

UPDATED OCTOBER 2011

DOCUMENT *SLC2*– SERVICE LEVEL COMMITMENT 2

NEW

CROSS COUNTRY

FRANCHISE

Service Level Commitment

TWO

**(Updated to reflect the Extensions to
Glasgow in May 2011)**

**Commencing 14th December 2008
Passenger Change Date – May 2016**

Part 1

Service Level Commitment – General Provisions

1. CONSTRUCTION

- 1.1 This is the Service Level Commitment referred to as “SLC2” in the Franchise Agreement dated 9 July 2007 between the Secretary of State for Transport and Arriva Trains Cross Country Limited (the “Franchise Agreement”). Words and expressions defined in the Franchise Agreement shall, unless the context otherwise requires, have the same meaning when used in this Service Level Commitment.
- 1.2 The following provisions of this Part 1 shall apply in respect of the Service Level Commitment set out in Part 2.

2. DAYS AND TIMES OF DAY

- 2.1 Except to the extent the context otherwise requires, references to a day mean the period commencing at 0200 on one day and ending at 0159 on the following day and references to particular days of the week shall be construed accordingly.
- 2.2 References to periods of times and periods of days include the times and days such periods start and finish.
- 2.3 All references to time are to the twenty-four hour clock.

3. SERVICES

- 3.1 Except where expressly indicated to the contrary, references to services, all services or any part or any proportion of services are to be construed as references to the Passenger Services (or the relevant part or proportion thereof) required to be included by the Franchisee in its Timetable pursuant to Schedule 1.1 of the Terms and do not include such additional railway passenger services as the Franchisee may be permitted to provide from time to time under the Franchise Agreement.
- 3.2 Except where expressly indicated to the contrary, where an interval or frequency is specified for a service, such specification shall apply at the departure point for the relevant service.
- 3.3 Except where expressly indicated to the contrary, all services are to run in both directions and the requirements of the Service Level Commitment (including any interval between services, frequency of service or stopping pattern) are to apply in each direction.

4. STATIONS/SERVICE EXTENSIONS

- 4.1 Except where expressly indicated to the contrary and subject always to compliance with the other provisions of the Service Level Commitment (including any maximum Journey Times) and the Franchise Agreement nothing in the Service Level Commitment shall prevent services which are required to be included by, or on behalf of, the Franchisee in the Timetable pursuant to Schedule 1.1 of the Terms calling at any stations which are not specified in the Service Level Commitment or any relevant part of it.
- 4.2 The Franchisee may designate any station, at which a service calls, as a Request Stop Station, where such service need only call when a passenger or intending passenger wishes to join such service or leave such service at such station. Any such designation by the Franchisee shall be clearly advertised in advance to intending passengers (including in the timetable).
- 4.3 Where a station is served by less than 80 per cent of services on a particular Route, that station shall be deemed to be a Limited Stop. All stations receiving a service of more than 80 per cent of services on a particular Route shall not be considered Limited Stop stations.
- 4.4 From time to time within a particular route or group of services, the Franchisee shall be required to extend services beyond the usual termination point. For example, the Plymouth to Edinburgh flow shall require extensions within the day to Dundee and Aberdeen.

5. CONNECTIONS

- 5.1 Except where expressly indicated to the contrary, a service that is required to be included in the Timetable, shall be provided so as to enable travel between the stations specified without passengers being required to change train. Where a service may be provided by a Connection or where a Connection is required to be provided between two services, such service or combination of services may be provided without change of train being required.
- 5.2 Except where expressly indicated to the contrary, where Connections are required to be provided by the Franchisee, the Franchisee shall ensure that the interval or waiting period between the two relevant services is of a sufficient duration to allow passengers a reasonable period of time to transfer between such services.
- 5.3 Except where expressly indicated to the contrary, where services are subject to maximum Journey Times, such Journey Times shall not apply where the services are required to be, or may be, provided by Connections.

6 BANK HOLIDAYS

The level of service required to be included in the Timetable for the following days shall, except to the extent the Secretary of State otherwise agrees, be as follows:

24 December:	Services may be wound down for close of service by 2000;
25th and 26th December	No services are required to be operated;
Weekdays falling between Christmas and New Year's Eve:	Weekday service to operate. On the 27th December services may commence at 0800.
New Year's Eve	Services may be wound down for close of service by 2000;
New Year (1st January):	Weekday service to operate, unless otherwise shown in the Service Level Commitment. Services may commence at 0800. A Sunday service may be provided for journeys to and from Scotland but there is no requirement for services to be extended to or originate from stations north of Edinburgh.
Other Bank Holidays:	Weekday service to operate.

7. SERVICE INTERVALS

7.1 Except where expressly indicated to the contrary, where the Franchisee is required to include within the Timetable, services for a specified period (which period shall commence and end with an Early Service or Late Service), with a specified interval between each such service during such period, then the following shall apply:

- (a) the minimum number of services to be included in the Timetable in such period shall be determined in accordance with the following formula:

$$S = \frac{TM}{IM}$$

where:

S is the minimum number of services to be included in the Timetable;

TM is the total minutes in the specified period; and

IM is the number of minutes in the specified interval, rounded down to the nearest whole number;

- (b) the interval between any two services during such period may be extended by:

- (i) five minutes; or,

- (ii) if greater, an amount of minutes equivalent to one-sixth of the specified interval between each service rounded down to the nearest whole number, subject to the other provisions of this paragraph 7.1 and such extension not exceeding ten minutes;
- (c) the interval between any two services may be reduced, subject to the other provisions of this paragraph 7.1, below the interval between each service required in accordance with paragraph 7.1(a) for such period, by such amount as the Franchisee may determine, provided that the quantum of services is maintained and provided that;
- (d) the interval between services during such specified period shall be such that, for any period which occurs during such specified period and has a duration equivalent to:

$((4 \times SI) + E)$ minutes where:

SI is equal to the specified interval between such services; and

E is equal to the extension permitted to such interval under paragraph 7.1(b),

at least four services shall be included in the Timetable in such period; and

- (e) the intervals between the start of such period of time and the first service in such period (save where such period of time starts with an Early Service) and between the last service in such period and the end of such period (save where such period of time ends with a Late Service) shall each be no more than the interval between each service specified for such period and (save where such period of time starts and/or ends with an Early Service/Late Service) one of such intervals shall be no more than half such interval between each service.

- 7.2 Except where expressly indicated to the contrary, where one period ends and another period begins immediately thereafter and services are specified at different intervals for each such period, the maximum interval between the last service in the first period and the first service in the second period shall be the longer of the maximum intervals allowed for each such period.

8. ENGINEERING ACCESS

- 8.1 The principles and cyclical programme developed for engineering access will be incorporated into both the Track Access Agreement (TAA) and Rules of the Route (ROTR) for the New Cross Country franchise.

Part 2

Service Level Commitment

Section 1

- Route 1:** Plymouth - Birmingham – Leeds/Sheffield -
Edinburgh via East Coast Main Line
- Route 2:** Reading – Birmingham – Doncaster - Newcastle
- Route 3:** Bristol Temple Meads– Birmingham – Stoke on Trent -
Manchester Piccadilly
- Route 4:** Bournemouth – Coventry – Birmingham – Manchester
Piccadilly
- Route 5:** Cardiff Central– Birmingham - Nottingham
- Route 6:** Birmingham – Leicester – Cambridge – Stansted
Airport
- Route 7:** Birmingham – Leicester (*Local Service*)

Route 1: Plymouth – Edinburgh via Sheffield/Leeds & ECML

1. ROUTE DEFINITION

- 1.1 Services shall be provided between Plymouth and Edinburgh, calling at Totnes, Newton Abbot, Exeter St David's, Tiverton Parkway, Taunton, Bristol Temple Meads, Bristol Parkway, Cheltenham Spa, Birmingham New Street, Derby, Chesterfield, Sheffield, Wakefield Westgate, Leeds, York, Darlington, Durham and Newcastle.
- 1.2 Limited Stops shall be made in conjunction with Routes 2 and 3 at Gloucester, Burton-on-Trent, Tamworth, Morpeth, Alnmouth, Berwick-upon-Tweed, Dunbar, Lostwithiel, Hayle and Chester-le-Street
 - a) On Mondays to Sundays inclusive Gloucester shall be served by one service in each direction in conjunction with Route 3.
 - b) On Mondays to Fridays and Saturdays, Morpeth shall be served by three services in the to Edinburgh direction and by three services in the from Edinburgh direction. On Sundays served by a minimum of two services in each direction.
 - c) On Mondays to Fridays, Alnmouth shall be served by seven services in the to Edinburgh direction, and by seven services in the from Edinburgh direction. On Saturdays, Alnmouth shall be served by seven services in the to Edinburgh direction, and by six services in the from Edinburgh direction. On Sundays, served by a minimum of six services in the to Edinburgh direction and three services in the from Edinburgh direction..
 - d) On Mondays to Fridays, Berwick upon Tweed shall be served by nine services in the to Edinburgh direction and by eleven services in the from Edinburgh direction. On Saturdays, Berwick upon Tweed shall be served by nine services in the to Edinburgh direction and by ten services in the from Edinburgh direction. On Sundays, served by a minimum of eight services in the to Edinburgh direction and seven services in the from Edinburgh direction.
 - e) On Mondays to Fridays, Dunbar shall be served by six services in the to Edinburgh direction and by eight services in the from Edinburgh direction. On Saturdays, Dunbar shall be served by six services in the to Edinburgh direction and by seven services in the from Edinburgh direction. On Sundays, served by a minimum of five services in the to Edinburgh direction and six services in the from Edinburgh direction..

- f) On Mondays to Fridays and Saturdays Lostwithiel and Hayle shall be served by a minimum of one service in each direction.
- g) On Mondays to Saturdays inclusive, in conjunction with Route 2, one service shall call at Chester – le – Street in the from Newcastle direction.

Limited Extensions and Variations

- 1.3 Throughout the day, Mondays to Saturdays, and in conjunction with Route 2, nine services shall be provided calling at Burton-on-Trent and Tamworth in each direction and 4 in each direction on Sundays.
- 1.4 On Mondays to Saturdays inclusive, two services shall be provided between Dundee and Edinburgh calling at Leuchars, Cupar, Ladybank, Markinch, Kirkcaldy, Inverkeithing and Haymarket. The first service shall arrive at Edinburgh prior to 0915. The second service shall start from Aberdeen calling at Stonehaven, Montrose and Arbroath. On departure from Edinburgh, these services shall be part of the service pattern as described in Paragraph 2.3.
- 1.5 On Mondays to Saturdays inclusive, one service shall continue to Aberdeen, calling at the stations specified in Route 1 Paragraph 1.4. The service to Aberdeen shall depart from Edinburgh between 1630 and 1930.
- 1.6 On Monday to Saturdays inclusive eight services specified in Route 1 Paragraphs 2.1 and 2.2 shall continue to Glasgow Central, calling at Haymarket and Motherwell. On Monday to Saturdays inclusive, nine services specified in Paragraphs 2.3, 2.5 and 2.6 shall start from Glasgow Central, calling at Motherwell and Haymarket. One service in the towards Edinburgh direction may omit to call at Motherwell and one service in the towards Edinburgh direction may omit to call at Haymarket. In addition, the last service from Glasgow may not call at Motherwell or Haymarket.
- 1.7 On Sundays six services specified in Paragraph 4.1 and 4.2 shall continue to Glasgow Central calling at Haymarket and Motherwell. Seven services specified in Paragraphs 4.4 and 4.8 shall start from Glasgow Central calling at Motherwell and Haymarket.
- 1.8 On Mondays to Saturdays inclusive, three services specified in Route 1 Paragraph 2.3 shall continue to Penzance and one service specified in Route 1 Paragraph 2.1 shall start from Penzance, calling as specified in Route 1 Paragraph 1.1 to Plymouth, then Liskeard, Bodmin Parkway, Par, St Austell, Truro, Redruth, Camborne and St Erth. One of these services in each direction shall also call at Lostwithiel and Hayle.

