

SKILLS

- Java, C++, Javascript, HTML, C, CSS, TypeScript, SQL

EXPERIENCE

QA Engineer

Jan 2020 - Jun 2023

Jugnoo

- Managed quality assurance for modules including taxi, menus, e-bike, car rental, carpool, custom delivery, and super app, ensuring comprehensive testing coverage and bug-free releases.
- Initiated and developed an e-bike rental app from the ground up by working closely with clients and developers, resulting in the successful delivery of a fully functional product within the specified timeline.
- Collaborated effectively with development teams and management to release bug-free products to the market, resulting in a significant reduction in post-launch issues by 30%.
- Addressed client concerns and resolved issues promptly, resulting in a 20% increase in client satisfaction and retention.
- Proactively identified and reported existing issues to the development team, leading to a 15% improvement in application performance and stability.
- Enhanced payment processing efficiency by handling various pre and post-payment gateways, including Paytm, Stripe, Paypal, Razorpay, Amazon Pay, and Apple Pay, resulting in a 25% increase in successful transactions.

EDUCATION

Punjab University

2023

Advance Diploma in Computer Applications in Computer Science

Rayat and Bahra university

2020

BE/B.Tech/BS

LEADERSHIP & ACHIVEMENTS

- Initiated and led the development of an e-bike rental app, collaborating with clients and directing a team of developers to deliver a fully functional product on time.
- Successfully trained over 10 interns for the Quality Assurance role, enhancing their skills and ensuring their readiness for professional responsibilities.
- Took the initiative to solve recurring issues in iOS and Android apps, reducing delivery time by 40%.

Strengths

- Strong writing and communication skills
- Proven ability to think critically
- Excellent organizational skills and attention to detail
- Flexibility and willingness to take on new challenges
- Team player with a positive attitude

Interests

- Web Development: Enthusiastic about building responsive web applications using React and Node.js.
- Machine Learning and AI: Interested in developing and implementing machine learning models, particularly in natural language processing and computer vision.
- Cloud Computing: Enjoy working with cloud platforms such as AWS and Google Cloud, focusing on scalable solutions.
- Database Management: Enjoy designing and optimizing SQL and NoSQL databases.