

**LAB # 3**  
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**Question 1: Write 10 functional requirements of daraz**

**Functional Requirement search product**

**Description:** To search for a desired product.

**Input:** Enter the keyword you want to search.

**Processing:** Search the market or stores for your desired product.

**Output:** Display the desired searched product.

**Functional Requirement tracking order**

**Description:** Track your order to check status when it will be delivered or where it is right now.

**Input:** Enter the unique tracking id given against your product.

**Processing:** Search the product in the warehouse or in patched products against the tracking id given.

**Output:** Display the status of the product where it is right now and when it will be delivered and if there is some issue or error it will display it.

**Functional Requirement dividing products into categories**

**Description:** Categories used to divide the products in the store.

**Input:** Select the category under which your product comes, for example select sports and outdoor or you can select electronics etc.

**Processing:** Shows the products that only come under sports and outdoor.

**Output:** Display the products of sports and outdoor only like cricket bat, bowl, sports trouser and shirts etc.

**Functional Requirement add to cart**

**Description:** Add to cart.

**Input:** Select the products you want to purchase.

**Processing:** Arrange the list of products users have selected.

**Output:** Displays the products selected by the user.

## **Functional Requirement cancel order**

**Description:** Cancel order.

**Input:** Enter tracking id against your product to cancel it.

**Processing:** Notify the cancellation of order to the seller.

**Output:** Displays the cancellation of product or product already dispatched cannot cancel now.

## **Functional Requirement payment**

**Description:** Payment.

**Input:** Enter your card information.

**Processing:** Check the cvv, expiry date or card number.

**Output:** Display the card is added or in case of wrong information provided enter correct information will be displayed.

## **Functional Requirement promo code**

**Description:** Promotions for discounted products.

**Input:** Enter the promo code.

**Processing:** Check the promo code validity.

**Output:** Displays the discounted amount if promo code correct otherwise displays promo incorrect promo code.

## **Functional Requirement seller account**

**Description:** Seller Account.

**Input:** Enter the details of your store, product and payment.

**Processing:** Add the details and store to the database of the daraz.

**Output:** Displays account or store created successfully.

## **Functional Requirement refund and return**

**Description:** Refund and return.

**Input:** Enter your product tracking number.

**Processing:** Tracking number will be checked at backend in database and if that exists then you can return the product.

**Output:** Product will be returned and money will be refunded back.

## **Functional Requirement help center**

**Description:** Help Center.

**Input:** Write your problem.

**Processing:** The customer care team will address your problem.

**Output:** Your problem will be solved.

## **Non-functional Requirement**

### **Reliability:**

1. Our software is reliable however there are some cases in which store may not work properly.
2. Poor internet connection.
3. Browser is not supported by the system.

### **Usability:**

1. User can cancel order at any time.
2. User can add the card credentials.
3. Can check the order status.

### **Security:**

User's integrity is kept in mind. Card details will be kept secret and there is also a purchase protection on store which includes

1. Genuine Products.
2. Safe and secure payments.
3. Free and easy return.

### **Compatibility:**

Store is very compatible with users as there is nothing difficult on the store like ordering some product or adding card credentials and if there is any query you can ask the help center.

### **Availability:**

Daraz store is available 24/7. It's not closed anytime so this means you can do shopping or can sell your product anytime.

### **Rating:**

User can give his/her rating as he/she received parcel. This helps others to buy from the specific vendor. This ensures trust and confident so that others can do shopping from that vendor and from daraz app too