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London  
SW1P 4DP  
Direct Line: 020 7944 XXXX

Web Site: [www.dft.gov.uk](http://www.dft.gov.uk)

Our Ref: F0008600

10 February 2012

Dear XXXXXXXX,

**Freedom of Information Request – F0008600**

I am writing to confirm that the Department has now completed its search for the information which you requested on 4 February 2012.

- 1) The cost of development of the current version of the web site.
- 2) The date the development of the current version of the web site started.
- 3) The cost of hosting the current version of the web site.
- 4) The name of any other company which bided to develop the current version of the web site.

1) The development cost for the current version of the web site was £108,975.90 including VAT. This includes costs for redevelopment of the Driving Standards Agency corporate website in addition to the Department's corporate website and also includes project management fees paid to the Central Office of Information (COI).

2) The project to redevelop the departmental and Driving Standards Agency corporate websites started during the week commencing 28<sup>th</sup> March 2011, the website went live on June 13<sup>th</sup> 2011.

3) Monthly hosting costs are variable determined by server instances, usage and bandwidth. DfT uses a hybrid cloud solution provided by Rackspace and uses Amazon S3 for hosting of asset files. Hosting costs since the June launch of the redeveloped site (DfT and DSA) until end January 2012 are as follows:

Rackspace costs: £44,448.01 including VAT.

Amazon S3 costs: \$1178.91 US dollars including taxes

4) The contract for the re-development of the DfT and DSA corporate websites was between the COI Interactive Services and the appointed agency Bang and the contract was awarded under COI's standard framework agreement. Two further companies bided for the contract and were evaluated alongside Bang – Lightmaker and Reading Room.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. A copy of this response and the information provided may now be published on our website together with any related information that will provide a key to its wider context.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/04  
Ashdown House  
Sedlescombe Road North  
Hastings  
East Sussex TN37 7GA  
E-mail: [FOI-Advice-Team-DFT@dft.gsi.gov.uk](mailto:FOI-Advice-Team-DFT@dft.gsi.gov.uk)

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

XXXXXXXXXXXX

## **Your right to complain to [DfT/Agency] and the Information Commissioner**

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF