

# SAMSUNG Galaxy Note10

## Terms and Conditions

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the “Product”) and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

Revised 06/2019

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## Important legal information

Arbitration Agreement - This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online:

- English: [www.samsung.com/us/Legal/Phone-HSGuide](http://www.samsung.com/us/Legal/Phone-HSGuide)
- Spanish: [www.samsung.com/us/Legal/Phone-HSGuide-SP](http://www.samsung.com/us/Legal/Phone-HSGuide-SP)

This information can also be found on the device in the “About device” or “About phone” or “About tablet” section, for example:

- Settings > About phone or About device or About tablet > Legal information > Samsung legal
- Or, Search “Legal”

If your device required Federal Communications Commission (FCC) approval, you can view the FCC certification by opening Settings > About phone or About device or About tablet > Status.

## Health and Safety

**WARNING!** To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device, charger or cords with wet hands while charging.

## Maintaining dust and water resistance

The device is not impervious to dust and water damage in any situation. It is important that all compartments are closed tightly.

Follow these tips carefully to prevent damage to the device and maintain dust and water resistance performance:

- Water resistant based on IP68 rating, which tests submersion in fresh water deeper than 1.5 meters or keep it submerged for more than 30 minutes. If device is exposed to fresh water, dry it thoroughly with a clean, soft cloth; if exposed to liquid other than fresh water, rinse with fresh water and dry as directed.
- Any device which uses accessible compartments or ports that can be opened should have these sealed or closed tightly to prevent liquid from entering the system.
- If the device has been immersed in water or the microphone or speaker is wet, sound may not be heard clearly during a call. After wiping the device with a dry cloth, dry it thoroughly before using it.
- Do not expose the device to water at high pressure.
- If the device is dropped or receives an impact, the water and dust resistant features of the device may be damaged.

**Note:** Liquid other than fresh water may enter the device faster. Failure to rinse the device in fresh water and dry it as instructed may cause the device to suffer from operability or cosmetic issues.

## Samsung Knox

Samsung Knox is Samsung’s security platform. Additional licensing fees may be required for enterprise use. For more information about Knox, please refer to: [www.samsung.com/us/knox](http://www.samsung.com/us/knox)

## Specific Absorption Rate (SAR) certification information

For information about SAR, visit :

- <https://www.fcc.gov/general/radio-frequency-safety-0>
- [www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones](http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones)
- [www.samsung.com/sar](http://www.samsung.com/sar)

## Samsung mobile products and recycling

**WARNING!** Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse.

For battery and cell phone recycling, go to [call2recycle.org](http://call2recycle.org) or call 1-800-822-8837. For more recycling information, go to our website: [www.samsung.com/recycling](http://www.samsung.com/recycling) or call 1-800-SAMSUNG.



## Your location

Location-based information on that can be used to determine the approximate location of a mobile device. If you use applications that require location-based information (e.g., driving directions), such information may be shared with third-parties, including your wireless service provider, applications providers, Samsung, and other third-parties providing services.

## Navigation

Maps, directions, and other navigation data, including data relating to your current location, may contain inaccurate or incomplete data. Therefore, you should always pay attention to road conditions, closures, traffic, and all other factors that may impact safe driving or walking.

## FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## GPS & AGPS

Certain Samsung Mobile Devices can use a Global Positioning System (GPS) signal for location-based applications. Changes may affect the performance of location-based technology on your mobile device.

Certain Samsung Mobile Devices can also use an Assisted Global Positioning System (AGPS), which obtains information from the cellular network to improve GPS performance. Contact your wireless service provider for details.

## Use of AGPS in emergency calls

When you make an emergency call, the cellular network may activate AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**.

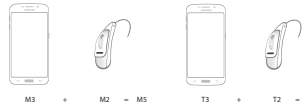
## Commercial Mobile Alerting System (CMAS)

This device is designed to receive Wireless Emergency Alerts from CMAS. Check with your carrier for CMAS participation and coverage.

## Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

## FCC Hearing Aid Compatibility (HAC) regulations for wireless devices



The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit <https://www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones>

## Device temperature

**Caution!** Some applications or prolonged usage may increase device temperature.

If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools.

Always ensure that the device has adequate ventilation and air flow. Covering the device can trap any dissipating heat and redirect it back to the device while it is active.