Microsoft Dynamics 365

System Monitoring

Dynamics 365 FastTrack
Architecture Insights Series

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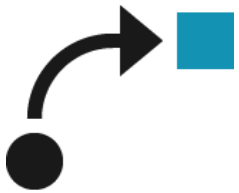
Agenda



1. **Introduction**
2. **Monitoring solutions**
    1. LCS
    2. Azure Data Explorer
    3. Optimization advisor
3. **Closing**

Introduction

System monitoring

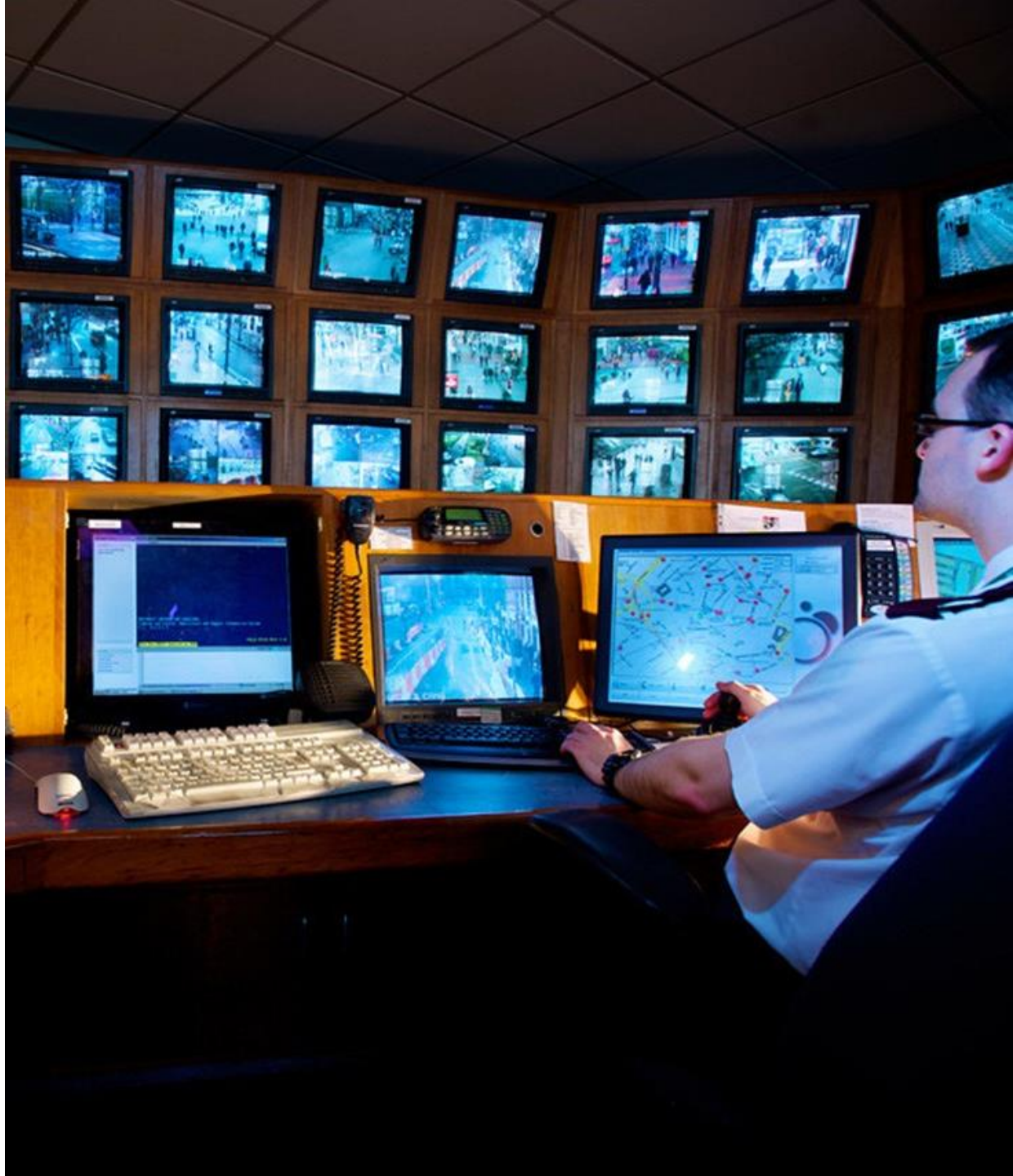
What is System Monitoring?

