

Credit Card Fraud Detection: Business Summary Report

1. Introduction

Credit card fraud poses a major financial and operational risk to payment networks, merchants, and banks. Fraudulent activity represents a very small percentage of total transactions, but each false negative has a high cost and each false positive wastes operational time.

This project develops a machine learning solution to detect fraudulent transactions using the *Credit Card Fraud Detection Dataset*, which contains **284,807 transactions**, with only **0.17% fraud cases**. The goal is to improve fraud detection accuracy while minimizing false alerts.

2. Key Insights From the Data

2.1 Transaction Amount Patterns

- Fraudulent transactions are typically **low-value**, with a median amount of **~9 units**, suggesting intentional avoidance of detection thresholds.
- Fraud still includes occasional medium-value spikes (~1,000–2,000 units).
- Legitimate transactions include very large outliers (up to ~25,000), creating a skewed distribution.

2.2 Transaction Timing Patterns

- Fraud does not occur randomly; it clusters in a specific time range.
- Fraud tends to occur between **40,000–130,000 seconds** into the dataset period.
- This suggests exploitation of specific time windows, such as low monitoring periods.

2.3 PCA Feature Analysis

The dataset's features (V1–V28) are PCA-transformed components for privacy.

Even without direct meaning, they show clear fraud behavior patterns:

- **V14 and V17** exhibit strong separation between fraud and non-fraud.
- **V12** shows moderate separation.
- These components provide strong predictive power for machine learning models.

3. Handling Class Imbalance

Fraud = **0.17%** → severe imbalance problem.

Three methods were tested:

1. **Class-weighted Logistic Regression**
 - High recall (0.92) but extremely low precision (0.06)
 - Too many false alarms → impractical for production.
 2. **SMOTE Oversampling**
 - Improves balance
 - Better F1-score (0.23)
 - Still insufficient precision for business use.
 3. **Random Forest with Balanced Class Weights**
 - Best balance between precision and recall
 - Most effective model overall
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4. Final Model Performance

Random Forest (Selected Model)

- **Precision (Fraud): 0.96**
→ When the model says “fraud,” it is correct 96% of the time.
- **Recall (Fraud): 0.76**
→ The model captures 76% of all fraud cases.
- **F1-score (Fraud): 0.85**
→ Strong overall fraud detection performance.

Why This Model?

- High precision keeps the number of false alerts low.
 - Strong recall ensures the system still catches the majority of fraud.
 - Robust to noisy and non-linear patterns.
 - Handles imbalance effectively when class weights are applied.
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5. Business Impact

Implementing this Random Forest model can offer:

Reduced Financial Loss

Detects fraudulent transactions early with fewer missed cases.

Lower Operational Cost

High precision significantly reduces unnecessary investigations.

Improved Customer Trust

Minimizes the chance of fraud slipping through undetected.

Scalable Solution

The model can operate in real-time with minimal computational overhead.

6. Limitations

- PCA-transformed features reduce explainability.
 - Dataset covers only two days of transactions.
 - Lacks contextual data (merchant category, user history, geo-location).
 - XGBoost could not be used due to macOS library limitations (libomp dependency).
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7. Recommendations & Future Work

- Add contextual features (merchant category, region, device).
 - Deploy anomaly detection techniques (Isolation Forest, Autoencoders).
 - Use real-time model monitoring with adaptive retraining.
 - Integrate cost-sensitive learning to handle financial trade-offs more directly.
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8. Conclusion

This project demonstrates a practical and effective machine learning pipeline for credit card fraud detection. Despite extreme class imbalance, the final Random Forest model achieves a

strong balance between precision and recall, making it suitable for business use cases that require both efficiency and accuracy.

This system can significantly reduce fraud-related losses, improve operational workflows, and provide actionable insights for risk management teams.