

Wilya is a workforce management software company dedicated to transforming the future of work in industrial manufacturing and logistics sectors. Our platform enables factories to offer flexible and accessible schedules to existing workers and create a pool of on-demand, flexible talent.

Supervisor Web Application:

- **Shift Management:** Supervisors can create and publish shifts, ensuring optimal coverage and efficiency.
- **Worker Requests:** Approve or reject worker requests, facilitating seamless communication and operations.
- **Worker Profiles:** Access detailed worker information, including job roles and skills, to make informed decisions.
- **Skills Matrix:** Utilize a digitized skills matrix to assess and assign roles based on competencies.

Worker Mobile Application:

- **Shift Acceptance:** Workers can view and accept available shifts, providing flexibility and autonomy.
- **Requests and Swaps:** Apply for requests and swap shifts with colleagues, promoting a collaborative work environment.
- **Additional Features:** The app offers various functionalities to enhance worker engagement and satisfaction.

Company Background:

- **Former Name:** Wilya was formerly known as Gig and Take Inc.
- **Mission:** Our mission is to revolutionize the manufacturing sector by enabling flexible workforce solutions, transforming traditional HR practices in the manufacturing and supply chain workforce.

1. General Company Information

- **Q: What is Wilya?**

A: Wilya is a workforce management software company focused on empowering flexible and full-time work solutions for the industrial manufacturing and logistics sectors.

- **Q: What does Wilya do?**

A: Wilya provides tools for managing shifts, approving worker requests, analyzing skills, and enabling workers to accept, swap, or apply for shifts—all via a Supervisor Web App and Worker Mobile App.

- **Q: What was Wilya's old name?**

A: Wilya was formerly known as Gig and Take Inc.

- **Q: When was Wilya founded?**

A: Wilya was founded in 2021.

2. Product-Specific Questions

Supervisor Web App

- **Q: What features does the Supervisor Web App offer?**

A: Supervisors can:

- Create and publish shifts.
- Approve or reject worker requests.
- View worker profiles, including job roles and skills.
- Assign roles based on a digitized skills matrix.

- **Q: How does the skills matrix work?**

A: The digitized skills matrix allows supervisors to evaluate worker competencies and assign skills and skill proficiencies effectively.

Worker Mobile App

- **Q: What features does the Worker Mobile App provide?**

A: Workers can:

- Accept available shifts.
- Apply for requests.
- Swap shifts with colleagues.
- View their schedules and updates in real-time.

- **Q: Can workers swap shifts through the app?**

A: Yes, the Worker Mobile App allows workers to request and process shift swaps.

3. Industry-Specific Use Cases

- **Q: How can Wilya help manufacturers?**

A: Wilya optimizes workforce flexibility and full-time scheduling by offering tailored solutions to reduce downtime and improve operational efficiency.

- **Q: Is Wilya suitable for logistics companies?**

A: Yes, Wilya is designed to handle dynamic workforce needs, making it ideal for logistics businesses managing fluctuating demand.

4. Pricing and Availability

- **Q: How much does Wilya cost?**

A: For pricing details, please reach out to our team at help@wilya.com.

- **Q: Does Wilya offer a free trial?**

A: Contact our team to learn more about free trial options. Visit our website - www.wilya.com.

5. Technical Questions

- **Q: Does Wilya integrate with existing systems?**

A: Yes, Wilya supports integrations with various HR and payroll systems to ensure seamless workflows.

- **Q: What devices are supported by the Worker Mobile App?**

A: The Worker Mobile App is available on both iOS and Android platforms.

6. Customer Support

- **Q: How can I contact Wilya for support?**

A: You can reach our support team via email at help@wilya.com or through the contact form on our website.

- **Q: Does Wilya offer onboarding or training?**

A: Yes, our team provides onboarding and training to ensure a smooth transition for supervisors and workers.

7. Security and Privacy

- **Q: Is Wilya GDPR-compliant?**

A: Yes, Wilya is compliant with GDPR and other relevant data protection regulations.

8. Company Vision and Goals

- **Q: What is Wilya's mission?**

A: Wilya aims to revolutionize workforce management by empowering flexibility, digitizing skills tracking, and improving operational efficiency.

- **Q: What industries does Wilya serve?**

A: Wilya primarily serves manufacturing, logistics, and supply chain industries.

10. Miscellaneous

- **Q: Does Wilya have a blog or resources for learning?**

A: Yes, visit wilya.com/blog for articles and resources on workforce management.

- **Q: Can I schedule a demo?**

A: Absolutely! Visit www.wilya.com to schedule a personalized demo.