What should you monitor?

- Slow queries
- Slow running processes
- Integrations
- Deadlock/blocking
- Errors

What is the result?

- Improved system performance
- Enhanced system reliability
- Better resource utilization

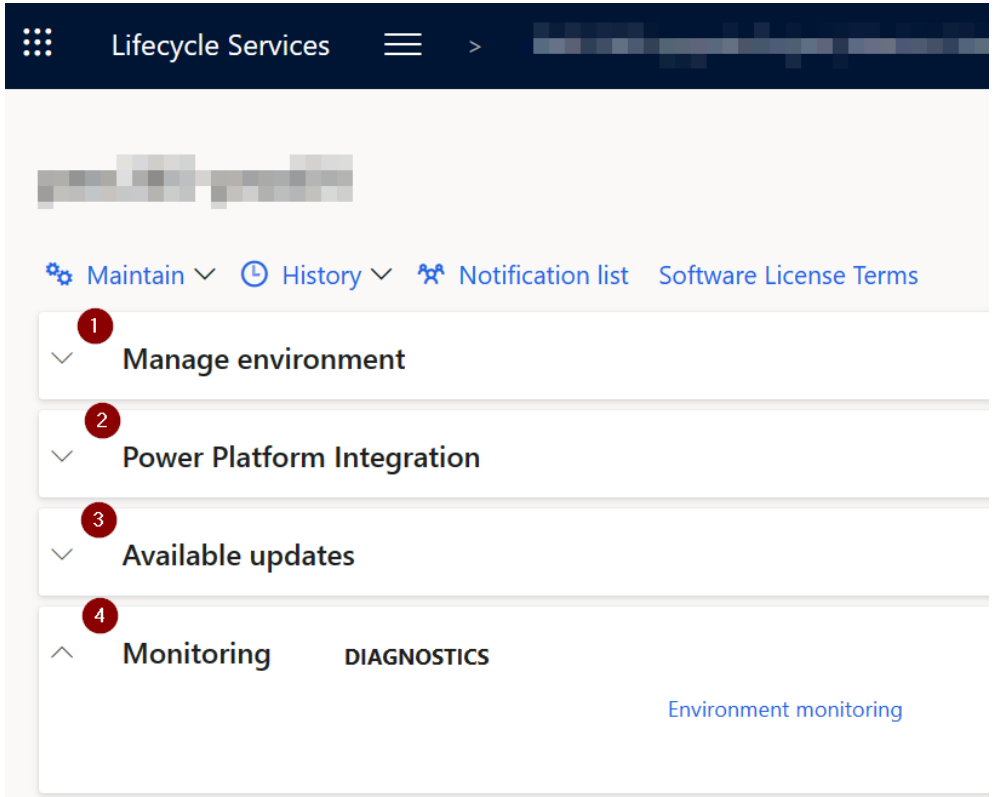


Lifecycle Services (LCS)

LCS

System monitoring

1. Manage environment
2. Power Platform Integration
3. Available updates
4. Monitoring
   - Overview
     - Quick Idea
   - Activity
     - Raw logs
   - Health metric
     - performance and health
   - SQL Insight
     - Advanced SQL troubleshooting

