

# **GREATER WESTERN FRANCHISE**

## **Service Level Commitment 2<sup>1</sup>**

**December 2006**

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<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

**Version: 5<sup>th</sup> October 2006**

## **CONSTRUCTION AND INTERPRETATION**

1.1 Unless otherwise stated this Service Level Commitment shall be interpreted in accordance with the Franchise Agreement between the Secretary of State and the Franchisee dated 12<sup>th</sup> December 2005.

1.2 Terms used in this Service Level Commitment shall have the following meaning:

**“Boxing Day”** means 26 December of any year;

**“Christmas”** means 25 December of any year;

**“Journey Time”** means the time in the Timetable to be taken by a service in travelling between the specified departure point and specified destinations for that service;

**“New Year”** means 1 January of any year;

**“Request Stop Station”** means, in relation to any particular train or Passenger Service, a station at which such train or service need only call when a passenger or intending passenger wishes to join such train or service or leave such train or service at such station;

**“Route”** means each of the sub divisions listed in paragraph 9 of this Service Level Commitment;

1.3 The following provisions of this Part 1 to this Appendix 1 shall apply in respect of the Service Level Commitment set out in Part 2 to this Appendix 1.

## **2. DAYS AND TIMES OF DAY**

2.1 Except to the extent the context otherwise requires, references to a day mean the period commencing at 0200 on one day and ending at 0159 on the following day and references to particular days of the week shall be construed accordingly.

2.2 References to periods of times and periods of days include the times and days such periods start and finish.

2.3 All references to time are to the twenty-four hour clock.

2.4 Except where expressly indicated to the contrary, references to “Summer” shall mean that period in any year from the last Saturday in May until the third Saturday in September and “Winter” is defined as any period other than “Summer.”

## **3. SERVICES**

3.1 Except where expressly indicated to the contrary, references to services, all services or any part or any proportion of services are to be construed as

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references to the Passenger Services (or the relevant part or proportion thereof) required to be included by the Franchisee in its Timetable pursuant to paragraph 11.2 of Schedule 1.1 of the Franchise Agreement and do not include such additional railway passenger services as the Franchisee may be permitted to provide from time to time under this Agreement.

- 3.2 Except where expressly indicated to the contrary, where an interval or frequency is specified for a service, such specification shall apply at the departure point for the relevant service.
- 3.3 Except where expressly indicated to the contrary, all services are to run in both directions and the requirements of the Service Level Commitment (including any interval between services, frequency of service or stopping pattern) are to apply in each direction.
- 3.4 Unless discretion is given in the wording of this Service Level Commitment, the Franchisee must not increase or decrease the number of services nor decrease or cut short the stopping pattern of the services specified. Where discretion is allowed this will normally be shown by using 'may' instead of 'shall' to describe the services.
- 3.5 In relation to paragraph 3.4., where a service commences or terminates at a station which is normally intermediate in any stopping pattern, that service shall, unless otherwise indicated, call at intermediate stations shown in the Route definition.
- 3.6 Pick up/set down only trains: To assist with passenger flows, up to five services in the morning peak can be made set down only at Reading and up to five services in the evening peak can be made pick up only at Reading, providing the interval between services making normal stops does not extend to more than 15 minutes.
- 3.7 The service level on Summer Saturdays and Sundays may be enhanced to accommodate increased demand, particularly in sections B,G and H. Where such an enhanced train service impacts on other routes, reasonable latitude will be allowed to vary the specification for those other routes so affected. (However, any such variation would need to be agreed with the DfT).

#### **4. STATIONS**

- 4.1 Except where expressly indicated to the contrary and subject always to compliance with the other provisions of the Service Level Commitment (including any maximum Journey Times) nothing in the Service Level Commitment shall prevent services which are required to be included by, or on behalf of, the Franchisee in the Timetable pursuant to paragraph 11.2 of Schedule 1.1 of the Franchise Agreement calling at any stations which are not specified in the Service Level Commitment or any relevant part of it.
- 4.2 The Franchisee may designate any station, at which a service calls, as a Request Stop Station, where such service need only call when a passenger or intending passenger wishes to join such service or leave such service at such station. Any such designation by the Franchisee shall be clearly advertised in advance to intending passengers (including in the Timetable).

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- 4.3 Where a station is served by less than 80 per cent of services on a particular Route, that station shall be deemed to be a limited stop station (“Limited Stop”). All stations receiving a service of more than 80 per cent of services on a particular Route shall not be considered Limited Stop stations. Unless otherwise shown, the timing bands shown under the specification for a Limited Stop station refer to the time calls should be made at the station concerned.

## **5. CONNECTIONS**

- 5.1 Except where expressly indicated to the contrary, a service that is required to be included in the Timetable shall be provided so as to enable travel between the stations specified without passengers being required to change train. Where a service may be provided by a Connection or where a Connection is required to be provided between two services, such service or combination of services may be provided without change of train being required.
- 5.2 Except where expressly indicated to the contrary, where Connections are required to be provided by the Franchisee, they shall conform to the requirements laid out in the Connections section of the introductory pages of the current “National Rail Timetable”.
- 5.3 Except where expressly indicated to the contrary, where services are subject to maximum Journey Times, such Journey Times need not apply where the services are required to be, or may be, provided by Connections.

## **6. BANK HOLIDAYS**

In the event of a Bank Holiday, and on the Weekdays between Christmas and the New Year, the service required to be included in the Timetable for such day shall be the service required to be included on a Saturday for each station with capacity enhanced if potential loadings indicate this will be required. There is no requirement to provide any service on Christmas or Boxing Day. Services on 24 December and 31 December may commence to run down after 2000.

## **7. SERVICE INTERVALS**

- 7.1 Except where expressly indicated to the contrary, where the Franchisee is required to include within the Timetable, services for a specified period (which period shall commence and end with an Early Service or Late Service), with a specified interval between each such service during such period, then the following shall apply:

- (a) the minimum number of services to be included in the Timetable in such period shall be determined in accordance with the following formula:

$$S = \frac{TM}{IM}$$

where:

S is the minimum number of services to be included in the Timetable;

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TM is the total minutes in the specified period; and

IM is the number of minutes in the specified interval, rounded down to the nearest whole number;

- (b) the interval between any two services during such period may be extended by:

- (i) five minutes; or,
- (ii) if greater, an amount of minutes equivalent to one-sixth of the specified interval between each service rounded down to the nearest whole number, subject to the other provisions of this paragraph 7.1 and such extension not exceeding ten minutes;

- (c) the interval between any two services may be reduced, subject to the other provisions of this paragraph 7.1, below the interval between each service required in accordance with paragraph 7.1(a) for such period, by such amount as the Franchisee may determine, provided that the quantum of services is maintained and provided that;

- (d) the interval between services during such specified period shall be such that, for any period which occurs during such specified period and has a duration equivalent to:

$$((4 \times SI) + E) \text{ minutes}$$

where:

SI is equal to the specified interval between such services; and

E is equal to the extension permitted to such interval under paragraph 7.1(b),

at least four services shall be included in the Timetable in such period; and

- (e) the intervals between the start of such period of time and the first service in such period (save where such period of time starts with an Early Service) and between the last service in such period and the end of such period (save where such period of time ends with a Late Service) shall each be no more than the interval between each service specified for such period and (save where such period of time starts and/or ends with an Early Service/Late service) one of such intervals shall be no more than half such interval between each service.

7.2 Except where expressly indicated to the contrary, where one period ends and another period begins immediately thereafter and services are specified at different intervals for each such period, the maximum interval between the last service in the first period and the first service in the second period shall be the longer of the maximum intervals allowed for each such period.

7.3 An exception to a specified standard service interval may be shown as permitted if

- (a)  $(SI+E)$  is exceeded by the interval between two successive trains and/or

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- (b) The addition of two or more intervals in a sequence of four services is greater than ((the number of intervals involved x SI) + E).

Where an exception to a regular interval is shown in this Service Level Commitment paragraph 7.1 (b) shall not apply.

## **8. THE ROUTES**

For ease of reference this Service Level Commitment is divided into the following sections:

**InterCity Great Western Main Line (GWML)**

**InterCity West of England (W of E)**

**Thames Valley Inner**

**Thames Valley Outer**

**North Downs**

**Regional Interurban**

**Bristol**

**Devon and Cornwall**

The Franchisee shall include the following services in the Timetable:

### **Great Western Main Line**

- A1** London Paddington – Reading – Swindon.
- A2** London Paddington – Cardiff Central – Swansea.
- A3** London Paddington– Bristol Temple Meads
- A4** London Paddington/Swindon - Cheltenham Spa

### **West of England**

- B** London Paddington – Plymouth - Penzance

### **Thames Valley Inner**

- C1** London Paddington - Reading
- C2** London Paddington - Hayes & Harlington
- C3** London Paddington - Greenford
- C4** Slough - Windsor & Eton Central
- C5** Maidenhead - Marlow
- C6** Twyford - Henley-on-Thames

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### **Thames Valley Outer**

- D1** London Paddington - Oxford (Fast services)
- D2** Reading - Oxford
- D3** Oxford - Bicester Town
- D4** Oxford - Banbury
- D5** Oxford - Worcester - Hereford
- D6** London Paddington - Reading - Newbury - Westbury
- D7** Reading - Basingstoke

### **North Downs**

- E** Reading - Gatwick Airport

### **Regional Interurban**

- F1** Cardiff Central - Portsmouth Harbour
- F2** Bristol Temple Meads - Westbury
- F3** Westbury - Southampton Central
- F4** Westbury - Weymouth
- F5** Westbury - Swindon
- F6** Southampton Central - Brighton

### **Bristol**

- G1** Bristol Temple Meads - Weston-super-Mare - Taunton
- G2** *Not used*
- G3** Taunton - Bristol Temple Meads - Cheltenham Spa - Great Malvern
- G4** *Not used*
- G5** Bristol Temple Meads - Severn Beach

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## **Devon and Cornwall**

- H1** Exeter St Davids - Plymouth
- H2** Plymouth - Penzance
- H3** Exeter St Davids - Exmouth
- H4** Exeter St Davids - Paignton
- H5** Exeter St Davids - Barnstaple
- H6** Exeter Central - Crediton
- H7** Plymouth - Gunnislake
- H8** Liskeard - Looe
- H9** Par - Newquay
- H10** Truro - Falmouth Docks
- H11** St Erth - St Ives

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## **Greater Western Franchise- Service Level Commitment – GMWL**

### **A1 LONDON PADDINGTON – READING - SWINDON**

#### **1 Route Definition**

- 1.1 Services shall be provided between London Paddington and Swindon calling at Reading.
- 1.2 Limited Stops shall be made at Didcot Parkway, with the exception that on Mondays to Fridays between 1545 and 2015, frequent calls shall be made in the from London Paddington direction.
- 1.3 Services shall be joined with those specified in Routes A2 (London-Cardiff), A3 (London-Bristol) or A4 (London-Cheltenham). One train may satisfy service requirements in two routes.
- 1.4 Additional services between London Paddington and Reading/Didcot Parkway are specified in Routes D1 and D2.

#### **2 Frequency**

##### **2.1 Mondays to Fridays**

- (a) A service shall be provided from London Paddington between a half-hour and an hour before the Early Service.
- (b) Between and including the Early Service and 2019, 54 services from London Paddington shall be provided at 15-minute intervals.
- (c) Between 2020 and the Late Service, six services from London Paddington, including the Late Service, shall be provided at a maximum interval of 45 minutes.
- (d) Seven additional services may be provided from London Paddington between 0630 and 1830. Two of these services need not call at Swindon.
- (e) Between and including the Early Service and 1934, 54 services from Swindon shall be provided at 15 minute intervals.
- (f) Between 1935 and the Late Service, four services from Swindon, including the Late Service shall be provided at hourly intervals.
- (g) Nine additional services may be provided from Swindon between 0630 and 1800.
- (h) Four additional services from Swindon shall be provided between 1935 and 2300.

##### **2.2 Saturdays**

- (a) An additional service from London Paddington shall be provided between a half-hour and an hour before the Early Service.
- (b) Between and including the Early Service and 2049, 50 services from London Paddington shall be provided at 15 minute intervals. Six intervals may be extended to 35 minutes.

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- (c) Between 2050 and the Late Service, four services from London Paddington, including the Late Service, shall be provided at 50-minute intervals. One interval may be extended to one hour.
- (d) One extra service may be provided from Swindon.
- (e) Between and including the Early Service and 1929, 49 services from Swindon shall be provided at 15-minute intervals. Seven intervals may be extended to 35 minutes.
- (f) Between 1930 and the Late Service, four services from Swindon, including the Late Service shall be provided at hourly intervals.
- (g) One additional service may be provided from Swindon before 0930.
- (h) Three additional services shall be provided from Swindon between 1930 and 2230.

### **2.3 Sundays**

- (a) Between and including the Early and Late Services, 32 services from London Paddington shall be provided at half-hourly intervals.
- (b) Nine additional services from London Paddington may be provided before 2200.
- (c) Between and including the Early and Late Services, 29 services from Swindon shall be provided at half-hourly intervals. For the purposes of this paragraph only, half-hourly intervals may be extended to 45 minutes.
- (d) 13 additional services from Swindon may be provided before 2200.

## **3. Limited Stops**

### **3.1 Didcot Parkway – Mondays to Fridays**

- (a) Four services from London Paddington shall call between 0700 and 0859.
- (b) Between 0900 and 1659, services from London Paddington shall call at hourly intervals.
- (c) Between 1700 and 2059, two services from London Paddington shall call each hour. Two additional services shall call between 1800 and 1959.
- (d) Between 2100 and 0059, six services from London Paddington shall call.
- (e) Between 0545 and 0814, six services from Swindon shall call.
- (f) Between 0815 and 1059, one service from Swindon shall call each hour.
- (g) Between 1100 and 2359, services from Swindon shall call at hourly intervals.
- (h) Three additional services from Swindon shall call between 1600 and 1900.

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### 3.2 Didcot Parkway – Saturdays

- (a) Between 0700 and 0100, an hourly service from London Paddington shall call.
- (b) Between 0600 and 0000, an hourly service from Swindon shall call.

### 3.3 Didcot Parkway – Sundays

- (a) Between 0800 and 2300, an hourly service from London Paddington shall call.
- (b) Between 0800 and 2300, an hourly service from Swindon shall call.

## 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington - Swindon</i>	0735	0815	0945
<i>Swindon – London Paddington</i>	0720	0730	0945

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington - Swindon</i>	2325	2330	2315
<i>Swindon – London Paddington</i>	2300	2300	2200

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>London Paddington - Swindon</i>	1 hour 1 minute with eight exceptions of 1 hour 10 minutes permitted	1 hour 1 minute with two exceptions of 2 hour 7 minutes permitted	1 hour 3 minutes with ten exceptions of 1 hour 14 minutes permitted
<i>Swindon – London Paddington</i>	1 hour 5 minutes with five exceptions of 1 hour 8 minutes and 4 further exceptions of up to 1 hour 17 minutes permitted	1 hour 6 minutes with four exceptions of 1 hour 19 minutes permitted	1 hour 11 minutes with 12 exceptions of 1 hour 19 minutes permitted

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## **A2 LONDON PADDINGTON – CARDIFF CENTRAL - SWANSEA**

### **1 Route Definition**

- 1.1 Services shall be provided between
  - (a) London Paddington and Swansea calling at Didcot Parkway, Swindon, Bristol Parkway, Newport (South Wales), Cardiff Central, Bridgend, Port Talbot Parkway and Neath.
  - (b) London Paddington and Cardiff Central calling at Swindon, Bristol Parkway and Newport (South Wales).
- 1.2 Limited Stops shall be made at Llanelli, Pembrey & Burry Port, Carmarthen, Whitland, Narberth, Kigetty, Saundersfoot, Tenby, Penally, Manorbier, Lamphey, Pembroke and Pembroke Dock by extending services specified in sub-Route 1.1(a).
- 1.3 Services to and from London Paddington shall be joined with services specified in Route A1 with one train fulfilling both service requirements.

### **2 Frequency**

#### **2.1 Route 1.1(a) (London Paddington and Swansea) Mondays to Fridays**

- (a) Between and including the Early and Late Services, 17 services shall be provided from London Paddington at hourly intervals. The interval between the penultimate and the Late Service may be extended to 1 hour 30 minutes.
- (b) One additional service shall be provided from London Paddington to Swansea, departing no more than one hour and twenty minutes before the Early Service. This service shall call at the stations specified in Paragraph 1.1 a with the exception of Bristol Parkway, but may be diverted to call Chippenham, Bath Spa, Bristol Temple Meads and Filton Abbey Wood.
- (c) Three additional services shall be provided from London Paddington so that, together with services specified in paragraph 2.1(a), a half-hourly interval service shall apply between 1530 and 1930. For the purposes of this paragraph only, half-hourly intervals may be extended to 36 minutes.
- (d) Between and including the Early and Late Services, 18 services shall be provided from Swansea at hourly intervals.
- (e) Three additional services shall be provided from Swansea so that, together with services specified in paragraph 2.1(d), a half-hourly interval service shall apply between 0445 and 0845.

