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European eInvoicing Standard in Italy

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| **Project number** | INEA/CEF/ICT/A2017/1560867 2017-IT-IA-0150 |
| **Project acronym** | EeISI |
| **Project title** | European eInvoicing Standard in Italy |
| **Starting date** | 1 May 2018 |
| **Ending date** | 31 December 2019 |
| **Programme** | Connecting Europe Facility (CEF) CEF-TC-2017-3: eInvoicing |

SMP/iPA integration and PEPPOL network enablement

Deliverable D5.5

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| **Related WP** | WP5 – Validation – Task 5.1 and T5.2 |
| **Deliverable number** | D5.5 |
| **Due date** | 25/11/2019 |
| **Revision date** | 25/11/2019 |
| **Actual date** | 25/11/2019 |

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Deliverable Info

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| **Editor (s)** | **Intercent-ER** |
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| **Acknowledgement** | This work was partially supported by the European Commission (EC) through the Connecting Europe Facility (CEF) programme under project EeISI.(grant agreement no. INEA/CEF/ICT/A2017/1560867 2017-IT-IA-0150) |
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| **Note** | - |
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**Version Control**

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| --- | --- | --- | --- |
| Version | Date | Author | Description of change |
| 1.0 | 25/11/2019 | Intercent-ER | First version |
| 1.0.1 | 31/03/2020 | Roberto Reale | Technical review and quality assessment |
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Glossary

|  |  |
| --- | --- |
| **B2B** | Business to Business |
| **B2C** | Business to Consumer/Citizen |
| **B2G** | Business to Government |
| **BII** | Business Interoperability Interfaces |
| **C2G** | Citizen to Government |
| **CCTS** | Core Component Technical Specification |
| **CEF** | Connecting Europe Facility |
| **CEM** | Certified Electronic Mail – Legal Mail (PEC Posta Elettronica Certificata in Italy) |
| **CEN** | European Committee for Standardisation |
| **CII** | Cross Industry electronic Invoice |
| **CIUS** | Core Invoice Usage Specification |
| **DSI** | Digital Service Infrastructures |
| **e-SENS** | Electronic Simple European Networked Services |
| **FatturaPA** | Public administration electronic invoice framework (FatturaPubblica Amministrazione) |
| **G2G** | Government to Government |
| **INEA** | Innovation and Networks Executive Agency |
| **IPA** | Index of Public Administration |
| **IR** | Invoice Response |
| **OASIS** | Organization for the Advancement of Structured Information Standards |
| **PEPPOL** | Pan-European Public Procurement Online |
| **PEPPOL-BIS** | Pan-European Public Procurement Online Business Interoperability Specifications |
| **SDI** | Electronic exchange system in Italy (Sistema Di Interscambio) |
| **SMP** | Service Metadata Publisher |
| **UBL** | Universal Business Language |
| **UN/CEFACT** | United Nations Centre for Trade Facilitation and Electronic Business |
| **UNTDID** | UN Trade Data Interchange Directory |
| **URI** | Uniform Resource Identifier |
| **URL** | Uniform Resource Location |
| **URN** | Uniform Resource Name |
| **XML** | Extensible Mark-up Language |

1. Introduction

The Test Plan aims to verify the correct development of the notification flow associated to the Invoice in UBL Peppol BIS 3.0 format, related to PEPPOL network transmission and EeISI project.

Specifically, the notifications involved in the Test Plan are:

* delivery receipt;
* rejection notification;
* delivery failure notification;
* outcome notification;
* deadline terms notification;
* invoice transmission with impossibility on delivery notification.

The activities required on the notification flow are due to implement the conversion from the Italian FatturaPA format to the European BIS Invoice Response 3.0 format, plus the validation of the same.

1. Test procedures

The following section will define the resources required for the execution of the technical test as well their own responsibilities.



## Testing Team

Intercent-ER, must provide a team in charge of defining the Test Script Forms, executing the test and review the test results.

## Review Team

The Review Team will carry out the formal review of the test results, focusing on the non-conformance encountered during the test activities. The Reviewer can vary according to the testing needs.

## Test Methodology

The following paragraph describes the procedures to be used during the test executions.

The test documentation must be prepared before the execution of the tests. All the blank parts of the modules should be barred, signed and dated by a team member.

## Test Coding

The tests are identified by a code with the following structure:

**Test\_EeISI\_N \_description**

where:

* **Test\_ EeISI\_\_N**: it refers to numbering of test (N is a progressive number);
* **description**: it is a short description of the content to be tested.

## Test Execution

The execution of each Test Case requires a Testing Team, which includes a Tester and a Witness, according to “Testing Team” paragraph.