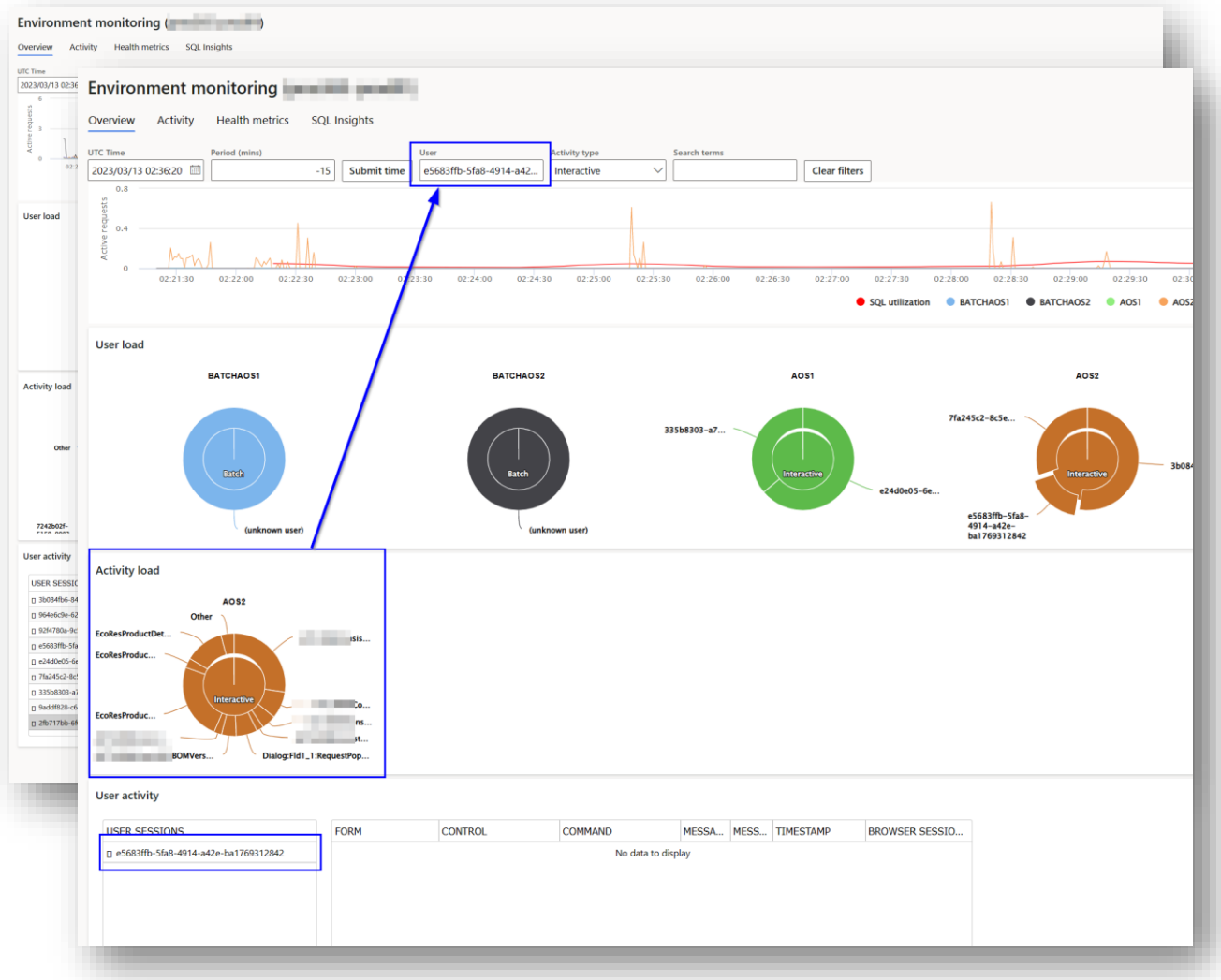


* The Activity monitoring tool retains data for only 30 days.

LCS - Overview

System monitoring

- Overview in period time
  - MAX in 60 minutes
  - high-level summary of the health and status
  - SQL \ Batch \ AOS utilization
- User load in each in both Batch server and AOS
- Activity load in AOS
- User activity



LCS - Activity

System monitoring

- Most of common useful Query name
  - All logs
  - User login events
  - Long queries
  - Slow interactions
  - All events for activity
- Export the grid into CSV format
- Option to set row limit, max 5000
- Extra columns shown

