



# XYZ Next Generation Support Pamphlet

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Welcome to the XYZ Community!

[.XYZ](#) was made to help the next generation of innovators, entrepreneurs, makers, and creatives bring their ideas online with a memorable domain name.

We're proud to gift free .xyz domain names to participants of the Innovortex 3.0 event because your big ideas deserve a platform that can help you broadcast them to the world.

Your .xyz domain is a blank canvas that gives you the power to create the perfect home for your work and ideas online, and makes you part of the inspiring and innovative [.xyz community](#).

We're happy to have you and we can't wait to see what you create with your .xyz!

- The XYZ Team

## Register your own piece of the internet

Your new .xyz gives you the chance to own a domain name completely unique to you. Share the work, ideas, or projects you're most passionate about on your own online space.

## .XYZ is the world's favorite new domain

Chosen by the leading entrepreneurs, innovators, and creatives of tomorrow, your .xyz domain name shows you're ahead of the curve and helps you stand out online.

[XYZ in 60 seconds \(Video\)](#)



### Fast facts on .xyz

- Over **4 million** .xyz domains are registered worldwide
- There are .xyz adopters in **over 230 countries and territories**
- .xyz is the **most used new domain extension** in the world

### Meet the .xyz community

#### Creative Startups and Businesses

"We chose .xyz because it felt modern and creative. We also wanted our web presence to feel youthful and contemporary, and we felt .xyz embodied that vibe!" - Chris Carboni, Founder and Executive Creative Director of [Reunion.xyz](#)

#### Forward-thinking Organizations and Communities

*“Creating [Preme.xyz](#), I was inspired by trying to think of something different than a typical .com. We wanted to name our site **something creative**.” - Anthony Supreme, Founder of popular online fashion and culture magazine [Preme.xyz](#)*

## Innovative Individuals

*“I chose to build on a .xyz domain because .com seems boring and predictable. It also sounds old fashioned. A .xyz domain sounds fun, cool and is **really memorable**.” - Sam Jacobs, Creative Director at Apple TV and creator of [Sammy6000.xyz](#)*

## Visionary Apps

*“The future of Web3 is multichain, and .xyz is great because it's embraced by apps on every blockchain including Ethereum, Solana, Stacks, and more. We chose .xyz for [Console.xyz](#) because we wanted to signal that we are building a chat app that will support all of Web3.” - Chris Castig, Co-founder of [Console.xyz](#)*

## Quick-start guide to building your ultimate website

First, **decide the type of website you are going to build.**



Need help getting started?

- Build a website for your project or app
  - [Follow our guide to help get your project off the ground](#)
- Create a portfolio website to show off your work to potential collaborators and employers
  - [Learn how from 6 standout professionals](#)
- Connect your .xyz domain to your Ethereum wallet
  - [Discover how to enable your .xyz on the Ethereum Name Service](#)

Next, **choose a great domain name** for your website



Not sure what to choose?

- [How to Choose A Domain Name](#)

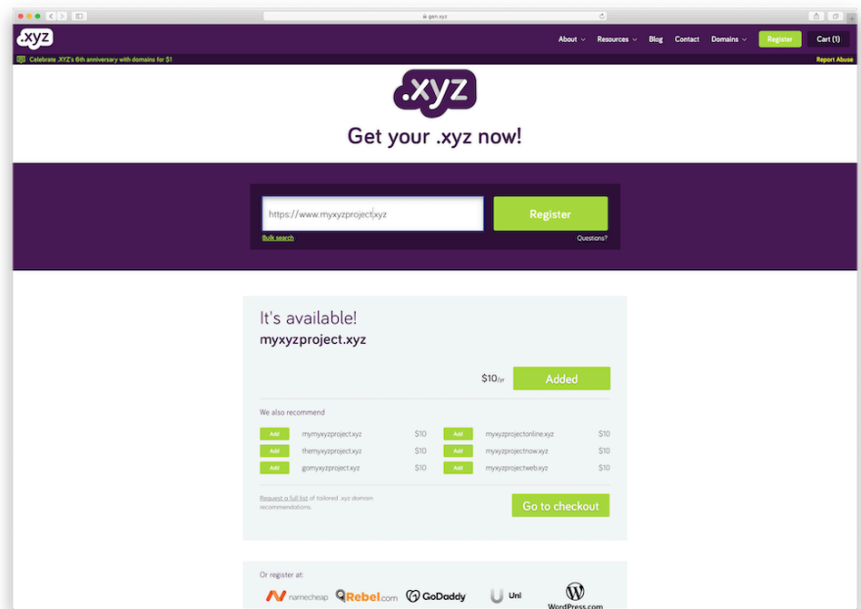
Finally, **build an effective and attractive website**

