Pratibha Mishra

Sr. QA Engineer
Mobile: 9617191182
E-mail: pratibhamishrabpl@gmail.com

PROFESSIONAL SUMMARY:

- Having experience around 6+ years IT industry experience in Manual and Automated testing
- for Web based, Window based and Mobile applications, Web Services Testing, Client/Server Application Testing.

Manual Testing

- Extensive experience in implementing QA Methodologies, creating Test plans, Test cases, Test scenarios and Test deliverables from Business, Technical and Functional Requirements.
- Experience in Black box testing, Integration Testing, Functional Testing, Regression Testing, Performance Testing, Stress Testing, Sanity testing, Ad-hoc testing and User Acceptance Testing (UAT), Cross Platform/Cross Browser Testing and Smoke testing
- Experience in creating, Test Cases, Test Plans, Test Scripts, Test Scenarios, Requirement Traceability Matrix (RTM), Test Reports using High Level and Detailed Design, Test Logs.
- Extensive experience with manual testing and strong understanding of the Software Development Life Cycle (SDLC) & Software Testing Life Cycle (STLC), (BLC) Bug Life cycle, and Selenium testing life cycle.

Agile Scrum Methodology

- Hands-on experience being an Agile Scrum Master and solid understanding of agile methodologies.
- Working knowledge of Agile tools (e.g., Atlassian tools -- JIRA, Confluence)
- Implement an Agile governance model, test processes and procedures to execute & continuously improve delivery.
- Extensive Knowledge in Agile Methodology and participated in Sprint planning, Sprint Retrospective, Product Backlog Refinement and daily Scrum meetings.
- Confidential ended stand-up calls on daily basis and had two-week Sprints in Agile Methodology.
- Involved in SCRUM meetings with the Development and Product Management team and analysed and developed product stories and included them in Sprint backlog. Involved in complete SDLC -Agile methodology.

API Testing

- Hand on Experience in API testing using tools like Postman (Get, Post, Put, and Delete).
- Experience in RESTFULL web service testing using Rest Assured framework java. Validated JSON formatted data, different http status code like 200, 201, 400, 404, 500 etc.
- Work effectively with the larger Allstate Technology Organization and Architecture teams to ensure architecture and engineering alignment in regards to our API Technology strategy
- Build strong relationships with our Product and Sales team; coach, evangelize and market internally and externally our API products

---

1. PROFESSIONAL EXPERIENCE:

Company Name   : - Moreyeahs IT Pvt. ltd
Designation   : - Quality Analyst
Duration   : - July 2017 - 01May2021
Project Model   : - Agile – SCRUM
City   : - Indore

Good skills set and working knowledge of all aspects of business application life cycle involving analyzing user requirements, customizations, designing Test Plans, Test cases, Test scenarios, Test suits, Test implementation, Evaluating test results, and reporting test closure.
● Well acquainted with all phases of SDLC and STLC processes & models, Testing Strategy, Testing Technique & Bug Life Cycle
● Having experience of different types of testing like System & Integration Testing, Smoke Testing, Sanity Testing, Manual Testing, Retesting, Regression testing, Adhoc Testing, Agile Testing, Monkey Testing, Beta Testing, Black Box, and White Box Testing, Mobile Testing, Web Testing API Testing, etc.
● Strong communication & interaction with Clients, Developers, Business Analysts, Management.
● Proven ability in working individually or as a part of a team, Problem-solving, Process improvement activities, Analytical skills, reporting, and assisting to Manager.

2. PROFESSIONAL EXPERIENCE:

Company Name   : - Eclat Infotech india Pvt. ltd
Designation   : - QA Engineer
Duration   : - 04 May2021- 22July2022
Project Model   : - Agile – SCRUM
City   : - Indore

Work for Health Domain
● Performed mobile testing with different language cultures in various regions like the US, EU, AU, etc.
● Translated content from English to multiple languages using localization platform "Applanga".
● Logged and tracked defects in the JIRA issue tracking system. Identified software defects and reported them with detailed descriptions, screenshots, and screen recordings (or videos).
● Coordinated with the development team to resolve issues and verify fixes in new releases.
● Ensure 100% test coverage and execution. Think proactively in finding bugs and failures.
● Preparing the Test closures & documents needed for the Testing releases.

3. PROFESSIONAL EXPERIENCE:
Company Name   : - CoreCard India Pvt. Ltd.
Designation   : - Sr. QA Engineer
Duration   : - 25July 2022- Till now
Proect Model   : - Agile & Waterfall Model
City   : - Bhopal

Currently I am working in Card & Banking Domain

Responsibilities:
● Worked with Product, Design, and Engineering teams on requirements gathering and evaluation.
● Experience in Agile Methodology and participated in Sprint planning, Sprint Retrospective, Product Backlog Refinement and daily Scrum meetings.
● Experience in performance of Build Validation and Verification, Positive and Negative, Boundary Values Analysis, Equivalent Classes partitioning, Smoke (Sanity), Functional, Integration, System, Regression, Ad-hoc (Exploratory), Cross–Browser, User Interface and User Acceptance tests.
● Coordinated with developers and record defects in JIRA to track until they are resolved.
● Designed and documented REST/HTTP, including JSON data formats and API versioning strategy.
● Executing Load Test, Stress Test and Endurance Test in Performance centre
● Validated the back-end data using MYSQL queries for data integrity.
● Performed Automation testing using Selenium on Web based (Browser) application.
● Used ChroPath, Selectors Hub, XPath Finder, Firebug Tool to identify the Object's id, Name, XPath, link in the application
● Implemented automation using Selenium Web Driver to perform testing on multiple devices.
● Application Screenshots are captured using TakeScreenshotAs and copied the images whenever an exception occurs any checkpoint execution.
● Handled various Alerts using different methods such as dismiss, accept, get Text in effective way depending on the requirement.

Environment: - Manual Functional Testing, Agile Scrum, Web services Testing, Api Testing, UI Testing, Selenium IDE, Selenium Web driver, Java , Mobile Testing, iOS, JMeter, Jira, Bugzilla, Postman, MySQL.

TECHNICAL SKILLS:

Manual Testing	:-	Functional Testing, Regression Testing, Integration Testing, Sanity Testing, User Acceptance Testing (UAT), Smoke Testing, Mobile Testing, IOS Testing
Recording Tools	:-	Selenium Ide, Katalon recorder
Utilities	:-	Eclipse, Sublime, Visual Studio
Markup Languages	:-	HTML, HTML5, CSS, JavaScript, XML, XPath
Architecture	:-	OOP, client server, web based and mobile applications
Test Approaches	:-	Agile/Scrum, SDLC, STLC, Waterfall
API Tools	:-	Postman
Performance Speed Checker	:-	Page Speed Insights, GT Metrix, Webpage Test
Defect Management Tools	:-	JIRA, Bugzilla
Data Bases	:-	MySQL
MS Office Tools	:-	Outlook, Word, Excel, PowerPoint, MS Access
Browsers	:-	Internet Explorer, Mozilla Firefox, Google, Chrome, Safari
Operating System	:-	Window 7/8/8.1, Linux, Window XP

EDUCATION:
● Master of computer application from R.G.P.V. from 2017 with 8.20 CGPA.
● Bachelor of computer science from R.D.V.V. from 2015 with 55%.
● Intermediate (10+2) from M.P. Board in the year 2012 with 68% marks.
● Matriculation (10th) from M.P. Board in the year 2010 with 60% marks.