LCS - Health metric

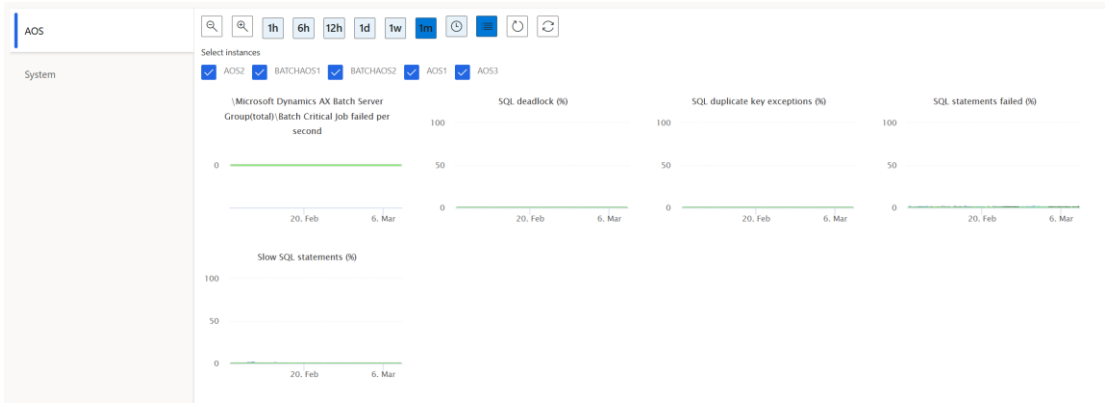
System monitoring

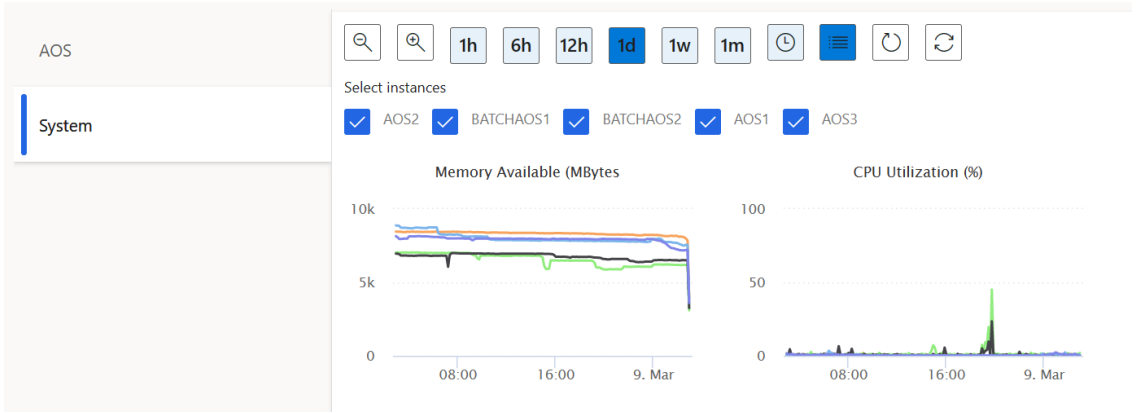
AOS

- Batch job failed
- Deadlock %
- Duplicate key exception %
- SQL statement failed %
- Slow SQL statement %

System

- Memory Available (MB)
- CPU Utilization (%)





