

The survey team comprises:



The Department for Communities and Local Government (DCLG) is the government department that sponsors the EHS to collect information on changing trends in housing, the condition of the housing stock and the characteristics of households living in different types of housing.

www.communities.gov.uk/english housingsurvey

NatCen

Social Research that works for society

NatCen Social Research are an independent, non-profit institute, working for government, educational bodies, charities and responsible businesses. NatCen Social Research are conducting the household interview part of the survey.

www.natcen.ac.uk



MMBL-CADS will be conducting the visual inspection of the property using professional surveyors qualified to assess housing conditions and energy efficiency.

www.cadesignservices.co.uk

Your appointment with the surveyor is:

Date: _____

Time: _____

Name of surveyor: _____

EHS Helpline: 0845 389 0486



What is the English Housing Survey?



Thank you for taking part in the interview which was the first part of the English Housing Survey (EHS) study. We hope you will now agree to take part in the second phase which consists of a physical inspection of your property.

Just over half of all households where an interview has taken place are randomly selected for a follow-up physical inspection by a surveyor.

We would like to arrange a convenient time when a qualified surveyor can visit your home. The interviewer has details of when surveyors are working in your area.

? Who will conduct the physical inspection?

The EHS is conducted on behalf of the Department for Communities and Local Government (DCLG). DCLG have appointed MMBL-CADS to undertake the physical inspection. MMBL-CADS employ professional surveyors qualified to conduct the EHS assessments.

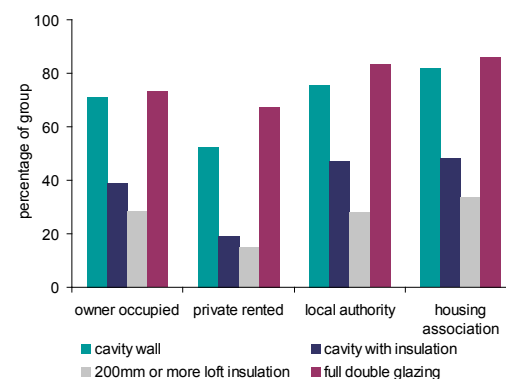
? What is the purpose of the physical inspection?

During the interview you kindly told us about your housing circumstances and aspirations and your views on your home and neighbourhood. To supplement this

information we also need a professional assessment of your home so that we can determine what types of household are living in the least energy efficient homes and how housing conditions vary between household groups.

The chart below gives just one example of results available from the information collected by the EHS.

Percentage of dwellings with efficient insulation measures by tenure, 2010



Source: English Housing Survey, dwelling sample

? What will the surveyor do?

Our surveyor will call at an agreed time that is convenient to you. On arrival the surveyor will introduce themselves and show you their identity card.

Their assessment will take about an hour and although most of this will be spent surveying the outside of the home, they will ask to see all the rooms inside. The

inspection is a visual one and will not involve any disruption to your home or belongings.

? Do I have to take part in the physical inspection?

As with the interview, we rely upon voluntary co-operation, which is essential if our research is to be successful. Your home has been chosen at random to provide a balanced picture of all parts of the country and types of property and household. By taking part you help us to provide an accurate picture of housing in England.

? Should I let my landlord or freeholder know I am taking part?

There is no reason to inform your landlord or freeholder of your participation unless you want to. As the interviewer will have explained, all your responses at interview and the information collected at the physical inspection will remain confidential and will not be passed onto your landlord.

? Will I get any feedback after the physical inspection?

While the EHS is designed to provide government with a reliable assessment of the energy efficiency and condition

of the housing stock it is not as detailed as a survey that you would pay to have conducted yourself. We are not therefore able to provide any feedback on your home unless the surveyor identifies any issues which they consider to be an imminent risk to you or your family. In this situation they will alert you to the problem and advise you to take immediate action.

? Is the physical inspection confidential?

The information collected at both the interview and physical inspection stages of the study is handled in the strictest confidence by DCLG, NatCen Social Research, and their appointed contractors as directed by the Code of Practice for Official Statistics. It will be used to produce statistics that will not identify you or anyone in your household. These anonymous statistics are analysed by Government and other approved organisations, such as universities, Non-Governmental Organisations, and surveyors.

Thank you for agreeing to take part in this important national study.