

By email to:XXXXXXXXXXXXXXXXXXXXX

Our Ref: F0007607  
Date: 15 June 2011

Dear XXXXXXXXX

**Application under the Freedom of Information (FOI) Act 2000 – F0007607**

I am writing in response to your request for information received on 27 April 2011 made under the Freedom of Information Act 2000 summarised as follows:

- 1) According to your 'Expenditure Over £25,000' accounts, in November 2010 'IBM United Kingdom Ltd' received £1,514,244 across four payments [transaction numbers: 2000342041/2000286629] for 'IT Consultancy' in the expense areas 'Information Services'/'Finance & Strategy'. How many IBM individuals does this sum account for?*
- 2) Further to question 1, how many days of consultancy does this sum account for?*
- 3) Further to question 1, what was the highest daily rate that you paid to an IBM individual during this month?*
- 4) Further in question 3, what was the name of the consultant?*
- 5) In December 2010, IBM received £1,453,263 across three payments [transaction number 2000344829] in the expense areas as named in question 1. How many IBM individuals does this sum account for and what was the highest daily rate?*
- 6) Further to questions 1 & 5, are the IBM individuals employed in November and December the same?*
- 7) How much was your employee wage expenditure over the six month period of Sept 2010 – end of Feb 2010?*

**Questions 1 to 7**

I am writing to advise you that following a search of our paper and electronic records, I have established that the information you requested was incorrectly displayed on the Department for Transport website. The IT consultancy costs reported in the November and December transparency reports (referred to in your FOI request) were mis-classified and have since been corrected to show the payments as relating to IT development support. The nature of the Driver Vehicle Licensing Agency's (DVLA) relationship with IBM UK Ltd is detailed in the notes to the Accounts which can be found at [www.dft.gov.uk/dvla/publications.aspx](http://www.dft.gov.uk/dvla/publications.aspx). IBM UK Ltd supplies an end-to-end outsourced IT

service to the DVLA. This service includes IT development support. Payment for this service is made directly to IBM UK Ltd and not to individuals. IBM UK Ltd do not provide consultancy to the DVLA.

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/04  
Ashdown House  
Sedlescombe Road North  
Hastings  
East Sussex TN37 7GA  
E-mail: FOI-Advice-Team-DFT@dft.gsi.gov.uk

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

If you have any queries about this email, please contact XXXX (020 7944 XXXX, XXXX @dft.gsi.gov.uk) in our press office. Please remember to quote the reference number F0007607 in any future communications.

Yours sincerely,

XXXXXXXXXXXX (by email)  
Direct Line: 020 7944 XXXX  
Fax: 020 7944 XXXX  
GTN No: 3533 XXXX  
e-mail: XXXXXXXXXXXX  
[www.dft.gov.uk/](http://www.dft.gov.uk/)  
[www.dft.gov.uk/about/procurement](http://www.dft.gov.uk/about/procurement)

## **Your right to complain to DfT and the Information Commissioner**

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF