RUI AFONSO
Front End Developer

Front End Developer with experience in music, customer service and sales.
A keen eye for detail and passion for problem-solving are skills acquired over time that aid the creative process in developing unique applications.
Brings a team spirit to any office, with over 10 years of experience leading a bass section in an orchestra.

Contact

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✉ afonso.r.dev@gmail.com

🏠 Bremen, Germany
    (Willing to Relocate)

in https://www.linkedin.com/in/rui-c-afonso/

◯ https://github.com/AfonsoRD

🌐 https://afonsord.github.io/portfolio-website/

Education

Full-Stack Web Development
CareerFoundry | Berlin - Germany
Oct 2022 - Apr 2023

Bachelor of Music in Doublebass
University of Minho | Braga - Portugal
Aug 2012 - Jul 2016

Skills

Front-End:
HTML5 | CSS3 | JavaScript | Typescript
React | Redux | Angular | Material | Bootstrap
SASS/SCSS | jQuery | Responsive Design
React Native | Expo | PWA

Back-End:
NodeJS | Express | JSON | RESTful | Postman
AWS | Google Firestore | Vercel | Netlify
PostgreSQL | MongoDB

Also proficient in:
Git | TDD | Chrome Dev Tools | VS Code
SCRUM | AGILE |

Language

Portuguese | MT

English | C1

Spanish | C2

German | A1

Projects

Leet App
CareerFoundry | Mar 2023

- Serverless progressive web application built in React, using a test-driven development technique.
- The application uses the Google Calendar API to fetch upcoming tech events. View project here: https://github.com/AfonsoRD/meet

myFlix - Client Side
CareerFoundry | Feb 2023

- Single page app built with React as a framework using the Tech Stack MERN, where users can create a profile, see movies details and create a favorite list of movies.
- Designed with Bootstrap as a UI library for styling and responsiveness, and hosted on Netlify. View project here: https://github.com/AfonsoRD/myFlix-client

myFlix - Server Side
CareerFoundry | Jan 2023

- Intensive project-based training program a with focus on Server Side programming using Node.js and REST architecture.
- Developed a REST API using Express.js Framework with Node and used Mongoose to model business logic.
- This API is hosted using Vercel and the database using Atlas MongoDB. View project here: https://github.com/AfonsoRD/movie_api

Experience

Service Desk Agent
Fujitsu l Braga, Portugal
Feb 2021 - Sep 2021

- Support on technical issues related to Microsoft products, operating systems and basic networking for Schneider Electric in Spanish-speaking countries, English-speaking countries and Portugal;
- Troubleshooting as needed to provide the required level of service and meet or exceed customer/SLAs expectations. Performance monitoring through reporting and statistical analysis.

Client and Surgery Room manager
Hospital Trofa Saúde | Lisboa, Portugal
Sep 2019 - Feb 2021

- Optimized the management of the operating room schedule and office surgery of more than 15 medical specialties for two hospitals of Trofa Saúde in the Lisbon area;
- Organized the documentation for surgery authorization request to the client's health insurance;
- Weekly report of percentage of surgeries performed, medical specialties, invoiced values and planning;
- Increased hospital billing by ~150% in surgeries, hospitalizations, and exams from ~100K€ to ~250K€ per month.

Department Store Salesperson

Fnac Portugal | Coimbra, Portugal

Oct 2018 - May 2019

- Stock organization for easy access in product replacement;
- Mastered the techniques and strategies for selling products and services, considering the focus on the client and achieving the results proposed by the team leader;
- Excellent customer service with good communication skills, team spirit, initiative and dynamism, following the company values.

AppleCare Technical Advisor

Randstad | Braga, Portugal

May 2017 - May 2018

- First line customer service for all Apple products in Spanish-speaking countries, English-speaking countries and Portugal;
- On-site support to junior agents, quality control and SLA monitoring according to company standards;
- Performance monitoring through reporting and statistical analysis.

Call Center Operator - Vodafone

Randstad | Braga, Portugal

May 2016 - Feb 2017

- First and second line customer service, solving problems related to billing, service installation and new contract creation;
- Back-office service, giving product-related support to Vodafone stores, organizing mailbox, monitoring installations by giving support to technicians responsible for installing fiber optics.