## **PASSENGER**

**SERVICE** 

**REQUIREMENT** 

TRANSPENNINE EXPRESS

**DECEMBER 2006** 

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### **EXPLANATORY NOTE**

### Passenger Service Requirement

A franchise operator will be obliged to include in its timetable certain minimum passenger rail services which are set out in its franchise agreement. More services may be provided at its option subject to timetable constraints and, for certain franchises, load factor standards which may require additional services to be provided. The purpose of the Passenger Services Requirement (the "PSR") is to ensure the provision of a minimum level of services, without restricting more than is absolutely necessary the freedom of the franchise operator to adjust its timetable to respond to passenger requirements and improve efficiency. Accordingly, the PSR for each franchise operator avoids specifying detailed timetables for each route and instead sets out parameters within which the franchise operator must design a timetable compliant with the PSR. The PSR for each franchise operator is set out route by route. It specifies service characteristics which are important for passengers, including:

- frequency of services
- stations to be served
- maximum journey times
- Early and Late services (normally defining the limits when a standard frequency applies)
- weekend services
- through services
- load factors and/or peak train capacity, where appropriate.

The franchise operator determines how its PSR is to be met by its timetable within these specifications, although the exact timing of services must be agreed with Network Rail, which retains overall responsibility for the timetables of all operators and the interaction between them.

The franchise operator is obliged to ensure that the PSR is met by its passenger timetable and related train plan, as amended from time to time during the franchise term. This means that the franchise operator must bid with Network Rail for the train slots necessary to deliver the PSR under the timetable bidding procedures which are incorporated in the franchise operator's track access agreement with Network Rail. The franchise operator's obligation is subject to Network Rail not exercising its rights under such procedures to modify or refuse such bids for train slots. If Network Rail does modify or refuse a bid for services comprised in the PSR, the franchise operator is required to exercise its own rights under such procedures to object to such modification or refusal to the extent so requested by the SRA or as may be reasonable in the circumstances.

Once the timetable and train plan have been established, the franchise operator must use all reasonable endeavours to provide its passenger services in accordance with them. The timetable includes for these purposes any additional services which the franchise operator has chosen to provide in addition to its PSR.

Once a service is included in the timetable published by the franchise operator, it is obliged to provide it irrespective of whether it forms part of the PSR.

The franchise operator will be excused from these obligations in the event of a *force majeure* event occurring. *Force majeure* is defined to include Network Rail preventing the franchise operator from gaining access to the track for a period of more than 12 hours, the owner of any relevant station or depot preventing the franchise operator from gaining access to such facilities, an industrial dispute involving the franchise operator's employees or the employees of Network Rail or its subcontractors, design or endemic faults or mandatory modifications or damage beyond economic repair affecting more than a specified percentage of its rolling stock and a number of other events which are beyond the franchise operators control. *Force majeure* might therefore include the collapse of a bridge or viaduct or severe weather which prevented Network Rail from allowing access to the network. It would not include short term disruption to access. The franchise operator is required to use all reasonable endeavours to mitigate the effects of any *force majeure* event.

## Capacity Requirement

In certain cases where load factor regulation may not be appropriate, the PSR may specify the number of seats to be provided on certain services.

Where neither load factor regulation nor capacity requirements apply, franchise operators will be required to use reasonable endeavours to provide sufficient capacity to avoid excessive overcrowding. This obligation includes, if necessary, a duty to have up to specified number of passenger vehicles in operation. This number will reflect the number of vehicles diagrammed to operate services prior to the start of the franchise.

This explanatory note does not form part of the Passenger Services Requirement for TransPennine Express set out in the remainder of this document.

### PASSENGER SERVICE REQUIREMENT

### 1 DEFINITIONS

In this Passenger Services Requirement:

The following definitions shall apply, except to the extent the context otherwise requires:

"Bank Holiday" means a Weekday on which banks in the City of London are not open for business:

"Boxing Day" means 26 December of any year;

"Christmas" means 25 December of any year;

"Connection" means a connection (however described) between any of the Passenger Services provided by the Franchise Operator and any other railway passenger service provided by it or any other passenger train operator or any bus, ferry or shipping service;

"Franchise Agreement" means the franchise agreement relating to TransPennine Express;

"Franchise Operator" means TransPennine Express;

"Journey Time" means the time in the Timetable to be taken by a service in travelling between the specified departure point and specified destination for that service;

"New Year" means 1 January of any year;

"Passenger Services" means the railway passenger services specified in Part 1 of Schedule 2 of the Franchise Agreement and, unless the context otherwise requires, as provided by the Franchise Operator from time to time, including such of such services as the Franchise Operator may delegate or subcontract or otherwise secure through any other person from time to time under this Franchise Agreement;

"Request Stop Station" means, in relation to any particular train or Passenger Service, a station at which such train or service need only call when a passenger or intending passenger wishes to join such train or service or leave such train or service at such station;

"Summer" means the period in any calendar year between the fourth Sunday in May and the third Saturday in September.

"Timetable" means the passenger timetable of the Franchise Operator in respect of the Passenger Services provided by it under the Franchise Agreement, as in force from the Passenger Change Date immediately preceding the Franchise Commencement Date and as subsequently amended, updated or renewed either on each subsequent Passenger Change Date during the Franchise Term following receipt from Network Rail of the Working Timetable for the period between any two consecutive Passenger Change Dates (excluding, for the avoidance of doubt, such minor or emergency amendments as may be made or imposed between such dates) or to reflect a PSR Change (if such PSR Change is not implemented on a Passenger Change Date), each such amended, updated or renewed Timetable constituting a new Timetable for the purpose of Clause 7.1 of the Franchise Agreement;

"Weekday" means any day other than a Saturday or Sunday;

"Winter" means that period of the year which is not Summer.

### 2 GENERAL PROVISIONS AND CONSTRUCTION

### 2.1 Days and Times of day

- 2.1.1 For the purposes of this Passenger Service Requirement only and except to the extent the context otherwise requires, references to a day mean the period commencing at 0200 on one day and ending at 0159 on the following day and references to Weekdays and particular days of the week shall be construed accordingly.
- 2.1.2 References to periods of times and periods of days in this Passenger Service Requirement include the times and days such periods start and finish.
- 2.1.3 All references to time are to the twenty-four hour clock.

### 2.2 Services

- 2.2.1 Except where expressly indicated to the contrary, references to services, all services or any part or any proportion of services in this Passenger Service Requirement are to be construed as references to the Passenger Services (or the relevant part or proportion thereof) required to be included by the Franchise Operator in his Timetable pursuant to Clause 5.1 (a) of the Franchise Agreement and do not include such additional railway passenger services as may be provided from time to time by the Franchise Operator.
- 2.2.2 Except where expressly indicated to the contrary, where an interval or frequency is specified for a service, such specification shall apply at the departure point for the relevant service.
- 2.2.3 Except where expressly indicated to the contrary, all services are to run in both directions and the requirements of this Passenger Service Requirement (including any interval between services, frequency of service or stopping pattern) are to apply in each direction.

### 2.3 Stations

Except where expressly indicated to the contrary and subject always to compliance with the other provisions of this Passenger Service Requirement (including any maximum Journey Times) and any restrictions placed on the Franchise Operator under Part 1 of Schedule 2 of the Franchise Agreement, nothing in this Passenger Service Requirement shall prevent services which are required to be included by, or on behalf of, the Franchise Operator in the Timetable pursuant to Clause 5.1(a) of the Franchise Agreement calling at any stations which are not specified in this Passenger Service Requirement or any relevant part of it.

### 2.4 Connections

- 2.4.1 Except where expressly indicated to the contrary, a service which is required to be included in the Timetable shall be provided so as to enable travel between the stations specified without change of train. Where a service may be provided by a Connection or where a Connection is required to be provided between two services, such service or combination of services may be provided without change of train being required.
- 2.4.2 Except where expressly indicated to the contrary, where Connections are required to be provided by the Franchise Operator, it shall ensure that the interval or waiting period between the two relevant services is of a sufficient duration to allow passengers a reasonable period of time to transfer between the two relevant services.
- 2.4.3 Except where expressly indicated to the contrary, where services are subject to maximum Journey Times, such Journey Times shall not apply where the services are required to be, or may be, provided by Connections.

### 2.5 Bank Holidays

In the event of a Bank Holiday, and on the Weekdays between Christmas and the New Year, the service required to be included in the timetable for

such day shall, except to the extent the SRA otherwise agrees, be the service required to be included on a Weekday for each station. There is no requirement to provide any service on Christmas or Boxing Day. Services on 24 December and 31 December may commence to run down after 20:00.

#### 2.6 Service intervals

2.6.1 Except where expressly indicated to the contrary, where services are required to be included in the Timetable for a specified period of time with a specified interval between each service during such period (and for the purposes of this paragraph 2.6.1 "specified period of time" shall include any period which commences and/or ends with a specified service), then the following shall apply

:

- (i) the minimum number of services to be included in the Timetable in such period shall be the quotient of the number of minutes in the period divided by the number of minutes in the specified interval, rounded down to the nearest whole number;
- (ii) the interval between any two services during such period may be extended, subject to the other provisions of this paragraph 2.6.1, by five minutes or, if greater, an amount of minutes equivalent to one sixth of the specified interval between each service rounded down to the nearest whole number and subject to such extension not exceeding ten minutes;
- (iii) the interval between any two services may be reduced, subject to the other provisions of this paragraph 2.6.1, below the interval between each service specified for such period by such amount as the Franchise Operator may determine;
- (iv) the interval between services during such specified period of time shall be such that, for any period which occurs during such specified period and has a duration equivalent to ((4 x l) + E) minutes (where I is equal to the specified interval and E is equal to the extension permitted to such interval under paragraph 2.6.1(ii)), at least four services shall be included in the Timetable in such period; and
- (v) the intervals between the start of such period of time and the first service in such period (save where such period of time starts with a specified service) and between the last service in such period and the end of such period (save where such period of time ends with a specified service) shall each be no more than the interval between each service specified for such period and (save where such period of time starts and/or ends with a specified service) one of such intervals shall be no more than half such interval between each service.
- 2.6.2 Except where expressly indicated to the contrary, where one period ends and another period begins immediately thereafter and services are specified at different intervals for each such period, the maximum interval between the last service in the first period and the first service in the second period shall be the longer of the maximum intervals allowed for each such period.

## 3 SERVICE

- 3.1 The Franchise Operator shall provide a minimum of 154,850 miles of passenger train operation each week in the Winter timetable and a minimum of 157,650 miles each week in the Summer timetable.
- 3.2 The Franchise Operator shall include the following services in the Timetable.

### **ROUTE 1 NEWCASTLE - LEEDS**

1. Route: Newcastle, Durham, Darlington, Northallerton, Thirsk, York, Leeds

Limited Stops: Durham, Northallerton, Thirsk

## 2. Frequency

## 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Departures at hourly intervals from Newcastle between the Early service and the Late service with one interval of 2 hours 10 minutes permitted. For the purposes of this paragraph hourly intervals may be extended to 1 hour 15 minutes with one interval extending to 1 hour 30 minutes. One service may omit to call at Northallerton
- 2.1.2 Departures two-hourly from Leeds between the Early service and 19:15.
- 2.1.3 Three additional trains from Leeds shall be provided between 08:00 and 14:30, to operate in conjunction with services specified in 2.1.2 to provide a hourly departure interval.
- 2.1.4 An additional service to Newcastle to depart Leeds on Mondays to Fridays between 22:30 and 23:30, calling at York, Thirsk, Northallerton, Darlington and Durham.
- 2.1.5 90% of services shall come from or continue to Manchester Piccadilly.

## 2.2 Sundays

- 2.2.1 Nine departures between (and including) the Early service and the Late service with a maximum interval of two hours.
- 2.2.2 One additional service to Newcastle to depart Leeds between 22:00 and 23:30, calling at York, Thirsk, Northallerton, Darlington and Durham.
- 2.2.3 75% of services shall come from or continue to Manchester Piccadilly.

### 3. Limited Stops

### 3.1 Thirsk

- 3.1.1 Services arriving at or departing from York on Mondays to Fridays and Saturdays between 07:00 and 19:00 may omit to call at Thirsk provided there is an hourly interval service in conjunction with Middlesbrough-York services (Route 2). For services from York, hourly intervals may be extended to 1 hour 15 minutes. Before 07:00 and after 19:00 all services shall call at Thirsk.
- 3.1.2 Services shall call on Sundays in conjunction with Middlesbrough York services such that there is a two-hourly interval service arriving at York between 09:00 and 23:00, and departing from York between 08:00 and 22:00. One interval of 2 hours 15 minutes and one interval of 2 hours 30 minutes is permitted in each direction.

### 3.2 Northallerton

One service on Mondays to Fridays and one service on Saturdays may omit to call. Services on Sundays may omit to call provided there is no more than a 2 hour 30 minute interval in services to and from York.

## 3.3 Durham

Two services on Mondays to Fridays from Newcastle and one service on Saturdays from Newcastle may omit to call.

## 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Newcastle - Leeds	07:30 - 08:30	07:30 - 08:30	10:30 – 11:30
Leeds – Newcastle	<i>07:45 – 08:45</i>	07:45 - 08:45	09:30 -10:30

Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Newcastle - Leeds	16:45 – 17:45	16:45 – 17:45	18:45 – 19:45
Leeds – Newcastle	20:45 – 21:45	<i>20:45 – 21:45</i>	20:45 – 21:45

## 5. Maximum Journey Times

New	castle – Leeds	Mondays to Fridays and Saturdays	2 hours but 80% within 1 hour 52 minutes
		Sundays	2 hours 10 minutes but 60% within 2 hours
Leed	ds – Newcastle	Mondays to Fridays	2 hours 21 minutes but 80% within 1 hour 53 minutes. There may be one exception of 2 hours and 25 minutes
		Saturdays	2 hours 5 minutes but 80% within 1 hour 53 minutes
		Sundays	2 hours 15 minutes but 60% within 2 hours. There may be one exception of 2 hours and 21 minutes

#### ROUTE 2 MIDDLESBROUGH - YORK

1. Route: Middlesbrough, Thornaby, Yarm, Northallerton, Thirsk, York

Limited Stops: Yarm, Thirsk

### 2. Frequency

### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Hourly departures from Middlesbrough between 08:00 and 21:00, with one departure from Middlesbrough after the Early service and before 08:00. There may be one interval of 1 hour 22 minutes.
- 2.1.2 Hourly departures from York between 07:00 and the Late service; for services in this direction hourly intervals may be extended to 1 hour 20 minutes.
- 2.1.3 70% of services shall come through from or continue to Manchester Piccadilly and 50% of services shall come through from or continue to Manchester Airport via Manchester Piccadilly.

## 2.2 Sundays

- 2.2.1 Two-hourly departures between the Early service and the Late service with one interval of 2 hours 30 minutes permitted. For this service only, two-hourly intervals may extend to 2 hours 20 minutes.
- 2.2.2 70% of services shall come from or continue to Manchester Piccadilly and 50% of services shall come through from or continue to Manchester Airport via Manchester Piccadilly.

## 3. Limited Stops

### 3.1 Yarm

- 3.1.1 A minimum of 14 trains each day Mondays to Fridays shall call including one train arriving at Middlesbrough between 08:00 and 09:00, and one departing Middlesbrough between 17:00 and 18:00.
- 3.1.2 On Saturdays a minimum of 14 trains shall call including one train arriving at Middlesbrough between 08:00 and 09:00, and one departing Middlesbrough between 16:45 and 18:00.
- 3.1.3 On Sundays at least four trains shall call.

### 3.2 Thirsk

- 3.2.1 Services arriving at or departing from York on Mondays to Fridays and Saturdays between 07:00 and 19:00 may omit to call at Thirsk provided there is an hourly interval service in conjunction with Newcastle-York services (Route 1). For services from York, hourly intervals may be extended to 1 hour 15 minutes. Before 07:00 and after 19:00 all services shall call at Thirsk.
- 3.2.2 Services shall call on Sundays in conjunction with Newcastle-York services such that there is a two-hourly interval service arriving at York between 09:00 and 23:00, and departing from York between 08:00 and 22:00. One interval of 2 hours 15 minutes and one interval of 2 hours 30 minutes is permitted in each direction.

## 4. Early and Late services

Early service	Mondays to Fridays Arrives between	Saturdays Arrives between	Sundays Arrives between
Middlesbrough-York	06:45 - 07:45	06:45 - 07:45	10:45- 12:15
York- Middlesbrough	06:15 – 07:15	06:15 - 07:15	09:00-10:00
Late service	Mondays to Friday	Saturdays	Sundays
	Departs between	Departs between	Departs between
Middlesbrough-York	21:30 – 22:30	21:30 - 22:30	21:30 - 22:30
York- Middlesbrough	20:00 - 21:00	20:00 - 21:00	20:00 – 21:00

## 5. Maximum Journey Times

Middlesbrough – York	Mondays to Fridays and Saturdays	1 hour 15 minutes but 80% within 1 hour 4 minutes
	Sundays	1 hours 18 minutes but 50% within 1 hour 2 minutes
York – Middlesbrough	Mondays to Fridays and Saturdays	1 hour 21 minutes but 85% within 1 hour 8 minutes
	Sundays	1 hour 12 minutes but 50% within 1 hour 4 minutes

#### ROUTE 3 SCARBOROUGH - LEEDS

1. Route: Scarborough, Seamer, Malton, York, Leeds

Limited Stops: Seamer

## 2. Frequency

### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 One service to depart between 07:00 and 08:00 then hourly departures from Scarborough from 08:00 until the Late service with two intervals of 1 hour 15 minutes permitted. 75% of such services shall continue to Manchester Piccadilly.
- 2.1.2 Additional services shall depart from Scarborough to York between 07:30 and 08:00 Mondays to Fridays, (07:30 and 08:30 Saturdays), and between 21:30 and 22:30.
- 2.1.3 Hourly departures from Leeds from the Early service until the Late service, with intervals of up to 1 hour 15 minutes permitted. 75% of such services shall commence from Manchester Piccadilly.
- 2.1.4 Additional services shall depart from York to Scarborough between 07:00 and 08:00, between 17:00 and 17:45 (Mondays to Fridays only), and between 21:45 and 22:45.

## 2.2 Sundays

- 2.2.1 Departures every two hours from Scarborough from the Early service until 19:00.
- 2.2.2 One additional departure after this and before the Late service.
- 2.2.3 Departures every two hours from Leeds with a total of seven departures between (and including) the Early and Late services. One interval of up to 2 hours 30 minutes permitted.
- 2.2.4 One additional departure between 22:00 and 22:45 from York to Scarborough.
- 2.2.5 75% of services shall come from or continue through to Manchester Piccadilly.

## 3. Limited Stops

## 3.1 Seamer

Two trains in each direction may omit to call. The two trains omitting to call shall not be consecutive.

### 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Scarborough – Leeds	07:30 - 08:30	07:30 - 08:30	09:45 - 10:45
Leeds – Scarborough	08:45 - 09:45	08:45 - 09:45	10:00 - 11:00

Late services	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Scarborough – Leeds	19:30 – 20:30	19:30 - 20:30	20:45 - 21:45
Leeds – Scarborough	19:45 – 20:45	19:45 – 20:45	19:45 – 21:00

## 5. Maximum Journey Times

Scarborough - Leeds Mondays to Fridays 1 hour 23 minutes Saturdays 1 hour 31 minutes Sundays 1 hour 31 minutes Leeds - Scarborough Mondays to Fridays 1 hour 30 minutes but 80% within 1 hour 21 minutes Saturdays 1 hour 35 minutes but 90% within 1 hour 21 minutes Sundays 1 hour 31 minutes

#### **ROUTE 4**

### **HULL - LEEDS**

1. Route: Hull, Brough, Selby, South Milford, Leeds

Limited Stops: South Milford

## 2. Frequency

## 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Hourly departures from Hull between 07:00 and 18:00. Two services after 18:00 and before the Late service at least 50 minutes apart.
- 2.1.2 Hourly departures from Leeds between 08:00 and 20:00.
- 2.1.3 75% of services shall come from or continue to Manchester Piccadilly

### 2.2 Sundays

Departures every two hours between the Early services and the Late services. Two intervals of 2 hours 30 minutes permitted in each direction. 75% of services to have come from or continue to Manchester Piccadilly.

## 3. Limited Stops

### 3.1 South Milford

Services departing from Hull after 19:15 and departing from Leeds after 18:45 Mondays to Fridays, 18:15 Saturdays and Sundays, shall call at South Milford.

## 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Hull – Leeds	06:45 - 07:45	06:45 - 07:45	09:15 – 10:15
Leeds – Hull	07:30 - 08:30	07:30 - 08:30	10:30 – 11:30

Late service	Mondays to Fridays	Saturday	Sunday
	Departs between	Departs between	Departs between
Hull – Leeds	21:00 – 22:30	21:00 - 22:30	20:45 - 21:45
Leeds Hull	21:30 - 22:30	21:30 - 22:30	21:45 – 22:45

### 5. Maximum Journey Times

Hull to Leeds	Mondays to Fridays and Saturdays	1 hour 21 minutes but 60% within 1 hour 5 minutes
	Sundays	1 hour 15 minutes
Leeds to Hull	Mondays to Fridays and Saturdays	1 hour 18 minutes but 75% within 1 hour 3 minutes
	Sundays	1 hour 18 minutes

## 6. Capacity Requirements

On Mondays to Fridays 425 seats from Selby shall be provided on services arriving at Leeds between 07:00 and 09:30. 320 seats shall be provided on services departing from Leeds to Selby between 16:00 and 18:30.

#### **ROUTE 5** YORK - LEEDS

1. Route: York, Garforth, Cross Gates, Leeds

Limited Stops: Garforth, Cross Gates

Services between York and Leeds are specified in the following sections:

Newcastle - Leeds Middlesbrough – York

Leeds - Liverpool

Scarborough - Leeds Leeds - Manchester Airport

Hull - Leeds

This York - Leeds section only requires the operation of additional services where the integration of the six routes above fails to meet the specification below.

## 2. Frequency

## 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Half-hourly departures from York between 07:00 and 21:00 with one interval of 45 minutes permitted before 08:30 and one of 60 minutes permitted after 19:30.
- 2.1.2 Half-hourly departures from Leeds between 07:30 and 21:00 with five intervals of 40 minutes permitted.

## 2.2 Sundays

- 2.2.1 Hourly departures from York from 06:00 until 10:00 and from 20:00 until 23:00. Half hourly departures between 10:00 and 20:00.
- 2.2.2 Hourly departures from Leeds from 07:00 until 10:00 and from 21:00 until 23:00 with one interval of 1 hour 15 minutes permitted before 10:00. Half-hourly departures between 10:00 and 21:00 with two intervals of one hour and one of 50 minutes permitted.

### 3. Limited Stops

## 3.1 Garforth

- 3.1.1 Mondays to Fridays and Saturdays. An hourly service to Leeds from 07:30 until 19:30 with one interval of 1 hour 15 minutes permitted before 10:00. An hourly service from Leeds from 08:00 until 19:00.
- 3.1.2 Sundays. No services required.

### 3.2 Cross Gates

- 3.2.1 Mondays to Fridays. A service departing Leeds between 1700 and 1715 to call. All other services may omit to call
- 3.2.2 Saturdays and Sundays. No Services required.

### 4. Early and Late services

These are already specified in the six separate routes that combine to form the York - Leeds services.

## 5. Maximum Journey Times

York – Leeds Mondays to Fridays and Saturdays 34 minutes

Sundays 48 minutes

Leeds – York Mondays to Fridays and Saturdays 39 minutes

but 80% within 30 minutes

45 minutes

Services departing Leeds between

02:00 and 05:00

Sundays 46 minutes

## 6. Capacity Requirements

On Mondays to Fridays 1,260 seats from York shall be provided on services arriving at Leeds between 07:00 and 09:30. 1,250 seats shall be provided departing on services from Leeds to York between 16:00 and 18:30.

#### ROUTE 6 LEEDS - MANCHESTER

1. Route: Leeds, Dewsbury, Huddersfield, Stalybridge, Manchester Piccadilly or Manchester Victoria

Limited Stops: Dewsbury, Stalybridge

Services between Leeds and Manchester are specified in the following sections:

Newcastle- Leeds
Middlesbrough – York

Hull - Leeds
Leeds – Liverpool

Scarborough - Leeds Leeds - Manchester Airport

This Leeds - Manchester section only requires the operation of additional services where the integration of the six routes above fails to meet the specification below.

## 2. Frequency

### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Three departures per hour between 07:00 and 18:59 with maximum intervals of 26 minutes. One interval in one direction may be extended to 27 minutes.
- 2.1.2 Two departures per hour between 19:00 and 21:59 with maximum intervals of 43 minutes. One interval in one direction may be extended to 47 minutes.

## 2.2 Sundays

- 2.2.1 Hourly departures between 06:00 and 09:00.
- 2.2.2 Half hourly departures between 09:00 and 22:00. Two intervals may be extended to 45 minutes. One further interval in one direction after 2000 may be extended to one hour.

### 3. Limited Stops

## 3.1 Dewsbury

## 3.1.1 Mondays to Fridays and Saturdays

### (i) From Leeds

Services at half hourly intervals arriving at Dewsbury from 06:00 until 19:00 then an hourly service until 24:00 with one interval of 1 hour 15 minutes permitted after 20:00.

### (ii) To Leeds

One service to arrive in Leeds before 0700. Six services to arrive in Leeds from 0700 until 0930 Services at half hourly intervals arriving in Leeds from 09:30 until 20:00 with one interval of 45 minutes permitted, then an hourly service until 01:00.

## 3.1.2 Sundays

An hourly service arriving from Leeds from 07:00 until 24:00 with one interval of two hours permitted after 19:00. An hourly service departing to Leeds from 07:00 until 23:00.

## 3.2Stalybridge

## 3.2.1 Mondays to Fridays and Saturdays

## (i) To Manchester Piccadilly

One service to arrive in Manchester before 0715. Six services to arrive in Manchester between 0715 and 0915. An hourly service to arrive in Manchester from 09:15 until 23:15.

### (ii) From Manchester Piccadilly

Five services (four on Saturdays) to call departing Manchester between 06:00 and 08:45. An hourly service to call departing Manchester between 0845 and 1645. Five services to call departing Manchester between 16:45 and 18:30. An hourly interval service departing Manchester between 1830 and 2330 with one interval of 1 hour 40 minutes permitted.

### 3.2.2 Sundays

An hourly service to and from Manchester from 07:00 until 23:00 with one interval of two hours after 20:00 permitted.

### 4. Early and Late services

These are already specified in the six separate routes that combine to form the Leeds - Manchester services.

## 5. Maximum Journey Times

Leeds – Manchester	Mondays to Fridays and Saturdays	1 hour 2 minutes
	Sundays	1 hour 26 minutes
Manchester – Leeds	Mondays to Fridays and Saturdays	1 hour 9 minutes

1 hour 21 minutes

# Sundays 1 hou

## 6. Capacity Requirements Mondays to Fridays

- 6.1 1,200 seats from Huddersfield shall be provided on services arriving at Leeds between 07:00 and 09:30. 1,360 seats shall be provided departing on services from Leeds to Huddersfield between 16:00 and 18:30.
- 6.2 1,290 seats from Huddersfield shall be provided on services arriving at Manchester Piccadilly between 07:15 and 09:15. 1,070 seats shall be provided departing on services from Manchester Piccadilly to Huddersfield between 16:45 and 18:30.

## Summary of long-distance services required to operate through Leeds

Route	Weekday	Saturdays	Sundays	From or To
Newcastle to Leeds	80%	80%	75%	_
Leeds to Newcastle	80%	80%	75%	Manchester Piccadilly
Middlesbrough to York	70%	70%	70%	_
York to Middlesbrough	70%	70%	70%	Manchester Piccadilly
Scarborough to Leeds	75%	75%	75%	_
Leeds to Scarborough	75%	75%	75%	Manchester Piccadilly
Hull to Leeds	75%	75%	75%	_
Leeds to Hull	75%	75%	75%	Manchester Piccadilly
Liverpool to Leeds	80%	80%	80%	York, Hull
Leeds to Liverpool	80%	80%	80%	
Manchester Airport to Leeds	90%	90%	90%	York, Hull
Leeds to Manchester Airport	90%	90%	90%	

### ROUTE 7 LEEDS - LIVERPOOL

 Route: Leeds: Dewsbury, Huddersfield, Stalybridge, Manchester Piccadilly, Manchester Oxford Road, Birchwood, Warrington Central, Hunts Cross, Liverpool Lime Street

Limited Stops: Dewsbury, Stalybridge: See Leeds - Manchester Requirement, Hunts Cross

## 2. Frequency

## 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Hourly departures from Leeds from the Early service until the Late service.
- 2.1.2 Hourly departures from Liverpool Lime Street from the Early service until 20:00. One interval of 75 minutes is allowed from Liverpool Lime Street before 08.30.
- 2.1.3 An additional train from Manchester Piccadilly to arrive in Liverpool Lime Street between 50 minutes and one hour 10 minutes before the Early Service.
- 2.1.4 80% of services shall come from or continue through to York or Hull.
- 2.1.5 Reasonable endeavours shall be made to operate a half hourly departure interval between Manchester and Liverpool in conjunction with services operated by Central Trains, during periods when both operators are providing hourly departures.

## 2.2 Sundays

- 2.2.1 Two-hourly departures from Leeds from the Early service until 14:00 then hourly departures until the Late service.
- 2.2.2 Five departures from Liverpool Lime Street (including the Early service) before 16:00 with a maximum interval of two hours. Hourly departures from 16:00 until 20:00.
- 2.2.3 80% of services shall come from or continue through to York or Hull.
- 2.2.4 Reasonable endeavours shall be made to operate a half-hourly departure interval between Manchester and Liverpool in conjunction with services operated by Central Trains, during periods when both operators are providing hourly departures.

## 3. Limited Stops

## 3.1 Hunts Cross

A service departing Manchester Piccadilly between 1700 and 1730 on Mondays to Fridays shall call.

### 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Leeds – Liverpool Lime Street	08:15 – 09:15	08:15 – 09:15	10:15 – 13:15
Liverpool Lime Street – Leeds	07:45 – 08:45	07:45 – 08:45	09:30 – 11:30

Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between

Leeds – Liverpool Lime Street	20:45 – 21:45	20:45 – 21:45	20:45 – 21:45
Liverpool Lime Street – Leeds	21:45 – 22:45*	21:45 – 22:45*	20:15 – 22:45

<sup>\*</sup> this service may be routed via Halifax, if so maximum journey time does not apply.

## 5. Maximum Journey Times

Leeds to Liverpool Lime Street	Mondays to Fridays and Saturdays	2 hours 1 minute
	Sundays	2 hours 6 minutes
Liverpool Lime Street to Leeds	Mondays to Fridays and Saturdays	2 hours 1 minute
	Sundays	2 hours 6 minutes

## 6. Capacity Requirements

On Mondays to Fridays 330 seats from Warrington Central shall be provided on services arriving at Manchester Piccadilly between 07:15 and 09:15. 430 seats shall be provided on services departing from Manchester Piccadilly to Warrington Central between 16:45 and 18:30.

#### ROUTE 8 LEEDS - MANCHESTER AIRPORT

1. Route: Leeds: Dewsbury, Huddersfield, Stalybridge, Manchester Piccadilly, Manchester Airport

Limited Stops: Dewsbury, Stalybridge: See Leeds - Manchester Requirement

Stops on the section of this route between Manchester Piccadilly and Manchester Airport are specified in Adstops 1.

## 2. Frequency

### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Hourly departures from Leeds from the Early service until 08:00 and from 16:00 to 22:00. The interval between the last hourly service and the Late service shall not exceed two hours.
- 2.1.2 Half hourly departures from Leeds between 0800 and 1600. For the purposes of this paragraph half hourly intervals may be extended to 36 minutes.
- 2.1.3 Three additional departures overnight at regular intervals from Leeds, after the Late service and before the Early service of the next day. These services shall start at York and may be formed by services specified elsewhere within this PSR. They may exceed the maximum journey time by up to 25 minutes.
- 2.1.4 Hourly departures from Manchester Airport from the Early service until 09:00 and from 14:30 until the Late service.
- 2.1.5 Half hourly departures from Manchester Airport between 09:00 and 14:30.
- 2.1.6 Two additional departures overnight at regular intervals from Manchester Airport, after the Late service and before the Early service of the next day. These services shall continue to York and the second shall call at Huddersfield. They may be formed by services specified elsewhere within this PSR and may exceed the maximum journey time by up to 10 minutes.
- 2.1.7 90% of services to have come from or continue to York or Hull.

### 2.2 Sundays

- 2.2.1 Hourly departures from Leeds from 06:00 until 20:00 then two-hourly departures until the Late service.
- 2.2.2 Two additional departures overnight at regular intervals from Leeds, after the Late service and before the Early service of the next day. These services shall start at York and may be formed by services specified elsewhere within this PSR. They may exceed the maximum journey time by up to 25 minutes.
- 2.2.3 Hourly departures from Manchester Airport from the Early service until 22:00 with one interval of two hours before 12:00 permitted.
- 2.2.4 Two additional departures overnight at regular intervals from Manchester Airport, after the Late service and before the Early service of the next day. These services shall continue to York and the third shall call at Huddersfield. They may be formed by services specified elsewhere within this PSR and may exceed the maximum journey time by up to 10 minutes.
- 2.2.5 90% of services shall come from or continue to York or Hull.

## 3. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Leeds – Manchester Airport	06:30 - 07:30	06:30 - 07:30	06:00 - 07:30
Manchester Airport – Leeds	06:00 - 07:05	06:00 – 07:05	07:00 - 08:00
Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Leeds – Manchester Airport	23:30 - 00:30	23:30 - 00:30	23:30 - 00:30
Manchester Airport – Leeds	23:00 - 24:00	23:00 - 24:00	23:00 - 24:00

## 4. Maximum Journey Times

Leeds to Manchester Airport: Mondays to Fridays and Saturdays 1 hour 33 minutes

Sundays 1 hour 43 minutes

Manchester Airport to Leeds: Mondays to Fridays and Saturdays 1 hour 35 minutes

Sundays 1 hour 52 minutes

## 5. Capacity Requirements

In conjunction with services on Routes 9 and 11, on Mondays to Fridays 840 seats from Manchester Airport shall be provided arriving at Manchester Piccadilly between 07:15 and 09:15. 790 seats shall be provided departing from Manchester Piccadilly to Manchester Airport between 16:45 and 18:30.

### ROUTE 9 MANCHESTER AIRPORT - DONCASTER

 Route: Manchester Airport, Manchester Piccadilly, Stockport, Chinley, Dore, Sheffield, Meadowhall, Doncaster

Limited Stops: Stockport, Chinley, Dore

### 2. Frequency

### 2.1 Mondays to Fridays

- 2.1.1 Hourly departures from Manchester Airport from the Early service to the Late service, with two services (not the first or last) permitted to terminate at Sheffield. One interval may be extended to 1 hour 25 minutes.
- 2.1.2 After the last service from Manchester Airport, three departures from Manchester Airport to Sheffield before 00:30, with intervals not to exceed two hours then two further departures at regular intervals before the Early service of the next day.
- 2.1.3 Hourly arrivals at Manchester Airport from the Early service until 21:45 but two of these may start from Sheffield.
- 2.1.4 One additional early departure from Sheffield to Manchester Airport, arriving 45 minutes to 1 hour 15 minutes before the first departure from Doncaster. Two additional departures overnight at regular intervals from Sheffield to Manchester Airport after the Late service and before the Early service of the next day.
- 2.1.5 Reasonable endeavours shall be made to operate a half hourly departure interval between Manchester and Sheffield in conjunction with services operated by Central Trains during periods when both operators are providing hourly departures. For the purpose of this requirement half hourly intervals may extend to 40 minutes.

### 2.2 Saturdays

- 2.2.1 Hourly departures from Manchester Airport from the Early service to the Late service, with two services (not the Early or Late) permitted to terminate at Sheffield. One interval may be extended to 1 hour 25 minutes.
- 2.2.2 After the last service from Manchester Airport, four departures from Manchester Airport to Sheffield before 22:30, with intervals not to exceed two hours.
- 2.2.3 Hourly arrivals at Manchester Airport from the Early service until 22:00 but two of these may start from Sheffield.
- 2.2.4 One additional Early departure from Sheffield to Manchester Airport, arriving 45 to 1 hour 15 minutes before the first departure from Doncaster.
- 2.2.5 Reasonable endeavours shall be made to operate a half hourly departure interval between Manchester and Sheffield in conjunction with services operated by Central Trains, during periods when both operators are providing hourly departures. For the purpose of this requirement, half hourly intervals may extend to 40 minutes.

## 2.3 Sundays

- 2.3.1 Hourly departures from Manchester Airport from the Early service until the Late service. One interval of two hours and one interval of 1 hour 30 minutes permitted and two services may finish at Sheffield.
- 2.3.2 Hourly departures from Manchester Airport to Sheffield from after the last service to Doncaster until 23:00, then two further departures at regular intervals before the Early service of the next day. For the purposes of the departures to Sheffield only, hourly intervals may extend to 1hour 20 minutes.
- 2.3.3 Four departures from Doncaster after the Early service and before 15:00, two of which may be by a connection at Sheffield, with a maximum interval between all departures from Sheffield of 2 hours 15 minutes. Hourly departures from Doncaster from 15:00 until the Late service.
- 2.3.4 One additional Early departure from Sheffield to Manchester Airport between 1 hour 30 minutes and 2 hours 30 minutes before the Early service from Doncaster and two additional departures overnight at regular intervals from Sheffield to Manchester Airport after the Late service and before the Early service of the next day.

### 3. Limited Stops

### 3.1 Stockport

Mondays to Saturdays and Sundays. Services after the Late service but before the Early service of the following day may omit to call at Stockport.

## 3.2 Chinley

Mondays to Saturdays. A service to Sheffield and Doncaster shall call between 17:15 and 18:15, and two services to Manchester Airport shall call, one between 08:00 and 09:00 and one between 18:00 and 19:00.

### 3.3 Dore

Mondays to Saturdays. A service to Doncaster shall call between 07:30 and 08:30, and two services to Manchester Airport shall call between 06:30 and 08:30.

## 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Manchester Airport -			
Doncaster	08:15 - 09:15	08:15 - 09:15	12:00 - 13:00
Doncaster -			
Manchester Airport	06:45 - 07:45	07:00 - 08:00	11:45 – 12:45

Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Manchester Airport –			
Doncaster	19:30 - 20:30	17:15 – 18:15	19:00 - 20:00
Doncaster -	_		
Manchester Airport	21:15 – 22:15	19:00 - 20:00	20:00 - 21:00

## 5. Maximum Journey Times

Manchester Airport to Doncaster 2 hours 05 minutes

but 50% within
1 hour 45 minutes

Doncaster to Manchester Airport 2 hours 15 minutes

but 50% within 1 hour 52 minutes

## 6. Capacity Requirements

In conjunction with services on Routes 8 and 11, on Mondays to Fridays 840 seats from Manchester Airport shall be provided arriving at Manchester Piccadilly between 07:15 and 09:15. 790 seats shall be provided departing from Manchester Piccadilly to Manchester Airport between 16:45 and 18:30.

#### **ROUTE 10 SHEFFIELD - CLEETHORPES**

 Route: Sheffield, Meadowhall, Doncaster, Scunthorpe, Barnetby, Habrough, Grimsby Town, Cleethorpes

## Limited Stops: Habrough

This service may be combined with the Manchester Airport - Doncaster service (Route 9), with one train satisfying both requirements for services between Sheffield and Doncaster.

## 2. Frequency

## 2.1 Mondays to Fridays

- 2.1.1 Hourly departures from Sheffield from 07:30 until the Late service; one interval may be extended to 1 hour 15 minutes and a further interval may be extended to 1 hour 20 minutes.
- 2.1.2 One service to Cleethorpes other than the Late service may start from Doncaster after 19:30.
- 2.1.3 Three departures (including the Early service) from Cleethorpes before 08:00, maximum interval of 1 hour 20 minutes, then hourly departures from 08:00 until the Late service.

## 2.2. Saturdays

- 2.2.1 Hourly departures from Sheffield from 07:30 until the Late service, two intervals may be extended to 1 hour 15 minutes and a further interval may be extended to 1 hour 20 minutes.
- 2.2.2 Three departures (including the Early service) from Cleethorpes to Sheffield before 08:00, maximum interval of 1 hour 20 minutes. Hourly departures from 08:00 until the Late service; one interval may be extended to 1 hour 15 minutes.

## 2.3 Sundays

- 2.3.1 Departures every 2 hours 15 minutes from Sheffield from the Early service until 14:30, then hourly departures until the Late service.
- 2.3.2 Hourly departures from Cleethorpes from the Early service until the Late service. LateTwo intervals of 2 hours 15 minutes are permitted before 13:00.

### 3. Limited Stops

### 3.1 Habrough

### 3.1.1 Mondays to Saturdays

Eight services shall call.

## 3.1.2 Sundays

Five services shall call, with a maximum interval of four hours. One of the services may run after the Late service and start or terminate at Doncaster.

## 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays (Summer)	Sundays (Winter)
	Arrives between	Arrives between	Arrives between	Arrives between
Sheffield -				
Cleethorpes	08:00 - 09:00	08:00 - 09:00	10:45 - 11:45	10:45 - 12:45
Cleethorpes -				
Sheffield	07:00 - 08:00	07:00 - 08:00	10:15 - 12:15	10:15 – 12:15
Late service	Mondays to	Saturdays	Sundays	Sundays
	Fridays		(Summer)	(Winter)
	Departs	Departs	Departs	Departs
	between	between	between	between
Sheffield -				
Cleethorpes	21:45 - 22:45	21:45 - 22:45	20:45 - 22:45	20:45 - 22:45
Cleethorpes -		_	_	
Sheffield	20:00 - 21:00	20:00 - 21:00	20:25 -21:30	20:25 - 21:30

## 5. Maximum Journey Times

Sheffield to Cleethorpes	Mondays to Fridays	2 hours 6 minutes but 80% within 1 hour 50 minutes.
	Saturdays	2 hours 5 minutes but 65% within 1 hour 50 minutes
	Sundays	1 hour 55 minutes
Cleethorpes to Sheffield	Mondays to Fridays and Saturdays	2 hours 5 minutes but 80% within 1 hour 50 minutes
	Sundays	1 hour 55 minutes

#### ROUTE 11 MANCHESTER AIRPORT – PRESTON

 Route: Manchester Airport, Manchester Piccadilly, Manchester Oxford Road, Salford Crescent, Bolton, Preston

**Limited Stops:** Manchester Oxford Road, Salford Crescent, Lostock, Horwich Parkway, Blackrod, Adlington, Chorley, Leyland

These services shall be combined with the Manchester Airport – Windermere services (Route 12), Manchester Airport – Barrow-in-Furness services (Route 13), and Manchester Airport – Blackpool North services (Route 14), with one train fulfilling two sets of requirements.

## 2. Frequency

### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Two trains per hour shall be provided in each direction between and including the Early and Late services.
- 2.1.2 One service per hour shall be extended to and from Lancaster. There may be one interval of 1 hour 45 minutes from Manchester Airport and 2 hours 5 minutes from Lancaster<sup>1</sup>.
- 2.1.3 Three further services at hourly intervals shall be provided from Manchester Airport, the first departing no more than 70 minutes after the Late service.
- 2.1.4 A further service from Manchester Airport shall be provided up to two hours after the Late service. This service will be extended to Lancaster except on winter Saturdays.
- 2.1.5 A service from Preston shall be provided before the Early service, arriving at Manchester Airport before 0615.<sup>2</sup>
- 2.1.6 An additional service shall be provided from Wigan North Western to Manchester Airport, calling at Ince, Hindley, Westhoughton, Bolton, Salford Crescent, Deansgate, Manchester Oxford Road and Manchester Piccadilly to arrive at Manchester Airport no later than 0730.
- 2.1.7 Five further services from Preston shall be provided after the Late service with no interval between departures from Preston being greater than an hour, except that the interval before the final departure of the last of these trains may be up to 85 minutes. This service must not depart Preston earlier than 2330.One of these trains shall have run through from Lancaster, and may terminate at Manchester Piccadilly, providing a connection to Manchester Airport is available within 20 minutes.
- 2.1.8 Reasonable endeavours shall be made to provide a twenty minute interval service between Bolton and Manchester Piccadilly in conjunction with services stopping at Salford Crescent and Manchester Oxford Road provided by other operators.

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### 2.2 Sundays

<sup>2</sup> Delete text wef 30/11/07

<sup>&</sup>lt;sup>1</sup> Insert new text wef 30/11/07

- 2.2.1 20 services (23 in Summer) from Preston and 18 services (21 in Summer) from Manchester Airport shall be provided between and including the Early and Late services at a maximum of hourly intervals.
- 2.2.2 Four (seven in summer) of the services in 2.2.1 shall be extended to or from Lancaster.

### 3. Limited Stops

### 3.1 Leyland

- 3.1.1 On Mondays to Fridays and Saturdays 16 services from Preston and 17 services from Manchester Airport shall call.
- 3.1.2 On Sundays one service from Preston and three services from Manchester Airport shall call.

## 3.2 Adlington and Blackrod

- 3.2.1 On Mondays to Fridays and Saturdays five services from Preston and seven services from Manchester Airport shall call at Adlington, and five services from Preston and eight services from Manchester Airport shall call at Blackrod.
- 3.2.2 On Sundays one service from Preston and two services from Manchester Airport shall call at Adlington, and one service from Preston and two services from Manchester Airport shall call at Blackrod.

## 3.3 Horwich Parkway

- 3.3.1 On Mondays to Fridays and Saturdays 18 services from Preston and 17 services from Manchester Airport shall call.
- 3.3.2 On Sundays one service from Preston shall call and two services from Manchester Airport shall call.

### 3.4 Lostock

- 3.4.1 On Mondays to Fridays and Saturdays 20 services from Preston and 17 services from Manchester Airport shall call.
- 3.4.2 On Sundays one service from Preston and two services from Manchester Airport shall call.

### 3.5 Salford Crescent and Oxford Road

- 3.5.1 On Mondays to Fridays and Saturdays four services from Preston and three services from Manchester Airport may omit to call at Salford Crescent and two services from Preston may omit to call at Oxford Road.
- 3.5.2 On Sundays an hourly service shall be provided at Salford Crescent between and including the Early and Late services, except the Late service from Preston need not call. All services shall call at Manchester Oxford Road with the exception of the Late service from Preston.

### 3.6 Deansgate

- 3.6.1 On Mondays to Fridays and Saturdays, services departing Manchester Airport after 1745 shall call *with the exception of any service which continues to Scotland*.<sup>3</sup>
- 3.6.2 On Mondays to Fridays and Saturdays, four services from Preston after 1900 shall call.
- 3.6.3 On Sundays 16 services shall call at hourly intervals in each direction, with the exception of the Late service from Preston.

## 3.7 Chorley

- 3.7.1 On Mondays to Fridays and Saturdays one service may omit to call.
- 3.7.2 On Sundays 16 services must call at hourly intervals in each direction

## 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Manchester Airport -			
Preston	06:45 - 07:15	06:45 - 07:15	08:30 - 09:30
Preston -			
Manchester Airport	07:15 - 08:15	07:15 - 08:15	09:15 - 10:15

Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Manchester Airport -			
Preston	19:30 - 20:30	19:30 - 20:30	22:15 - 23:15
Preston -			
Manchester Airport	18:45 – 19:45	18:45 - 19:45	23:00 -23:59

## 5. Maximum Journey Times

Manchester Airport to Preston	Mondays to Fridays and Saturdays	1 hour 20 minutes but 30% within 1 hour 5 minutes
	Sundays	1 hour 5 minutes Three services may take 1 hour 15 minutes
Preston to Manchester Airport	Mondays to Fridays and Saturdays	1 hour 20 minutes but 30% within 1 hour 5 minutes One services may take 1 hour 35 mins
	Sundays	1 hour 5 minutes Six services may take 1 hour 20 minutes

<sup>&</sup>lt;sup>3</sup> Insert new text wef 30/11/07

## 6. Capacity Requirements

- 6.1 On Mondays to Fridays 850 seats from Preston shall be provided arriving at Manchester Piccadilly between 07:15 and 09:15. 850 seats shall be provided departing from Manchester Piccadilly to Preston between 16:45 and 18:30.
- 6.2 In conjunction with services on Routes 8 and 9, on Mondays to Fridays 1600 seats from Manchester Airport shall be provided arriving at Manchester Piccadilly between 07:15 and 09:15. 1400 seats shall be provided departing from Manchester Piccadilly to Manchester Airport between 16:45 and 18:30.

## 7. Night Services

Two additional services will be provided on Mondays to Saturdays and Sundays in each direction between Manchester Airport and Preston, calling only at Manchester Piccadilly, Bolton and Preston. Intermediate calls at Bolton and Preston will be to take up only going towards Manchester Airport and to set down only returning. The Piccadilly call on the second service from Preston to Manchester Airport may also be to set down only.

## ROUTE 12 PRESTON, LANCASTER & OXENHOLME - WINDERMERE<sup>4</sup>

Route: Preston<sup>5</sup>, Lancaster, Oxenholme, Kendal, Burneside, Staveley, Windermere.

**Limited Stops**: **Preston**<sup>6</sup>, Lancaster, Burneside, Staveley

## 2. Frequency

### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Hourly departures from Oxenholme to Windermere from the Early service until the Late service. One interval may be extended to 1 hour 30 minutes, one to 1 hour 25 minutes and one to 1 hour 15 minutes.
- 2.1.2 Hourly departures from Windermere to Oxenholme from the Early service until the Late service. For the purposes of this paragraph hourly intervals may be extended to 1 hour 15 minutes. One interval may be extended to 1 hour 20 minutes.
- 2.1.3 Three services shall continue to Manchester Airport, one of which shall depart from Windermere between 1700 and 1830. There shall be a through journey opportunity from Windermere to Preston departing between 0930 and 1045. Two services shall start from Manchester Airport, one of which shall arrive between 1030 and 1145. A further service shall start from Lancaster departing between 1800 and 1900.<sup>7</sup>

## 2.2 Summer Sundays

- 2.2.1 Hourly departures from Oxenholme to Windermere from the Early service until the Late service. One interval may be extended to 1 hour 45 minutes.
- 2.2.2 Hourly departures from Windermere to Oxenholme from the Early service until the Late service One interval may be extended to 1 hour 25 minutes and one to 1 hour 30 minutes.
- 2.2.3 One service in each direction to have come from or continue to Manchester Airport.

### 2.3 Winter Sundays

2.3.1 Five services including the Early and Late services.

## 2.4 Connections

Reasonable endeavours should be made to provide Connections to and from London within 15 minutes at Oxenholme, Lancaster or Preston.

## 3. Limited Stops

- 3.1 Lancaster and Preston<sup>8</sup>
- 3.1.1 All services to and from Manchester Airport shall call at Lancaster and Preston, then as required on Route 11.9

<sup>&</sup>lt;sup>4</sup> Insert new text wef 30/11/07

<sup>&</sup>lt;sup>5</sup> Insert new text wef 30/11/07

<sup>&</sup>lt;sup>6</sup> Insert new text wef 30/11/07

<sup>&</sup>lt;sup>7</sup> Insert new text wef 30/11/07

<sup>&</sup>lt;sup>8</sup> Insert new text wef 30/11/07

## 3.2 Burneside and Staveley

- 3.2.1 Four services on Mondays to Fridays and Saturdays may omit to call provided the interval between services does not exceed two hours 10 minutes.
- 3.2.2 Five services shall call on Winter Sundays and six on Summer Sundays.

## 4. Early and Late services

Early service	Mondays to Fridays	Saturdays	Summer Sundays	Winter Sundays
	Arrives between	Arrives between	Arrives between	Arrives between
Oxenholme – Windermere	07:00 – 08:00	07:00 – 08:00	10:00 – 11:15	15:00 –16:00
Windermere – Oxenholme	06:30 – 07:30	06:30 – 07:30	10:45 – 12:00	15:30 –16:30

Late service	Mondays to Fridays	Saturdays	Summer Sundays	Winter Sundays
	Departs between	Departs between	Departs between	Departs between
Oxenholme – Windermere	21:45 – 22:45	20:00 – 21:00	20:00 – 21:00	20:00 – 21:00
Windermere – Oxenholme	22:15 – 23:15	20:15 – 21:15	20:30 – 21:30	20:30 – 21:30

## 5. Maximum Journey Times

Oxenholme to Windermere	Mondays to Fridays and Saturdays	22 minutes
	Sundays	25 minutes
Windermere to Oxenholme		21 minutes

<sup>&</sup>lt;sup>9</sup> Insert new text wef 30/11/07

#### ROUTE 13 LANCASTER - BARROW-IN-FURNESS

1. Route: Lancaster, Carnforth, Arnside, Grange-over-Sands, Ulverston, Barrow-in-Furness

Best endeavours should be made with other operators to provide a regular interval service between Lancaster and Barrow-in-Furness

#### 2. Frequency

- Mondays to Fridays and Saturdays<sup>10</sup> 2.1
- 2.1.1 Ten services, including the Early and Late services, shall be provided in each direction at 2 hourly intervals, save as provided below.
- 2.1.2 Nine services to have come from Manchester Airport.
- 2.1.3 After the first service from Barrow-in-Furness after 1100 intervals may be extended to 3 hours 15 minutes. The Early service from Barrow-in-Furness may terminate at Lancaster. After 1600 one service from Barrow-in-Furness may terminate at Lancaster and one other at Preston or Manchester Piccadilly.

#### 2.2 Winter Sundays

- 2.2.1 Four services shall be provided, including the Early and Late services.
- 2.2.2 All services to have come from or continue to Manchester Airport.

#### 2.3 Summer Sundays

- 2.3.1 Six services shall be provided, including the Early and Late services.
- 2.3.2 All services to have come from or continue to Manchester Airport.

#### 2.4 **Connections**

Reasonable endeavours should be made to provide Connections to London within 15 minutes at Lancaster or Preston.

3. Early and Late services

<sup>&</sup>lt;sup>10</sup> Insert new text wef 30/11/07

Early service	Mondays to Fridays	Saturdays	Summer Sundays	Winter Sundays
	Arrives between	Arrives between	Arrives between	Arrives between
Lancaster – Barrow-in-Furness	<i>04:45 – 05:45</i> <sup>11</sup>	<i>04:45 – 05:45</i> <sup>12</sup>	09:00 – 12:00	09:00 – 18:00
Barrow-in-Furness - Lancaster	04:00 - 05:00	04:00 - 05:00	09:00 - 10:45	09:00 – 15:00

Late service	Mondays to Fridays	Saturdays	Summer Sundays	Winter Sundays
	Departs between	Departs between	Departs between	Departs between
Lancaster – Barrow-in-Furness	22:45 – 23:45	22:45 – 23:45*	21:00 – 23:00	19:30 –23:00
Barrow-in-Furness – Lancaster	19:10 – 20:15	19:10 – 20:15	20:30 – 22:00	20:30 – 22:00

<sup>\* 20:45-23:30</sup> in winter

### 4. Maximum Journey Times

Lancaster – Barrow-in-Furness	Mondays to Fridays and Saturdays	1 hour 23 minutes but 90% within 1 hour 6 minutes
	Sundays	1 hour 6 minutes but in Summer the Early Service may take 1 hour 15 minutes
Barrow-in-Furness - Lancaster	Mondays to Fridays	1 hour 3 minutes but 40% within 54 minutes
	Saturdays	1 hour 2 minutes but 30% within 54 minutes
	Sundays	1 hour 2 minutes

<sup>11</sup> Insert new text wef 30/11/07 12 Insert new text wef 30/11/07

#### ROUTE 14 PRESTON - BLACKPOOL NORTH

1. Route: Blackpool North, Preston, Poulton-le-Fylde

Limited Stops: Kirkham & Wesham, Layton

Services shall be combined with Preston – Manchester Airport services (Route 11) with one train fulfilling two sets of requirements.

#### 2. Frequency

#### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 18 services shall be provided in each direction between and including the Early and Late services at hourly intervals. The interval before the Late departure from Blackpool may be extended to 85 minutes.
- 2.1.2 An additional service from Preston on Mondays to Fridays may be provided after 2300.
- 2.1.3 Reasonable endeavours shall be made to provide a half hour interval between TPE and non-TPE services to and from Manchester when they are running, measured between Preston and Blackpool North.
- 2.1.4 Two additional non-stop services shall be provided in each direction before the Early Service. The stop at Preston may be to take up only in the direction towards Manchester Airport, and to set down only in the direction from Manchester Airport.

#### 2.2 Sundays

- 2.2.1 16 services shall be provided in each direction between and including the Early and Late services at hourly intervals.
- 2.2.2 Two additional non-stop services shall be provided in each direction before the Early Service. The stop at Preston may be to take up only in the direction towards Manchester Airport, and to set down only in the direction from Manchester Airport.

#### 3. Limited Stops

#### 3.1 Kirkham & Wesham

- 3.1.1 On Mondays to Fridays and Saturdays 10 services from Preston and nine from Blackpool North shall call.
- 3.1.2 On Sundays all services shall call.

#### 3.2 Layton

On Mondays to Fridays and Saturdays nine services in each direction shall call

### 4. First and Late Services

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Preston - Blackpool North	07:15 – 07:45	07:15 – 07:45	08:30 - 09:30
Blackpool North - Preston	06:45 – 07:15	06:45 – 07:15	08:15 – 10:15
Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Preston - Blackpool North	23:45 - 00:15	23:45 - 00:15	23:45 – 00:15
Blackpool North - Preston	22:45 – 23:45	22:45 – 23:45	22:45 – 23:45

### 5. Maximum Journey Times

Preston to Blackpool North	Mondays to Fridays And Saturdays	30 minutes but 50% within 27 minutes. Services departing between 0001 and 0600 may have a journey time of 35 minutes
	Sundays	30 minutes but 80% within 28 minutes. Services departing between 0001 and 0600 may have a journey time of 35 minutes <sup>13</sup>
Blackpool North to Preston	Mondays to Fridays And Saturdays	28 minutes but 50% within 26 minutes
	Sundays	27 minutes but 90% within 26 minutes

<sup>&</sup>lt;sup>13</sup> Insert new text wef 30/11/07

### ROUTE 15 PRESTON - EDINBURGH WAVERLEY/GLASGOW CENTRAL<sup>14</sup>

1. Route: Preston, Lancaster, Oxenholme Lake District, Penrith North Lakes, Carlisle, Lockerbie, either Haymarket, Edinburgh Waverley, or Motherwell, Glasgow Central.

Limited Stops: Penrith North Lakes, Lockerbie, Haymarket, Motherwell

Services shall be combined with Manchester Airport – Preston services (Route 11) with one train fulfilling two sets of requirements.

#### 2. Frequency

- 2.1 Mondays to Fridays and Saturdays
- 2.1.1 Between and including the Early and Late Service, seven services in each direction shall be provided between Preston and either Edinburgh Waverley or Glasgow Central.
- 2.1.2 Services shall be provided at two-hourly intervals measured in the Northbound direction departing from Preston, and in the Southbound direction departing from Carlisle. One interval in each direction may be extended to three hours and five minutes.
- 2.1.3 Two Northbound services may be combined to run as one service as far as Carlisle.
- 2.1.4 Two Southbound services may be combined to run as one service from Carlisle.
- 2.1.5 A minimum of two services and a maximum of four services shall continue to, or come from, Glasgow Central.
- 2.1.6 On Saturdays, the Late Service from Preston may run to Barrow-In-Furness.
- 2.2 Sundays
- 2.2.1 Between and including the Early and Late Service, four services in each direction shall be provided between Preston and either Edinburgh Waverley or Glasgow Central.
- 2.2.2 Services shall be provided at two-hourly intervals measured in the Northbound direction departing from Preston, and in the Southbound direction departing from Carlisle.
- 2.2.3 A minimum of one service and a maximum of two services shall continue to, or come from, Glasgow Central.
- 2.2.4 On Summer Sundays one additional service from Preston to either Edinburgh Waverley or Glasgow Central, shall be provided not less than two hours before the Early Service.

#### 3. Limited Stops

3.1 Penrith North Lakes

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<sup>&</sup>lt;sup>14</sup> Insert new text wef 30/11/07

- 3.1.1 On Mondays to Fridays five Northbound services and six Southbound services shall call.
- 3.1.2 On Saturdays four Northbound and six Southbound services shall call.
- 3.1.3 On Sundays all services shall call.
- 3.2 Lockerbie
- 3.2.1 On Mondays to Fridays five services in each direction shall call.
- 3.2.2 On Saturdays four Northbound and five Southbound services shall call
- 3.2.3 On Sundays all services shall call
- 3.3 Haymarket
- 3.3.1 On Mondays to Fridays and Saturdays one service in each direction shall call
- 3.3.2 On Sundays one service in each direction shall call
- 3.4 Motherwell
- 3.4.1 Services that continue to, or come from, Glasgow Central may call, but one service to Glasgow Central shall call at Motherwell, this may be to set down only.

#### 4. Early and Late Service

Early service	Mondays to Fridays	Saturdays	Sundays
	Arrives between	Arrives between	Arrives between
Preston - Edinburgh	10:45 – 11:45	10:45 – 11:45	14:30 – 15:30
Either Edinburgh Waverley or Glasgow Central - Preston	09:00 – 10:00	09:00 – 10:00	13:45 – 14:45

Late service	Mondays to Fridays	Saturdays	Sundays
	Departs between	Departs between	Departs between
Preston – either Edinburgh Waverley or Glasgow Central	19:00 - 20:00	19:00 - 20:00	18:00 – 19:00
Edinburgh Waverley - Preston	17:30 – 18:30	17:30 – 18:30	17:15 – 18:15

#### 5. Maximum Journey Times

Preston to Edinburgh	Mondays to Fridays And Saturdays	2 hours 50 minutes
	Sundays	2 hours 50 minutes
Edinburgh to Preston	Mondays to Fridays And Saturdays	2 hours 50 minutes with one exception of 3 hours permitted
	Sundays	2 hours 50 minutes
Preston to Glasgow Central	Mondays to Fridays And Saturdays	2 hours 45 minutes
	Sundays	2 hours 45 minutes with one exception of 3 hours permitted
Glasgow Central to Preston	Mondays to Fridays And Saturdays	2 hours 55 minutes
	Sundays	2 hours 50 minutes

The services shown in the following routes are required to make additional stops to fulfil requirements in the Northern Franchise Service Level Commitment. Best endeavours should be made, in co-operation with the Train Operating Company concerned, to maintain the service intervals described in the relevant section of the latter's SLC. It is envisaged that over time some of these requirements will be satisfied by additional services or stops being provided by the Northern Franchise. When the SRA has agreed this has been done, the particular commitment on TransPennine Express will no longer be required and the sections below modified accordingly.

Stations shown in bold type are ones where regular stops are protected in Routes 1-13 of this PSR. Stations shown in light type are those where additional stops have to be made by TransPennine Express trains to meet requirements in the NORTHERN SLC.

## ADSTOPS 1 MANCHESTER PICCADILLY – MANCHESTER AIRPORT Additional Stops to satisfy requirements in NORTHERN's SLC Section GM5

 Route: Manchester Piccadilly, Mauldleth Road, Burnage, East Didsbury, Gatley, Heald Green, Manchester Airport

#### 2. Additional Stops Required

#### 2.1 Mondays to Fridays and Saturdays

- 2.1.1 Between 06:00 and 22:00 one train per hour shall be provided from Manchester Piccadilly to each of Mauldleth Road and Burnage.
- 2.1.2 Between 06:00 and 08:30 and between 16:30 and 22:00 one train per hour shall be provided from Manchester Piccadilly to each of East Didsbury and Gatley. There shall be two additional services from Manchester to East Didsbury between 08:00 and 09:15.
- 2.1.3 Three services shall be provided from Piccadilly to Heald Green between 06:00 and 09:00. Two additional departures shall be provided between 07:00 and 08:30. There shall be two services per hour from Manchester to Heald Green between 09:00 and 22:30.
- 2.1.4 A service calling at all stations shall depart from Piccadilly between 23:15 and 23:45
- 2.1.5 Between 05:30 and 20:00, two trains per hour shall be provided from Manchester Airport to Heald Green with one interval of 60 minutes permitted. Between 20:00 and 23:15, one train per hour shall be provided.
- 2.1.6 Between 06:30 and 23:15 one train per hour shall be provided from Manchester Airport to each of Gatley, East Didsbury, Burnage and Mauldeth Road. An additional service from Manchester Airport to Gatley shall be provided between 07:00 and 08:00.

## ADSTOPS 2 MANCHESTER PICCADILLY – PRESTON Additional Stops to satisfy requirements in NORTHERN's SLC Section 6M12

- Route: Manchester Piccadilly, Manchester Oxford Road, Deansgate, Salford Crescent, Bolton, Lostock, Horwich Parkway, Blackrod, Adlington, Chorley, Leyland, Preston
- 2. Additional Stops Required
  - 2.1 Deansgate, Lostock, Mondays to Fridays and Saturdays
  - 2.1.1 A service departing Manchester Piccadilly between 17:30 and 18:30.
  - 2.2 Lostock (Additional to stops shown in paragraph 2.1) Mondays to Fridays and Saturdays
  - 2.2.1 A service departing Preston between 04:30 and 05:30.

# ADSTOPS 3 LANCASTER- BARROW-in-FURNESS Additional Stops to satisfy requirements in NORTHERN's SLC Section B5

1. Route: Lancaster, Bare Lane, Morecambe, Carnforth, Silverdale, Arnside, Grangeover-Sands, Kents Bank, Cark, Ulverston, Dalton, Roose, Barrow-in-Furness

#### 2. Additional Stops Required

#### 2.1 Silverdale, Kents Bank, Cark, Dalton and Roose

#### 2.1.1 Lancaster Departures

- (i) Seven services on Mondays to Fridays with one departure between 16:45 and 17:45.
- (ii) Six services on Summer Saturdays, three of which shall depart after 17:00. Five services on Winter Saturdays.
- (iii) Three services on Winter Sundays and five on Summer Sundays.

#### 2.1.2 Barrow-in-Furness Departures

- (i) Three services on Mondays to Fridays, one of these shall arrive at Lancaster between 07:00 and 08:30.
- (ii) Three services on Saturdays, two of these shall arrive in Lancaster before 10:30.
- (iii) Three services on Winter Sundays and five on Summer Sundays.

#### 2.1.3. Bare Lane, Morecambe, Mondays to Fridays and Saturdays

A service from Lancaster after 22:00.

# ADSTOPS 4 SHEFFIELD- DONCASTER Additional Stops to satisfy requirements in NORTHERN's SLC Section SV1

 Route: Sheffield, Meadowhall, Rotherham Central, Swinton (S.Yorks), Mexborough, Conisborough, Doncaster

### 2. Additional Stops Required

2.1 Rotherham Central, Swinton (S. Yorks), Mexborough, Conisborough

#### 2.1.1 Mondays to Fridays and Saturdays

One departure from Doncaster between 19:00 and 21:00.

#### 2.1.2 Sundays

- (ii) A departure from Sheffield between 09:30 and 10:30.
- (iii) A departure from Doncaster between 20:30 and 21:30.

# ADSTOPS 5 DONCASTER-SCUNTHORPE Additional Stops to satisfy requirements in NORTHERN's SLC Section SV2

Route: Doncaster, Kirk Sandall, Hatfield & Stainforth, Thorne South, Crowle, Althorpe,
 Scunthorpe

### 2. Additional Stops Required

- 2.1 Kirk Sandall, Hatfield & Stainforth, Thorne South, Crowle, Althorpe, Mondays to Fridays and Saturdays
- 2.1.1 A departure from Doncaster between 21:30 and 22:45.
- 2.1.2 A departure from Scunthorpe between 06:00 and 06:30. This is not required to call at Kirk Sandall.

### ADSTOPS 6 LEEDS-HULL

### Additional Stops to satisfy requirements in NORTHERN's SLC Routes C2 and C7

1. Route: Leeds, South Milford, Selby, Wressle, Howden, Eastrington, Gilberdyke, Broomfleet, Brough, Ferriby, Hessle, Hull

### 2. Additional Stops Required

- 2.1 Gilberdyke, Mondays to Fridays and Saturdays
- 2.1.1 A service to arrive from Hull before 06:45
- 2.1.2 A service to arrive from Hull after 22:00.
- 2.2 Howden, Mondays to Fridays and Saturdays
- 2.2.1 A departure from Hull between 06:00 and 07:00.

## ADSTOPS 7 LEEDS- YORK Additional Stops to satisfy requirements in NORTHERN'S SLC RouteD5

- 1. Route: Leeds, Cross Gates, Garforth, East Garforth, Micklefield, York
- 2. Additional Stops Required
  - 2.1 Cross Gates, Mondays to Fridays

A service to arrive in Leeds between 0745 and 0815.

### ADSTOPS 8 YORK- NEWCASTLE

### Additional Stops to satisfy requirements in NORTHERN'S SLC Section

*A*6

1. Route: York, Chester-le-Street, Newcastle

### 2. Additional Stops Required

#### 2.1 Chester- le-Street

#### 2.1.1 Mondays to Fridays and Saturdays

- (i) One departure from York before 07:15 and a second between 16:30 and 18:30.
- (ii) Two departures from Newcastle between 15:00 and 18:00. One of these may omit to call on Saturdays.

### 2.1.2 Sundays

- (i) Three departures from York between 09:00 and 20:00.
- (ii) Two departures from Newcastle between 11:00 and 17:00.

# ADSTOPS 9 MANCHESTER PICCADILLY-LIVERPOOL LIME ST Additional Stops to satisfy requirements in NORTHERN's SLC Section GM9.

- 1. Route: Manchester Piccadilly, Manchester Oxford Road, Irlam, Birchwood, Warrington Central, Widnes, Hunts Cross, Liverpool Lime Street.
- 2. Additional Stops Required
  - 2.1 Widnes, Irlam

A service departing from Liverpool Lime Street between 06:45 and 07:45.