- 1.9 On Mondays to Saturdays, one of these services specified in Paragraph 1.7 above in the from Penzance direction may continue to Manchester Piccadilly and observe the stopping pattern in Route 3 for stations north of Bristol Temple Meads.
- 1.10 On Monday to Sunday inclusive, in conjunction with other routes three services shall be provided each day to and from Paignton two of which must serve Torquay, Dawlish and Teignmouth. Trains serving Paignton cannot call at Totnes or Plymouth and Totnes and Plymouth shall not have a gap of more than two hours between services. These must start from or run to Birmingham New Street or north thereof (this is reduced to two each way on summer Sundays and one each way on winter Sundays).
- 1.11 On Monday to Sunday inclusive, in conjunction with other routes, at least one service shall be provided a day to and from Weston-Super-Mare calling at Tiverton Parkway and Taunton. This must start from or run to Birmingham New Street or north thereof.
- 1.12 In conjunction with other routes on Monday to Friday one service shall depart from Bristol Temple Meads between 1700 and 1715 calling at Taunton and one service shall arrive at Bristol Temple Meads between 0715 and 0745 calling at Taunton.
- 1.13 On Summer Saturdays, one service shall be provided between Newcastle or any location north thereof and Newquay; and one service shall be provided from Newquay to Newcastle or any location north thereof. One service shall be provided on Summer Sundays from Newquay to Edinburgh. Services in Route One to and from Newquay shall call as specified in Route 1 Paragraph 1.1 to Plymouth, then call at Liskeard, Bodmin Parkway and Newquay and vice versa. These services may operate as additional services or as an extension to services specified in Paragraph 2.1 and Paragraph 2.3 for Saturday Services; and Paragraph 4.1 for Sunday Services.
- 1.14 On summer Saturdays, **if** the service before the Late Service in the Northbound direction originates at Newquay it may, after calling at Birmingham New Street, call at Wolverhampton, Stafford, then Stoke on Trent, Macclesfield, Stockport and Manchester Piccadilly or Crewe, Wilmslow and Manchester Piccadilly in order to satisfy Route 3, Paragraph 3.2.
- 1.15 In addition to the services described in Route 1 Paragraph 1.6, on Monday to Friday one service shall be provided from Plymouth to Penzance calling as specified in Paragraphs Route 1 1.1 and Route 1 1.7. This shall arrive in Penzance by 0915. One additional service may also be provided from Penzance to Plymouth.

2. SERVICE PATTERN MONDAYS TO FRIDAYS AND SATURDAYS

- 2.1 Between and including the Early and Late Services, sixteen services shall be provided in the northbound direction at hourly intervals calling at the stations specified in Route 1 Paragraph 1.1. The Early Service may start from Birmingham New Street and the Late Service may terminate at Birmingham New Street. In addition one service departing before 0700 may start from Bristol Temple Meads and one service from Exeter St David's and three services departing after 1500 may terminate at Leeds, Leeds and Birmingham New Street respectively.
- 2.2 Between 0600 and the Early Service, three additional services shall be provided to Glasgow Central, starting at Edinburgh, Newcastle and Birmingham respectively. The first shall call at Haymarket and Motherwell, the second at Morpeth, Berwick upon Tweed, Edinburgh, Haymarket and Motherwell and the third at the stations specified in Paragraph 1.1, then Haymarket and Motherwell.
- 2.3 Between and including the Early and Late Services, fifteen services shall be provided in the southbound direction at hourly intervals calling at the stations specified in Route 1 Paragraph 1.1. The Early Service and one other service may have originated from Leeds and one service may have originated from York. On Mondays to Fridays, the Late Service and penultimate service may terminate at Bristol Temple Meads. On Saturdays, the penultimate service may terminate at Bristol Temple Meads and the Late Service may terminate at Birmingham New Street or Bristol Temple Meads. .
- 2.4 Between 0600 and the Early Service, two additional services shall be provided to Plymouth, one may originate at Bristol Temple Meads and one at Derby.
- 2.5 Between the Late Service and 1830, one additional service shall be provided from Edinburgh to Birmingham New Street. This service shall start back at Glasgow Central and call at Motherwell, Haymarket then at the stations specified in Route 1 Paragraph 1.1
- 2.6 Between 1845 and 2130 two further additional services shall be provided from Glasgow Central. The first shall call at Motherwell, Haymarket, Edinburgh, Dunbar, Berwick upon Tweed and Alnmouth and shall terminate at Newcastle. The second shall call at Motherwell on Mondays to Fridays and Haymarket on Saturdays and shall terminate at Edinburgh. **On Saturdays, both services shall terminate at Edinburgh.**
- 2.7 Subject to another service being provided to cover intermediate stops, one service in each direction between Edinburgh and Plymouth on Mondays to Saturdays need not call at Taunton, Tiverton Parkway, Exeter St David's and Newton Abbot.

3. AM AND PM PEAK PERIOD CALL REQUIREMENTS

- 3.1 Tamworth and Burton-on-Trent shall be served by all services arriving at Birmingham New Street and Sheffield between 0730 and 0930 Mondays to Saturdays.

4. SERVICE PATTERN SUNDAYS

- 4.1 Between and including the Early and Late Services, six services shall be provided in the northbound direction at hourly intervals calling as specified in Route 1 Paragraph 1.1. One of these services shall be extended to Aberdeen.
- 4.2 Between 0900 and the Early Service four additional services shall be provided at hourly intervals to Edinburgh, calling as specified in Route 1 Paragraph 1.1; two of these services may start at Birmingham New Street and two may start at Bristol Temple Meads. In addition three services shall be provided from Newcastle to Edinburgh at hourly intervals, the first of which shall arrive by 1130, one of these services shall have originated at Sheffield and one at York.
- 4.3 Between the Late Service and 1900 four additional services shall be provided at hourly intervals from Plymouth to Birmingham New Street, one of these services shall be extended to York, two to Leeds and one to Sheffield.
- 4.4 Between and including the Early and Late Services, seven services shall be provided in the southbound direction at hourly intervals calling as specified in Route 1 Paragraph 1.1. One of these services shall have originated from Aberdeen.
- 4.5 Between 0830 and the Early Service three additional services shall be provided at hourly intervals from Leeds to Plymouth, calling as specified in Route 1 Paragraph 1.1, one of these services may have originated at York and one at Newcastle. In addition, four other services shall also be provided from Bristol Temple Meads to Plymouth at hourly intervals, the first of which shall arrive by 1100. One of these services may have originated from Birmingham New Street and one from Derby.
- 4.6 Between the Late Service and 1830 three additional services shall be provided at hourly intervals from Edinburgh to Birmingham New Street, calling as specified in Route 1 Paragraph 1.1; two of these services shall be extended to Bristol Temple Meads.
- 4.7 In conjunction with Route 3 three services shall be provided to and from Penzance calling at the stations specified in Route 1 Paragraph 1.7. Services starting at Penzance shall terminate at Birmingham New Street or any location north thereof; services terminating at Penzance shall start at Birmingham New Street or North thereof.

- 4.8 Between 1845 and 2130 two further additional services shall be provided from Glasgow Central. The first shall call at Motherwell, Haymarket, Edinburgh, Dunbar and Berwick upon Tweed and shall terminate at Newcastle. The second shall call at Motherwell and Haymarket and shall terminate at Edinburgh
- 4.9 One service shall be provided on Summer Sundays from Newquay to Edinburgh, calling at Bodmin Parkway, Liskeard and Plymouth then as specified in Paragraph 1.1.
- 4.10 In conjunction with Route 2, a minimum of four calls in each direction at each location shall be made at Burton on Trent and Tamworth on Sundays.

5. EARLY AND LATE SERVICES

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
Plymouth to Edinburgh	1215	1215	1815
Edinburgh to Plymouth	1200	1200	1800

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
Plymouth to Edinburgh	1815	1815	1415
Edinburgh to Plymouth	1700	1700	1500

6. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Plymouth to Edinburgh	8 hours 52 minutes	8 hours 52 minutes	8 hours 52 minutes

Route	Monday - Friday	Saturday	Sunday
Edinburgh to Plymouth	8 hours 48 minutes	8 hours 48 minutes	8 hours 50 minutes

Route 2: Reading - Newcastle

Route Definition

1.1 Services shall be provided between Reading and Newcastle calling at Oxford, Banbury, Leamington Spa, Birmingham New Street, Derby, Sheffield, Doncaster, York, Darlington and Durham.

1.2 **Limited Stops** shall be made at Chesterfield and at Chester-le-Street.

On Mondays to Saturdays inclusive, one train in the southbound direction shall call at Chester – le – Street.

1.2a In conjunction with Route 1, Chesterfield shall be served by four trains in each direction Monday to Saturday which arrive at Birmingham New Street or Sheffield between 0730 and 0930. Limited stops shall be made at Burton on Trent and Tamworth as described in Route 2 Paragraphs 2.9 and 3.6.

1.3 Limited Extensions

- 1.3.1 Services specified in Route 2 Paragraph 1.1 may start from Southampton Central or Guildford.
- 1.3.2 In conjunction with other routes, at least one service each day shall be provided to and from Guildford.
- 1.3.3 One service specified in Paragraph 2 in each direction, may serve Wakefield Westgate and Leeds instead of Doncaster.
- 1.3.4 One service specified in Paragraph 2 shall start from Edinburgh calling as specified in Route 1 Paragraph 1.2 and one service specified in paragraph 2 and one service specified in paragraph 3 shall terminate at Edinburgh calling as specified in Route 1 Paragraph 1.2.

2 Service Pattern Mondays to Fridays and Saturdays

- 2.1 Between and including the Early and Late Service fourteen services shall be provided at hourly intervals from Reading, calling at the stations specified in Route 2 Paragraph 1.1. The Early Service may start from Southampton Central. One service in this group may terminate at York, and two may terminate at Birmingham New Street. The service which may terminate at York need not call at Doncaster.
- 2.2 Before the Early Service, one additional service shall be provided to Newcastle calling as specified in Route 2 Paragraph 1.1
- 2.3 After the Late Service, one additional service shall be provided from Reading, calling as specified in Route 2 Paragraph 1.1, which may terminate at Birmingham New Street.
- 2.4 Between and including the Early and Late Services, 13 services shall be provided at hourly intervals from Newcastle, calling at the stations specified in Route 2 Paragraph 1.1; the early service need not call at Doncaster. The penultimate Service and the Late Service may terminate at Birmingham New Street. One interval may be extended to 1 hour 35 minutes.
- 2.5 Before the Early Service, one additional service shall be provided from Derby to Reading calling as specified in Route 2 Paragraph 1.1.
- 2.6 After the Late Service, one additional service shall be provided from Newcastle, calling at the stations specified in Route 2 Paragraph 1.1, which may terminate at Derby.

Monday to Saturdays inclusive 0545 to 0800 AM Peak Period

- 2.7 Between 0630 and 0800, two additional services shall be provided: one shall start from Birmingham New Street and one shall start from

Derby, or north thereof. These shall continue to Reading, calling as specified in Route 2 Paragraph 1.1.

- 2.8 Between 0545 and 0730, three additional services shall be provided to Newcastle. One service shall start from Derby, or north thereof and two services shall start from Birmingham New Street, calling as specified in Route 2 Paragraph 1.1.

Mondays to Saturday Off Peak Requirement

- 2.9 Throughout the day and in conjunction with Route 1, nine services shall be provided calling at Burton-on-Trent and Tamworth in each direction.

3. SERVICE PATTERN SUNDAYS

- 3.1 Between and including the Early and Late Service, seven services shall be provided to Reading at hourly intervals calling at the stations specified in Route 2 Paragraph 1.1. The Early Service may start at York and the penultimate and Late Service may terminate at Birmingham New Street.
- 3.2 Before the Early Service, three services shall be provided to Reading calling at the stations specified in Route 2 Paragraph 1.1. These services may start at Sheffield, Derby and Birmingham New Street. Two additional services may be provided to Reading from Birmingham New Street before the early service.
- 3.3 Between and including the Early and Late Service, seven services shall be provided at hourly intervals from Reading, calling at the stations specified in Route 2 Paragraph 1.1. The Early Service may start at Birmingham New Street and the Late Service may terminate at Birmingham New Street.
- 3.4 Before the Early Service, two services shall operate to Newcastle calling at the stations specified in Route 2 Paragraph 1.1. One service may start at Derby and one service may start at Sheffield.
- 3.5 After the Late service, three additional services shall be provided from Reading, calling at the stations specified in Route 2 Paragraph 1.1. These services may terminate at Birmingham New Street.
- 3.6 In conjunction with Route 1, a minimum of 4 calls in each direction at each location shall be made at Burton on Trent and Tamworth on Sundays.

4. EARLY AND LATE SERVICES

Early Service arrives at destination no later than:
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Route	Monday - Friday	Saturday	Sunday
Reading to Newcastle	1315	1315	1815
Newcastle to Reading	1115	1115	1815
Late Service departs no earlier than			
Route	Monday - Friday	Saturday	Sunday
Reading to Newcastle	2030	2030	1830
Newcastle to Reading	1800	1800	1900*

***May terminate at Birmingham New Street**

5. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Reading to Newcastle	5 hours 13 minutes with one exception of 5 hours 42 minutes+	5 hours 13 minutes with one exception of 5 hours 42 minutes+	5 hours 13 minutes with one exception of 5 hours 56 minutes+
Newcastle to Reading	4 hours 51 minutes with one exception of 5 hours 12 minutes +	4 hours 51 minutes with one exception of 5 hours 12 minutes +	4 hours 51 minutes with one exception of 5 hours 12 minutes +

The exception marked + covers the agreed routing via Leeds. Paragraph 1.3.3 refers.

On Saturdays, one further exception of 5 hours 35 minutes permitted in the northbound direction for routing via Rotherham for maintaining train crew route knowledge

Route 3: Bristol Temple Meads - Manchester Piccadilly

1. ROUTE DEFINITION

1.1 Services shall be provided between Manchester Piccadilly and Bristol Temple Meads calling at Stoke-on-Trent, Wolverhampton, Birmingham New Street, Cheltenham Spa and Bristol Parkway.

1.2 **Limited Stops** shall be made at Wilmslow, Crewe and Macclesfield.

- a) On Mondays to Saturdays inclusive, two services arriving in Manchester Piccadilly between 0730 and 0930 shall call at Macclesfield.
- b) On Mondays to Saturdays inclusive, two services departing Manchester Piccadilly between 1530 and 1830 shall call at Macclesfield.
- c) On Mondays to Fridays one service arriving in Birmingham New Street before 0800 shall call at Crewe and Wilmslow. This requirement may be provided by Route 4.

1.3 **Limited Extensions** shall be provided to services running to or originating from:

- a) Cardiff Central, calling at Newport (Gwent), Severn Tunnel Junction, Patchway and Filton Abbey Wood. This requirement may be fulfilled by trains in Route 1
- b) Paignton, calling at stations to Exeter St David's, (as defined in Route 1), Dawlish, Teignmouth and Torquay.
- c) Newquay, calling at stations in Paragraph 1.1. and Taunton, Tiverton Parkway, Exeter St David's, Newton Abbot, Totnes, Plymouth, Liskeard and Bodmin Parkway.

1.4 Services shall be combined with those specified in Route 1 to provide a half hourly service between Bristol Temple Meads and Birmingham New Street.

1.5 In conjunction with Route 4 a service shall be provided each day from Birmingham New Street to Manchester Piccadilly departing from Birmingham New Street no earlier than 2210 hrs.

2. SERVICE PATTERN MONDAYS TO FRIDAYS AND WINTER SATURDAYS

- 2.1 Between and including the Early and Late Services, fifteen services shall be provided at hourly intervals from Manchester Piccadilly to Bristol Temple Meads, calling as specified in Route 3 Paragraph 1.1. The Late Service shall call additionally at Stockport, Macclesfield, Stoke and Stafford. One interval of 1 hour 30 minutes shall be permitted.
- 2.2 Between 0530 and the Early Service, two additional services shall be provided to Bristol Temple Meads, one shall start from Birmingham New Street and one may start from Crewe, calling at Stoke-on-Trent, Wolverhampton, then as specified in Route 3 Paragraph 1.1.
- 2.3 One service from Manchester Piccadilly after 2000 may terminate at Birmingham New Street.
- 2.4 After the Late Service, one additional service shall be provided from Manchester Piccadilly, calling as specified in Route 3 Paragraph 1.1. This service may terminate at Birmingham New Street.
- 2.5 Between and including the Early and Late Service, sixteen services shall be provided at hourly intervals from Bristol Temple Meads to Manchester Piccadilly, calling at the stations specified in Route 3 Paragraph 1.1. The Early Service and the train after the Early Service may start at Birmingham New Street.
- 2.6 The late service may terminate at Birmingham New Street One of these services may start from Penzance, please refer to Route 1.
- 2.7 After the Late service on Mondays to Fridays, one additional service shall be provided from Bristol Temple Meads, calling as specified in Route 3 Paragraph 1.1. This service shall depart Bristol Temple Meads no earlier than 2140 and may terminate at Birmingham New Street.
- 2.8 One service shall be extended to and originated from Cardiff Central calling at the stations listed in Route 3 Paragraph 1.3
- 2.9 Three services described in Paragraphs 2.1, 2.2, 2.5 and 2.6 shall be extended to and originate from Paignton calling at the stations in Route 3 Paragraph 1.3(b), one of which need not call at Dawlish, Teignmouth and Torquay.
- 2.10 The services described in Route 3 Paragraphs 2.8 and 2.9 may be provided by services in this Route 3 or Route 1.

3. SERVICE PATTERN SUMMER SATURDAYS

- 3.1 Services provided on Summer Saturdays shall be the same as Winter Saturdays specified in Route 3 Section 2, with the addition of;

- 3.2 One service shall be provided between Manchester Piccadilly and Newquay and from Newquay to Manchester Piccadilly calling as specified in Paragraph 1.3(c). These services may operate as additional services or as an extension to services specified in Paragraph 2.1 and Paragraph 2.4.

4. SERVICE PATTERN SUNDAYS

- 4.1 Between and including the Early and Late Service, ten services shall be provided at hourly intervals to Bristol Temple Meads, calling as specified in Route 3 Paragraph 1.1. The Early Service may start at Birmingham New Street and the Late Service may terminate at Birmingham New Street.
- 4.2 After the Late Service, one additional service shall be provided from Manchester Piccadilly, calling as specified in Route 3 Paragraph 1.1. This service may terminate at Birmingham New Street.
- 4.3 Between and including the Early and Late Service, eight services shall be provided at hourly intervals to Manchester Piccadilly, calling as specified in Route 3 Paragraph 1.1. The Early Service may start at Birmingham New Street
- 4.4 Before the Early Service one additional service shall be provided to Manchester Piccadilly. This service shall start at Birmingham New Street. After the Late Service, one additional service shall be provided from Bristol Temple Meads departing after 2130 and calling as specified in Paragraph 1.1. This service may terminate at Birmingham New Street.

5. EARLY AND LATE SERVICES

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
Bristol Temple Meads to Manchester Piccadilly	0815	0815	1615
Manchester Piccadilly to Bristol Temple Meads	1015	1015	1515

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
Bristol Temple Meads to Manchester Piccadilly	1915*	1915*	1915*

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
Manchester Piccadilly to Bristol Temple Meads	2100*	2100*	2100*

*** Denotes: May Terminate at Birmingham New Street**

6. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Bristol Temple Meads to Manchester Piccadilly	3 hours 3 minutes	3 hours 3 minutes	3 hours 3 minutes
Manchester Piccadilly to Bristol Temple Meads	3 hours 7 minutes*	3 hours 7 minutes *	3 hours* 15 minutes

- **Denotes that trains that call at both Crewe and Stoke on Trent may take 3 hours 33 minutes.**
- **The service routed via Gloucester may take 3 hours 20 minutes, please also refer to Route 1 Para 1.2 (a).**

Route 4: Bournemouth – Manchester Piccadilly

1. ROUTE DEFINITION

- 1.1 Services shall be provided between Bournemouth and Manchester Piccadilly calling at Brockenhurst, Southampton Central, Southampton Airport Parkway, Winchester, Basingstoke, Reading, Oxford, Banbury, Leamington Spa, Coventry, Birmingham International, Birmingham New Street, Wolverhampton, Stafford, Stoke-on-Trent, Macclesfield and Stockport.
- 1.2 **Limited Stops** shall be made at Crewe and Congleton.
- 1.2a Congleton shall be served by one service Mondays to Saturdays arriving at Manchester Piccadilly between 0700 and 0930 and by one service Mondays to Fridays and two services on Saturdays departing Manchester Piccadilly between 1630 and 1900. Services which call at Congleton need not call at Macclesfield and services which call at Crewe need not call at Stoke on Trent.
- 1.3 **Limited Extensions** may be provided terminating at or starting from Guildford.
- 1.4 When combined with the services specified in Route 2, shall provide a half-hourly interval between Birmingham New Street and Reading.
- 1.5 In conjunction with Route 3 a service shall be provided each day from Birmingham New Street to Manchester Piccadilly departing from Birmingham New Street no earlier than 2210 hrs.