💡 First time building a website?

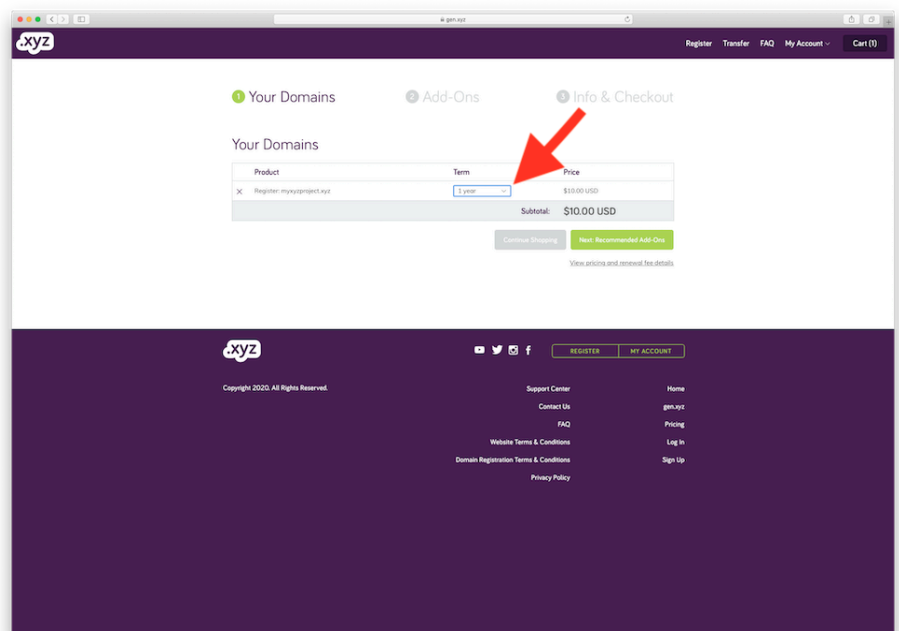
- [How To Build A Website: Best Practices for Building a Website](#)
- [Mobile First: What is it and why does it matter?](#)
- [How to design a great looking website](#)

## How to register your free .xyz domain name

1. [Search for your .xyz domain](#), then “Go to checkout”
  - o Tip: Try registering the **name of your project**, the name of **your idea**, or even your own **first and last name**!