#### **2.2 Route 1.1(a) (London Paddington and Swansea) Saturdays**

- (a) Between and including the Early and Late Services, 14 services shall be provided from London Paddington at hourly intervals.
- (b) One additional service shall be provided from London Paddington after 1700.
- (c) Between and including the Early and Late Services, 17 services shall be provided from Swansea at hourly intervals.

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- (d) Three additional services shall be provided from Swansea so that a half-hourly interval service shall apply between 0500 and 0800

### **2.3 Route 1.1(a) (London Paddington and Swansea) Sundays**

- (a) Between and including the Early and Late Services, 14 services shall be provided from London Paddington at hourly intervals. One interval after 1900 may be extended to 1 hour 15 minutes.
- (b) One additional service shall be provided from London Paddington after 1700.
- (c) Between and including the Early and Late Services, 12 services shall be provided from Swansea at hourly intervals. The interval between the penultimate service and the Late Service may be extended to 1 hour 40 minutes.
- (d) One additional service shall be provided from Swansea after 1530.

### **2.4 Route 1.1(b) (London Paddington and Cardiff) Mondays to Fridays**

- (a) Nine services shall be provided from London Paddington so that, together with services specified in paragraphs 2.1(a) and 2.1(b), a half-hourly interval from London Paddington to Cardiff Central shall apply between 0630 and 1930. For the purposes of this paragraph only, half-hourly intervals may be extended to 40 minutes.
- (b) Nine services shall be provided from Cardiff Central so that, together with services specified in paragraphs 2.1(c) and 2.1(d), a half-hourly service shall apply between Cardiff Central and London Paddington between 0545 and 1845.

### **2.5 Route 1.1(b) (London Paddington and Cardiff) Saturdays and Sundays**

- (a) No services are required on Saturdays.
- (b) On Sundays, a service shall be provided from Cardiff Central between 50 minutes and 1 hour 10 minutes before the Early Service from Swansea specified in paragraph 4.

## **3 Limited Stops**

### **3.1 Llanelli, Pembrey & Burry Port and Carmarthen Mondays - Fridays**

- (a) A service departing Paddington between 1700 and 1800 shall call.
- (b) A service arriving in London Paddington before 1200 shall call.

### **3.2 Llanelli, Pembrey & Burry Port and Carmarthen Winter Saturdays**

- (a) A service departing Swansea between 0800 and 0900 shall call. These calls can be made by a service starting at Swansea which is not specified in Section 2.2
- (b) A service departing Paddington between 1700 and 1800 shall call.
- (c) A service arriving in London Paddington before 1345 shall call.
- (d) In Summer a service arriving in London Paddington after 1900 shall call.

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### 3.3 Llanelli, Pembrey & Burry Port and Carmarthen, Whitland, Saundersfoot, Tenby, Manorbier, Pembroke and Pembroke Dock, Summer Saturdays

- (a) Two services from Swansea shall call. One of the calls can be made by a service starting at Swansea which is not specified in Section 2.2.
- (b) Two services to London Paddington shall call.

### 3.4 Llanelli, Pembrey & Burry Port and Carmarthen Sundays

- (a) Three services from Paddington shall call.
- (b) Three services arriving in London Paddington after 1330 shall call.

### 3.5 Narbeth, Kilgetty, Penally and Lamphey

- (a) On Summer Saturdays one service from Swansea, which is not specified in Section 2.2, shall call.
- (b) On Summer Saturdays, one service to London Paddington shall call

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington - Swansea</i>	0945	1045	1215
<i>Swansea – London Paddington</i>	0745	0745	1130

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Swansea</i>	2230	2030	2145
<i>Swansea – London Paddington</i>	2015	1915	1945

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>London Paddington - Swansea</i>	<i>3 hours with seven exceptions of 3 hours 5 minutes and four further exceptions of up to 3 hours 28 minutes permitted.</i>	<i>3 hours with one exception of 3 hours 5 minutes and one further exception of 3 hours 11 minutes permitted.</i>	<i>3 hours 3 minutes with six exceptions of 3 hours 11 minutes permitted</i>
<i>Swansea – London Paddington</i>	<i>3 hours with two exceptions of 3 hours 18 minutes and one further exception of 3 hours 34 minutes permitted</i>	<i>3 hours 1 minute with one exception of 3 hours 40 minutes permitted.</i>	<i>3 hours 10 minutes.</i>

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<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Cardiff Central</i>	2 hours 10 minutes with one exception of 2 hours 13 minutes.	N/A	N/A
<i>Cardiff Central – London Paddington</i>	2 hours 8 minutes	N/A	N/A

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### **A3 LONDON PADDINGTON – BRISTOL TEMPLE MEADS – WESTON-SUPER-MARE**

#### **1 Route Definition**

- 1.1 Services shall be provided between London Paddington and Bristol Temple Meads calling at Swindon, Chippenham and Bath Spa.
- 1.2 Limited Stops shall be made at Bristol Parkway, Nailsea & Backwell, Yatton, Weston Milton, Weston-super-Mare, Highbridge & Burnham-on-Sea, Bridgwater, Taunton, Tiverton Parkway, Exeter, Torre, Paignton and Plymouth. The calls at stations between Nailsea & Backwell and Paignton/Penzance shall be provided by extending services specified in paragraph 2 below. The full specification for stops between Exeter St Davids and Plymouth can be found in Route H1, between Plymouth and Penzance in Route H2 and between Exeter St Davids and Paignton in Route H4.
- 1.3 Services to and from London Paddington shall be joined with services specified in Route A1 with one train fulfilling both service requirements.
- 1.4 Other services between Bristol Temple Meads and Weston-super-Mare are specified in Route G1.
- 1.5 One further additional call to be made at Slough between 0645 and 0715 on a service from Bristol Temple Meads to provide a fast morning peak service to London Paddington.

#### **2 Frequency**

##### **2.1 Mondays to Fridays**

- (a) Between and including the Early Service and 2014, 28 services shall be provided from London Paddington at half-hourly intervals.
- (b) Before the Early Service, one additional service shall be provided from Bristol Parkway to London Paddington.
- (c) Between 2015 and the Late Service, four services including the Late Service shall be provided from London Paddington.
- (d) Between and including the Early Service and 1844, 27 services shall be provided from Bristol Temple Meads at half-hourly intervals.
- (e) Between 1845 and the Late Service, four services including the Late Service shall be provided from Bristol Temple Meads at hourly intervals.
- (f) An additional service, which need not call at Bath and Chippenham, shall be provided from Bristol Temple Meads between 0700 and 0730. This service need not run during the period between the first weekend in July to the last weekend in August.

##### **2.2 Saturdays**

- (a) Between and including the Early Service and 2044, 29 services shall be provided from London Paddington at half-hourly intervals.
- (b) Between 2045 and the Late Service, three services, including the Late Service, shall be provided from London Paddington.

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- (c) Between and including the Early Service and 1844, 27 services shall be provided from Bristol Temple Meads at half-hourly intervals.
- (d) Between 1845 and the Late Service, four services including the Late Service shall be provided from Bristol Temple Meads at hourly intervals. Intervals not to exceed 1 hour 15 minutes.

### **2.3 Sundays**

- (a) Between and including the Early and Late Services, 18 services shall be provided from London Paddington at hourly intervals.
- (b) An additional service from London Paddington, which need not call at Chippenham and Bath Spa, may be provided after 2200.
- (c) Between and including the Early and Late Services, 16 services shall be provided from Bristol Temple Meads at hourly intervals.
- (d) One additional service, which need not call at Bath Spa and Chippenham, shall be provided from Bristol Temple Meads between the first and second service specified in paragraph 2.3(c). This may terminate at Swindon.
- (e) Three additional services shall be provided so that, together with services specified in paragraph 2.3(c), a half-hourly service shall apply from Bristol Temple Meads between 1600 and 2000.

## **3 Limited Stops**

### **3.1 Bristol Parkway**

- (a) On Mondays to Fridays, the service specified in paragraph 2.1(f) shall call.
- (b) On Sundays, the service specified in paragraph 2.3(b) may call.
- (c) On Sundays, the service specified in paragraph 2.3(d) shall call.

### **3.2 Nailsea & Backwell and Yatton**

- (a) Five services from London Paddington shall call on Mondays to Fridays. Three of these services shall depart London Paddington between 1600 and 1900.
- (b) Five services to London Paddington shall call on Mondays to Fridays. Three of these services shall arrive in London Paddington before 1000.

### **3.3 Weston Milton**

- (a) One service departing London Paddington between 1600 and 1900 shall call on Mondays to Fridays.
- (b) Two services arriving at London Paddington before 1000 shall call on Mondays to Fridays.

### **3.4 Weston-super-Mare – Mondays to Fridays**

- (a) Eight services from London Paddington shall call.
- (b) Eight services to London Paddington shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### **3.5 Weston-super-Mare - Saturdays**

- (a) Five services from London Paddington shall call. Three of these services shall depart London Paddington between 1600 and 1845.
- (b) Six services to London Paddington shall call. Four of these services shall arrive in London Paddington before 1200.

### **3.6 Weston-super-Mare - Sundays**

- (a) Six services from London Paddington shall call.
- (b) Seven services to London Paddington shall call.

### **3.7 Highbridge & Burnham-on-Sea and Bridgwater**

On Mondays to Fridays one service after 2300 shall call. On Saturdays, two services in each direction shall call.

### **3.8 Taunton**

- (a) On Mondays to Fridays and Saturdays, five services from London Paddington shall call. On Mondays to Fridays, two of these services shall call between 1830 and 2050.
- (b) On Mondays to Fridays and Saturdays, five services to London Paddington shall call.
- (c) On Sundays, three services to London Paddington and four services from London Paddington shall call.

### **3.9 Tiverton Parkway**

- (a) On Mondays to Fridays and Saturdays, two services from London Paddington and two services to London Paddington shall call.
- (b) On Sundays, two services from London Paddington and one service to London Paddington shall call.

### **3.10 Exeter St Davids**

On all days, three services from London Paddington and three services to London Paddington shall call.

### **3.11 Paignton and Torre**

- (a) On Mondays to Fridays two services from London Paddington and two services to London Paddington shall call. On Saturdays, one service from London Paddington and one service to London Paddington shall call.
- (b) On Sundays, one service to London Paddington shall call

### **3.12 Plymouth**

- (a) On Mondays to Fridays and Saturdays, one service from London Paddington shall call.
- (b) On Mondays to Fridays, two services, and on Saturdays, one service to London Paddington shall call.
- (c) On Sundays, two services from London Paddington and three services to London Paddington shall call.
- (d)

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### 3.13 Penzance

- (a) On Mondays to Fridays and Saturdays, one service from London Paddington, arriving in Penzance before 1330, shall call.
- (b) On Mondays to Fridays and Saturdays, two services to London Paddington shall call, one of which shall depart Penzance after 1715.
- (c) On Sundays, one service from London Paddington arriving in Penzance before 1415 shall call.

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Bristol Temple Meads</i>	0815	0830	1030
<i>Bristol Temple Meads – London Paddington</i>	0730	0730	0945

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Bristol Temple Meads</i>	2315	2315	2315
<i>Bristol Temple Meads – London Paddington</i>	2215	2215	2115

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Bristol Temple Meads</i>	1 hour 46 minutes with three exceptions of up to 2 hours permitted.	1 hour 45 minutes with two exceptions of 1 hour 55 minutes permitted.	1 hour 57 minutes.
<i>Bristol Temple Meads – London Paddington</i>	1 hour 46 minutes with five exceptions of up to 1 hour 55 minutes permitted.	1 hour 46 minutes with one exception of 1 hour 59 minutes	2 hours with seven exceptions of 2 hours 5 minutes permitted.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **A4 LONDON PADDINGTON – SWINDON - CHELTENHAM SPA**

### **1 Route Definition**

- 1.1 Services shall be provided between:
  - (a) London Paddington and Cheltenham Spa calling at Swindon, Kemble, Stroud, Stonehouse and Gloucester.
  - (b) Swindon and Cheltenham calling at Kemble, Stroud, Stonehouse and Gloucester.
- 1.2 Limited stops shall be made at Worcester Shrub Hill by extending services specified between London Paddington and Cheltenham.
- 1.3 Services to and from London Paddington shall be joined with services specified in Route A1 with one train fulfilling both service requirements.

### **2 Frequency**

#### **2.1 Route 1.1(a) (London Paddington and Cheltenham) - Mondays to Fridays**

- (a) Between and including the Early and Late Services, seven services shall be provided from London Paddington at two-hourly intervals.
- (b) One additional service shall be provided from London Paddington between 1630 and 1830.
- (c) Between and including the Early and Late Services, eight services shall be provided from Cheltenham Spa at two-hourly intervals
- (d) One additional service shall be provided from Cheltenham Spa between the Early Service and 0800.

#### **2.2 Route 1.1(a) (London Paddington and Cheltenham) - Saturdays**

Between and including the Early and Late Services, seven services shall be provided at two-hourly intervals in both directions.

#### **2.3 Route 1.1(a) (London Paddington and Cheltenham) - Sundays**

- (a) Between and including the Early and Late Services, seven services shall be provided from London Paddington at two-hourly intervals. One interval may be extended to 2 hours 30 minutes.
- (b) Between and including the Early and Late Services, five services shall be provided from Cheltenham Spa at two-hourly intervals.

#### **2.4 Route 1.1(b) (Swindon and Cheltenham) - Mondays to Fridays**

- (a) Between and including the Early and Late Services, eight services shall be provided from Swindon so that, together with services specified in paragraph 2.1(a) an hourly interval shall apply. The Early Service may start from London Paddington.
- (b) One service shall be provided from Swindon to Gloucester after 2315.
- (c) One service shall be provided from Gloucester to arrive at Swindon before 0630. This service may continue to Westbury or Southampton.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (d) Between and including the Early and Late Services, six services shall be provided from Cheltenham so that together with services specified in paragraph 2.1(c) an hourly interval shall apply between 0530 and the Late Service. One interval may be extended to 1 hour 50 minutes, one interval may be extended to 1 hour 15 minutes and the interval between the penultimate service and the Late Service may be extended to three hours.
- (e) One additional service shall be provided from Cheltenham to Swindon between the penultimate and the Late Service.
- (f) One further additional service shall be provided from Cheltenham to Swindon, calling at all stations.

#### **2.5 Route 1.1(b) (Swindon and Cheltenham) - Saturdays**

- (a) Between and including the Early and Late Services, eight services shall be provided from Swindon so that, together with services specified in paragraph 2.2 a maximum interval of two hours shall apply. The interval between the Early Service and the second service may be extended to 2 hours 40 minutes.
- (b) Between and including the Early and Late Services, eight services shall be provided from Cheltenham so that together with services specified in paragraph 2.2 a maximum interval of two hours shall apply. The interval between the Early Service and the second service may be extended to 2 hours 20 minutes.

#### **2.6 Route 1.1(b) (Swindon and Cheltenham) - Sundays**

- (a) Between 0915 and the Late Service, including the Late Service, four services shall be provided from Swindon so that, together with services specified in paragraph 2.3, a maximum interval of two hours shall apply.
- (b) Between and including the Early and Late Services, four services shall be provided from Cheltenham so that together with services specified in paragraph 2.3 a maximum interval of two hours shall apply. The interval between the Early Service and the second service may be extended to 2 hours 10 minutes.

### **3 Limited Stops**

#### **Worcester Shrub Hill**

On Mondays to Fridays, a service to London Paddington may call.

## 4 Early and Late Services

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington - Cheltenham</i>	1030	1030	1100
<i>Cheltenham – London Paddington</i>	0815	0945	1400
<i>Swindon - Cheltenham</i>	0830	0830	1045
<i>Cheltenham - Swindon</i>	1100	0630	1045

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington - Cheltenham</i>	1930	2000	2015
<i>Cheltenham – London Paddington</i>	1830	1845	1915
<i>Swindon - Cheltenham</i>	2100	2215	2230
<i>Cheltenham - Swindon</i>	2130	2115	2030

## 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington - Cheltenham</i>	2 hours 15 minutes	2 hours 10 minutes	2 hours 14 minutes <i>with two exceptions of 2 hours 18 minutes</i>
<i>Cheltenham – London Paddington</i>	2 hours 15 minutes	2 hours 15 minutes	2 hours 16 minutes
<i>Swindon - Cheltenham</i>	1 hour 9 minutes with one exception of 1 hour 16 minutes.		
<i>Cheltenham - Swindon</i>	1 hour 5 minutes with one exception of 1 hour 10 minutes.		

