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XXXX
Department for Transport
Great Minster House
76 Marsham Street
London SW1P 4DR

Direct Line: 020 7944 XXXX
Fax: 020 7944 XXXX
E-mail: XXXX

Web Site: www.dft.gov.uk

Our Ref: F0002901

20 March 2007

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Dear X,

Freedom of Information Act 2000

I am writing to confirm that the Department has now completed its search for the information which you requested on 6th March 2007.

The information about the three most overcrowded services on First Capital Connect's Thameslink route North of the River Thames is attached.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain by writing to me at the above address. Please see attached details of the Department for Transport's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this message, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

**Your right to complain to Department for Transport and the
Information Commissioner**

You have the right to complain about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Services on Thameslink North route with highest load factors: 2005 & 2006

2005 a.m. peak					
	Service	Capacity (seats)	Max. Load	Max. PIXC	Load Factor
1	07.42 Bedford-Streatham	303S	404	101	133%
2	08.04 Bedford-Brighton	534S + 24F	1039	251	132%
3	08.22 St Albans-Moorgate	277S + 12F	510	116	129%

2005 p.m. peak					
	Service	Capacity (seats)	Max. Load	Max. PIXC	Load Factor
1	16.33 Sutton-Luton	303S	616	206	150%
2	17.23 Brighton-Luton	277S + 12F	487	93	124%
3	18.16 Moorgate-Bedford	277S + 12F	496	75	119%

2006 a.m. peak					
	Service	Capacity (seats)	Max. Load	Max. PIXC	Load Factor
1	07.58 Bedford-Sutton	303	520	108	126%
2	08.40 Bedford-Brighton	277S + 12F	326	49	118%
3	07.16 Bedford-Moorgate	544S + 24F	866	102	113%

2006 p.m. peak					
	Service	Capacity (seats)	Max. Load	Max. PIXC	Load Factor
1=	17.31 Sutton-St Albans	303S	502	90	122%
1=	17.56 Wimbledon-Luton	303S	504	92	122%
3	18.04 Moorgate-Luton	303S	490	78	119%

Note: Seats - S = Standard Class; F = First Class