For the formal execution of the tests, the Testing Team has to follow what is defined hereunder:

* Each test action must be executed following the instruction in the related test script.
* For each action, the Tester must compare the system behavior with the related Acceptance Criteria, reported in the test script, checking corresponding result box.
* For each action, the “YES” box has to be filled with the executor initials only if actual result exactly matches relevant expected result, described in the “Acceptance Criteria” relevant column; otherwise the executor has to write his initials in the “NO” box.

When all the actions reported in the Test Script have been performed, Testing Team members must define the test result (Passed/Failed) based on what reported in section “Evaluation of Test Result”; the result must be reported in the third part of the Test Script, checking corresponding box.

Each testing team member must sign the Test Script for System Configuration Test, reporting his name, function and date of execution test in the appropriate fields.

## Evaluation of the Action Test Results

For each test action, relevant result is determined based on the conformance of the actual result to the expected result indicated in Acceptance Criteria.

Test actions are the steps, which must be carried out by the Tester in order to verify the operative flow being verified. Each Test action is specified in the form of an instruction or series of instructions. Test actions are numbered and each Test Action corresponds to an Acceptance Criteria of the same number.

Acceptance Criteria are the expected results, which must be satisfied in order to define the action test passed. Each Criteria is in the form of a condition, which may represent a single requisite or a series of requirements.

At the end of the execution of each action test, the actual result (that is the system behavior after the execution of the action) should be compared with the expression reported in relevant Acceptance Criteria; the box “YES” of the Test Script must be filled by the executor with his/her initials if the result action matches the expected one, otherwise the box “NO” must be filled.

## Evaluation of the Test Results

The Tester and the Witness will agree the test result (Passed or Failed) following the statements reported hereunder:

* In order a test to be PASSED, all the included actions must be passed, that is all the Acceptance Criteria for that test must be satisfied;
* If at least one Criteria is not satisfied, the test must be considered as FAILED;
* The test must be considered as FAILED even if an anomaly is observed that is not clearly related with the Acceptance Criteria.

The agreed result of the test must be recorded on the Test Script, checking the corresponding checkbox “PASSED” or “FAILED”.

The code of the executed test and relating result must be reported in the Test Progress Form.

In the following table, the criteria for the evaluation of the results are described:

| **RESULT** | **DESCRIPTION** |
| --- | --- |
| **PASSED** | Test successfully completed. All acceptance criteria have been fulfilled. No problem was encountered during the execution of the test. |
| **FAILED** | Incomplete or unsuccessfully completed test. Not all acceptance criteria were met. |

1. General Test Review Procedure

The project involves the release of a Test version of NoTI-ER, to implement the preconditions and the operations specified and execute the Test Plan.

Once all the foreseen tests have been executed, the Reviewer Team provides an overall evaluation of the testing activities.

The evaluation is based on:

* Test Pass/Fail status
* The comparison between the actual result with the original objectives and related acceptance criteria

The Review Team identifies the risks that may be associated with non-conformances or failures encountered.



## Test script index

| **TEST NAME** | **DESCRIPTION** |
| --- | --- |
| **Test\_EeISI \_1\_Delivery receipt** | The test verifies the correct transformation and mapping of an SDI delivery receipt into a PEPPOL BIS3.0 Invoice Response |
| **Test\_EeISI \_2\_** **Rejection** | The test verifies the correct transformation and mapping of an SDI rejection into a PEPPOL BIS3.0 Invoice Response |
| **Test\_EeISI \_3\_** **Delivery failure notification** | The test verifies the correct transformation and mapping of an SDI delivery failure notification into a PEPPOL BIS3.0 Invoice Response |
| **Test\_EeISI \_4\_** **Outcome Notification Approved** | The test verifies the correct transformation and mapping of an SDI outcome notification of approval into a PEPPOL BIS3.0 Invoice Response |
| **Test\_EeISI \_5\_** **Outcome Notification Rejected** | The test verifies the correct transformation and mapping of an SDI outcome notification of rejection into a PEPPOL BIS3.0 Invoice Response |
| **Test\_EeISI \_6\_** **Deadline terms** | The test verifies the correct transformation and mapping of an SDI deadline terms notification into a PEPPOL BIS3.0 Invoice Response |
| **Test\_EeISI \_7\_** **Impossibility on delivery** | The test verifies the correct transformation and mapping of an SDI impossibility on delivery notification into a PEPPOL BIS3.0 Invoice Response |

## Test results

| **Test Code** | **Test\_EeISI \_1\_Delivery receipt** |
| --- | --- |
| **Test Title** | **Delivery receipt** |
| **Test Description** | The test verifies the correct transformation and mapping of an SDI delivery receipt into a PEPPOL BIS3.0 Invoice Response |
| **Test Pre-requisites** | An Invoice in BIS 3.0. format is sent to SDI, which send back a notification in FatturaPA format. The Invoice must be valid and destined to one of the recipients SDI knows as valid (i.e. 0201:4YXHOT) |

| **TEST PROCEDURE** | | | **Test\_EeISI \_1\_Delivery receipt** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_1\_Delivery receipt\_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: AB * Clarification Code: - * List Identifier: - * Clarification description: - | | Yes |  | Test\_EeISI \_1\_Delivery receipt \_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_1\_Delivery receipt \_STEP\_2\_IN\_FatturaPA.xml |  |

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| **TEST PROCEDURE** | | | **Test\_EeISI \_1\_Delivery receipt** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | |
|  | | | | | | | |
|  | **Name** | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | Service Responsible | |  | | | 25/11/2019 |

| **Test Code** | **Test\_EeISI \_2\_** **Rejection** |
| --- | --- |
| **Test Title** | **Rejection notification** |
| **Test Description** | The test verifies the correct transformation and mapping of an SDI rejection into a PEPPOL BIS3.0 Invoice Response |
| **Test Pre-requisites** | An Invoice in BIS 3.0. format is sent to SDI, which send back a notification in FatturaPA format. The invoice must be valid but destined to a participant unknown to SDI (i.e. 0201:DDDDDD) |

| **TEST PROCEDURE** | | | **Test\_EeISI \_2\_** **Rejection** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_2\_ Rejection \_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: RE * Clarification Code: OTH * List Identifier: OPStatusReason * Clarification description: errore.descrizione | | Yes |  | Test\_EeISI \_2\_ Rejection \_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_2\_ Rejection \_STEP\_2\_IN\_FatturaPA.xml |  |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **TEST PROCEDURE** | | | **Test\_EeISI \_2\_** **Rejection** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | |
|  | | | | | | | |
|  | **Name** | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | Service Responsible | |  | | | 25/11/2019 |

| **Test Code** | **Test\_EeISI \_3\_ Delivery failure** |
| --- | --- |
| **Test Title** | **Delivery failure notification** |
| **Test Description** | The test verifies the correct transformation and mapping of an SDI delivery failure notification into a PEPPOL BIS3.0 Invoice Response |
| **Test Pre-requisites** | An Invoice in BIS 3.0. format is sent to SDI, which send back a notification in FatturaPA format. The SDI must be unable to deliver the invoice to its recipient |

| **TEST PROCEDURE** | | | **Test\_EeISI \_3\_ Delivery failure** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_3\_ Delivery failure notification \_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: IP * Clarification Code: - * List Identifier: * Clarification description: - | | Yes |  | Test\_EeISI \_3\_ Delivery failure notification \_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_3\_ Delivery failure notification \_STEP\_2\_IN\_FatturaPA.xml |  |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **TEST PROCEDURE** | | | **Test\_EeISI \_3\_ Delivery failure** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | |
|  | | | | | | | |
|  | **Name** | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | Service Responsible | |  | | | 25/11/2019 |

| **Test Code** | **Test\_EeISI \_4\_ Outcome Notification Approved** |
| --- | --- |
| **Test Title** | **Outcome Notification Approved** |
| **Test Description** | The test verifies the correct transformation and mapping of an SDI outcome notification of approval into a PEPPOL BIS3.0 Invoice Response |
| **Test Pre-requisites** | An Invoice in BIS 3.0. format is sent to SDI, which delivers it to the recipient and receives an outcome notification of APPROVAL from them; the SDI then sends back the notification in FatturaPA format to the original sender of the invoice |

| **TEST PROCEDURE** | | | **Test\_EeISI \_4\_ Outcome Notification Approved** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_4\_ Outcome Notification Approved \_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: AP if Approved * Clarification Code: null if approved * List Identifier: null if approved * Clarification description: null if Approved | | Yes |  | Test\_EeISI \_4\_ Outcome Notification Approved \_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_4\_ Outcome Notification Approved \_STEP\_2\_IN\_FatturaPA.xml |  |

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| **TEST PROCEDURE** | | | **Test\_EeISI \_4\_ Outcome Notification Approved** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | |
|  | | | | | | | |
|  | **Name** | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | Service Responsible | |  | | | 25/11/2019 |

| **Test Code** | **Test\_EeISI \_5\_ Outcome Notification Rejected** |
| --- | --- |
| **Test Title** | **Outcome Notification Rejected** |
| **Test Description** | The test verifies the correct transformation and mapping of an SDI outcome notification of rejection into a PEPPOL BIS3.0 Invoice Response |
| **Test Pre-requisites** | An Invoice in BIS 3.0. format is sent to SDI, which delivers it to the recipient and receives an outcome notification of REJECTION from them; the SDI then sends back the notification in FatturaPA format to the original sender of the invoice |

| **TEST PROCEDURE** | | | **Test\_EeISI \_5\_ Outcome Notification Rejected** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_5\_ Outcome Notification Rejected\_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: RE if Rejected * Clarification Code: NIN if Rejected * List Identifier: OPStatusAction if Rejected * Clarification description: esito.descrizione if Rejected | | Yes |  | Test\_EeISI \_5\_ Outcome Notification Rejected\_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_5\_ Outcome Notification Rejected\_STEP\_2\_IN\_FatturaPA.xml |  |

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| **TEST PROCEDURE** | | | | **Test\_EeISI \_5\_ Outcome Notification Rejected** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | | |
|  | | | | | | | | |
|  | **Name** | | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | | Service Responsible | |  | | | 25/11/2019 |
| **Test Code** | | **Test\_EeISI \_6\_ Deadline terms** | | | | | | |
| **Test Title** | | **Deadline terms notification** | | | | | | |
| **Test Description** | | The test verifies the correct transformation and mapping of an SDI deadline terms notification into a PEPPOL BIS3.0 Invoice Response | | | | | | |
| **Test Pre-requisites** | | An Invoice in BIS 3.0. format is sent to SDI, the invoice must be successfully delivered to the recipient and must not receive an outcome notification for the next 15 days. At the end of the term, the SDI sends a notification in FatturaPA format to the original sender of the invoice | | | | | | |

| **TEST PROCEDURE** | | | **Test\_EeISI \_6\_ Deadline terms** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_6\_ Deadline terms \_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: AP * Clarification Code: NOA * List Identifier: OPStatusAction * Clarification description: NotificaDecorrenzaTermini. Descrizione | | Yes |  | Test\_EeISI \_6\_ Deadline terms \_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_6\_ Deadline terms \_STEP\_2\_IN\_FatturaPA.xml |  |

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| **TEST PROCEDURE** | | | **Test\_EeISI \_6\_ Deadline terms** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | |
|  | | | | | | | |
|  | **Name** | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | Service Responsible | |  | | | 25/11/2019 |

| **Test Code** | **Test\_EeISI \_7\_ Impossibility on delivery** |
| --- | --- |
| **Test Title** | **Invoice transmission with impossibility on delivery notification** |
| **Test Description** | The test verifies the correct transformation and mapping of an SDI impossibility on delivery notification into a PEPPOL BIS3.0 Invoice Response |
| **Test Pre-requisites** | An Invoice in BIS 3.0. format is sent to SDI, the SDI must not be able to deliver it (i.e. because the receiving intermediary is offline) for the next 10 days; at the end of the period, SDI sends a notification in FatturaPA format to the original sender of the invoice |

| **TEST PROCEDURE** | | | **Test\_EeISI \_7\_ Impossibility on delivery notification** | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **ID** | **Test Action/Component (input)** | **Acceptance Criteria (Output)** | | **Verified** | | **Output** | **Input** | **Note** |
|  | Save the SdI notification on the NoTIER’s Database and associate with the parent Invoice | Search for the invoice and check that the SdI Notification is joined with the invoice. | | Yes |  | Test\_EeISI \_7\_ Impossibility on delivery \_STEP\_1\_OUT\_FatturaPA.xml |  |  |
|  | Translate the SdI notification to IR - Invoice Response | Login to NoTI-ER’s web interface, search for the invoice and check that the Invoice Response BIS 3.0 is joined with the invoice, download it  and check the following distinctive properties:   * Invoice Status: AP * Clarification Code: OTH * List Identifier: OPStatusReason * Clarification description: avvenuta trasmissione con impossibilità di recapito | | Yes |  | Test\_EeISI \_7\_ Impossibility on delivery \_STEP\_2\_OUT\_UBL\_BIS3.xml | Test\_EeISI \_7\_ Impossibility on delivery \_STEP\_1\_OUT\_FatturaPA.xml |  |

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| **TEST PROCEDURE** | | | **Test\_EeISI \_7\_Impossibility on delivery notification** | | | | |
| **RUN N°** | **TESTING EXECUTION RESULT** | | | **DEVIATION** | | | |
| \_\_\_1\_\_ | \_**PASSED**\_ | \_**FAILED**\_ | | \_**YES**\_ | \_**NO** | **Deviation Code: \_\_\_\_\_\_\_\_\_\_** | |
| **Test Comments** | | | | | | | |
|  | | | | | | | |
|  | **Name** | **Function** | | **Signature** | | | **Date** |
| **Tester** | Alessia Orsi | Service Responsible | |  | | | 25/11/2019 |