

The English Housing Survey

This leaflet answers some of the questions you may have about taking part in this study.

? What is the English Housing Survey?

The English Housing Survey (EHS) is conducted by NatCen Social Research on behalf of the Department for Communities and Local Government (DCLG), the department responsible for developing government housing policy in England.

The study is the main source of information on people's housing circumstances and the condition of housing in England. It collects up-to-date information from all types of households – whether they are owner-occupiers or rent from a local authority, housing association, or private landlord. The EHS is conducted throughout the year across England.

All sectors of society are represented, ensuring that the study results reflect the population of the country.

? Who are NatCen Social Research?

NatCen Social Research are an independent, non-profit institute with a core team of over 150 research specialists and 1,200 interviewers. Last year we developed more than 75 social research reports for government, educational bodies, charities and

responsible businesses. At NatCen Social Research we believe our work has the power to make people's lives better.

? Why does this study matter?

The study results are used by the Government to assess how housing circumstances vary across the country and between different types of household.

This information helps to:

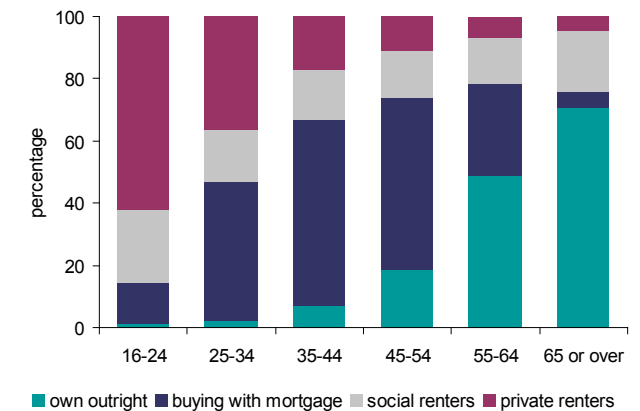
- measure whether housing conditions are getting better or worse, and how satisfied people are with their home and neighbourhood;
- understand whether housing is affordable, both for renters and private owners;
- show whether the steps taken to improve energy efficiency and cut carbon emissions in both public and private housing are working; and
- target housing policies and resources. The survey's results are used to ensure that funding is directed to the people and regions where it is most needed.

More information about the study is available from the DCLG web site:
www.communities.gov.uk/english housingsurvey

The study's results

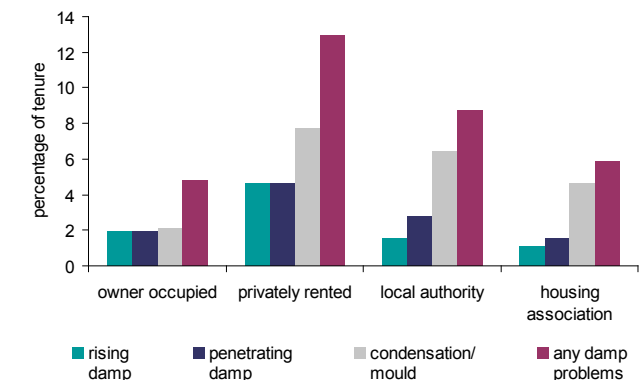
The study's results are also used by housing associations, Non-Governmental Organisations, surveyors, universities and others. Here are two examples of results:

Tenure split within age group of householder, England, 2009-10



Source: 2009-10 English Housing Survey, full household sample

Percentage of homes with damp problems, by tenure, 2010



Source: English Housing Survey 2009, dwelling sample

? Is the study confidential?

Yes, the information you give us will be treated as strictly confidential as directed by the Code of Practice for Official Statistics. It will be used to produce anonymous statistics that will not identify you or anyone in your household. These anonymous statistics are analysed by Government and other approved organisations, such as universities, Non-Governmental Organisations, and surveyors.

? Why did we choose you?

As it is not possible to ask everyone to take part in the study, a selection of addresses is selected to represent the entire country. Your address is one of these and was selected at random from a list of postal addresses held by Royal Mail.

You are important for the study because the random sample will give a true cross-section of the community. We are interested in people from all age groups and all parts of the country, and all types of homes.

We cannot substitute another address for yours as this would bias the sample's results, so your contribution is very important to the study. By taking part you help us provide an accurate picture of how changes in the economy and government policy affect you and your community.

Contact us

If you have any queries about taking part in this study, please call our freephone Survey Enquiry Line on 0800 652 4572.

Alternatively, you can write to:

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Brentwood
Essex
CM14 4LX

Thank you for your help.

To find out more about NatCen Social Research, visit our website:
www.natcen.ac.uk/about-us



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Interviewer leaflet_v1



Why your help is important

www.natcen.ac.uk