<u>Annex A</u> our ref : IA/00104/12

1) The number of practical tests conducted with an interpreter in 2010 and 2011.

In the table below, you can find the number of practical tests conducted with an interpreter in 2010 and 2011.

Year	Number of practical tests conducted with an interpreter
2010	23,236
2011	33,911

Please note that:

- the above information is for all categories of practical test
- you can find more information about interpreters at the practical test online at http://www.direct.gov.uk/en/Motoring/LearnerAndNewDrivers/PracticalTest/DG_402

 2542.

2) The number of theory tests conducted with a voiceover in 2010 and 2011 and the total number of theory tests in those years.

In the table below, you can find the number of theory tests conducted and the number of theory tests conducted with a voiceover in 2010 and 2011.

Year	Number of theory tests conducted	Number of theory tests conducted with a voiceover
2010	1,492,743	214,149
2011	1,368,174	196,519

Please note that:

- the above information is for all categories of theory test
- you can find further information online about the theory test voiceovers at http://www.direct.gov.uk/en/Motoring/LearnerAndNewDrivers/TheoryTest/DG_4022

 538.

3) The amount of money spent on interpreters by DSA relating to practical tests in 2010 and 2011.

DSA do not incur any cost for providing interpreters for the practical test. It is the candidate's responsibility to bring their own interpreter to their practical test and pay any fees incurred. You can find more information online at the link given in response to question one.

4) The amount of money spent on voiceovers by DSA relating to theory tests in 2010 and 2011

We have not introduced any new voiceovers in to the theory test in 2010 and 2011. Therefore we haven't incurred any costs for introducing a voiceover in any of the last five years.

We have, however, incurred costs on translations charges for the theory test in 2010 and 2011. In the table below, you can find the amount spent, as well as brief explanation on what this cost was spent on, in 2010 and 2011.

Amount spend	Description	
£1,830.00	Development of Safe Road User Award	

5) If possible, a breakdown of the most popular languages used at the practical test in 2010 and 2011

The language in which an interpreter has been used on a practical test is not recorded. Therefore we do not hold information the information you have requested.

6) If possible, a breakdown of the most popular languages used at the theory test in 2010 and 2011

In the table below, you can find the top five most frequently used voiceovers at the theory test in 2010 and 2011.

Top five most frequently used	Top five most frequently used
voiceovers at the theory test in 2010	voiceovers at the theory test in 2011
1) English	1) English
2) Urdu	2) Urdu
3) Polish	3) Polish
4) Kurdish	4) Kurdish
5) Punjabi	5) Punjabi

Please note that:

- the information above is for all categories of theory test
- we provide the voiceover in 21 languages for the car and bike theory test only. We provide only the English and Welsh voiceover for the other categories of test.
- a candidate doesn't need to have a voiceover on test; candidates sitting their test in English or Welsh can do so by reading the text on screen. Some candidates, however, opt to have the English or Welsh voiceover as well as the onscreen instructions/test.
- you can find more information online about voiceovers at the theory test in the link given in response to question two.

7) A breakdown of the top five driving test centres or towns/areas that had the greatest number of practical tests conducted with an interpreter in 2010 and 2011.

In the table below, you can the top five driving test centres that had the greatest number of tests conducted with an interpreter in 2010 and 2011.

Top five driving test centres that had the greatest number of tests conducted with an interpreter in 2010	Top five driving test centres that had the greatest number of tests conducted with an interpreter in 2011
1) Wood Green	1) Wood Green
2) Enfield	2) Enfield
3) Goodmayes	3) Goodmayes

4) Wanstead (Hermon Hill)	4) West Didsbury
5) Hendon (Aviation Square)	5) Chingford

Please note that the information provided above is for all categories of theory test.

8) A breakdown of the top five theory test centres that had the greatest number of theory tests conducted with a voiceover in 2010 and 2011

In the table below, you can find the top five theory test centres that had the greatest number of tests conducted with a voiceover in 2010 and 2011.

Top five theory test centres that had the greatest number of tests conducted with a voiceover in 2010	Top five theory test centres that had the greatest number of tests conducted with a voiceover in 2011
1) Ilford	1) Ilford
2) Southgate	2) Uxbridge
3) Uxbridge	3) Southgate
4) Birmingham	4) Birmingham
5) Southwark	5) Southwark

Please note that the information provided above is for all categories of theory test.

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