W: <a href="https://www.mageplaza.com">https://www.mageplaza.com</a>

E: <u>support@mageplaza.com</u>



# WORLDPAY USER GUIDE

## **Documentation**

- Installation guide: <a href="https://www.mageplaza.com/install-magento-2-extension/">https://www.mageplaza.com/install-magento-2-extension/</a>
- User Guide: https://docs.mageplaza.com/worldpay/
- FAQs: https://www.mageplaza.com/fags/
- Get Support: https://www.mageplaza.com/contact.html or support@mageplaza.com
- Changelog: https://www.mageplaza.com/releases/worldpay/
- License agreement: <a href="https://www.mageplaza.com/LICENSE.txt">https://www.mageplaza.com/LICENSE.txt</a>
- Report a security issue to <a href="mailto:security@mageplaza.com">security@mageplaza.com</a>

### How to install

Install ready-to-paste package (Recommended)

• Installation guide: <a href="https://www.mageplaza.com/install-magento-2-extension/">https://www.mageplaza.com/install-magento-2-extension/</a>

## How to upgrade

Step 1: Backup

Backup your Magento code, database before upgrading.

Step 2: Remove Worldpay folder

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/Worldpay folder. In this step, you can copy override Worldpay folder but this may cause of compilation issue. That why you should remove it.

Step 3: Upload new version

Upload this package to Magento root directory

#### Run command line:

```
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy
```

## **FAQs**

Q: I got error: Mageplaza\_Core has been already defined

A: Read solution: https://github.com/mageplaza/module-core/issues/3

Q: My site is down

A: Please follow this guide: https://www.mageplaza.com/blog/magento-site-down.html

# **Support**

• FAQs: <a href="https://www.mageplaza.com/faqs/">https://www.mageplaza.com/faqs/</a>

• Helpdesk: <a href="https://mageplaza.freshdesk.com/">https://mageplaza.freshdesk.com/</a>

• Email: <u>support@mageplaza.com</u>