

9 February 2012

XXXXXXXXXXXX

Dear XXXXXXXXXXX

I refer to your request for information about the spreadsheets for "Walking and Cycling: An Action Plan". Your request was received on 23 January 2012 and I am dealing with it under the terms of the Freedom of Information Act 2000.

Under section 21 of the Act, we are not required to provide information which is already reasonably accessible to you. The information you requested is available on the Department's website at:

<http://tna.europarchive.org/20081203161117/http://www.dft.gov.uk/pgr/sustainable/walking/actionplan/>

If you do not have access to the Internet at home, you may be able to use facilities at your local public library, or you can request a paper copy by contacting me.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/01  
Ashdown House  
Sedlescombe Road North  
Hastings  
East Sussex TN37 7GA  
E-mail: [FOI-Advice-Team-DFT@dft.gsi.gov.uk](mailto:FOI-Advice-Team-DFT@dft.gsi.gov.uk)

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

Yours sincerely

XXXXXXXXXX

### **Your right to complain to [DfT/Agency] and the Information Commissioner**

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF