

Freedom of Information Request F0007598 – IT Related Questions

Your Freedom of Information request of 21 April 2011 sought information about a number of IT-related questions for the Central part of the Department for Transport.

Our responses to your specific questions are set out below:-

1. How many Staff (full head-count NOT WTE's) are employed in IT functions? – **49 in the IT Services division**
2. Do you have an internal Information Technology team or is Information Technology totally Outsourced? – **Internal team**
3. If Outsourced, to which Company? – **Not Applicable**
4. Is your Information Technology Infrastructure managed internally or outsourced? – **Internally**
5. If Outsourced, to which Company? – **Not Applicable**
6. Are your Desktop computers managed internally or outsourced? – **Internally**
7. If Outsourced, to which Company? – **Not Applicable**
8. Is your Systems Development/Applications Management managed internally or Outsourced? – **Some corporate and line of business applications are developed internally. The remainder are put out to tender for external development on an individual basis.**
9. If Outsourced, to which Company? – **Not Applicable**
10. How many Desktop Computers are in use? – **2,015**
11. How many Laptop Computers are in use? – **1,100**
12. Which Server Platform(s) do you use:
 - o IBM/PCM Mainframe: (Please state which Operating System(s) – e.g. z/OS, z/VM, z/VSE)? – **Not Applicable**
 - o UNIX: (Please state which Operating System(s) – e.g. Sun Solaris, AIX etc.)? – **Not Applicable**
 - o Microsoft Windows: (Please state which Operating System(s) – 2003, 2008 etc)? – **2003 and 2008**
 - o System I: ? – **Not Applicable**
 - o Others: (Please be kind enough to state)? – **Red Hat Linux**
13. How many Physical Servers are in use? – **172**
14. How many Virtual Servers are in use? – **31**