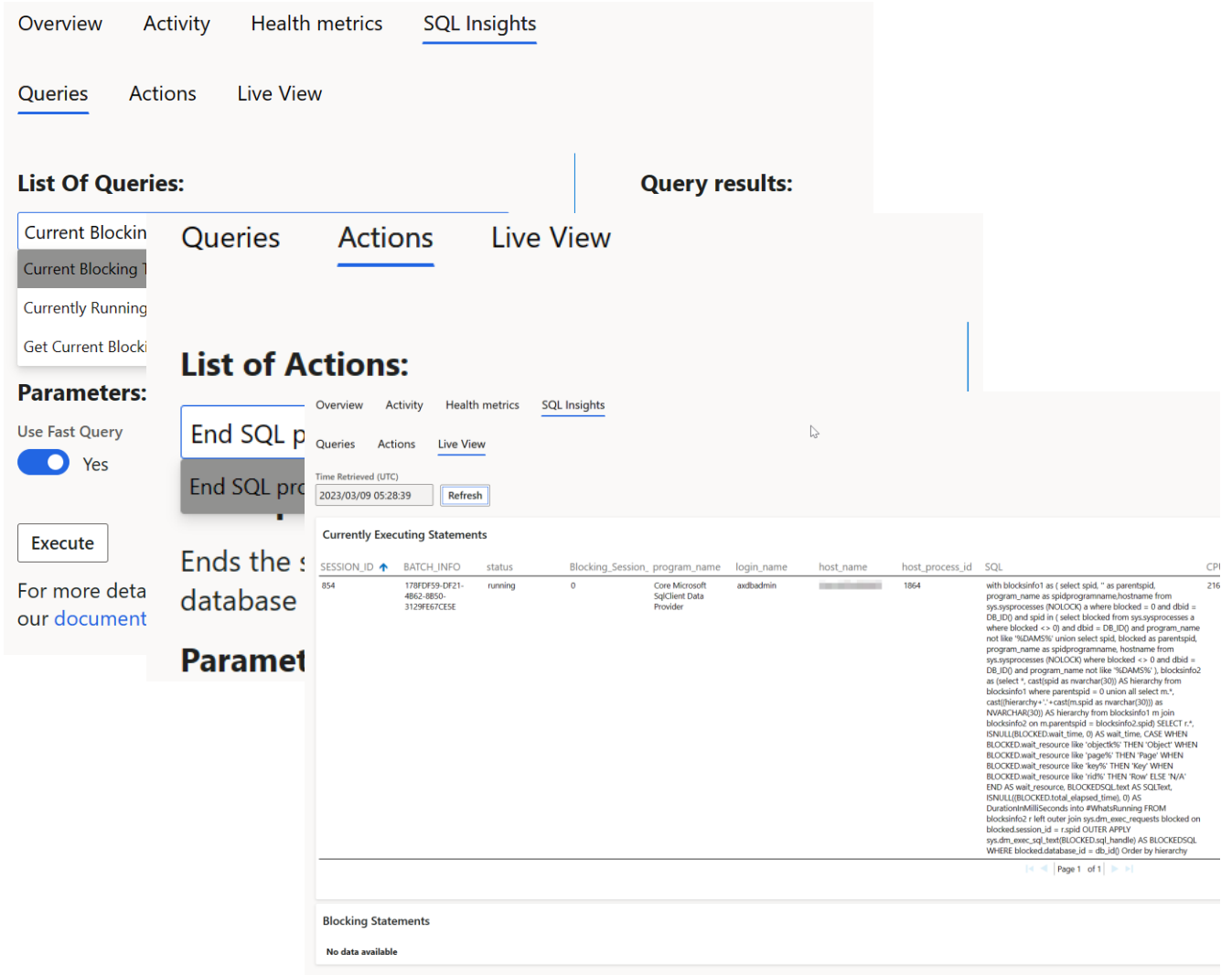
LCS – SQL Insight

System monitoring

Queries
- Current Blocking Tree
- Currently Running Queries
- Get Current Blocking Statement

Actions
- End SQL Process

Live View
- Currently Executing Statements
- Blocking Statements

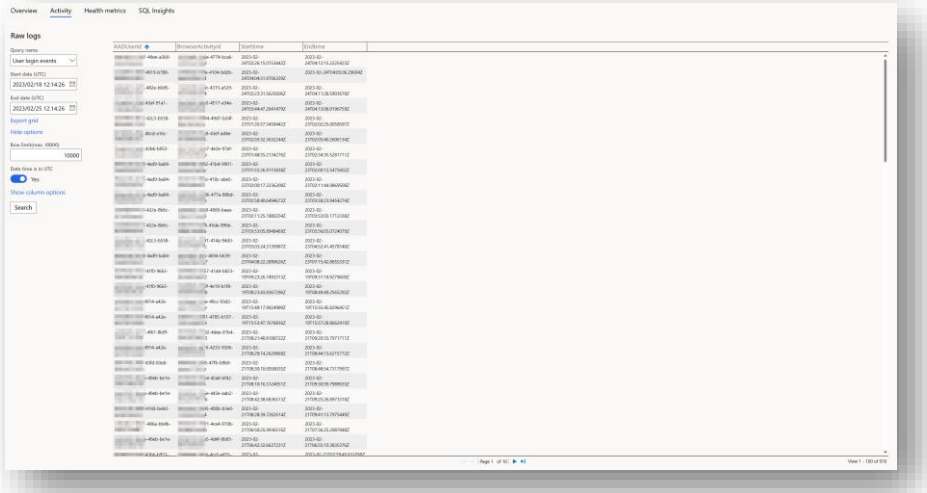


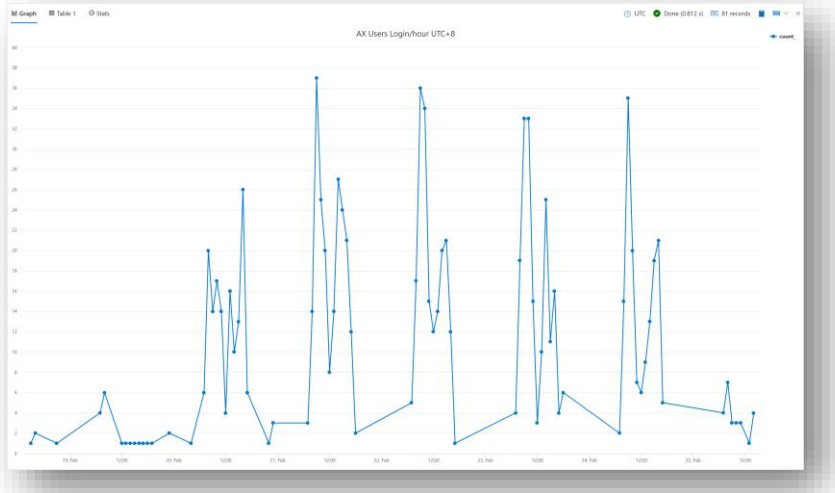
Azure Data Explorer (ADE)

Azure Data Explorer

System monitoring

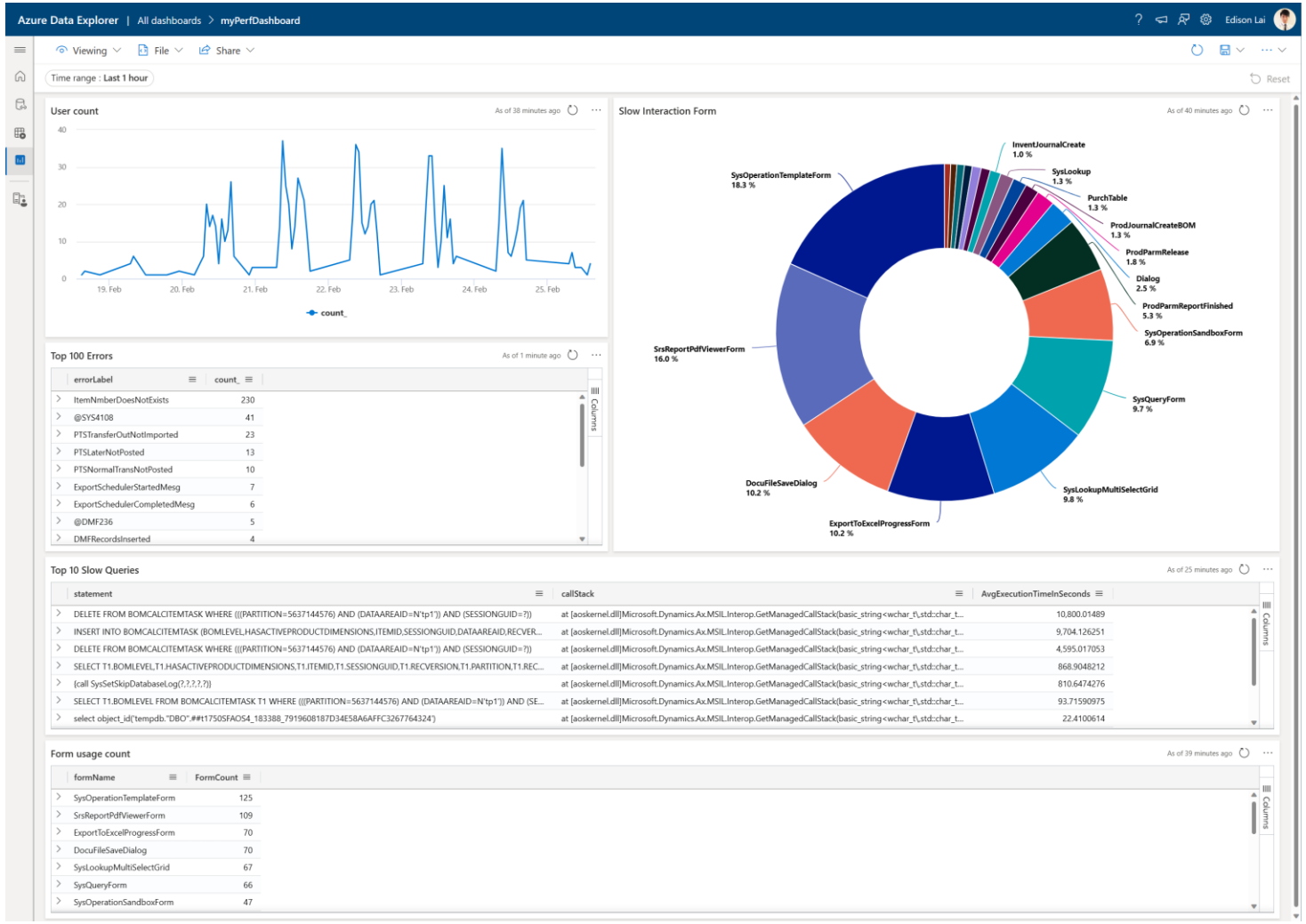
- Great tool for analysis with LCS raw log
  - Store and process log data at scale
  - Quick insights with KQL
  - Interactive visualizations
- Prepare Azure Data Explorer
- Export raw log from LCS to ADE (*Monitoring* > *Activity* > *User login events*)
- Perform KOL for analysis purpose