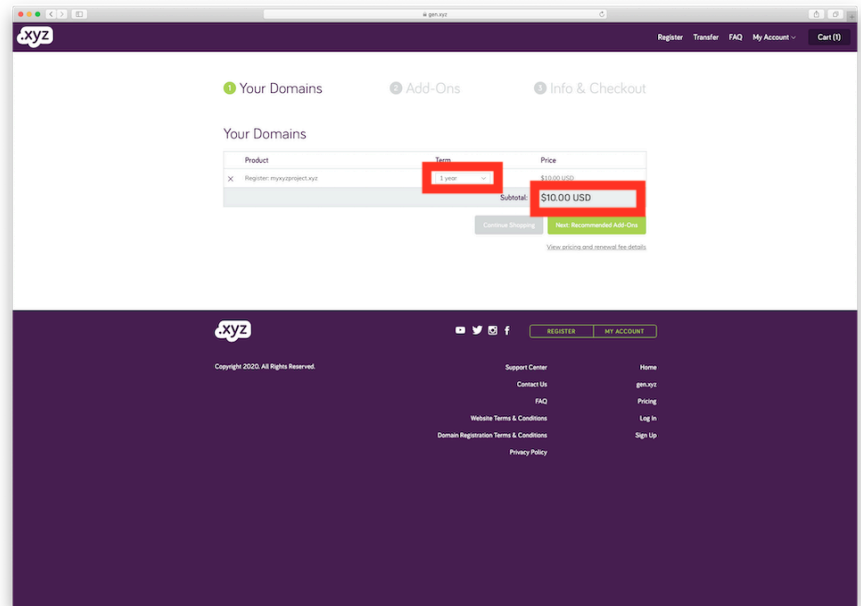


2. Change the Term length from 3-years to 1-year
  - o The promo code for your **free .xyz** is **valid for 1-year**



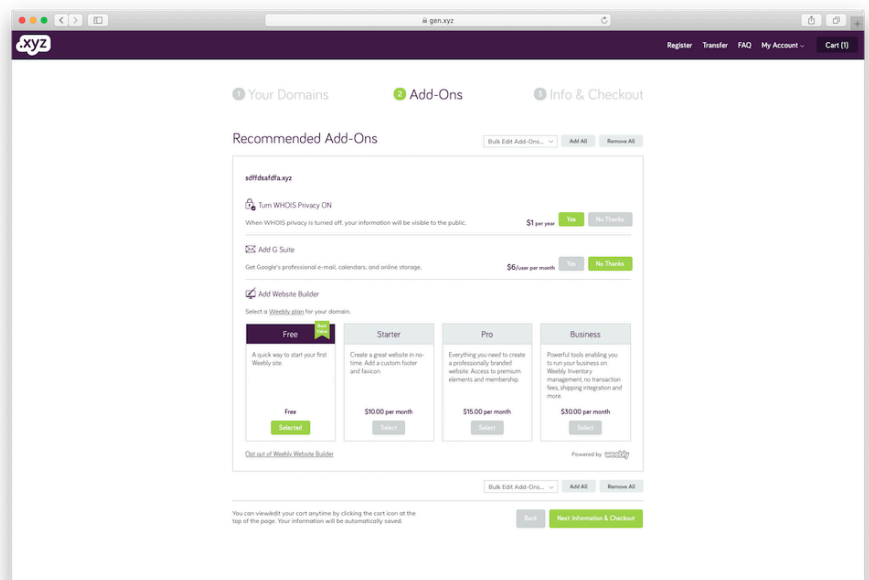
3. Select “Next: Recommended Add-Ons”

- o Tip: Confirm that the price reflects **\$10.00**, and not any other amount



4. Scroll down and select “Next: Information & Checkout”

- o Tip: On the “Recommended Add-Ons” page, **leave the Add-Ons as they are selected**
- o **WHOIS Privacy** and a **Website Builder (Weebly)**



Free) will be included with your free .xyz domain registration

5. Click “Next: Information & Checkout” then, **enter your event’s promo code: IVX25**

The screenshot shows the 'Info & Checkout' step of the XYZ domain registration process. At the top, there are three progress indicators: 'Your Domains', 'Add-Ons', and 'Info & Checkout'. Below these, the 'Information & Checkout' section contains a table with the following items:

Product	Term	Price
X Register myxyzproject.xyz	1 year	\$10.00 USD
X + WHOIS Privacy	1 year	\$1.00 USD
<b>Total Due:</b>		<b>\$11.00 USD</b>

Below the table, the 'Promotional Code' field is highlighted with a red box. It contains a text input field and an 'Apply Code' button. Underneath, the 'Your Details' section has tabs for 'New Customer' and 'Existing'. The form includes fields for First Name, Last Name, Company Name, Email Address, Street Address, Address 2, Country (set to United States), Zip Code, City, State, and Phone Number. There are also fields for choosing a password, password strength, and confirming the password.

- o Click “Apply Code” and your new total will be \$0.00

This screenshot shows the same checkout page after the promo code has been applied. The 'Promotional Code' field is now highlighted with a red box and displays the text: 'XYZHACKATHON - \$0.00 USD Price Override One Time Discount'. Below this text is a link that says 'Remove promo code'. The 'Total Due' in the table above has changed to '\$0.00 USD'.

## 6. Enter your contact details accurately

- o Tip: If you are under 18, ask your program organizer to provide this information for you.
- o **Entering false Information may result in an incomplete domain registration**
- o Your domain will be **suspended** within a week if you don't **click a verification link** that will be sent to your email address

Information & Checkout

Product	Term	Price
X Register myxyzgen.xyz	1 year	\$10.00 USD
X +WHOIS Privacy	1 year	\$1.00 USD
<b>Total Due:</b>		<b>\$0.00 USD</b>

**Promotional Code**

XYZHACKATHON - \$0.00 USD Price Override One Time Discount

[Remove promo code](#)

**Your Details**

[New Customer](#) [Existing](#)

First Name Last Name Company Name Email Address

Street Address Address 2 Country United States Zip Code

City State Phone Number (US (+1))

Choose a Password Password Strength

Confirm Password Enter a Password

**Domain-Registrant Information**

If you want your public WHOIS contact information to differ from your account, enter your new information below. This will be applied to your Registrant, Administrative, Technical, and Billing contact information. You can change each of these individually by managing your account. To hide your WHOIS contact information, activate WHOIS Privacy for your domain.

[Use Show Info](#)

## 7. Under Default Payment Method, select Paypal, then click Submit Order

- o Tip: **Select Paypal** so you don't have to enter any credit card details
- o Remember to **keep an eye on your inbox** for the email you listed in your account to

City State Phone Number (US (+1))

Choose a Password Password Strength

Confirm Password Enter a Password

**Domain-Registrant Information**

If you want your public WHOIS contact information to differ from your account, enter your new information below. This will be applied to your Registrant, Administrative, Technical, and Billing contact information. You can change each of these individually by managing your account. To hide your WHOIS contact information, activate WHOIS Privacy for your domain.

[Use Show Info](#) [Add New Contact](#)

**Default Payment Method**

[Credit Card](#) [Paypal](#)

Submit Order will direct you to PayPal to complete your order.

By selecting to use your PayPal account to make a purchase through GenerationXYZ LLC you are agreeing to the Merchant Initiated Payment billing agreement through PayPal. This billing agreement establishes a relationship between you and GenerationXYZ LLC through PayPal and allows you to authorize GenerationXYZ LLC to withdraw funds for payment of purchases you make at our site directly from your PayPal account.

By submitting your order, you agree to have PayPal as your default payment method. The default payment method on your account will be used to auto-renew your domain. Auto-renewal defaults do not automatically charge your payment method on file to ensure that you don't lose your domain. If you do not want to use auto-renew for your domain, visit "My Account" to renew domains manually.

☐ I agree to the [Domain Registration Terms & Conditions](#), [GD Protection Service Agreement](#), [Website Terms & Conditions](#), and [Privacy Policy](#)

Please agree to the terms agreement.

Domain registered by GenerationXYZ LLC

[Submit Order](#)

verify your email address!

## How to use your free Weebly Website Builder

Your **.xyz domain** includes a **free Weebly Website Builder** that you can use to build and publish a great looking website, no matter your level of website coding experience.

💡 **IMPORTANT: *Make the website LIVE ASAP. The first time you publish can take up to 24 hours to appear online.***

### Make the website LIVE

1. **Log in** to your account at Gen.xyz/account, then click the “Weebly” button
2. **Click** the ‘Edit Site” button in the top right corner
3. **Choose** any theme to build your website from (you can change the theme later)
4. **Click** “Publish” in the top right corner

### Make the website YOURS

- You can make edits and change the theme / design any time
- Use the drag and drop features to add images and content to your website
- **You must click “Publish” again to save any of your edits**

### Edit the HTML and CSS of your website through Weebly

If you prefer to build out your site’s HTML and CSS yourself, you can do so through Weebly website editor.

