BABITA CHAUHAN

Sr. Software Test Engineer

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SUMMARY

- Quality Assurance Engineer with **5+ years** of experience in both **Manual and Automation Testing**.
- Proven expertise in identifying **defects**, developing and executing **test plans**, and ensuring high-quality software delivery.
- Expert knowledge in different type of testing - **Integration, Functional, System, Sanity, GUI, Regression testing and API testing.**
- Good use of **Selenium Automation tool** to automate repetitive tasks while doing Regression testing.
- Actively participated in Software Development Life Cycle (SDLC), QA life cycle, **Sprint meetings, Daily Stand-up meetings and Retrospective meetings.**
- Skilled in **Agile** methodologies with experience in **Scrum**.
- Developed documentation, Analysis of **the business requirements, software requirement specifications, test plans** and **test strategy documents.**
- Preparing Test cases, reviewing the Test cases and executing those **Test cases**.
- Extensive experience in bug tracking tools like **JIRA/Bugzilla/Redmine**.

Technical Skills

Expertise Skills	API Testing, Manual testing, Functional Testing, Integration Testing, System Testing, Regression Testing, Smoke Testing, Sanity Testing, Re-testing, Acceptance Testing (UAT), Automation Testing.
Management	Agile/Scrum
Bug Tracking Tools	JIRA, Excel, Bugzilla and Redmine.
API Testing Tools	Postman
Operating Systems	Windows, Ios, Android
Technologies	SQL, HTML
Programming Language	Core Java (for automation)
Automation Tool`	Selenium, TestNG
Other Tools	Microsoft Office Suite, Google Suite
Version Control	Git

EXPERIENCE

Sr. Quality Analyst | EbixCash Pvt. Ltd. | Greater Noida   (Feb 2020 - Ongoing)

- Worked on Health insurance domain projects **(BeBetter/Benergy/Enrolment)** where I developed and executed automated test scripts using Selenium for web applications, reducing testing time by 40%.
- Conducted functional, regression, and integration testing on new and existing software applications.
- Identified, documented, and tracked defects using **Bugzilla/RedMine**, collaborating with developers to ensure timely resolution.
- Participated in daily stand-up meetings, sprint planning, and retrospective meetings to improve team performance and product quality.
- Collaborated with cross-functional teams to ensure thorough understanding of product requirements and functionality.

Manual Tester | Client- Wipro Limited | Noida   (July 2018 - March 2019)

Worked on Health insurance domain projects with testing team in Wipro Limited on the payroll of 300 plus Company to ensure the quality of system application,

- Executed manual test cases and reported defects using **JIRA**.
- Assisted in the development of test plans and test cases based on functional requirements.
- Collaborated with senior QA engineers to learn best practices and improve testing skills.
- Participated in team meetings to discuss project progress, testing challenges, and solutions.

PROJECTS

PROJECT 1#

Title and URL	BeBetter (Website and Ios App), www.bebetterhealth.net

Automation Framework Development: Developed an automation framework using Selenium and Java, streamlining the regression testing process and reducing manual testing efforts.

Project Profile: BeBetter is health product. This project comprises of Web applications for use where user can come, browse the application and then can choose the Programs and Challenges. This project is related to different Programs and Challenges where users have to enrol and participate to get points and health benefits.

PROJECT 2#

Title and URL	Benergy (Website), Benergy4.com

Mobile App Testing: Led the testing efforts for a mobile application, ensuring compatibility across multiple devices and operating systems, enhancing user experience and satisfaction.

Project Profile: Benergy is community portal part of Ebix Benefits administration and wellness (EBAW) provides employees with fingertip access to health, benefit and personal financial information, as well as access to other valuable and unique resources.

PROJECT 3#	Title and URL	Enrolment (Website), Enroll.mybenergy.com

Health and Insurance Website Testing: Conducted comprehensive website testing of an insurance domain, identifying and resolving critical issues, resulting in a 30% reduction in post-release defects.

Project Profile: A portal of Enrollment Centre where all employees can enroll them in different benefits and services provided by the company. Employees can choose coverage for the benefits like (Medical, Dental, Vision, HAS, Employee AD&D, etc.) during Enrolment period. Also, can do the Life Event, if want any changes in their coverage after Enrolment period.

PROJECT 4#	Title and URL	Access Direct, voicemail system

Access Direct Voicemail Testing: Led the testing efforts for the Access Direct voicemail system, ensuring accurate message delivery and retrieval, and verifying integration with other telecommunication systems.

Project Profile: Access Direct offers services like auto attendants and voicemail for businesses to resolve query regarding health benefits.

EDUCATION

Computer Science and Engineering | V.B.S. Purvanchal University |Jaunpur 2016

XII (CBSE) | Happy Model School | Varanasi 2012

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