Azure Data Explorer

System monitoring



Optimization advisor

Optimization advisor

System monitoring

The Optimization Advisor focus on below categories:

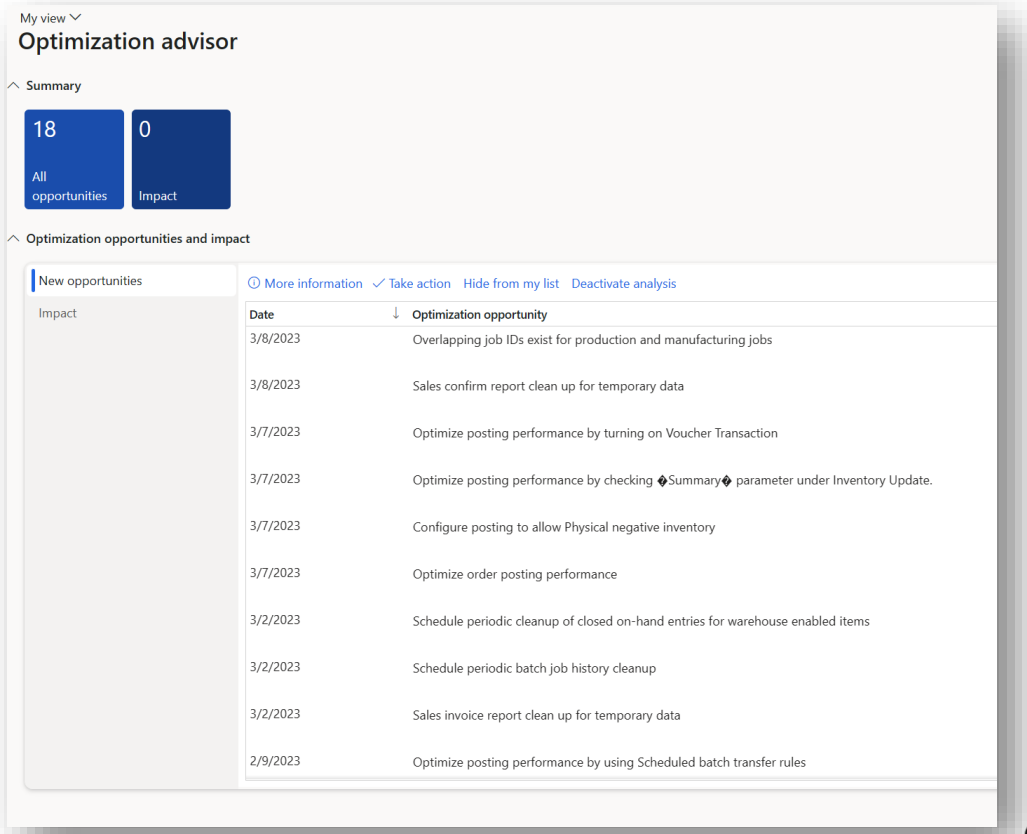
1. Module configuration and Setup
2. System configuration
3. Business data consistency and clean up.
4. Best Practices

There are 88 standard validation rules in 10.0.33(PU57)

- System Administrator > Periodic Task > Maintain diagnostic rule
- System administration > Periodic tasks > Schedule diagnostics validation rule

Custom rule

- e.g. Empty title in RFQ



Closing

System monitoring

- LCS is a tool to monitor the finance and operations workload and usage
- Azure Data Explorer is a tool to help to analysis data from big data
- Optimization advisor to help ensure optimal configuration of finance and operations.

Thank you