

William Wilson

Las Vegas, NV | william.z.wilson95@gmail.com | 309.318.1292

Education

Western Governors University – B.S. in Computer Science (Currently Enrolled)
Bloom Tech institute of technology – 9 Month Software Engineering Program

Certifications:

- Full Stack Software Engineering (completed 2021)
-

Experience:

Front Desk Agent – Trump International (2023 – 2024)

- Achieved recognition for highest number of suite upgrades, totaling \$500,000+ in additional revenue.
- Utilized Opera software for guest reservations, check-in/check-out procedures, and folio account management.
- Ensure staff knowledge on hotel services, features and amenities, as well as popular city attractions and within stay events.

Mobile Expert – T-Mobile (2021 – 2021)

- Diagnosed hardware issues determining eligibility for repair or replacement.
- Specialized in malware and virus removal, restoring device functionality and protecting customer data.
- Educated customers on mobile devices, home and business internet solutions, generating sales through tailored recommendations based on usage habits.
- Performed data recovery and transfer operations on outdated devices.

Property Marketer – Wyndham (2018 – 2019)

- Served as the primary point of contact for clients seeking vacation property.
 - Oversaw online inquiries and scheduled property tours promptly and accurately.
 - Provided specialized presentations to qualify leads, resulting in a 40% increase in successful property sales.
-

Projects and Skills:

Database & Server Technology:

Spring Data, MVC Architecture, Hibernate ORM, Schema Design, SQL, Restful API creation, Business Logic, Endpoint Security via OAuth 2.0, RBAC, JWTs, Account Recovery, Rate-limiting, Load Balancing, asynchronous Processing,
Example Project: [Freelance Platform Backend](#)

Client-Side Technology:

JavaScript, React.js, Native-Base, Three.js Animation, Accessibility, Responsive Design, Component Architecture, Performance Optimization,
Example Project: [Project Hub](#)

CI/CD and DevOps:

Documentation Authoring, Git Version control best practices, Containerization/Orchestration, Agile/SCRUM methods.