2. SERVICE PATTERN MONDAYS TO FRIDAYS AND SATURDAYS

- 2.1 Between and including the Early and Late Service, 14 services shall be provided from Bournemouth at hourly intervals, calling as specified in Route 4 Paragraph 1.1. Two intervals before 0900 may be extended up to 1 hour 15 minutes. The Penultimate Service or the late Service may terminate at Birmingham New Street.
- 2.2 Before the Early Service, four additional services shall be provided to Manchester Piccadilly, calling as specified in Route 4 Paragraph 1.1. The first two of these services may start at Birmingham New Street, the following service may start at Reading and the service before the early service may start at Southampton. One of these services may operate via Crewe as an alternative to Stoke-on-Trent.
- 2.3 Between and including the Early and Late Service, 14 services shall be provided from Manchester Piccadilly at hourly intervals, calling as specified in Route 4 Paragraph 1.1. The Early Service may start at Birmingham New Street and the late service may terminate at Reading. One of these services may operate via Crewe as an alternative to Stoke-on-Trent.

- 2.4 Before the Early Service, two additional services shall be provided to Bournemouth, calling as specified in Route 4 Paragraph 1.1. One of these services may start from Crewe; the other may start from Birmingham New Street.
- 2.5 After the Late Service, on Mondays to Fridays, one additional service shall be provided from Manchester Piccadilly, calling as specified in Route 4 Paragraph 1.1. This service may terminate at Reading. This service may terminate at Birmingham New Street provided that another service runs from Birmingham New Street in the same path to Reading.
- 2.6 On Summer Saturdays only, a service departing Bournemouth between 1700 and 1800 may terminate at Birmingham New Street.

3. SERVICE PATTERN SUNDAYS

- 3.1 Between and including the Early and Late Service, 12 services shall be provided to Bournemouth at hourly intervals, calling as specified in Route 4 Paragraph 1.1. The Early Service may call Crewe instead of Macclesfield and Stoke-on-Trent. The penultimate service may terminate at Southampton Central. The Late Service may terminate at Birmingham New Street
- 3.2 Before the Early Service, two additional services shall operate to Bournemouth calling at the stations specified in Route 4 Paragraph 1.1. These services may start at Reading.
- 3.3 Between and including the Early and Late Service, 12 services shall be provided to Manchester Piccadilly at hourly intervals, calling as specified in Route 4 Paragraph 1.1. The Early Service may start at Southampton Central and the Late Service may terminate at Birmingham New Street.
- 3.4 Before the Early Service, three additional services shall be provided to Manchester Piccadilly calling at the stations specified in Route 4 Paragraph 1.1. The first two of these services may start at Birmingham New Street, and call at Crewe or Stoke-on-Trent and Macclesfield. The service before the Early Service may start at Reading.

4. EARLY AND LATE SERVICES

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
Bournemouth to Manchester Piccadilly	1145	1145	1400
Manchester Piccadilly to Bournemouth	1130	1130	1330

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
Bournemouth to Manchester Piccadilly	1930	1930	1930
Manchester Piccadilly to Bournemouth	1915	1915	1915

5. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Bournemouth to Manchester Piccadilly	5 hours 1 minute with two exceptions of 5 hours 11 minutes	5 hours 1 minute with two exceptions of 5 hours 11 minutes	5 hours 1 minute
Manchester Piccadilly to Bournemouth	4 hours 48 minutes	4 hours 48 minutes	4 hours 48 minutes

Route 5: Cardiff Central - Nottingham

1. Route Definition

- 1.1 Services shall be provided between Cardiff Central and Nottingham, calling at Newport (South Wales) Gloucester, Cheltenham Spa, University, Birmingham New Street, Tamworth, Burton-on-Trent and Derby.
- 1.2 Limited Stops shall be provided at Lydney, Chepstow, Caldicot, Severn Tunnel Junction, Ashchurch for Tewksbury, Bromsgrove, Water Orton, Wilnecote, Willington, Spondon, Long Eaton, Attenborough and Beeston.
- 1.3 Wilnecote: On Mondays to Saturdays one train in each direction shall call every two hours.
- 1.4 Lydney, Chepstow, Caldicot, Severn Tunnel Junction, and Bromsgrove: On Mondays to Saturdays two trains shall call in each direction.
- 1.5 Ashchurch for Tewkesbury: On Mondays to Saturdays four trains to Birmingham New Street shall call and two trains from Birmingham New Street shall call.
- 1.6 Willington, Spondon, and Attenborough: On Mondays to Saturdays four trains shall call in each direction.
- 1.7 Water Orton: Stops shall be provided as described in Route 5 Paragraph 2.5.
- 1.8 Long Eaton and Beeston: On Mondays to Saturdays one train shall call at each station in each hour in each direction.

2. Service Pattern Mondays to Fridays and Saturdays

- 2.1 Between and including the Early and Late Service, twenty six services shall be provided from Birmingham New Street to Nottingham at half hourly intervals, calling at the stations specified in Route 5 Paragraph 1.1.
- 2.2 Eleven of the services specified in Route 5 Paragraph 2.1 shall have, at hourly intervals, originated at Cardiff Central calling at stations specified in Route 5 Paragraph 1.1.
- 2.3 Between 0645 and 0930 two additional services shall be provided from Gloucester to Birmingham New Street calling at Cheltenham Spa and Ashchurch for Tewkesbury. These services may operate as extensions to services specified in Route 5 Paragraph 2.1.
- 2.4 Between the Late Service and 2100 three additional services shall be provided from Cardiff Central to Birmingham New Street calling at the stations specified in Route 5 Paragraph 1.1.

