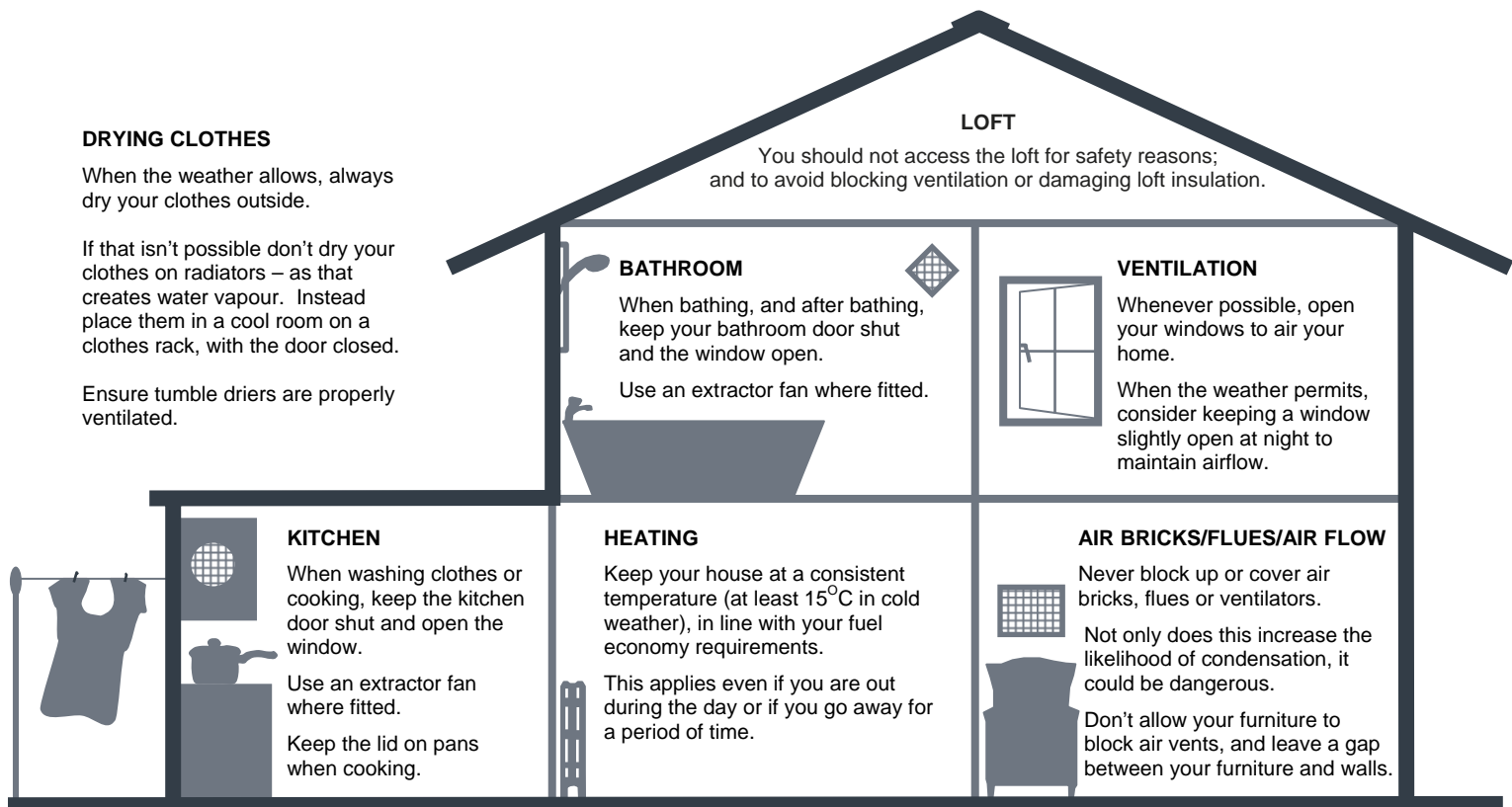




Condensation is the water produced when warm moist air or steam meets a cold surface such as windows, walls or floors. Household­ers may believe they have leaking windows or damp. In fact, condensation can often be more of a problem in new or refurbished houses - where doors and windows are draught free and efficient central heating is installed. To control condensation and associated mould, sources of water vapour need to be reduced to a minimum, whilst establishing the right balance between heating and ventilation. Follow our tips to help you reduce the effects of condensation in your home.



### Dealing with condensation and mould

Even if you observe these measures, condensation may still occur to a lesser degree.

If this happens, you should take immediate action to prevent further problems:

- Always mop up condensation (such as on window sills) as soon as you notice it.
- Carefully wash off any mould that appears on walls and ceilings, using a domestic 'Mould and Mildew Remover' - in accordance with the manufacturer's instructions. Pay particular attention to walls behind furniture and sofas – and allow to dry.
- Brush off any mould that appears on clothes or furnishings, and air thoroughly.

**If you have applied all this advice, and you continue to have problems, please call your relevant maintenance Helpdesk for guidance.**