

XXXXXXXXXXXX@yaho.co.uk
By e-mail

Web Site: www.dft.gov.uk

Our Ref: F0008482

23 January 2012

Dear XXXXX,

**REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION ACT
2000 – F0008482**

Thank you for your email of the 3 January 2012 to the Department for Transport, requesting information under the Freedom of Information Act 2000.

The information that you have requested has been assigned to various divisions within the DfT. I will respond to the request that you have made in point 12 of your email, where you asked the following:

'Who paid the bill for the extra police presence at Liverpool Street Station during the morning rush hour on the above date? A private company (National Express) had decided to have a "revenue protection crackdown" which is fair enough, but as this is a profit-making organisation I would question whether this should be paid for by Taxpayers'.

The DfT did not know of, or pay for the increased presence of Revenue Protection Officers and British Transport Police at Liverpool Street station on the 13 December 2011. This was a commercial decision that was taken by National Express East Anglia (NXEA) as the operator of services on the Greater Anglia route.

Any questions that you have with regard to the decision that was taken by NXEA and the manner in which this inspection was funded, should be addressed and responded to by NXEA.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/04
Ashdown House
Sedlescombe Road North
Hastings
East Sussex TN37 7GA
E-mail: FOI-Advice-Team-DFT@dft.gsi.gov.uk

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

XXXXXXXXXX

Your right to complain to DfT and the Information Commissioner

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF