



**DEFENCE
BUSINESS
SERVICES**
National Security Vetting

Questionnaire for after your interview

How did we do?

We are always trying to improve the vetting process. In particular, we want to make sure that it is carried out efficiently and professionally. We would be grateful if you could take a few minutes to answer the following questions, adding any further comments in the **General Remarks** section towards the end.

Please return the form in the envelope provided to our Quality Manager who will use it to help us give an even better service in the future.

This form is also available on our website at: www.mod.uk/DBSNationalSecurityVetting;

Please tick the appropriate answer

About you

1. Are you a:

- | | | | |
|---|--|---|---|
| <input type="checkbox"/> Vetting Subject? Was this your: | <input type="checkbox"/> 1st DV interview? | <input type="checkbox"/> DV Review interview? | <input type="checkbox"/> Other interview? |
| <input type="checkbox"/> Referee? Have you been a vetting Referee before? | | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

Before the interview

2. Did you get a copy of our " National Security Vetting" leaflet before your interview? ☐ Yes ☐ No

3. Did the leaflet answer most of the questions you wanted to ask? ☐ Yes ☐ No

(If "No", please give details in the General Remarks section)

4. Were the following arrangements for your interview satisfactory?	Date:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	Time:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
	Venue:	<input type="checkbox"/> Yes	<input type="checkbox"/> No

(If "No", please give details in the General Remarks section)

At the interview

5. Did the Vetting Officer: introduce themselves, and confirm their identity? ☐ Yes ☐ No

try to make you feel at ease? ☐ Yes ☐ No

give an outline of the areas the interview would cover? ☐ Yes ☐ No

(If "No", please give details in the General Remarks section)

6. If you informed DBS NSV about any special needs for the interview, did we meet these? ☐ Yes ☐ No

☐ N/A

(If "No", please give details in the General Remarks section)

7. Are you happy that the interview was carried out : fairly? ☐ Yes ☐ No

openly? ☐ Yes ☐ No

with respect? ☐ Yes ☐ No

(If "No", please give details in the General Remarks section)

8. Did we ask you any questions that you thought: were irrelevant? ☐ Yes ☐ No

invaded your privacy unduly without good reason? ☐ Yes ☐ No

(If "Yes", please give details in the General Remarks section)

9. Did you have to ask the Vetting Officer why they asked you certain questions? ☐ Yes ☐ No

(If "Yes", please give details in the General Remarks section)

10. Did the Vetting Officer answer your questions satisfactorily?

☐

Yes

☐

No

(If "No", please give details in the General Remarks section)

General

11. Have you any suggestions how we could improve the procedures to be more helpful to you?

☐

Yes

☐

No

(If "Yes", please give details in the General Remarks section)

12. Please tick one of the following boxes to show what you think about the overall vetting process:

☐

Very
satisfied

☐

Satisfied

☐

Not very
satisfied

☐

Dissatisfied

General Remarks

13. **For Vetting Subjects:** The Vetting process is expensive. Unnecessary vetting causes delay to those that are essential. Do you think you need:

a: **SC clearance** for substantial access to SECRET and occasional supervised access to TOP SECRET information or assets?

☐ Yes ☐ No

b: **DV clearance**, bearing in mind that the usual criteria for requiring a DV is "long term, frequent and uncontrolled access to TOP SECRET information or assets, access to category 1 nuclear material ... or in order to satisfy requirements for access to material originating from other countries and international organisations"?

☐ Yes ☐ No

Optional Section for Vetting Subjects and Referees

14. Name of Vetting Officer who interviewed you:

15. Date of interview:

16. Your name:

Thank you for taking the time to complete this questionnaire. You do not have to sign it. Please return the completed form to the DBS NSV Quality Manager in the envelope provided. If we have not sent you an envelope, or you have misplaced it you can post it (no stamp required) to:
Defence Business Services National Security Vetting, Quality Manager, FREEPOST NEA9643, Imphal Barracks, Fulford Road, York YO10 4ZX.