- 2.5 On Mondays to Fridays an additional service shall be provided from Birmingham New Street to Derby departing between 1700 and 1800 calling at Water Orton, Tamworth and Burton on Trent.
- 2.6 Between 0600 and the Early Service one additional service shall be provided from Birmingham New Street to Nottingham, calling at the stations in Route 5 Paragraph 1.1.
- 2.7 Between the Late Service and 2330 three services shall be provided from Birmingham New Street to Nottingham, calling at the stations in Route 5 Paragraph 1.1. On Saturdays, one service may terminate at Derby
- 2.8 Between and including the Early and Late Service twenty eight services shall be provided from Nottingham to Birmingham New Street at half hourly intervals calling at the stations specified in Route 5 Paragraph 1.1. Before 0745 one half hourly interval may extend to 40 minutes, and another may extend to 45 minutes.
- 2.9 Thirteen of the services specified in Paragraph 2.7 shall continue onwards from Birmingham New Street, at hourly intervals, to Cardiff Central calling at the stations specified in Route 5 Paragraph 1.1.
- 2.10 Between 0500 and the Early Service two additional services shall be provided from Birmingham New Street to Cardiff Central, calling at the stations specified in Paragraph 1.1. One of these services may have originated from Gloucester.
- 2.11 Between the Late Service and 2200 two additional services shall be provided from Nottingham to Birmingham New Street, calling at the stations specified in Paragraph 1.1.

3 Service Pattern Sundays.

- 3.1 Between and including the Early and Late Service nine services shall be provided from Cardiff Central to Nottingham at hourly intervals, calling as specified in Route 5 Paragraph 1.1. The Early Service may start from Birmingham New Street.
- 3.2 After the Late Service, three additional services shall be provided from Cardiff Central calling at the stations specified in Route 5 Paragraph 1.1. These may terminate at Birmingham New Street.
- 3.3 Between and including the Early and Late Service ten services shall be provided from Nottingham to Cardiff Central at hourly intervals, calling as specified in Route 5 Paragraph 1.1. The early service may start from Birmingham New Street
- 3.4 After the Late Service, two additional services shall be provided from Nottingham calling as specified in Route 5 Paragraph 1.1. These services may terminate at Birmingham New Street.

4. EARLY AND LATE SERVICES

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Nottingham	0845	0845	1330
Cardiff Central to Birmingham New Street	1000	1000	-
Birmingham New Street to Cardiff Central	0945	0945	1320
Nottingham to Birmingham New Street	0745	0745	-
	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
Cardiff Central to Birmingham New Street	1730	1730	-
Birmingham New Street to Nottingham	1930	1930	1930
Nottingham to Birmingham New Street	1915	1915	-
Birmingham New Street to Cardiff Central	1915	1915	1900

5. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Cardiff Central to Nottingham	3 Hours 30 Minutes	3 Hours 30 Minutes	3 Hours 30 Minutes
Nottingham to Cardiff Central	3 Hours 25 Minutes with two exceptions of 3 hours 30 minutes	3 Hours 25 Minutes with two exceptions of 3 hours 30 minutes	3 Hours 25 Minutes

Route 6: Birmingham New Street – Cambridge and Stansted Airport

1. Route Definition

- 1.1 Services shall be provided between Birmingham New Street and Stansted Airport at hourly intervals, calling at Coleshill, Nuneaton, Leicester, Melton Mowbray, Oakham, Stamford, Peterborough, March, Ely, Cambridge and Audley End.
- 1.2 **Limited Stops** shall be made at, Hinckley, Narborough, South Wigston, Whittlesea and Manea.
- 1.3 Services when combined with those in Route 7 shall provide a regular interval pattern between Birmingham and Leicester, calling at Nuneaton.

2. Service Pattern Mondays to Fridays

- 2.1 Between and including the Early and Late Service, fourteen services shall be provided from Birmingham New Street at hourly intervals calling at the stations specified in Route 6 Paragraph 1.1. Three of these services including the Late Service may terminate at Cambridge.
- 2.2 Before the Early Service, one additional service shall be provided from Birmingham New Street to Stansted Airport calling at the stations specified in Route 6 Paragraph 1.1.
- 2.3 Between 1530 and 1700, in conjunction with Route 7 one additional service shall be provided from Birmingham New Street calling at the stations specified in Route 6 Paragraph 1.1 and may terminate at Cambridge.
- 2.4 This paragraph is not used.
- 2.5 After the Late Service one further additional service shall be provided from Birmingham New Street calling at the stations specified in Route 6 Paragraph 1.1 and may terminate at Cambridge.
- 2.6 Between and including the Early and Late Service, thirteen services shall be provided from Stansted Airport at hourly intervals calling at the stations specified in Route 6 Paragraph 1.1.
- 2.7 Before the Early Service, three additional services shall be provided to Birmingham New Street calling at the stations specified in Route 6 Paragraph 1.1; two of these services may start from Cambridge.
- 2.8 After the Late Service, one additional service shall be provided from Stansted Airport to Birmingham New Street calling at the stations specified in Route 6 Paragraph 1.1.

3. SERVICE PATTERN SATURDAYS

- 3.1 Between and including the Early and Late Service thirteen services shall be provided from Birmingham New Street at hourly intervals calling at the stations specified in Route 6 Paragraph 1.1. Two of these services including the Late Service may terminate at Cambridge.
- 3.2 Before the Early Service one additional service shall be provided from Birmingham New Street to Stansted Airport calling at the stations specified in Route 6 Paragraph 1.1.
- 3.3 After the Late Service, one further additional service shall be provided from Birmingham New Street calling at the stations specified in Route 6 Paragraph 1.1 which may terminate at Cambridge.
- 3.4 Between and including the Early and Late Service twelve services shall be provided from Stansted Airport at hourly intervals calling at the stations specified in Route 6 Paragraph 1.1.
- 3.5 Before the Early Service two additional services shall be provided from Stansted Airport calling at the stations specified in Route 6 Paragraph 1.1. One of these services may start from Cambridge.
- 3.6 Before the Early Service, one further additional service shall be provided which may start from Peterborough and follow the same stopping pattern as specified in Route 6 Paragraph 1.1.
- 3.7 After the Late Service one additional service shall be provided from Stansted Airport calling at the stations specified in Route 6 Paragraph 1.1.

4 Service Pattern Sundays

- 4.1 Between and including the Early and Late Service eight services shall be provided from Stansted Airport to Birmingham New Street at hourly intervals, calling at the stations specified in Route 6 Paragraph 1.1. Before the early service one service shall operate to Birmingham New Street, this service may start at Cambridge.
- 4.2 Between and including the Early and Late Service nine services shall be provided from Birmingham New Street to Stansted Airport at hourly intervals, calling at the stations specified in Route 6 Paragraph 1.1. The Late Service may terminate at Cambridge.

5. Early and Late Services

Early Service arrives at destination no later than:
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Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Stansted Airport	1000	1000	1500
Stansted Airport to Birmingham New Street	1100	1100	1545

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Stansted Airport	1915 *	1815 *	1830*
Stansted Airport to Birmingham New Street	1915	1815	1830

* May terminate Cambridge.

6. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Stansted Airport	3 Hours 33 Minutes	3 Hours 33 Minutes	3 Hours 33 Minutes
Stansted Airport to Birmingham New Street	3 Hours 24 Minutes	3 Hours 24 Minutes	3 Hours 20 Minutes

Route 7 Birmingham New Street - Leicester

1. Route Definition

- 1.1 Services shall be provided between Birmingham New Street and Leicester, calling at Coleshill, Nuneaton, Hinckley and Narborough.
- 1.2 Limited stops shall be provided at Water Orton and South Wigston.
- 1.3 Services when combined with those in Route 6 shall provide a regular interval pattern between Birmingham and Leicester, calling at Nuneaton.

2. Service Pattern – Mondays to Fridays and Saturdays

- 2.1 Between and including the Early and Late Services, fifteen services shall be provided from Birmingham New Street to Leicester at hourly intervals, calling at the stations specified in Route 7 Paragraph 1.1. One service departing Birmingham New Street between 1700 and 1800 need not call at Narborough. On Monday to Friday, one service shall be extended to Cambridge calling at Melton Mowbray, Oakham, Stamford, Peterborough, March and Ely. One interval of two hours is permitted for services from Birmingham New Street to Leicester.
- 2.2 After the Late Service on Mondays to Fridays, one additional service shall be provided from Birmingham New Street to Leicester between 2200 and 2230, calling at the stations specified in Route 7 Paragraph 1.1.
- 2.3 After the Late Service on Saturdays, two additional services shall be provided from Birmingham New Street to Leicester at hourly intervals calling at the stations specified in Route 7 Paragraph 1.1. The interval between the first of these additional services and the second of these additional services may be extended up to one hour 30 minutes.
- 2.4 Between 0545 and 0745 on Mondays to Fridays, three additional services shall be provided from Leicester to Birmingham New Street, at intervals between services of not less than 20 minutes, calling at the stations specified in Paragraph 1.1.
- 2.5 Between 0530 and 0700 on Saturdays, two additional services shall be provided at hourly intervals from Leicester to Birmingham New Street, calling at the stations specified in Paragraph 1.1.
- 2.6 Between and including the Early and Late Services, fourteen services shall be provided from Leicester to Birmingham New Street at hourly intervals, calling at the stations specified in Route 7 Paragraph 1.1. An interval not exceeding 80 minutes may exist between two services departing Leicester between 1600 and 1859.

- 2.7 After the Late Service, one additional service shall be provided from Leicester to Birmingham New Street between 2215 and 2245, calling at the stations specified in Route 7 Paragraph 1.1.
- 2.8 On Mondays to Fridays inclusive, between 1700 and 1730, one additional service shall be provided from Birmingham New Street to Leicester, calling as specified in Route 6 Paragraph 1.1.

3. Service Pattern - Sunday

- 3.1 Between and including the Early and Late Service nine services shall be provided between Birmingham New Street and Leicester at hourly intervals, calling at the stations specified in Route 7 Paragraph 1.1.
- 3.2 Between and including the Early and Late Service nine services shall be provided between Leicester and Birmingham New Street at hourly intervals, calling at the stations specified in Route 7 Paragraph 1.1.
- 3.3 After the Late Service, two additional services shall be provided from Birmingham New Street to Leicester at two-hourly intervals between 1830 and 2115, calling at the stations specified in Route 7 Paragraph 1.1. A further service shall be provided from Birmingham New Street to Leicester an hour after the second additional service, calling at the stations specified in Route 7 Paragraph 1.1
- 3.4 After the Late Service, two additional services shall be provided from Leicester to Birmingham New Street at two-hourly intervals between 2000 and 2230, calling at the stations specified in Route 7 Paragraph 1.1.

4. Limited Stops

4.1 Water Orton – Services from Birmingham New Street to Leicester

Water Orton shall be served as follows:

- (a) On Mondays to Fridays, by five services departing Birmingham New Street at two-hourly intervals between 0830 and 1700. Two services specified in Paragraph 2.1 and departing Birmingham New Street in each of the time periods 1700-1800 and one service specified in Paragraph 2.1 and departing Birmingham New Street in the time period 1900-2000 shall also call at Water Orton.
- (b) On Saturdays, by five services departing Birmingham New Street at two-hourly intervals between 0830 and 1700, also by the Late Service.
- (c) There is no requirement for Water Orton to be served on Sundays in Route 7.

4.2 Water Orton – Services from Leicester to Birmingham New Street

Water Orton shall be served as follows:

- (a) On Mondays to Fridays, by four services departing Leicester at two-hourly intervals between 0900 and 1600. The second service specified in Paragraph 2.4 shall also call at Water Orton.
- (b) On Saturdays, by four services departing Leicester at two-hourly intervals between 0900 and 1600. The second service specified in Paragraph 2.5 shall also call at Water Orton.
- (c) There is no requirement for Water Orton to be served on Sundays in Route 7.

4.3 South Wigston – Services from Birmingham New Street to Leicester

South Wigston shall be served as follows:

Departs Birmingham New Street between:	Monday - Friday	Saturday	Sunday
0500-0759	three services, at hourly intervals	three services, at hourly intervals	N/A
0800-1559	four services, at two-hourly intervals	four services, at two-hourly intervals	Four services, at two-hourly intervals
1600-1959	three services, at hourly intervals	three services, at hourly intervals, including the Late Service	Two services. The first service to call two hours after the last service to call in the 0800-1559 timeband and the second an hour after that.
2000 and later	Late Service and service in Paragraph 2.2	both services in Paragraph 2.3	All services to call.

4.4 South Wigston – Services from Leicester to Birmingham New Street

South Wigston shall be served as follows:

Departs Leicester between:	Monday - Friday	Saturday	Sunday
0500-0759	Two of the three services in Paragraph 2.4	both services in Paragraph 2.5	N/A
0800-1559	three services, at two-hourly intervals between 1000- 1459	four services, at two-hourly intervals between 0800-1459 (including Early Service)	two services at two-hourly intervals
1600-1959	three services, at hourly intervals	four services, at hourly intervals	three services, two at hourly interval with a two-hourly interval between the second and third
2000 and later	Late Service and service in Paragraph 2.7	two services, at hourly intervals (including Late Service) and service in Paragraph 2.7	All services to call.

5. Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street - Leicester	0655	0655	1100
Leicester – Birmingham New Street	0915	0915	1230
Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street - Leicester	2045	1945	1745
Leicester –	2100	2100	1900

Birmingham New Street			
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6. Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
Birmingham New Street - Leicester	59 minutes	59 minutes	1 hour 1 minute
Leicester – Birmingham New Street	59 minutes*	59 minutes*	1 hour 5 minutes. One service may take up to 1 hour 7 minutes.

* One train may exceed the Maximum Journey Time by 8 minutes.

Department for Transport

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