

Agent Calls Summary

Agent Name	Total of calls	Number of answered calls	Number of Dropped calls	Total Resolved
Becky	631	517	114	462
Dan	633	523	110	471
Diane	633	501	132	452
Greg	624	502	122	455
Jim	666	536	130	485
Joe	593	484	109	436
Martha	638	514	124	461
Stewart	582	477	105	424

Agents Performance



