

Finance and operations apps quality updates

- Cumulative builds of hotfixes
- Do not include new features
- Are only provided for service updates that have not exceeded the end of service date
- Every service update version (e.g. 10.0.29) could have a given number of quality updates (e.g. 10.0.1326.61 or 10.0.1326.96)

Targeted release schedule (dates subject to change)

① Note

Sandbox auto-update takes place 7 days prior to the production update. End of service indicates the date when no new cumulative service updates will be provided.

| Version | Preview availability | Generally available (self-update) | Auto-update schedule (via LCS Update Settings) production start date | End of service |
|--|-------------------------|-----------------------------------|---|---------------------|
| 10.0.38 (The "February" release) | October 13, 2023 | January 12, 2024 | February 2, 2024 | April 12, 2024 |
| 10.0.37 (The "November" release) | September 1, 2023 | October 20, 2023 | November 3, 2023 | March 15, 2024 |
| 10.0.36* (The "October" release) | July 31, 2023 | September 15, 2023 | September 29, 2023 | January 12, 2024 |
| 10.0.35 (The "August" release) | May 26, 2023 | July 14, 2023 | July 28, 2023 | October 20, 2023 |

Quality updates – what's new?

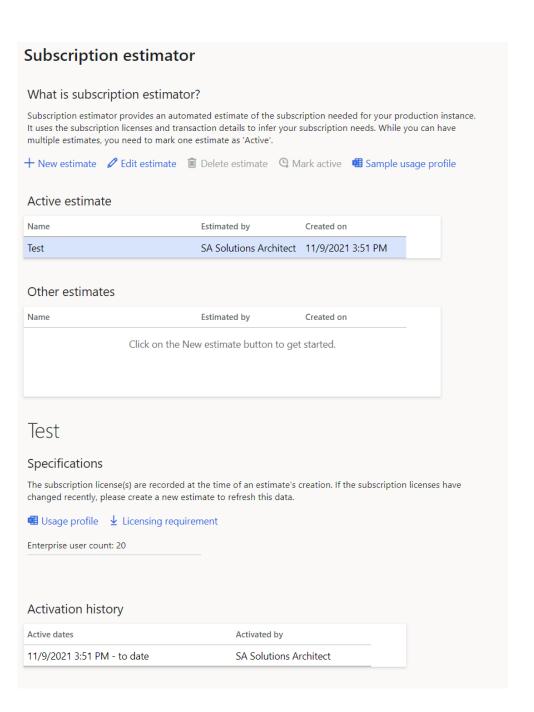
- Proactive delivery of quality updates
 - ✓ Microsoft is automatically applying quality updates via a safe deployment process (SDP).
 - ✓ In place for a number of customers already
 - ✓ The proactive delivery is only targeting sandboxes for now, production environments will follow at a later stage, to be announced
 - ✓ Cannot be paused, delayed or rescheduled
 - ✓ Quality updates are not applied to environments if there is an impeding service update scheduled within a week
 - ✓ The proactive delivery of quality updates applies to all supported versions.

Subscription estimator

Subscription estimator

Lifecycle Services (LCS)
 tool which helps estimate
 the size of the production
 environment

 Highlights peak workloads in terms of transaction counts



Subscription estimator – what's new?

- Licenses are acquired at a tenant level, as such when a customer is running multiple implementation projects in the same tenant, every LCS project will count the total number of licenses available within the tenant. A **warning** message will state "Subscription estimate is not complete" as the total license count in all active subscription estimates exceeds the total licenses available
- ✓ The individual project teams need to edit the active subscription estimate and update the license allocation accordingly

Multiple LCS projects and environments on one Azure

AD tenant - Finance & Operations | Dynamics 365 |

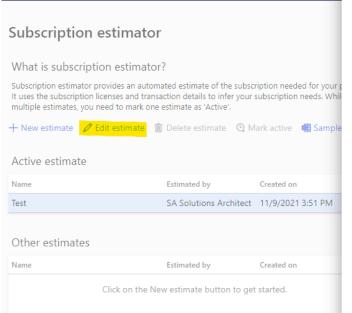
Microsoft Learn

ACTION CENTER



Subscription estimate is not complete.

The total license count allocated in the active subscription estimates across all the projects in your tenant exceeds your tenant's total purchased license count. Please see the following guide on how to manage multiple implementation projects in LCS to correct this.



Edit estimate

Below you may edit the licenses allocated to this subscription estimate. By default each estimate that is created will be assigned the full count of all licenses purchased by the project's tenant. The "Purchased total" amounts shown below represent the full count of licenses purchased by the owning tenant of this project for the product type of this project. Please note that the sum total of the allocated licenses counts for the "Active estimate" subscription estimate for every project in a tenant must not exceed the "Purchased total".

For additional information see:

Subscription estimator documentation

| oubscription estimator documentation | | | | | | |
|--------------------------------------|-----------------|--|--|--|--|--|
| Enterprise user count | Purchased total | | | | | |
| 20 | 177 | | | | | |
| Activity user count | Purchased total | | | | | |
| 0 | 0 | | | | | |
| Team Member user count | Purchased total | | | | | |
| 0 | 0 | | | | | |
| Device count | Purchased total | | | | | |
| | [S] [S | | | | | |

Thank you