To edit HTML and CSS directly through Weebly, follow the steps below.

1. **Log in** to your account at Gen.xyz/account, then click the “Weebly” button
2. **Click** the ‘Edit Site” button in the top right corner
3. **Click** the “Theme” tab in the top navigation
4. **Choose** “Edit HTML/CSS” at the bottom of the “Theme” menu



## Domain registration FAQs

### **Q: Why is the promo code not working?**

A: Please ensure that the Term is “1 year”. Any registrations longer than one year will automatically void the free domain promo code.

If the Term is set to “1 year” and you are still experiencing issues, please reach out to the [XYZ Support Team](#) at [support@gen.xyz](mailto:support@gen.xyz) detailing the issue you are experiencing, along with a screenshot of the issue.

### **Q: Why did my order get flagged as fraud?**

A: Our fraud detection system automatically flags orders it deems suspicious. This could be for a variety of reasons and is usually no cause for alarm. In the event that your order is flagged as fraud, please reach out to the [XYZ Support Team](#) at [support@gen.xyz](mailto:support@gen.xyz) and notify them that you wish to proceed with the order. Be sure to include your hackathon event name in the ticket.

### **Q: Why is my domain suspended?**

A: If your domain has been suspended, it is most likely due to the email address associated with the domain not being verified. Email verification is mandated by ICANN and is required within 15 days of registering your domain. If your email is not verified within this time, you will lose access to your domain name until your email has been verified.

#### How to verify your email address

- 1) Check your email - the one you used to set up your gen.xyz account. The subject of the email starts with "E-mail address verification initiated" and includes a verification link that you must click to re-activate your account.
- 2) Please be sure to add supportteam@gen.xyz and whois@gen.xyz to your email contacts. If you did not receive this email, please check your spam folder.
- 3) If you haven't received anything with the subject "E-mail address verification initiated" please contact the [XYZ Support Team](#) at [support@gen.xyz](mailto:support@gen.xyz) to get this email resent.

### **Q: Why is my Weebly website builder not connecting to my domain?**

A: Your DNS records (the settings that connect your domain to your website) may not be set up correctly. To check this, log in to your account at [gen.xyz/account](https://gen.xyz/account) and click the “manage” button next to your

domain. Then scroll down to the **Nameservers** section and click the green Manage DNS button. Once there, please ensure you have the following records set for Weebly to connect:

Enter & save records one at a time to avoid errors. Make sure your records are in the correct format.

Host Name	Record Type	Address	Priority*	Remove
	A (Address) ▾	199.34.228.55		<button>Remove</button>
www	A (Address) ▾	199.34.228.55		<button>Remove</button>

If they are not there, copy and paste these records into your account:

Host Name	Record Type	Address
	A (Address)	199.34.228.55
www	A (Address)	199.34.228.55

Once you have verified the records are correct, please allow for up to 24 hrs for the DNS to propagate and your website to appear live.

**Q: Why am I getting the error message: “Feature not supported”?**

A: Your domain may be on hold due to the email address associated with the domain not being verified. Email verification is mandated by ICANN and is required before you can access your domain name.

How to verify your email address

- 1) Look in the email inbox associated with your gen.xyz account for the verification email. The subject starts "E-mail address verification initiated" and includes a verification link that you must click to re-activate your account.
- 2) Please be sure to add supportteam@gen.xyz and whois@gen.xyz to your email contacts. If you did not receive this email, please check your spam box.
- 3) If you haven't received anything with the subject "E-mail address verification initiated" please contact the [XYZ Support Team](#) at [support@gen.xyz](mailto:support@gen.xyz) to get this email resent.

**Q: Why is my website not showing the latest changes I made in Weebly?**

A: If you are making changes to a site that has already been published, double check that you clicked publish after making your changes. For all changes made in Weebly, please allow up to 24 hrs for the DNS to propagate and changes to your site to be completed. If your website has not updated with your latest changes after 24 hours, please contact the [XYZ Support Team](#) at [support@gen.xyz](mailto:support@gen.xyz).

