



STERLING

looking after tomorrow



Sterling Life Limited

50 Kings Hill Avenue Kings Hill West Malling Kent ME19 4JX T: 0208 334 1557 To make sure we maintain a high quality service, we may monitor or record calls. F: 0845 271 1472.

Authorised and regulated by the Financial Services Authority.

Registered in England & Wales No. 911235. Registered Office: Ambassador House, Paradise Road, Richmond Upon Thames, Surrey TW9 1SQ.
www.sterlinginsurancegroup.com

A MEMBER OF STERLING INSURANCE GROUP LIMITED

KH3706 02.10

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY DIRECT DEBITS

Please fill in the whole form and send it to: Sterling Life Limited,
50 Kings Hill Avenue, Kings Hill, West Malling, Kent, ME19 4JX



1. Name and full postal address of your Bank or Building Society branch

To: The Manager
Bank or Building Society
Address
Postcode

Reference Number

Originator's Identification Number

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2. Name(s) of account holder(s)

3. Bank or Building Society account number

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4. Branch sort code (from the top right hand corner of your cheque)

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Banks and Building Societies may not accept Direct Debit instructions for some types of account

5. Instruction to your Bank or Building Society
Please pay Sterling Life Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Sterling Life Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s) *

Date *

FOR
OFFICE
USE ONLY

This guarantee should be retained by the Payer



The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Sterling Life Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Sterling Life Limited or your own Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.