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **West of England**

### **B LONDON PADDINGTON – PLYMOUTH - PENZANCE**

#### **1 Route Definition**

- 1.1 Services shall be provided between London Paddington and Plymouth calling at Reading, Taunton, Exeter St Davids and Newton Abbot.
- 1.2 Limited stops shall be made at Theale, Thatcham, Newbury, Pewsey, Westbury, Castle Cary, Tiverton Parkway, Starcross, Dawlish Warren, Torre, Paignton, Totnes, Liskeard, Bodmin Parkway, Lostwithiel, Par, Newquay, St Austell, Truro, Redruth, Camborne, Hayle, St Erth and Penzance.
- 1.3 The full specification for services and calls between Exeter St Davids and Plymouth can be found in Route H1, between Plymouth and Newquay/Penzance in Route H2 and between Exeter St Davids and Paignton in Route H4.
- 1.4 Other services between London Paddington and Taunton/Plymouth are specified in Route A3 (London Paddington - Bristol)

#### **2 Frequency**

##### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, 12 services shall be provided from London Paddington at hourly intervals.
- (b) A service shall be provided from London Paddington between 2300 and 0030.
- (c) During July and August, one service departing London Paddington between 1300 and 1400 may be extended to Penzance calling at Liskeard, Bodmin Parkway, St Austell, Truro, Redruth, Camborne and St Erth.
- (d) Between 1600 and 1900, two additional services shall be provided from London Paddington to Exeter St Davids and one additional service from London Paddington to Newton Abbot shall be provided.
- (e) One additional service shall be provided from London Paddington between 1900 and 2000. Together with services specified in paragraphs 2.1(a) and 2.1(c), this shall provide a half-hourly interval service between London Paddington and Exeter St Davids between 1600 and 2000. One gap of 40 minutes may apply.
- (f) One additional service from London Paddington may be provided.
- (g) Between 0530 and the Early Service, one service shall be provided from Exeter St Davids to London Paddington.
- (h) Between 0515 and the Early Service, a service shall be provided from Plymouth to Westbury. This may be joined to a service specified in Route D6 and shall provide a Connection at Taunton with a service to London Paddington.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (i) Between and including the Early and Late Services, 11 services shall be provided from Plymouth at hourly intervals. Two intervals may be extended to 2 hours 5 minutes provided the interval between services between Exeter St Davids and London Paddington is hourly (one interval can be extended to 1 hour 20 minutes). A service specified in Route A3 may be used to satisfy this latter requirement.
- (j) A service shall be provided from Plymouth between 2330 and 0100.
- (k) A service after the Late Service shall be provided from Exeter St Davids to London Paddington.
- (l) An additional service shall be provided from Newton Abbot to London Paddington between 1200 and 1600.

## **2.2 Saturdays**

- (a) Between and including the Early and Late Services, 12 services shall be provided from London Paddington at hourly intervals.
- (b) One additional service from London Paddington may be extended from Plymouth to Penzance.
- (c) Between and including the Early and Late Services, 13 services shall be provided from Plymouth at hourly intervals. One interval may be extended to one hour 30 minutes and two may be extended to 1 hour 20 minutes.

## **2.3 Sundays**

- (a) Between and including the Early and Late Services, 11 services shall be provided from London Paddington at hourly intervals.
- (b) Between 2300 and 0030, a service shall be provided from London Paddington which need not call at Taunton.
- (c) Between and including the Early and Late Services, 10 services shall be provided from Plymouth at hourly intervals. One interval may be extended to 1 hour 45 minutes and another to 1 hour 20 minutes.
- (d) Between 2230 and 0030, a service shall be provided from Plymouth which need not call at Taunton.
- (e) One additional service shall be provided from Plymouth between 1700 and 1900. This service need not call at Newton Abbot.

# **3 Limited Stops**

## **3.1 Newbury, Mondays to Fridays**

- (a) Six services departing London Paddington between 1630 and 2100 shall call.
- (b) A service to London Paddington before 0830 shall call.

## **3.2 Newbury, Saturdays**

- (a) A service departing London Paddington after 1930 shall call.
- (b) A service to London Paddington before 0945 shall call.
- (c) A service to London Paddington after 1900 shall call.



### **3.3 Newbury, Sundays**

Six services shall call at two-hourly intervals between 1000 and 2215.

### **3.4 Pewsey**

- (a) On Mondays to Fridays after 1700, five services from London Paddington shall call.
- (b) On Mondays to Fridays, two services to London Paddington shall call.
- (c) On Saturdays, one service shall call.
- (d) On Sundays, four services shall call in the to London Paddington direction and three shall call in the from London Paddington direction.

### **3.5 Westbury**

- (a) On Mondays to Fridays, six services from London Paddington shall call. Five of these shall call after 1700.
- (b) On Mondays to Fridays, three services to London Paddington shall call.
- (c) On Saturdays, one service shall call.
- (d) On Sundays, four services shall call

### **3.6 Castle Cary**

On Mondays to Fridays, eight services, on Saturdays, four services and on Sundays five services shall call.

### **3.7 Tiverton Parkway (The requirements of this section may be met by services specified in Route A3)**

- (a) On Mondays to Fridays and Saturdays between 1030 and 2300, services from London Paddington shall make regular calls.
- (b) On Mondays to Fridays and Saturdays between 0600 and 2100 services to London Paddington shall make regular calls.
- (c) On Mondays to Fridays and Saturdays, two services arriving at London Paddington before 1100 shall call.

### **3.8 Paignton**

- (a) On Mondays to Fridays, one service from London Paddington and one service to London Paddington shall call.
- (b) On Sundays, one service from London Paddington shall call, this may operate via Bristol Temple Meads in Route A3.

### **3.9 Newquay**

On Summer Saturdays one service from London Paddington and one service to London Paddington shall call. On Mondays to Fridays during the period between the first weekend in July to the last weekend in August, one service shall call in each direction.

### **3.10 Penzance**

- (a) On Mondays to Fridays and Saturdays, seven services from London Paddington shall call. On Mondays to Fridays, these calls shall include one by the service specified in paragraph 2.1(b).

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (b) On Mondays to Fridays, six services to London Paddington shall call. These calls shall include one by the service specified in paragraph 2.1(j).
- (c) On Saturdays seven services to London Paddington shall call.
- (d) On Sundays, seven services from London Paddington shall call. These calls shall include one by the service specified in paragraph 2.3(b).
- (e) On Sundays seven services to London Paddington shall call. These calls shall include one by the service specified in paragraph 2.3(d).

#### 4 Early and Late Services

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington - Plymouth</i>	1300	1245	1630
<i>Plymouth – London Paddington</i>	0915	0930	1530

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington - Plymouth</i>	2015	2000	1815
<i>Plymouth – London Paddington</i>	1730	1730	1730

#### 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington - Plymouth</i>	<i>3 hours 25 minutes with five exceptions of 3 hours 40 minutes permitted. The service specified in paragraph 2.1(b) may take six hours</i>		<i>3 hours 33 minutes with five exceptions of 3 hours 43 minutes permitted</i>
<i>Plymouth – London Paddington</i>	<i>3 hours 27 minutes. (SO One exception of 3 hours 52 minutes permitted) For one service arriving at London Paddington before 0915(0955 Saturdays), it shall be 3 hours. The service specified in paragraph 2.1(i) may take 5 hours 30 minutes.</i>		<i>3 hours 40 minutes with five exceptions of 3 hours 53 minutes</i>

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **C1 LONDON PADDINGTON – READING<sup>1</sup>**

### **1 Route Definition**

- 1.1 Services shall be provided between London Paddington and Reading calling at Ealing Broadway, Hayes & Harlington, Slough, Maidenhead and Twyford.
- 1.2 Limited Stops shall be made at Acton Main Line, Southall, West Drayton, Iver, Langley, Burnham and Taplow. Acton Main Line, West Ealing, Hanwell, Iver and Taplow are closed on Sundays.
- 1.3 On Mondays to Fridays, one fast morning peak service to London Paddington to be provided at Slough between 0645 and 0715 on a service from Bristol Temple Meads. Please also see Route A3.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between 0200 and the Early Service, one service from London Paddington shall be provided.
- (b) Between and including the Early and Late Services, 67 services shall be provided from London Paddington at 15-minute intervals. One interval before 0630 may be extended to 30 minutes.
- (c) Between 2215 and 0114, three services (excluding the Late Service) shall be provided from London Paddington at hourly intervals
- (d) Between 0115 and 0159, one service from London Paddington shall be provided to create a two-hourly interval service on Mondays to Thursdays between the service specified in paragraph 2.1(a) and the Early Service
- (e) Between 1700 and 1929, five additional services from London Paddington shall be provided at half-hourly intervals. These need not call at Hayes & Harlington. Two services need not run beyond Maidenhead and the other three services need not run beyond Twyford.
- (f) Between 1730 and 1900, three further additional services shall be provided from London Paddington. These only need to call at Twyford and Reading and two shall also call at Maidenhead.
- (g) Two additional services shall be provided between 2215 and 0014.
- (h) Between 0200 and the Early Service, three services from Reading shall be provided at hourly intervals. One interval may be extended to 1 hour 30 minutes.
- (i) Between and including the Early Service and 1959, 59 services shall be provided from Reading at a frequency of four trains each hour. Between 0500 and 0610 four services shall be provided.
- (j) Between 2000 and the Late Service, seven services shall be provided from Reading at half-hourly intervals.
- (k) Between 2330 and 0159, two services shall be provided from Reading.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (l) Four additional services shall be provided arriving at London Paddington between 0745 and 0945 at half-hourly intervals. These services need not call at Hayes & Harlington. Two may start at Twyford and the other two may start at Maidenhead.
- (m) Between 0630 and 0900, three further additional services shall be provided from Reading at hourly intervals. These need only call at Twyford, Maidenhead and London Paddington.
- (n) Two additional services from Reading May be provided at half hourly intervals calling at Twyford, Maidenhead and Slough.
- (o) Between 1915 and 2015, two additional services may be provided from Slough to Reading. These may be extensions of services specified in Route C3 between London Paddington and Slough.
- (p) An additional service from Reading shall be provided between 2000 and 2100.

## **2.2 Saturdays**

- (a) Three services shall be provided from London Paddington before the Early Service. One of these shall depart London Paddington before 0400.
- (b) Between and including the Early and Late Services, 63 services shall be provided from London Paddington at 15-minute intervals. One interval after 2000 may be extended to 30 minutes.
- (c) Between 2215 and 0115, six services, shall be provided from London Paddington at half-hourly intervals. One interval may be extended to 45 minutes.
- (d) Between 0400 and the Early Service, three services shall be provided from Reading.
- (e) Between and including the Early and Late Services, 67 services shall be provided from Reading at a frequency of four trains each hour. After 1945, only three trains need be provided in each of two hours.
- (f) Two services from Reading shall be provided between 2300 and 2359.

## **2.3 Sundays**

- (a) One service shall be provided between 45 minutes and 1 hour 15 minute before the Early Service.
- (b) Between and including the Early and Late Services, 34 services shall be provided from London Paddington at half-hourly intervals. One interval before 1000 may be extended to 45 minutes and one after 2300 may be extended to 50 minutes.
- (c) Between 0615 and the Early Service, two services from Reading shall be provided at a minimum interval of 45 minutes.
- (d) Between and including the Early and Late Services, 32 services shall be provided from Reading at half-hourly intervals. One interval after 2300 may be extended to 45 minutes.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (e) Between the Late Service and 0159, one service shall be provided from Reading.

### **3 Limited Stops**

#### **3.1 Acton Main Line**

Two services from Reading between 0530 and 0700 shall call on Mondays to Fridays. The last two services specified in paragraph 2.2(d) from Reading shall call on Saturdays.

#### **3.2 Southall**

##### *3.2.1 From London Paddington*

- (a) Services specified in paragraphs 2.1(a), 2.1(d) and 2.2(a) shall call.
- (b) Between 0515 and 2159 on Mondays to Fridays and Saturdays, services from London Paddington shall call at half-hourly intervals. In addition, on Monday to Fridays, services departing from London Paddington between 0530 and 0900 and between 1500 and 1700 shall call at half hourly intervals. These services shall continue to Oxford as specified in D2.
- (c) Between 1715 and 1930 five services shall call at half hourly intervals.
- (d) Between 2200 and 0100, five services on Mondays to Fridays and six on Saturdays from London Paddington shall call.
- (e) Between 0830 and 2330 on Sundays, services shall call at half-hourly intervals.

##### *3.2.2 To London Paddington*

- (a) Services specified in paragraphs 2.1(h) and 2.2(d) on shall call.
- (b) Between 0600 and 2229 on Mondays to Fridays and Saturdays, services shall call at half-hourly intervals. An hourly frequency may apply after 2100.
- (c) Between 2230 and 0159 on Mondays to Fridays and Saturdays, three services shall call
- (d) Between 0645 and 0844 on Sundays, two services shall call at hourly intervals.
- (e) Between 0845 and 2244 on Sundays, services shall call at hourly intervals.
- (f) Between 2245 and 0130 on Sundays, five services shall call.

#### **3.3 West Drayton, Iver and Langley**

##### *3.3.1 From London Paddington*

- (a) The services specified in paragraphs 2.1(a) and 2.1(d) shall call at West Drayton only.
- (b) Between 0600 and 2259 on Mondays to Fridays and Saturdays, services shall call at half-hourly intervals. An hourly interval may apply after 2130.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (c) Between 2300 and 0159 on Mondays to Fridays and Saturdays, two services shall call at West Drayton and Langley and one may call at Iver.
- (d) Between 0630 and 0829 on Sundays, two services shall call at West Drayton and Langley at hourly intervals.
- (e) Between 0830 and 2329 on Sundays, services shall call at West Drayton and Langley at half-hourly intervals.
- (f) Between 2330 and 0100 on Sundays, one service shall call at West Drayton and Langley.

#### *3.3.2 To London Paddington*

- (a) Two services specified in paragraph 2.1(h) shall call at West Drayton only.
- (b) Between 0515 and 0014 on Mondays to Fridays and Saturdays, services shall call at half-hourly intervals. Three intervals may be extended to 45 minutes. After 2145 an hourly frequency may apply.
- (c) Between 0014 and 0100 on Mondays to Fridays, one service shall call at Langley and West Drayton.
- (d) Between 0630 and 0829 on Sundays, two services shall call at Langley and West Drayton at hourly intervals.
- (e) Between 0830 and 2129 on Sundays, services shall call at Langley and West Drayton at half-hourly intervals.
- (f) Between 2130 and 0030 on Sundays, five services shall call at Langley and West Drayton.

### **3.4 Burnham and Taplow**

#### *3.4.1 From London Paddington*

- (a) Between 0545 and 2244 on Mondays to Fridays and Saturdays (2229), services shall call at half-hourly intervals. One interval may be extended to 40 minutes. Two services after 2000 on Saturdays may omit to call at Taplow. Five additional services on Mondays to Fridays, departing London Paddington at half hourly intervals between 1715 and 1930 shall call Burnham.
- (b) Between 2245 and 0045, two services at hourly intervals on Mondays to Fridays and Saturdays (2230) shall call.
- (c) Between 0700 and 1559 on Sundays, services shall call at Burnham at hourly intervals.
- (d) Between 1600 and 0000 on Sundays, services shall call at Burnham at half-hourly intervals.

#### *3.4.2 To London Paddington*

- (a) Between 0530 and 2159 on Mondays to Fridays and Saturdays (2144), services shall call at half-hourly intervals. Five additional services on Monday to Fridays, departing Reading between 0630 and 0900 shall call at Burnham at half hourly intervals. From 2100 an hourly frequency may apply.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (b) Between 2200 and 0100, four services on Mondays to Fridays and Saturdays.
- (c) Between 0615 and 1514 on Sundays, services shall call at Burnham at hourly intervals.
- (d) Between 1515 and 2214 on Sundays, services shall call at Burnham at half-hourly intervals.
- (e) Between 2215 and 2345 on Sundays, two services shall call at Burnham.

### 3 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Reading</i>	0630	0715	0845
<i>Reading – London Paddington</i>	0630	0650	0930

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Reading</i>	2200	2200	0015
<i>Reading – London Paddington</i>	2315	2245	0000

### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Reading</i>	58 minutes with four exceptions of 1 hour.	58 minutes with four exceptions of 1 hour 6 minutes permitted	56 minutes with six exceptions of 1 hour 4 minutes permitted
<i>Reading – London Paddington</i>	62 minutes with two exceptions of up to 1 hour 10 minutes permitted	58 minutes with four exceptions of 1 hour 9 minutes permitted	54 minutes with four exceptions of 1 hour 6 minutes permitted
<i>London Paddington – Twyford (para 2.1(f))</i>	32 minutes	N/A	N/A
<i>Twyford – London Paddington (para 2.1(m))</i>	28 minutes with two exceptions of 32 minutes permitted.	N/A	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **C2 LONDON PADDINGTON – HAYES & HARLINGTON**

### **1 Route Definition**

- 1.1 Services shall be provided between London Paddington and Hayes & Harlington calling at, Ealing Broadway, West Ealing, Hanwell and Southall.
- 1.2 Limited stops shall be made at Acton Main Line.
- 1.3 The services on this Route may be joined to services provided between Hayes & Harlington and Heathrow Terminals 1,2,3 specified by the British Airports Authority.

### **2 Frequency**

#### **2.1 Mondays to Fridays and Saturdays**

- (a) Between 0430 and the Early service, two services shall be provided from London Paddington which need not call at Hanwell.
- (b) Between and including the Early and Late Services, 37 services from London Paddington and 38 services from Hayes & Harlington shall be provided at half-hourly intervals.

#### **2.2 Sundays (West Ealing and Hanwell closed)**

- (a) One hour before the Early Service, a service shall be provided from Ealing Broadway to Hayes & Harlington.
- (b) Between and including the Early Service and 0859, three services shall be provided from London Paddington at hourly intervals.
- (c) Between 0900 and 2129, 25 services shall be provided from London Paddington at half-hourly intervals.
- (d) Between 2130 and the Late Service, including the Late Service, two services shall be provided from London Paddington at hourly intervals.
- (e) Between and including the Early Service and 0959, four services shall be provided from Hayes & Harlington at hourly intervals.
- (f) Between 1000 and 2129, 23 services shall be provided at half-hourly intervals.
- (g) Between 2130 and the Late Service, including the Late Service, four services shall be provided from Hayes & Harlington at hourly intervals.

### **2 Limited Stops**

#### **Acton Main Line**

On Mondays to Fridays and Saturdays, one service from Paddington shall call after 2245 and may be covered by Route C1.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



#### 4 Early and Late Services

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Hayes &amp; Harlington</i>	0615	0615	0645
<i>Hayes &amp; Harlington – London Paddington</i>	0615	0615	0645

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Hayes &amp; Harlington</i>	2300	2300	2300
<i>Hayes &amp; Harlington – London Paddington</i>	2359	2359	2359

#### 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Hayes &amp; Harlington</i>	19 minutes	19 minutes	15 minutes
<i>Hayes &amp; Harlington – London Paddington</i>	21 minutes	21 minutes	17 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### **C3 LONDON PADDINGTON - GREENFORD/SLOUGH<sup>ii</sup>**

#### **1 Route Definition**

Services shall be provided between:

- 1.1 London Paddington and Greenford calling at Acton Main Line, Ealing Broadway, West Ealing, Drayton Green, Castle Bar Park and South Greenford.
- 1.2 London Paddington and Slough calling at Ealing Broadway, West Ealing, Hanwell, Southall, Hayes & Harlington, West Drayton, Iver and Langley.

#### **2 Frequency**

##### **2.1 Route 1.1, London Paddington and Greenford, Mondays to Fridays and Saturdays**

Between and including the Early and Late Services, 32 services shall be provided at half-hourly intervals.

##### **2.2 Route 1.1, London Paddington and Greenford, Sundays**

No services required.

##### **2.3 Route 1.2, London Paddington and Slough, Mondays - Fridays**

- (a) Between 0545 and 0915, seven services from London Paddington shall be provided at half-hourly intervals. These services need not call at Southall. The last of these may be extended to Reading.
- (b) Between 1515 and 1945, nine services from London Paddington shall be provided at half-hourly intervals. Until 1945, Southall calls may be omitted.
- (c) Between 0600 and 0930, seven services from Slough shall be provided at half-hourly intervals. The first of these services may originate from Reading.
- (d) Between 1600 and 1929, seven services from Slough shall be provided at half-hourly intervals.
- (e) Between 1939 and 2030, two services from Slough may be provided.

##### **2.4 Route 1.2, London Paddington and Slough, Saturdays and Sundays**

No services required.

#### **3 Early and Late Services**

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Greenford</i>	0630	0630	N/A
<i>Greenford – London Paddington</i>	0700	0700	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Greenford</i>	2045	2100	N/A
<i>Greenford – London Paddington</i>	2115	2130	N/A

#### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Greenford</i>	24 minutes		N/A
<i>Greenford – London Paddington</i>	26 minutes		N/A
<i>London Paddington - Slough</i>	37 minutes	N/A	N/A
<i>Slough - London Paddington</i>	39 minutes	N/A	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## C4 SLOUGH – WINDSOR & ETON CENTRAL

### 1 Route Definition

Services shall be provided between Slough and Windsor & Eton Central.

### 2 Frequency

#### 2.1 Mondays to Fridays

Between and including the Early and Late Services, 44 services shall be provided. A 20-minute interval shall apply during peak periods and a 30 minute interval shall apply during the off peak.

#### 2.2 Saturdays

Between and including the Early and Late Services, 36 services shall be provided at 30 minute intervals.

#### 2.3 Sundays

Between and including the Early and Late Services, 31 services shall be provided at half-hourly intervals.

### 3 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>Slough – Windsor &amp; Eton Central</i>	0600	0645	0845
<i>Windsor &amp; Eton Central - Slough</i>	0615	0645	0845

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>Slough – Windsor &amp; Eton Central</i>	2315	2345	2300
<i>Windsor &amp; Eton Central - Slough</i>	2330	2345	2315

### 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Slough – Windsor &amp; Eton Central</i>	6 minutes		
<i>Windsor &amp; Eton Central - Slough</i>	6 minutes		

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **C5 MAIDENHEAD – MARLOW**

### **1 Route Definition**

Services shall be provided between Maidenhead and Marlow calling at Furze Platt, Cookham and Bourne End.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, 18 services shall be provided from Maidenhead at hourly intervals. One interval may be extended to 1 hour 20 minutes. Two services before 0800 need not call at Cookham.
- (b) Between 0630 and 0730, an additional service shall be provided from Maidenhead.
- (c) Between 0730 and 0830, an additional service may be provided from Maidenhead which need not call at Cookham.
- (d) Two additional services shall be provided from Maidenhead so that together with services specified in paragraph 2.1(a) there is a half-hourly interval service between 1715 and 1945.
- (e) An additional service from Maidenhead may be provided before the Early Service
- (f) Between and including the Early and Late Services, 18 services shall be provided from Marlow at hourly intervals.
- (g) Two additional services shall be provided from Marlow so that together with services specified in paragraph 2.1(e) there is a half-hourly interval service between 0600 and 0830. One interval may be extended to 40 minutes.
- (h) Between 1730 and 2000, two additional services shall be provided from Marlow.
- (i) An additional service may be provided from Marlow after the Late Service.
- (j) Before 0900 and between 1700 and 2030, services may be provided by means of a Connection within five minutes at Bourne End. Three Connections may be extended to eight minutes and preference should be given to providing the shortest journey time from Marlow in the morning and from Maidenhead in the evening.
- (k) Between 0730 and 0900, two services from Marlow shall be joined with services specified in Route C1 to provide through services from Bourne End to London Paddington.
- (l) Two services from Maidenhead between 1800 and 2000 shall be joined with services specified in Route C1 to provide through services from London Paddington to Bourne End.

#### **2.2 Saturdays**

Between and including the Early and Late Services, 18 services shall be provided at hourly intervals.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### 2.3 Sundays

Between and including the Early and Late Services, 13 services shall be provided.

## 3 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Maidenhead - Marlow</i>	0700	0715	1000
<i>Marlow - Maidenhead</i>	0700	0745	1030

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Maidenhead - Marlow</i>	2330	2330	2130
<i>Marlow - Maidenhead</i>	2245	2400	2200

## 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Maidenhead - Marlow</i>	23 minutes	23 minutes	23 minutes
<i>Marlow - Maidenhead</i>	22 minutes	22 minutes	22 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **C6 TWYFORD - HENLEY-ON-THAMES**

### **1 Route Definition**

Services shall be provided between Twyford and Henley-on-Thames calling at Wargrave and Shiplake.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, 19 services shall be provided at hourly intervals. One interval in one direction may be extended to 1 hour 15 minutes.
- (b) Between 0615 and 1015, three additional services shall be provided.
- (c) Between 1730 and 2030, three additional services shall be provided from Twyford so that together with services specified in paragraph 2.1(a), there shall be a half-hourly service between 1715 and 2045.
- (d) Between 0630 and 0930, three additional services shall be provided from Henley-on-Thames so that, together with services specified in paragraph 2.1(a), there shall be a half-hourly service between 0615 and 0945.
- (e) Between 1730 and 2030, three additional services shall be provided from Henley-on-Thames.
- (f) Between 1800 and 2000, two services from Twyford shall be joined with services specified in Route C1 to provide through services from London Paddington to Henley-on-Thames.
- (g) Between 0630 and 0900, two services from Henley-on-Thames shall be joined with services specified in Route C1 to provide through services from Henley-on-Thames to London Paddington.

#### **2.2 Saturdays**

Between and including the Early and Late Services, 18 services shall be provided at hourly intervals.

#### **2.3 Sundays**

Between and including the Early and Late Services, 13 services shall be provided at hourly intervals.

### 3 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Twyford - Henley-on-Thames</i>	0630	0700	1015
<i>Henley-on-Thames - Twyford</i>	0645	0730	1030

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Twyford - Henley-on-Thames</i>	2330	2330	2130
<i>Henley-on-Thames - Twyford</i>	2330	2330	2200

### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Twyford - Henley-on-Thames</i>	12 minutes with six exceptions of 14 minutes permitted		
<i>Henley-on-Thames - Twyford</i>			

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



## **D1 LONDON PADDINGTON – OXFORD (Fast Services)**

### **1 Route Definition**

- 1.1 Services shall be provided between London Paddington and Oxford calling at Slough and Reading.
- 1.2 Limited Stops shall be made at Ealing Broadway, Maidenhead, Goring & Streatley and Didcot Parkway.
- 1.3 Services may be joined to services specified in Route D5 (London Paddington – Worcester)

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, 38 services shall be provided from London Paddington at half-hourly intervals. Between 1700 and 1930 services from London Paddington need not call at Slough.
- (b) One additional service may be provided from London Paddington before 0730.
- (c) Between and including the Early and Late Services, 35 services shall be provided from Oxford at half-hourly intervals. One of these may start from Banbury. Services need not call at Slough before 0945

#### **2.2 Saturdays**

- (a) Between and including the Early and Late Services, 35 services shall be provided from London Paddington at half-hourly intervals.
- (b) One additional service may be provided from London Paddington before the Early Service.
- (b) Between and including the Early and Late Services, 34 services shall be provided from Oxford at half-hourly intervals.

#### **2.3 Sundays**

- (a) Between and including the Early and Late Services, 17 services from London Paddington shall call at hourly intervals. Two intervals may be extended to 1 hour 15 minutes.
- (b) A service shall be provided from Didcot Parkway to London Paddington between 45 minutes and 1 hour 30 minutes before the Early Service.
- (c) Between and including the Early and Late Services, 16 services from Oxford shall call at hourly intervals. One interval may be extended to 1 hour 15 minutes.

### **3 Limited Stops**

#### **3.1 Ealing Broadway**

On Sundays, the Late Service from London Paddington shall call.

### 3.2 Maidenhead

- (a) On Sundays, the Early Service and the Late Service from London Paddington shall call.
- (b) On Sundays between 2130 and 2230, one service shall call.

### 3.3 Goring & Streatley

On Sundays, the service specified in paragraph 2.3(b) shall call.

### 3.4 Didcot Parkway

- (a) On Mondays to Fridays from London Paddington four services between 0530 and 0730 shall call and four Evening Peak services shall also call.
- (b) On Saturdays the Early and Late Services from London Paddington shall call.
- (c) On Mondays to Fridays, four Morning Peak services to London Paddington shall call.
- (d) On Sundays all services shall call.

## 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Oxford</i>	0645	0645	0930
<i>Oxford – London Paddington</i>	0745	0745	1000

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Oxford</i>	2400	2330	2330
<i>Oxford – London Paddington</i>	2330	2245	2400

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>London Paddington – Oxford</i>	<i>55 minutes with nine exceptions of 58 minutes and three further exceptions of up to 1 hour 3 minutes</i>	<i>58 minutes with two exceptions of up to 1 hour 7 minutes permitted.</i>	<i>1 hour 6 minutes with three exceptions of 1 hour 16 minutes and a further one of 1 hour 29 minutes permitted</i>

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
	<i>and a further four exceptions of 1 hour 21 minutes permitted.</i>		
<i>Oxford – London Paddington</i>	<i>55 minutes with twelve exceptions of 1 hour 3 minutes permitted. Plus a further two exceptions of 1 hour 9 minutes permitted.</i>	<i>55 minutes with seven exceptions of 1 hour 2 minutes permitted.</i>	<i>1 hour 13 minutes with one exception of 1 hour 20 minutes permitted</i>

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **D2 READING – OXFORD<sup>iii</sup>**

### **1 Route Definition**

- 1.1 Services shall be provided between Reading and Oxford calling at Tilehurst, Pangbourne, Goring & Streatley, Cholsey and Didcot Parkway
- 1.2 Limited Stops shall be made at Appleford, Culham and Radley.
- 1.3 Services shall be joined with services specified in Route C1 to provide through services to and from London Paddington.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Two services shall be provided from Reading between 0530 and 0630. This service need not be joined with a service between London Paddington and Reading.
- (b) Between and including the Early Service and 2259, 33 services shall be provided from Reading at half-hourly intervals. One service need not call at Tilehurst, Pangbourne, Goring & Streatley and Cholsey.
- (c) Between the 2300 and the Late Service, including the Late Service, two services from Reading shall be provided.
- (d) Two additional services from Reading shall be provided between 1800 and 1930.
- (e) Between 0400 and 0615 excluding the Early Service, three additional services from Oxford shall be provided, with intervals not exceeding one hour.
- (f) Between and including the Early Service and 1929, 27 services shall be provided from Oxford at half-hourly intervals. For the purposes of this paragraph only, half-hourly intervals may be extended to 40 minutes.
- (g) Between 1930 and the Late Service, including the Late Service, six services from Oxford shall be provided. The penultimate service may omit Pangbourne. Three of these need not be joined with a service between Reading and London Paddington.
- (h) Three additional services from Oxford shall be provided between 0645 and 0845. Two of these services need not call at Cholsey, Goring & Streatley, Pangbourne and Tilehurst.

#### **2.2 Saturdays**

- (a) Between and including the Early Service and 2214, 33 services shall be provided from Reading at half-hourly intervals. The Early Service need not be joined with a service between London Paddington and Reading.
- (b) Between the 2215 and the Late Service, including the Late Service, three services from Reading shall be provided at hourly intervals. The Late Service need not call at Pangbourne.
- (c) Between and including the Early Service and 2129, 32 services shall be provided from Oxford at half-hourly intervals. Six intervals may be extended to 45 minutes.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (d) Between 2130 and 2330, two services from Oxford shall be provided at hourly intervals.

### 2.3 Sundays

- (a) Between and including the Early and Late Services, 16 services shall be provided from Reading at hourly intervals.
- (b) A service shall be provided from Didcot Parkway to Reading between 45 minutes and 1 hour 15 minutes before the Early Service.
- (c) Between and including the Early and Late Services, 15 services shall be provided from Oxford at hourly intervals.

## 3 Limited Stops

### 3.1 Appleford Mondays to Fridays and Saturdays

- (a) Five services from Reading shall call. On Mondays to Fridays, one of these shall call between 1800 and 2000, and one shall be call after 2330.
- (b) Five services from Oxford shall call. On Mondays to Fridays two of these shall call before 0800.

### 3.2 Culham Mondays to Fridays and Saturdays

- (a) Six services from Reading shall call. On Mondays to Fridays, two of these shall call before 0800 and one shall call after 2330.
- (b) Six services from Oxford shall call. On Mondays to Fridays, two of these shall call before 0830 and two shall call between 1600 and 1900.

### 3.3 Radley Mondays to Fridays

- (a) 15 services from Reading shall call. One of these shall call after 2330 and five of these shall call between 1700 and 2000.
- (b) 15 services from Oxford shall call. Five of these shall call before 0800.

### 3.4 Radley Saturdays

- (a) Between 0600 and 0100, services shall call at hourly intervals.
- (b) Between 0800 and 0900, one additional service from Oxford shall call.

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Reading - Oxford</i>	0730	0645	0930
<i>Oxford - Reading</i>	0645	0615	0945

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Reading - Oxford</i>	2355	2355	2345
<i>Oxford - Reading</i>	2315	2300	2245

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Reading - Oxford</i>	<i>42 minutes with seven exceptions of 44 minutes plus eight further exceptions of up to 54 minutes permitted.</i>	<i>44 minutes with three exceptions of 48 minutes permitted.</i>	<i>44 minutes with two exceptions of 56 minutes permitted.</i>
<i>Oxford - Reading</i>	<i>43 minutes with five exceptions of 47 minutes and 1 further exception of 53 minutes permitted</i>	<i>42 minutes with one exception of 55 minutes permitted</i>	45 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### D3 OXFORD – BICESTER TOWN

#### 1 Route Definition

Services shall be provided between Oxford and Bicester Town calling at Islip.

#### 2 Frequency

##### 2.1 Mondays to Fridays and Saturdays

Between and including the Early and Late Services, seven services shall call. One service from Bicester Town shall arrive at Oxford before 0930 and one service from Oxford shall depart between 1645 and 1800.

##### 2.2 Sundays

No services required.

#### 3 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>Oxford - Bicester</i>	0645	0715	Nil
<i>Bicester - Oxford</i>	0715	0815	Nil

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>Oxford - Bicester</i>	1900	2000	Nil
<i>Bicester - Oxford</i>	1930	2045	Nil

#### 4 Maximum Journey Times

Route	Monday – Friday	Saturday	Sunday
<i>Oxford – Bicester Town</i>	26 minutes		N/A
<i>Bicester Town - Oxford</i>			N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **D4 OXFORD – BANBURY**

### **1 Route Definition**

- 1.1 Services shall be provided between Oxford and Banbury calling at Tackley, Heyford and Kings Sutton.
- 1.2 Services may be joined to services specified in Route D2.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, eight services shall be provided from Oxford. Three of these services shall depart from Oxford between 1600 and 1930.
- (b) Between and including the Early and Late Services, nine services shall be provided from Banbury. Three of these services shall depart from Banbury before 1030.
- (c) One additional service may be provided from Oxford before 0700 and after 2045.

#### **2.2 Saturdays**

- (a) Between and including the Early and Late Services, ten services shall be provided from Oxford and nine services shall be provided from Banbury at two-hourly intervals.
- (b) One additional service shall be provided between 1700 and 2000.

#### **2.3 Sundays**

No services are required.

### **3 Early and Late Services**

<b>Early Service arrives at destination no later than:</b>			
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Oxford - Banbury</i>	0730	0700	N/A
<i>Banbury - Oxford</i>	0730	0745	N/A

<b>Late Service departs no earlier than:</b>			
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Oxford - Banbury</i>	2245	2340	N/A
<i>Banbury - Oxford</i>	2300	2200	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



#### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Oxford - Banbury</i>	<i>29 minutes with two exceptions of 31 minutes permitted</i>	30 minutes	N/A
<i>Banbury - Oxford</i>	31 minutes	31 minutes	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **D5 OXFORD – WORCESTER - HEREFORD**

### **1 Route Definition**

- 1.1 Services shall be provided between Oxford and Great Malvern calling at Hanborough, Charlbury, Kingham, Moreton-in-Marsh, Honeybourne, Evesham, Pershore, Worcester Shrub Hill, Worcester Foregate Street and Malvern Link.
- 1.2 Limited Stops shall be made at Coombe, Finstock, Shipton, Ascott-under-Wychwood, Colwall, Ledbury and Hereford.
- 1.3 Services shall be joined with services specified in Route D1 to provide through services to and from London Paddington.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) One service before the Early Service shall be provided from Evesham to Worcester Foregate Street to provide a Connection within 15 minutes at either Worcester station with a service arriving in Birmingham by 0800
- (b) Between and including the Early and Late Services, 15 services from Oxford shall be provided. Four services may omit to call at Hanborough, two may omit to call at Honeybourne and one may omit to call at Pershore. Three services may terminate at Worcester Shrub Hill and not call at Worcester Foregate Street. Five of these services shall depart Oxford between 1615 and 2000.
- (c) One service shall be provided from Moreton-in-Marsh to Oxford between 20 and 40 minutes before the Early Service.
- (d) Between and including the Early and Late Services, 15 services from Worcester Foregate Street shall be provided at two-hourly intervals. One service may start at Worcester Shrub Hill and not call at Worcester Foregate Street. Two services may omit to call at Honeybourne and four may omit to call at Hanborough. Five of these services shall depart Worcester Foregate Street between 0530 and 0900.
- (e) Three services in each direction need not be joined with a service specified in Route D1.

#### **2.2 Saturdays**

- (a) Between the Early and Late Services, 14 services from Oxford shall be provided at hourly intervals. Four intervals may be extended up to 2 hours. The Late Service may terminate at Worcester Shrub Hill and need not call at Worcester Foregate Street and another service may terminate at Worcester Foregate Street.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (b) Between the Early and Late Services, 14 services from Great Malvern Worcester Foregate Street shall be provided at hourly intervals. Two intervals may be extended to 2 hours 20 minutes. One service may start at Worcester Foregate Street. One may omit to call at Malvern Link. One may omit to call at Honeybourne and three may omit to call at Hanborough.
- (c) One service shall be provided from Worcester Foregate Street to Evesham after 2245.
- (d) One service in each direction need not be joined with a service specified in Route D1.

### **2.3 Sundays**

- (a) Between the Early and Late Services, 12 services from Oxford shall be provided at hourly intervals. Two intervals may be extended to 2 hours and another to 1 hour 30 minutes. Two services may omit to call at Hanborough, two may omit to call at Honeybourne and three may terminate at Worcester Shrub Hill and need not call at Worcester Foregate Street.
- (b) Between the Early and Late Services, 11 services from Worcester Foregate Street shall be provided at hourly intervals. Two intervals may be extended to 2 hours. Two services may originate from Worcester Shrub Hill and need not call at Worcester Foregate Street, two may omit to call at Honeybourne and one may omit to call at Hanborough.

## **3 Limited Stops**

### **3.1 Coombe, Finstock and Ascott-under-Wychwood**

One service shall call on Mondays to Fridays.

### **3.2 Shipton**

- (a) One service to Oxford shall call before 0800 on Mondays to Fridays.
- (b) Two services from Oxford shall call after 1200 on Mondays to Fridays.
- (c) Four services shall call on Saturdays in each direction.

### **3.3 Malvern Link and Great Malvern**

- (a) Seven services from Oxford shall call on Mondays to Fridays. Three of these shall be between 1900 and 2200.
- (b) 12 services from Oxford shall call on Saturdays.
- (c) Eight services from Oxford shall call on Sundays.
- (d) Eight services to Oxford shall call on Mondays to Fridays. Three of these shall be before 0800.
- (e) 13 services to Oxford shall call on Saturdays.
- (f) Eight services to Oxford shall call on Sundays.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### 3.4 Colwall, Ledbury and Hereford

- (a) Four services shall call on Mondays to Fridays. Two services to Oxford shall call before 0745 and two services from Oxford shall call between 1930 and 2200.
- (b) Four services shall call on Saturdays in each direction.
- (c) Four services shall call on Sundays in each direction.

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Oxford – Worcester Shrub Hill</i>	0845	0845	1045
<i>Worcester Shrub Hill – Oxford</i>	0715	0745	1030

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Oxford – Worcester shrub Hill *</i>	2245(NB)	2245(NB)	2230
<i>Worcester Shrub Hill-Oxford</i>	2200	2100	2100

NB Late Service only needs to run to Worcester Shrub Hill as allowed in paragraph 2.1(b).

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Oxford – Worcester Shrub Hill</i>	1 hour 14 minutes with seven exceptions of 1 hour 17 minutes and two further exceptions of up to 1 hour 28 minutes permitted	1 hour 30 minutes with one exception of 1 hour 42 minutes permitted	1 hour 15 minutes with four exceptions of 1 hour 20 minutes
<i>Worcester Shrub Hill - Oxford</i>	1 hour 11 minutes with seven exceptions of up to 1 hour 15 minutes permitted	1 hour 33 minutes	1 hour 13 minutes with five exceptions of 1 hour 20 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **D6 LONDON PADDINGTON - READING – NEWBURY - BEDWYN**

### **1 Route Definition**

- 1.1 Services shall be provided between:
    - (a) London Paddington and Bedwyn calling at Reading, Theale, Thatcham, Newbury, Kintbury and Hungerford.
    - (b) Reading and Newbury calling at Reading West, Theale, Aldermaston, Midgham, Thatcham and Newbury Racecourse
  - 1.2 Limited Stops shall be made by services specified in sub-Route 1.1(a) at Pewsey, Westbury and Frome.
  - 1.3 Where a service is shown to Connect at Reading with a service to or from London Paddington, unless shown, the total time shall not exceed one hour -
    - (a) from a connecting service departing London Paddington to the service concerned departing Reading, or
    - (b) from the service concerned arriving at Reading to the arrival of the connecting service at London Paddington.
- (c) Services may be provided in conjunction with Route B.**

### **2 Frequency**

#### **2.1 Route 1.1(a) London Paddington and Bedwyn, Mondays to Fridays**

- (a) Between and including the Early and Late Services, 11 services from London Paddington shall be provided at hourly intervals. One of these services shall be provided by placing additional stops in a service specified in Route B.
- (b) One additional service shall be provided from London Paddington to Hungerford between 0740 and 0840, this may be provided by Route B.
- (c) Between 0600 and 0630, one service shall be provided from Hungerford to London Paddington.
- (d) Between 0600 and 0845, two services shall be provided from Westbury, one of which shall originate from Frome.
- (e) Between 0745 and 1045, two services shall be provided from Hungerford, which, together with services specified in paragraphs 2.1(c), 2.1(d) and 2.1(f) and a service specified in sub-Route 1.1(b) with a Connection at Reading, shall provide an hourly interval service from Hungerford to London Paddington between 0545 and 1845. Two intervals may be extended to 1 hour 30 minutes.
- (f) Between and including the Early and Late Services, eight services from Bedwyn shall be provided at hourly intervals.
- (g) One two hour gap in service may apply between 1230 and 1430 in both directions.
- (h) Between 1900 and 2000, one service shall be provided from Westbury.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **2.2 Route 1.1(a) London Paddington and Bedwyn, Saturdays**

- (a) Between 0500 and 0559, two services shall be provided from Reading to Bedwyn at half-hourly intervals.
- (b) Between 0600 and 0659, one service shall be provided from Reading to Bedwyn.
- (c) Between and including the Early and Late Services, 10 services from London Paddington shall be provided at hourly intervals, except that one interval of up to 2 hours may be permitted. The Early and Late Services may be provided by a means of a connection at Reading.
- (d) After the Late Service, two services shall be provided from Reading to Bedwyn. The first of these services together with services specified in paragraphs 2.2(a), 2.2(b) and 2.2(c), shall provide an hourly interval service from Reading to Hungerford between 0500 and 2100. The second service shall depart after 2215.
- (e) Between 0545 and the Early Service, two services shall be provided from Bedwyn to London Paddington. The first of these shall call as specified in Paragraph 1.1 (b) and the second shall call as specified in Paragraph 1.1 (a).
- (f) Between and including the Early and Late Services, 10 services from Bedwyn shall be provided at hourly intervals. Two intervals of up to one hour 35 minutes may be permitted.
- (g) After the Late Service, four services shall be provided from Bedwyn to Reading at intervals not exceeding 1 hour 15 minutes.

## **2.3 Route 1.1(a) London Paddington and Hungerford, Sundays**

- (a) Between 0800 and the Early Service from London Paddington, four services shall be provided from Reading to Newbury at a maximum interval of one hour. Two services shall continue to Hungerford and one service shall start at London Paddington.
- (b) Between and including the Early and Late Services, eleven services from shall be provided from London Paddington at hourly intervals. Five services do not need to serve Hungerford but this station should be served at two-hourly intervals.
- (c) After the Late Service from London Paddington, two services shall be provided from London Paddington to Newbury to continue the hourly interval service from London Paddington specified in paragraph 2.3(b).
- (d) Between 0830 and the Early Service from Hungerford, one service shall be provided from Newbury to London Paddington.
- (e) Between and including the Early and Late Services, eleven services from shall be provided to London Paddington at hourly intervals. Five services need not serve Hungerford provided this station is served at two-hourly intervals. One service from Hungerford may terminate at Reading with London Paddington being served by a Connection at Reading. The Late Service between Reading and London Paddington shall be provided by a service specified in Route C1.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (f) One service from Hungerford shall be provided after 2200.
- (g) Two further services may be provided from Newbury to Reading.

#### **2.4 Route 1.1(b) Reading and Newbury, Mondays to Fridays**

- (a) Between and including the Early and Late Services, 20 services from Reading shall be provided at hourly intervals. One interval of 1 hour 30 minutes may apply.
- (b) An additional service from Reading shall be provided between 0645 and 0745.
- (c) Between and including the Early and Late Services, 20 services shall be provided from Newbury at hourly intervals. The interval between the penultimate service and the Late Service may be extended to 1 hour 40 minutes.
- (d) An additional service shall be provided from Newbury between 0700 and 0800.

#### **2.5 Route 1.1(b) Reading and Newbury, Saturdays**

Between and including the Early and Late Services, 13 services shall be provided at hourly intervals, in both directions.

#### **2.4 Route 1.1(b) Reading and Newbury, Sundays**

No service required

### **3 Kintbury, Hungerford and Bedwyn, Route 1.1(b) Reading - Newbury (*Calls at these stations shall be made by extending services already specified between Reading and Newbury*)**

- (a) On Mondays to Fridays, seven services from Reading shall call. Four of these calls shall be after 1830.
- (b) On Mondays to Fridays, five services to Reading shall call. Two of these calls shall be before 0840.

## **4 Early and Late Services**

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Bedwyn</i>	1030	0830	1215 *
<i>Bedwyn – London Paddington</i>	1230	0900	1115 *
<i>Reading - Newbury</i>	0645	0700	N/A *
<i>Newbury - Reading</i>	0630	0800	N/A *

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Bedwyn</i>	1800	1830	2030 *

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

<i>Bedwyn – London Paddington</i>	1730	1830	2030 *
<i>Reading - Newbury</i>	2245	1800	N/A *
<i>Newbury - Reading</i>	1945	1900	N/A *

## 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>London Paddington – Bedwyn</i>	1 hour 36 minutes	1 hour 12 minutes	1 hour 34 minutes *
<i>Bedwyn – London Paddington</i>	1 hour 45 minutes	1 hour 15 minutes	1 hour 24 minutes <i>with one exception of 1 hour 38 minutes permitted.</i> *
<i>Reading - Newbury</i>	32 minutes	31 minutes	N/A *
<i>Newbury - Reading</i>	32 minutes	31 minutes	N/A *

\* On Sundays, services in Route 1.1(a) operate between London Paddington and Bedwyn and thus times shown in the tables for Sundays refer to Bedwyn and not Westbury.



## D7 READING – BASINGSTOKE

### 1 Route Definition

Services shall be provided between Reading and Basingstoke calling at Reading West, Mortimer and Bramley.

### 2 Frequency

#### 2.1 Mondays to Fridays

Between and including the Early and Late Services, 35 services shall be provided at half-hourly intervals in both directions.

2.2 One further additional service shall be provided between Reading and Basingstoke before the Early Service and between Basingstoke and Reading after the Late Service calling at all stations in both directions.

#### 2.2 Saturdays

Between and including the Early and Late Services, 35 services shall be provided at half-hourly intervals in both directions.

#### 2.3 Sundays

Between and including the Early and Late Services, 17 services shall be provided at hourly intervals in both directions.

### 3 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Reading - Basingstoke</i>	0630	0700	0815
<i>Basingstoke - Reading</i>	0645	0715	0830

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Reading - Basingstoke</i>	2330	2300	2300
<i>Basingstoke - Reading</i>	2330	2330	2330

### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Reading - Basingstoke</i>	24 minutes	25 minutes	25 minutes
<i>Basingstoke - Reading</i>	23 minutes with two exceptions of 27 minutes permitted	24 minutes	24 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **E READING – GATWICK AIRPORT<sup>iv</sup>**

### **1 Route Definition**

- 1.1 Services shall be provided between Reading and Gatwick Airport calling at Wokingham, Blackwater, North Camp, Guildford, Dorking Deepdene, Reigate and Redhill.
- 1.2 Limited Stops shall be made at Winnersh, Crowthorne, Sandhurst, Farnborough North, Ash, Wanborough, Shalford, Chilworth, Gomshall, Dorking West and Betchworth.

### **2 Frequency**

#### **2.1 Mondays to Fridays - From Reading**

- (a) Between and including the Early Service and 0844, four services shall be provided at hourly intervals.
- (b) Between 0845 and 1544, 14 services shall be provided at half-hourly intervals.
- (d) From 1545 until the Late Service, including the Late Service, eight services shall be provided at hourly intervals.
- (e) Three additional services shall be provided to Redhill at a maximum interval of 1 hour 10 minutes between 0545 and 0844.
- (f) Two additional services shall be provided to Guildford so that, together with services specified in paragraphs 2.1(a) and 2.1(d), a half-hourly service is provided to Guildford between 0515 and 0844.
- (g) Three additional services shall be provided to Redhill at hourly intervals between 1545 and 1844.
- (h) Three additional services shall be provided to Guildford between 1630 and 2029 so that, together with services specified in paragraphs 2.1(c) and 2.1(f), a half-hourly service shall be provided to Guildford between 1545 and 2044.
- (i) An additional service may be provided before 0844.

#### **2.2 Mondays to Fridays - To Reading**

- (a) Between and including the Early Service and 0944, four services at hourly intervals from Gatwick Airport shall be provided. One service from Gatwick Airport may omit to call at North Camp, Blackwater and Wokingham provided the frequency at these stations is maintained by an additional service specified in paragraph 2.2(f).
- (b) Between 0945 and 1744, 16 services from Gatwick Airport shall be provided at half-hourly intervals.
- (c) Between 1745 and the Late Service, including the Late Service, six services shall be provided at hourly intervals. One interval may be extended to 1 hour 20 minutes and another to 1 hour 15 minutes.
- (d) Four additional services shall be provided from Redhill at hourly intervals between 0600 and 1000.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (e) One additional service shall be provided from Guildford between 0715 and 0745 so that, together with services specified in paragraph 2.2(a) and 2.2(d), a half-hourly service shall be provided from Guildford between 0630 and 0859.
- (f) One additional service shall be provided from Guildford between 0915 and 0945.
- (g) Two additional services shall be provided from Redhill between 1730 and 1929.
- (h) One additional service may be provided from Guildford between 1745 and 1845.
- (i) Two additional services shall be provided from Guildford between 1930 and 2129.
- (j) One further additional service shall be provided from Redhill so that, together with services specified in paragraphs 2.2(c), 2.2(g) and 2.2(i), a half-hourly service shall be provided from Guildford between 1800 and 2229. One interval may be extended to 50 minutes.

### **2.3 Saturdays**

- (a) Between and including the Early Service and 2059, 31 services from Reading shall be provided at half-hourly intervals.
- (b) Between 2100 and the Late Service, including the Late Service, three services shall be provided from Reading at hourly intervals.
- (c) Between and including the Early Service and 2129, 32 services to Reading shall be provided at half-hourly intervals.
- (d) Between 2130 and the Late Service, including the Late Service, three services shall be provided from Gatwick Airport at hourly intervals.

### **2.4 Sundays**

Between and including the Early and Late Services, 18 services shall be provided at hourly intervals.

## **3 Limited Stops**

### **3.1 Winnersh – Mondays to Fridays**

- (a) One service from Reading shall call between 1530 and 1545 to provide a service to Wokingham and beyond for schoolchildren. This service should also call at Crowthorne.
- (b) One service to Reading shall call between 0800 and 0845.

### **3.2 Crowthorne, Sandhurst, Farnborough North and Ash - Mondays to Fridays**

- (a) Between 0600 and 0944, seven services from Reading shall call.
- (b) Between 0945 and 0045, services from Reading shall call at hourly intervals. One interval may be extended to 1 hour 30 minutes.
- (c) Between 1700 and 1815, two additional services from Reading shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (d) One additional service from Reading shall call at Crowthorne and Sandhurst between 1530 and 1630 to fulfil requirements of paragraph 3.1(a).
- (e) Seven services to Reading shall call before 1044.
- (f) Between 1045 and 0015, services to Reading shall call at hourly intervals. Two intervals may be extended to 1 hour 20 minutes.

### **3.3 Crowthorne, Sandhurst, Farnborough North and Ash - Saturdays**

Between 0600 and 2359, services from and to Reading shall call at hourly intervals. One interval may be extended to 1 hour 30 minutes.

### **3.4 Crowthorne, Sandhurst, Farnborough North and Ash - Sundays**

Between 0700 and 2359, services from and to Reading shall call at two-hourly intervals.

### **3.5 Wanborough**

- (a) On Mondays to Fridays, three services to Reading shall call before 1000.
- (b) On Saturdays, the Early Service to Reading shall call.
- (c) On Mondays to Fridays and Saturdays, one service to Reading shall call after 2300.
- (d) On Mondays to Fridays, one service from Reading shall call before 0700.

### **3.6 Shalford - Mondays to Fridays and Saturdays**

- (a) Between 0630 and 2130, services from Reading shall call at hourly intervals. One interval may be extended to 1 hour 15 minutes.
- (b) One service from Reading shall call after 2300.
- (c) On Mondays to Fridays before 0930, two additional calls shall be made by services from Reading.
- (d) Between 0630 and 2330, services to Reading shall call at hourly intervals. One interval may be extended to 1 hour 15 minutes.
- (d) On Mondays to Fridays before 0945, two additional calls shall be made by services to Reading.

### **3.7 Shalford – Sundays**

Between the Early and Late Services, services shall call at two-hourly intervals

### **3.8 Chilworth, Gomshall, Dorking West and Betchworth - Mondays to Fridays**

- (a) The services specified in paragraphs 2.1(d) and 2.1(f).
- (b) Between 1015 and 1645, three services from Reading shall call at each station at two-hourly intervals.
- (c) One additional service from Reading shall call at Betchworth between 1600 and 1630.
- (d) The services specified in paragraphs 2.2(d), 2.2(g) and 2.2(j) to Reading shall call. One of these need not call at Gomshall and Dorking West.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (e) Between 1000 and 1645, services to Reading shall call at each station at two-hourly intervals.

### 3.9 Chilworth, Gomshall, Dorking West and Betchworth - Saturdays & Sundays

Between the Early and Late Services, services shall call at each station at two-hourly intervals.

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Reading – Gatwick Airport</i>	0715	0715	0730
<i>Gatwick Airport - Reading</i>	0730	0730	0745

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Reading – Gatwick Airport</i>	2315	2315	2315
<i>Gatwick Airport - Reading</i>	2300	2300	2300

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Reading – Gatwick Airport</i>	1 hour 26 minutes <i>with three exceptions of 1 hour 36 minutes permitted.</i>	<b>Fast Services:</b> 1 hour 15 minutes <i>with one exception of 1 hour 25 minutes.</i> <b>Slow Services:</b> 1 hour 31 minutes <i>with two exceptions of 1 hour 36 minutes permitted.</i>	1 hour 28 minutes
<i>Gatwick Airport - Reading</i>	1 hour 27 minutes <i>with four exceptions of up to 1 hour 39 minutes.</i>	<b>Fast Services:</b> 1 hour 18 minutes. <b>Slow Services:</b> 1 hour 29 minutes <i>with one exception of 1 hour 43 minutes permitted.</i>	1 hour 26 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **F1 CARDIFF CENTRAL – PORTSMOUTH HARBOUR**

### **1 Route Definition**

- 1.1 Services shall be provided between Cardiff Central and Portsmouth Harbour calling at Newport (S.Wales), Filton Abbey Wood, Bristol Temple Meads, Bath Spa, Trowbridge, Westbury, Warminster, Salisbury, Romsey, Southampton Central, Fareham, Cosham, Fratton and Portsmouth & Southsea. Services after 2000 need not call at Cosham.
- 1.2 Limited Stops shall be made at Dilton Marsh, Bradford-on-Avon, Freshford, Keynsham and Severn Tunnel Junction.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) One service shall be provided between Bristol Temple Meads and Portsmouth Harbour between 45 minutes and 1 hour 30 minutes before the Early Service from Cardiff Central.
- (b) Between and including the Early and Late Services, 15 services from Cardiff Central shall be provided at hourly intervals.
- (c) Before 0715 two services shall be provided from Westbury to Cardiff Central at hourly intervals.
- (d) A service may be provided from Bristol Temple Meads to arrive at Cardiff Central between 0715 and 0745.
- (e) Between one and two hours before the Early Service, a service shall be provided from Portsmouth Harbour.
- (f) Between and including the Early and Late Services, 14 services from Portsmouth Harbour shall be provided at hourly intervals.
- (g) Between 45 minutes and 1 hour 15 minutes after the Late Service, a service shall be provided from Portsmouth Harbour to Westbury.

#### **2.2 Saturdays**

- (a) One service shall be provided between Bristol Temple Meads and Portsmouth Harbour between 45 minutes and 1 hour 15 minutes before the Early Service from Cardiff Central.
- (b) Between and including the Early and Late Services, 15 services shall be provided from Cardiff Central at hourly intervals.
- (c) A service shall be provided from Bristol Temple Meads to arrive at Cardiff Central between 0745 and 0815.
- (d) Between and including the Early and Late Services, 15 services shall be provided from Portsmouth Harbour at hourly intervals. One interval of 1 hour 20 minutes may be permitted. The Late Service may be diverted after Bristol Temple Meads with Newport (South Wales) and Cardiff Central being served by means of a Connection.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### **2.3 Sundays**

- (a) Between and including the Early and Late Services, 14 services shall be provided from Cardiff Central at hourly intervals. One interval may be extended to 1 hour 15 minutes. One service may terminate at Salisbury provided the interval between Salisbury and Southampton is maintained by a service specified in Route F3. Two further services need not call at Fratton, Portsmouth & Southsea and Portsmouth Harbour.
- (b) One service from Cardiff Central shall be provided after 2200 and may terminate at Warminster.
- (c) One additional service shall be provided from Cardiff Central so that, together with services specified in paragraph 2.3(a), there are six departures between 1700 and 2100.
- (d) Between and including the Early and Late Services, 11 services shall be provided from Portsmouth Harbour at hourly intervals. One interval may be extended to two hours. One service before 1500 may originate from Cosham.
- (e) One service shall be provided from Portsmouth Harbour after the Late Service and may terminate at Westbury.

## **3 Limited Stops**

### **3.1 Severn Tunnel Junction**

- (a) On Mondays to Fridays, two services departing Cardiff Central between 1700 and 1900 shall call. Stations to Portsmouth Harbour may require a connection at Bristol Temple Meads or Salisbury.
- (b) On Sundays, eight services from Cardiff Central and six services from Portsmouth Harbour shall call

### **3.2 Bristol Parkway**

The Late Service from Portsmouth Harbour on Saturdays may call

### **3.3 Keynsham, Oldfield, Freshford and Avoncliff**

Services may call to meet the specification for Limited Stops in Route F2 (Cardiff Central - Westbury)

### **3.4 Bradford-on-Avon**

- (a) On Mondays to Fridays, the service from Portsmouth Harbour specified in paragraph 2.1(e) and the Early Service shall call.
- (b) On Sundays, seven services shall call.

### **3.5 Dilton Marsh**

On Mondays to Fridays, the service from Portsmouth Harbour specified in paragraph 2.1(e) shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

#### 4 Early and Late Services

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Cardiff Central – Portsmouth Harbour</i>	1000	1000	1215
<i>Portsmouth Harbour – Cardiff Central</i>	1045	0945	1300

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Cardiff Central – Portsmouth Harbour</i>	2015	2015	2015
<i>Portsmouth Harbour – Cardiff Central</i>	2000	2000	2000

#### 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Cardiff Central – Portsmouth Harbour</i>	3 hours 18 minutes with three exceptions of 3 hours 26 minutes permitted.	3 hours 19 minutes with one exception of 3 hours 25 minutes permitted.	3 hours 36 minutes with one exception of 3 hours 46 minutes permitted
<i>Portsmouth Harbour – Cardiff Central</i>	3 hours 20 minutes with three exception of 3 hours 26 minutes and two further exceptions of 3 hours 40 minutes permitted.	3 hours 20 minutes with three exceptions of up to 3 hours 40 minutes	3 hours 31 minutes with two exceptions of 3 hours 44 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



## **F2 - CARDIFF CENTRAL - WESTBURY<sup>v</sup>**

### **1 Route Definition**

- 1.1 Services shall be provided between Cardiff Central and Westbury calling at Newport (S Wales), Severn Tunnel Junction, Patchway, Filton Abbey Wood, Bristol Temple Meads, Bath Spa, Bradford-on-Avon and Trowbridge.
- 1.2 Limited stops shall be made at Pilning, Stapleton Road, Lawrence Hill, Keynsham, Oldfield Park, Freshford, and Avoncliff.
- 1.3 Services may be joined to services specified in Route F3 (Westbury – Southampton Central) or Route F4 (Westbury – Weymouth).

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between 45 minutes and 1 hour 15 minutes before the Early Service from Cardiff Central, one service shall be provided from Bristol Temple Meads to Westbury.
- (b) Between and including the Early and Late Services, 15 services from Cardiff Central shall be provided at hourly intervals. The interval between the penultimate and the Late Service may be extended to two hours. Together with services specified in Route F1, these services shall provide a half-hourly interval service from Cardiff Central to Westbury between 0615 and 2115.
- (c) Two additional services, which need not call at Bristol Temple Meads, shall be provided from Filton Abbey Wood to Westbury between 1600 and 1759.
- (d) One additional service may be provided from Cardiff Central to Bristol Temple Meads between 0730 and 0900.
- (e) One service shall be provided from Bristol Temple Meads to Cardiff Central before the Early Service from Westbury.
- (f) Between and including the Early and Late Services, 15 services shall be provided from Westbury at hourly intervals. Together with services specified in Route F1, these services shall provide a half-hourly interval service from Westbury to Cardiff Central between 0815 and 2115.
- (g) Between 45 minutes and 1 hour 15 minutes after the Late Service, one service shall be provided from Westbury to Bristol Temple Meads. This service may be extended to Cardiff Central.
- (h) An additional service, which need not call at Bristol Temple Meads, shall be provided from Westbury to Filton Abbey Wood to arrive between 0800 and 0830.
- (i) One further service may be provided from Bristol Temple Meads to Cardiff Central before the Early Service from Westbury.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **2.2 Saturdays**

- (a) Between 45 minutes and 1 hour 15 minutes before the Early Service from Cardiff, one service shall be provided from Bristol Temple Meads to Westbury.
- (b) Between and including the Early and Late Services, 15 services from Cardiff Central shall be provided at hourly intervals. Together with services specified in Route F1, these services shall provide a half-hourly interval service from Cardiff Central to Westbury between 0615 and 2045. One interval of between 40 minutes and 1 hour may apply.
- (c) Between and including the Early and Late Services, 14 services shall be provided from Westbury at hourly intervals. Together with services specified in Route F1, these services shall provide a half-hourly interval service from Westbury to Cardiff Central between 0815 and 2215.
- (d) Between 45 minutes and 1 hour 15 minutes after the Late Service, one service shall be provided from Westbury to Bristol Temple Meads. This service may be extended to Cardiff Central.

## **2.2 Sundays**

- (a) Between and including the Early and Late Services, four services from Bristol Temple Meads to Westbury shall be provided.
- (b) Between and including the Early and Late Services, six services shall be provided from Westbury to Bristol Temple Meads.

## **3 Limited Stops**

### **3.1 Pilning**

On Saturdays, one service in each direction shall call.

### **3.2 Stapleton Road and Lawrence Hill**

- (a) On Mondays to Fridays, two services to Filton Abbey Wood shall call.
- (b) On Mondays to Fridays, two services from Filton Abbey Wood shall call

### **3.3 Keynsham and Oldfield Park, (*Calls may be made by services specified in Route F1*)**

- (a) On Mondays to Fridays and Saturdays, between 0600 and 2300, services to Westbury shall call at hourly intervals. Two intervals of two hours is permitted.
- (b) On Mondays to Fridays, between 1630 and 1830, one additional call shall be made by a service to Westbury
- (c) On Mondays to Fridays and Saturdays, between 0630 and 2330, services from Westbury shall call at two-hourly intervals.
- (d) On Mondays to Fridays, between 0630 and 0930, three additional calls shall be made by services from Westbury.
- (e) On Sundays, all services shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

**3.4 Freshford and Avoncliff** (*Calls may be made by services specified in Route F1*)

- (a) On Mondays to Fridays and Saturdays, between 0630 and 2029, services to Westbury shall call at two-hourly intervals.
- (b) On Mondays to Fridays and Saturdays, after 2030, one service to Westbury shall call.
- (c) On Mondays to Fridays, between 1630 and 1830, two additional calls shall be made by services to Westbury
- (d) On Mondays to Fridays and Saturdays, between 0600 and 2300, services from Westbury shall call at two-hourly intervals.
- (e) On Mondays to Fridays, between 0630 and 0930, regarding services from Westbury, two additional calls shall be made at Avoncliff and four additional calls shall be made at Freshford.
- (f) On Sundays, four services shall call.

**4 Early and Late Services**

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Cardiff Central - Westbury</i>	0850	0900	N/A
<i>Westbury – Cardiff Central</i>	0830	0830	N/A
<i>Bristol Temple Meads - Westbury</i>	N/A	N/A	1730
<i>Westbury – Bristol Temple Meads</i>	N/A	N/A	1045

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Cardiff Central - Westbury</i>	2145	2145	N/A
<i>Westbury – Cardiff Central</i>	2015	2015	N/A
<i>Bristol Temple Meads - Westbury</i>	N/A	N/A	2215
<i>Westbury – Bristol Temple Meads</i>	N/A	N/A	2115

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Cardiff Central - Westbury</i>	1 hour 50 minutes <i>with one exception of 2 hours 5 minutes permitted</i>	<b>Fast Services:</b> 1 hour 27 minutes <b>Slow Services:</b> 1 hour 50 minutes	N/A
<i>Westbury – Cardiff Central</i>	1 hour 52 minutes <i>with one exception of 1 hour 57 minutes permitted</i>	<b>Fast Services:</b> 1 hour 34 minutes <b>Slow Services:</b> 1 hour	N/A
<i>Bristol Temple Meads - Westbury</i>	N/A	N/A	49 minutes
<i>Westbury – Bristol Temple Meads</i>	N/A	N/A	47 minutes.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **F3 WESTBURY – SOUTHAMPTON CENTRAL**

### **1 Route Definition**

- 1.1 Services shall be provided between Westbury and Southampton Central calling at Dilton Marsh, Warminster, Salisbury, Dean, Mottisfont Dunbridge and Romsey.
- 1.2 Services may be joined to those specified in Route F2 (Bristol Temple Meads - Westbury)

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, four services from Westbury shall be provided. One service shall arrive at Southampton Central between 0745 and 0830 and another shall arrive between 1915 and 2015.
- (b) Between 0600 and 0630, a service shall be provided from Salisbury to Westbury.
- (c) Between 0715 and 0745, a service shall be provided from Warminster to Westbury.
- (d) Between and including the Early and Late Services, five services from Southampton Central shall be provided. One service shall depart from Southampton Central between 1700 and 1900.
- (e) One service need not be joined to a service in Route F2.

#### **2.2 Saturdays**

- (a) Between and including the Early and Late Services, eight services from Westbury shall be provided. One of these may start from Bristol Temple Meads.
- (b) Between 0600 and 0630, a service shall be provided from Salisbury to Westbury.
- (c) Between 0715 and 0745, a service shall be provided from Warminster to Westbury.
- (d) Between and including the Early and Late Services, eight services from Southampton Central shall be provided. One service may be extended to Bristol Temple Meads.

#### **2.3 Sundays**

- (a) A service shall be provided from Romsey arriving at Southampton Central before 0900.
- (b) Between and including the Early and Late Services, three services from Westbury shall be provided.
- (c) One additional service shall be provided from Salisbury to Southampton after 1500.
- (d) Between and including the Early and Late Services, six services from Southampton Central shall be provided at hourly intervals.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### 3 Limited Stops

*Stops specified in this section may be provided by services specified in Route F1 (Cardiff Central –Portsmouth Harbour)*

#### 3.1 Dilton Marsh (remove if all call on Sunday)

- (a) On Mondays to Fridays between 0600 and 2359, five services shall call at a maximum interval of three hours.
- (b) On Saturdays between 0600 and 2359, five services shall call at a maximum interval of three hours.
- (c) On Sundays, four services shall call.

#### 3.2 Dean, Mottisfont Dunbridge (remove if all call Sunday)

- (a) On Mondays to Fridays and Saturdays, two services shall call.
- (b) On Sundays, four services shall call.

### 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Westbury - Southampton Central</i>	0830	0830	1600
<i>Southampton Central - Westbury</i>	0945	0945	1700

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Westbury - Southampton Central</i>	1830	2000	1800
<i>Southampton Central - Westbury</i>	1830	2115	2000

### 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Westbury - Southampton Central</i>	1 hour 12 minutes with one exception of 1 hour 20 minutes permitted	1 hour 14 minutes with one exception of 1 hour 19 minutes permitted	1 hour 9 minutes
<i>Southampton Central - Westbury</i>	1 hour 7 minutes with one exception of 1 hour 11 minutes permitted	1 hour 11 minutes	1 hour 9 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **F4 WESTBURY – WEYMOUTH**

### **1 Route Definition**

- 1.1 Services shall be provided between Westbury and Weymouth calling at Frome, Bruton, Castle Cary, Yeovil Pen Mill, Yetminster, Maiden Newton and Dorchester West.
- 1.2 Limited Stops shall be made at Thornford, Chetnole and Upwey.
- 1.3 Services may be joined to services specified in Route F2 (Bristol Temple Meads - Westbury) or Route F5 (Westbury – Swindon).

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) One service may be provided from Westbury to Frome before 0715.
- (b) Two services shall be provided from Frome to Westbury between one and two hours before the Early Service from Weymouth. One of these services will run through to London Paddington arriving no later than 0845.
- (c) Between and including the Early and Late Services, eight services shall be provided in both directions.
- (d) Two services shall be provided from Westbury to Frome. One of these shall run through from London Paddington departing there no later than 1830. The other service shall depart Westbury after 2359.
- (e) Two further services may be provided between Westbury and Frome

#### **2.2 Saturdays**

- (a) Between and including the Early and Late Services, seven services shall be provided at a maximum interval of 3 hours.
- (b) One additional service may be provided from Westbury to Frome before 0800.
- (c) Two services shall be provided from Westbury to Frome after the Late Service

#### **2.3 Sundays**

- (a) Between and including the Early and Late Services, three services shall be provided at a maximum interval of 4 hours 15 minutes. An additional service shall be provided in Summer. One service from Weymouth may omit to call at Upwey, Chetnole, Yetminster, Thornford and Bruton.
- (b) One service shall be provided from Frome to Westbury before 1000.

### **3 Limited Stops**

#### **Thornford and Chetnole**

On Mondays to Fridays and Saturdays, one service each way need not call.

### Upwey

- (a) On Mondays to Fridays and Saturdays, one service each way need not call.
- (b) On Sundays, two services shall call.

## 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
Westbury - Weymouth	0915	0845	1615 (1115 in summer)
Weymouth -Westbury	0845	0845	1615

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
Westbury - Weymouth	2115	2030	2100
Weymouth -Westbury	2000	1945	2000

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
Westbury - Weymouth	1 hour 32 minutes with five exceptions of up to 1 hour 39 minutes permitted	1 hour 25 minutes with three exceptions of 1 hour 37 minutes permitted	1 hour 34 minutes with one exception of 1 hour 37 minutes permitted.
Weymouth - Westbury	1 hour 34 minutes with four exceptions of up to 1 hour 39 minutes permitted.	1 hour 29 minutes with five exception of 1 hour 39 minutes and one further exception of 1 hour 42 minutes permitted.	1 hour 35 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



## **F5 WESTBURY – SWINDON**

### **1 Route Definition**

- 1.1 Services shall be provided between Westbury and Swindon calling at Chippenham, Melksham and Trowbridge.
- 1.2 Services may be joined to services specified in Route A4 (Swindon - Cheltenham) or Route F4 (Westbury – Weymouth).

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, two services from Westbury shall be provided. One service shall arrive at Swindon between 0730 and 0830.
- (b) Between and including the Early and Late Services, two services from Swindon shall be provided. One service shall depart between 1730 and 1900.

#### **2.2 Saturdays**

Between and including the Early and Late Services, two services shall be provided in each direction.

#### **2.3 Sundays**

Between and including the Early and Late Services, two services from Westbury shall be provided.

### **3 Maximum Journey Times**

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Westbury - Swindon</i>	48 minutes	42 minutes	47 minutes
<i>Swindon -Westbury</i>	45 minutes	42 minutes	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **F6 SOUTHAMPTON CENTRAL- BRIGHTON**

### **1 Route Definition**

- 1.1 Services shall be provided between Southampton and Brighton calling at Fareham, Cosham, Havant, Chichester, Barnham, Worthing, Shoreham-by-Sea and Hove.
- 1.2 Services shall be joined to services specified in Route F3 (Westbury – Southampton Central) on Mondays to Fridays and Saturdays. On Sundays they shall be joined to services specified in either Route F1 or Route F3.

### **2 Frequency**

#### **2.1 Mondays to Fridays and Saturdays**

Two services shall be provided between 0630 and 1830 in both directions. On Mondays to Fridays, the first service towards Brighton may originate from Havant and need not be joined to a service specified in Routes F3

#### **2.2 Sundays**

- (a) Four services shall be provided to arrive at Brighton between 0930 and 2230. One of these services may start at Fareham and need not be joined to a service specified in Routes F1 or F3.
- (b) Three services shall be provided from Brighton between 1000 and 1800.

### **3 Maximum Journey Times**

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Southampton Central - Brighton</i>	1 hour 40 minutes	1 hour 57 minutes	1 hour 42 minutes with two exceptions of 1 hour 49 minutes and one exceptions of 1 hour 54 minutes permitted
<i>Brighton – Southampton Central</i>	1 hour 43 minutes	1 hour 42 minutes	1 hour 45 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **G1 BRISTOL TEMPLE MEADS – TAUNTON - EXETER ST DAVIDS**

### **1 Route Definition**

1.1 Services shall be provided between:

- (a) Bristol Temple Meads and Taunton calling at Nailsea & Backwell, Yatton, Weston-super-Mare, Highbridge & Burnham-on-Sea and Bridgwater.
- (b) Filton Abbey Wood and Weston-super-Mare calling at Bristol Temple Meads, Bedminster, Nailsea & Backwell, Yatton, Worle and Weston Milton.

1.2 Limited Stops shall be made at Tiverton Parkway, Exeter St Davids, Plymouth and Penzance by services specified in sub-Route 1.1(a) and at Stapleton Road and Parson Street by services specified in sub-Route 1.1(b). The intermediate stopping pattern between Exeter St Davids and Penzance is specified in Routes H1 (Exeter St Davids – Plymouth) and H2 (Plymouth – Penzance).

1.3 Services in sub-Route 1.1(a) may be joined to services specified in Route G3 (Bristol-Cheltenham).

### **2 Frequency**

#### **2.1 Route 1.1(a) Bristol Temple Meads and Taunton, Mondays to Fridays and Saturdays**

- (a) Services departing from Bristol Temple Meads before 0715 and arriving at Bristol Temple Meads after 2230 need not be joined to services specified in Route G3.
- (b) Between 0530 and the Early Service, one service shall be provided from Bristol Temple Meads. This service need not call at Nailsea & Backwell and Highbridge & Burnham-on-Sea.
- (c) Between and including the Early and Late Services, 17 services from Bristol Temple Meads shall be provided at hourly intervals.
- (d) One additional service shall be provided from Bristol Temple Meads before 0730. This service need not call at Nailsea and Backwell, Yatton, Highbridge & Burnham-on-Sea and Bridgwater.
- (e) Between and including the Early and Late Services, 18 services from Taunton shall be provided at hourly intervals. One interval may be extended to 1 hour 15 minutes. One service before 0800 may be a service specified in Route A3 and this need not call at Weston-super-Mare.
- (f) An additional service shall be provided not more than 40 minutes before the early service from Taunton calling at Bridgwater, Highbridge, Weston Super Mare, Worle, Yatton and Nailsea & Backwell.
- (g) Two additional services may be provided from Highbridge & Burnham-on-Sea between 0715 and 0830.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (h) One additional service shall be provided between 0745 and 0845 in July and August on Monday to Friday's from Bristol to Penzance.

## **2.2 Route 1.1(a) Bristol Temple Meads and Taunton, Sundays**

- (a) Between 0730 and the Early Service, one service shall be provided from Bristol Temple Meads and this need only call at Weston-super-Mare and Taunton.
- (b) Between and including the Early and Late Services, eight services shall be provided from Bristol Temple Meads. Two services need not call at Nailsea & Backwell, Yatton and Weston Milton and one service need not call at Highbridge & Burnham-on-Sea and Bridgwater.
- (c) Between and including the Early and Late Services, eight services shall be provided from Taunton. One service shall run non-stop and another need not call at Bridgwater and Highbridge & Burnham-on-Sea.

## **2.3 Route 1.1(b) Filton Abbey Wood and Weston-super-Mare, Mondays to Fridays and Saturdays**

- (a) On Saturdays, between 0500 and 0600, one additional service may be provided from Exeter St Davids to Bristol Temple Meads calling at the stations specified in Paragraph 1.1 (a) and (b).
- (b) One additional service before the Early Service, shall be provided from Bristol Temple Meads and Weston-super-Mare.
- (c) Between and including the Early and Late Services, 14 services shall be provided from Filton Abbey Wood at hourly intervals. On Monday to Friday, the late service may be extended to Exeter St Davids calling at Taunton and Tiverton Parkway.
- (d) Between and including the Early and Late Services, 15 services shall be provided from Weston-super-Mare at hourly intervals. On Monday to Friday, the early service may originate from Exeter St Davids calling at Tiverton Parkway, Taunton, Bridgwater and Highbridge & Burnham-on-Sea. On Saturdays, the interval between the penultimate and Late Service may be extended to 1 hour 15 minutes.

## **2.4 Route 1.1(b) Filton Abbey Wood and Weston-super-Mare, Sundays**

- (a) Between and including the Early and Late Services, five services shall be provided from Bristol Temple Meads to Weston-super-Mare.
- (b) Between and including the Early and Late Services, five services shall be provided from Weston-super-Mare to Bristol Temple Meads.

# **3 Limited Stops**

## **3.1 Stapleton Road, Route 1.1(b)**

- (a) Two services from Filton Abbey Wood shall call between 1630 and 1830.
- (b) Two services to Filton Abbey Wood shall call between 0700 and 0900.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### 3.2 Parson Street Route 1.1(a) or 1.1(b)

- (a) On Mondays to Fridays, six services shall call. Two of these calls shall be between 0630 and 0845 and two of these calls shall be between 1630 and 1845.
- (b) On Saturdays between 0700 and 1900, four services may call at three-hourly intervals, in both directions.
- (c) On Sundays, two services shall call.

### 3.3 Tiverton Parkway and Exeter St Davids, Route 1.1(a)

- (a) On Mondays to Fridays and Saturdays, the services specified in paragraphs 2.1(b) and 2.1(d) shall call.
- (b) On Mondays to Fridays and Saturdays, the Early Service and the second service from Taunton shall call.
- (c) On Monday to Friday and Saturday three services after 1900 from Taunton shall call.
- (d) On Sundays the service specified in paragraph 2.2(a) and the Early Service from Bristol Temple Meads shall call.
- (e) On Sundays, one service from Bristol Temple Meads shall call at Exeter St Davids after 1500.
- (f) On Sundays, three services to Bristol Temple Meads shall call. Two of these shall call after 1700 and shall call at Exeter St Davids only. Services may be provided by Route A3.

### 3.4 Plymouth and Penzance, Route 1.1(a)

On Mondays to Fridays and Saturdays, the services specified in paragraphs 2.1(b) and 2.1(d) shall call.

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Bristol Temple Meads - Taunton</i>	0745	0745	0930
<i>Taunton – Bristol Temple Meads</i>	0715	0715	1000
<i>Filton Abbey Wood – Weston-super-Mare</i>	0900	0830	1600*
<i>Weston-super-Mare – Filton Abbey Wood</i>	0800	0730	1645*

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Bristol Temple Meads - Taunton</i>	2215	2200	1930
<i>Taunton – Bristol Temple Meads</i>	2245	2130	2100

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

<i>Filton Abbey Wood – Weston-super-Mare</i>	2030	2045	2230*
<i>Weston-super-Mare – Filton Abbey Wood</i>	2045	2045	2300*

*\*On Sundays these services start and terminate at Bristol Temple Meads and the times refer to that location. The services do not run between Filton Abbey Wood and Bristol Temple Meads.*

## 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Bristol Temple Meads - Taunton</i>	1 hour 8 minutes	1 hour	1 hour 8 minutes <i>with one exception of 1 hour 11 minutes permitted.</i>
<i>Taunton – Bristol Temple Meads</i>	1 hour 8 minutes <i>with one exception of 1 hour 10 minutes permitted</i>	1 hour 7 minutes	1 hour 2 minutes <i>with one exception of 1 hour 12 minutes permitted</i>
<i>Filton Abbey Wood – Weston-super-Mare</i>	48 minutes	47 minutes <i>with two exceptions of 57 minutes permitted</i>	35 minutes *
<i>Weston-super-Mare – Filton Abbey Wood</i>	47 minutes	47 minutes	35 minutes *

## G3 BRISTOL TEMPLE MEADS-CHELTENHAM SPA-GREAT MALVERN

### 1 Route Definition

- 1.1 Services shall be provided between Bristol Temple Meads and Cheltenham Spa calling at Filton Abbey Wood, Bristol Parkway, Yate, Cam & Dursley and Gloucester.
- 1.2 Limited Stops shall be made at Taunton, Bridgwater, Highbridge & Burnham, Weston-Super-Mare, Worle, Yatton, Nailsea & Backwell, Ashchurch, Worcester Shrub Hill, Worcester Foregate Street, Malvern Link and Great Malvern. The calls at stations between Ashchurch and Great Malvern shall be provided by extending services specified in Section 2.

### 2 Frequency

#### 2.1 Mondays to Fridays and Saturdays

- (a) Between and including the Early and Late Services, 15 services from Bristol Temple Meads shall be provided at hourly intervals. The Late Service may terminate at Gloucester.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (b) As part of the service specified in (a) above, a 2 hourly interval service shall be provided from Taunton to Great Malvern between 0930 and 2130, calling as specified in Paragraph 1.2. The final service in this pattern may terminate at Worcester Foregate Street.
- (c) Between 0615 and 0715, one service shall be provided from Gloucester to Bristol Temple Meads.
- (d) Between and including the Early and Late Services, 15 services from Cheltenham Spa shall be provided at intervals of up to 1 hour 15 minutes.
- (e) As part of the service specified in (d) above, a 2 hourly interval service shall be provided from Great Malvern to Taunton between 0945 and 1800, calling as specified in Paragraph 1.2. One further service shall be provided between 2000 and 2030.

## **2.2 Sundays**

- (a) Between and including the Early and Late Services, six services shall be provided.
- (b) One additional service shall be provided from Cheltenham Spa to Gloucester after 2130. This may be provided by Route A4.

## **3 Limited Stops**

### **3.1 Ashchurch and Worcester Shrub Hill**

- (a) On Mondays to Fridays and Saturdays Between 0530 and the early service two services shall be provided.
- (b) On Mondays to Fridays and Saturdays, between and including the Early Service and 2030, seven services from Bristol Temple Meads shall call at two-hourly intervals.
- (c) On Mondays to Fridays and Saturdays, between and including the Early and Late Services, eight services to Bristol Temple Meads shall call at two-hourly intervals. The late service may terminate at Gloucester.
- (d) On Sundays four calls shall be made. One of the calls in services towards Bristol Temple Meads may be made by the service specified in paragraph 2.2(b).

### **3.2 Worcester Foregate Street, Malvern Link and Great Malvern**

- (a) On Mondays to Fridays, six services specified in paragraph 3.1 shall call between 0830 and 2030 at two-hourly intervals. This shall be provided either by a through service from Taunton or by a service to and from Worcester Shrub Hill. Two intervals of 2 hours 30 minutes is permitted.
- (b) On Saturdays, six services specified in paragraph 3.1 shall call. This shall be provided either by a through service from Taunton or by a service to and from Worcester Shrub Hill. Two intervals of 2 hours 30 minutes is permitted.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

#### 4 Early and Late Services

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Bristol Temple Meads - Cheltenham Spa</i>	0915	0915	1130
<i>Cheltenham Spa - Bristol Temple Meads</i>	0845	0845	1115

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Bristol Temple Meads - Cheltenham Spa</i>	2200	2200	2030
<i>Cheltenham Spa - Bristol Temple Meads</i>	2100	2100	1930

#### 5 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Bristol Temple Meads - Cheltenham Spa</i>	1 hour 4 minutes		1 hour 10 minutes
<i>Cheltenham Spa - Bristol Temple Meads</i>	1 hour 12 minutes		1 hour 12 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



## **G5 BRISTOL TEMPLE MEADS – SEVERN BEACH**

### **1 Route Definition**

Services shall be provided between Bristol Temple Meads and Severn Beach calling at St Andrews Road, Avonmouth, Shirehampton, Sea Mills, Clifton Down, Redland, Montpelier, Stapleton Road and Lawrence Hill.

### **2 Frequency**

#### **2.1 Mondays to Fridays and Saturdays**

- (a) Between 0600 and the Early Service, two services may be provided from Bristol Temple Meads.
- (b) Between and including the Early and Late Services, 13 services shall be provided from Bristol Temple Meads at hourly intervals. (On Saturdays 16 service shall be provided) Two intervals of 1 hour 35 minutes is permitted. On Saturdays, this may be extended to 2 hours 10 minutes.
- (c) Between and including the Early and Late Services, 15 services shall be provided from Severn Beach at hourly intervals. (On Saturdays 16 services shall be provided) After 1630, intervals of 1 hour 30 minutes may apply.
- (d) Services between 0800 and 1700 on Mondays to Fridays may be provided by means of a Connection at Avonmouth and during these hours the service between Avonmouth and Severn Beach may be provided by road transport.

#### **2.2 Sundays**

No service required.

### **3 Early and Late Services**

<b>Early Service arrives at destination no later than:</b>			
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Bristol Temple Meads - Severn Beach</i>	0915	0700	N/A
<i>Severn Beach - Bristol Temple Meads</i>	0730	0815	N/A

<b>Late Service departs no earlier than:</b>			
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Bristol Temple Meads - Severn Beach</i>	2115	2200	N/A
<i>Severn Beach - Bristol Temple Meads</i>	2145	2245	N/A

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

#### 4 Maximum Journey Times

<b>Route</b>	<b>Monday - Saturday direct</b>	<b>Monday - Saturday with Connection</b>
<i>Bristol Temple Meads - Severn Beach</i>	37 minutes	53 minutes
<i>Severn Beach - Bristol Temple Meads</i>	38 minutes	46 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **H1 EXETER ST DAVIDS - PLYMOUTH**

### **1 Route Definition**

- 1.1 Services shall be provided between Exeter St Davids and Plymouth calling at Newton Abbot.
- 1.2 Limited Stops shall be made at Exeter St Thomas, Starcross, Dawlish, Teignmouth, Totnes and Ivybridge.
- 1.3 Except for Sleeper services, services between London Paddington and Plymouth, specified in Routes A3 and B, and between Bristol Temple Meads and Plymouth, specified in Route G1, are included in the specification for this Route. One train can fulfil both service requirements. Other services between Exeter St Davids and Newton Abbot are specified on Route H4 (Exeter St Davids - Paignton)
- 1.4 Services may be joined with services specified in Route G1 (Bristol Temple Meads – Exeter St Davids) and Route H2 (Plymouth-Penzance)

### **2 Frequency**

#### **2.1 Mondays to Fridays and Saturdays**

- (a) Between and including the Early and Late Services, 17 services from Exeter St Davids shall be provided at hourly intervals. Four intervals may be extended to 1 hour 25 minutes.
- (b) One additional service from Newton Abbot to Plymouth may be provided between 1445 and 1545.
- (c) One additional service from Exeter St Davids may be provided.
- (d) On Mondays to Fridays between 0500 and the Early Service, two services shall be provided from Plymouth.
- (e) Between and including the Early and Late Services, 16 services from Plymouth shall be provided at hourly intervals. Two intervals may be extended to 1 hour 45 minutes. One service may be provided by means of a Connection at Newton Abbot.
- (f) One additional service shall be provided during July and August on Monday's to Friday's from Exeter to Plymouth. This service shall originate from Bristol Temple Meads between 0745 and 0845 and will continue to Penzance.
- (g) On Mondays to Fridays, one further additional service shall be provided from Plymouth from the first weekend in July to the last weekend in August between 1500 and 2000.

#### **2.2 Sundays**

- (a) Between and including the Early and Late Services, 14 services shall be provided from Exeter St Davids at hourly intervals. For the purposes of this paragraph, hourly intervals may be extended to 1 hour 20 minutes. Two services need not call at Newton Abbot.
- (b) Between the Late Service and 0145, one additional service from Exeter St Davids may be provided.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (c) Three additional services shall be provided from Exeter St Davids before 1700.
- (d) Between and including the Early and Late Services, 13 services shall be provided from Plymouth at hourly intervals. For the purposes of this paragraph, hourly intervals may be extended to 1 hour 20 minutes.
- (e) Between the Late Service and 2359, two services from Plymouth shall be provided.
- (f) Four additional services shall be provided from Plymouth so that, together with services specified in paragraph 2.2(d), a half-hourly interval service shall operate between 1500 and 1900.

### **3 Limited Stops**

#### **3.1 Exeter St Thomas**

On Mondays to Fridays and Saturdays, the Early Service from Exeter St Davids shall call.

#### **3.2 Starcross**

On Mondays to Fridays and Saturdays, the Early Service from Exeter St Davids shall call.

#### **3.3 Dawlish & Teignmouth, Mondays to Fridays and Saturdays**

- (a) Before 1000, two services, including the Early Service, from Exeter St Davids shall call.
- (b) On Mondays to Fridays, one of the services from Plymouth specified in paragraph 2.1(d) shall call.
- (c) Between 1830 and 1930, one service from Plymouth shall call. This may be provided through a connection at Newton Abbot.
- (d) One of the services in each direction that calls should be a service to or from London Paddington specified in Route A3 or Route B. This requirement may be satisfied by stopping services specified in Route H4 (Exeter St Davids – Paignton)

#### **3.4 Dawlish & Teignmouth, Sundays**

- (a) Four services from Exeter St Davids shall call.
- (b) Three services from Plymouth shall call. One of these calls shall be made by the first of the services specified in paragraph 2.2(e).

#### **3.5 Totnes, Mondays to Fridays and Saturdays**

- (a) The Early and Late Services from Exeter St Davids shall call.
- (b) Between the Early and Late Services, services from Exeter St Davids shall call at regular intervals.
- (c) Between 0830 and 0930, one additional call shall be made by a service from Exeter St Davids.
- (d) The services specified in paragraph 2.1(d) shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (e) Between the second service specified in paragraph 3.5(d) and the Late Service, services shall call at two-hourly interval. One interval may be extended to 2 hours 20 minutes.
- (f) Between 1830 and 1930, one additional call shall be made by a service from Plymouth.

### 3.6 Totnes, Sundays

- (a) 14 services from Exeter St Davids shall call.
- (b) 17 services from Plymouth shall call.

### 3.7 Ivybridge, Mondays to Fridays and Saturdays.

- (a) The Early Service from Exeter St Davids shall call.
- (b) Six services to Plymouth shall call. These may be combined with services starting at Newton Abbot.
- (c) Seven services from Plymouth shall call. (Six on Saturday). These may be combined with services terminating at Newton Abbot.

### 3.8 Ivybridge, Sundays

One service shall call after 1500.

## 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids - Plymouth</i>	0845	0815	1215
<i>Plymouth – Exeter St Davids</i>	0700	0700	1000

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids - Plymouth</i>	2230	2230	2230
<i>Plymouth – Exeter St Davids</i>	2030	2100	1945

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids - Plymouth</i>	1 hour 5 minutes with five exceptions of up to 1 hour 10 minutes and a further exception of 1 hour 13 minutes permitted		1 hour 10 minutes
<i>Plymouth – Exeter St Davids</i>	1 hour with three exceptions of 1 hour 5 minutes and one further exception of 1 hour 12 minutes permitted		1 hour 3 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **H2 PLYMOUTH - PENZANCE**

### **1 Route Definition**

- 1.1 Services shall be provided between Plymouth and Penzance calling at Liskeard, Bodmin Parkway, Par, St Austell, Truro, Redruth, Camborne and St. Erth.
- 1.2 Limited Stops shall be made at Devonport, Dockyard, Keyham, St Budeaux Ferry Road, Saltash, St Germans, Menheniot, Lostwithiel and Hayle.
- 1.3 Services between London Paddington and Penzance/Newquay, specified in Routes A3 and B, are included in the specification for this Route. One train can fulfil both service requirements.
- 1.4 On Mondays to Fridays, the first stopping service departure from Penzance to connect in Plymouth with Virgin CrossCountry.

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early and Late Services, 17 services from Plymouth shall be provided at hourly intervals. For the purposes of this paragraph only, hourly intervals may be extended to 1 hour 20 minutes. Two service interval may be extended to 1 hour 30 minutes and another to 2 hours. Two services need not call at Par, three services need not call at Camborne and one need not call at St Erth. One service before 1000 may terminate at Truro.
- (b) Two additional services shall be provided from Plymouth to Liskeard between 1600 and 1900, one of which may continue to Penzance.
- (c) Two further additional services may be provided from Plymouth to Par. These may be joined to services specified in Route H9 (Par – Newquay).
- (d) Between and including the Early and Late Services, 16 services from Penzance shall be provided. For the purposes of this paragraph only, intervals may be extended to 1 hour 25 minutes. Two intervals may be extended to two hours. Two of the services may be provided by another operator. One service need not call at St Erth, three services need not call at Camborne and Par and one service need not call at Liskeard. One service before 0900 may terminate at Truro.
- (e) Four additional services shall be provided from Par to Plymouth between 0600 and 1600. These may be joined to services specified in Route H9 (Par – Newquay) and may originate from Penzance.
- (f) One additional service may be provided from Truro to Par between 0830 and 1130.
- (g) One further additional service shall be provided from Penzance to Plymouth between 1400 and 1500 and one further additional service shall be provided from Par to Plymouth between 1400 and 1900. Both of these will operate between the first weekend in July to the last weekend in August.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (h) One further additional service may be provided from Par to Plymouth after 2000. This may be joined to a service specified in Route H9 (Par – Newquay).
- (i) One additional service may be provided from Penzance to Liskeard before 0700.
- (j) One additional service shall be provided on Monday's to Friday's during July and August from Plymouth to Penzance. This service shall originate from Bristol Temple Meads between 0745 and 0845.

## **2.2 Summer Saturdays**

- (a) Between and including the Early and Late Services, 13 services from Plymouth shall be provided at hourly intervals. For the purposes of this paragraph only, hourly intervals may be extended to 1 hour 20 minutes. Two intervals may be extended to 2 hours 5 minutes and a third may be extended to 1 hour 40 minutes. One service may be provided by another operator. Five services need not call at Par and one need not call at St Erth.
- (b) Between 0830 and 1130, two additional services shall be provided from Plymouth to Par. The second of these need not call at Liskeard and Bodmin Parkway.
- (c) One additional service shall be provided from Plymouth to Penzance which shall originate from London Paddington and may call as per the limited stops as Specified in Route B.
- (d) One additional service shall be provided from Truro to Penzance to maintain an hourly interval between the penultimate service and the Late Service specified in paragraph 2.2(a).
- (e) One service, which need not call at Bodmin Parkway, shall be provided from Par to Liskeard between 0530 and 0630.
- (f) One service shall be provided from Penzance to Truro between 0530 and the Early Service. This service need not call at St Erth.
- (g) Between and including the Early and Late Services, 13 services from Penzance shall be provided at hourly intervals. For the purposes of this paragraph only, hourly intervals may be extended to 1 hour 20 minutes. Three intervals may be extended to 1 hour 40 minutes and a fourth may be extended to 2 hours. Five services need not call at Par.
- (h) Two additional services shall be provided from Penzance. One of these shall depart after 1700.
- (i) Two additional services shall be provided between Par and Plymouth. These need not call at Bodmin Parkway and Liskeard.

## **2.3 Winter Saturdays**

- (a) One service shall be provided from Par to Penzance between 0600 and the Early Service from Plymouth.

- (b) Between and including the Early and Late Services, 15 services from Plymouth shall be provided at hourly intervals. For the purposes of this paragraph only, hourly intervals may be extended to 1 hour 30 minutes. Two intervals may be extended to 2 hours 5 minutes and a third may be extended to 1 hour 35 minutes. One service may terminate at Par. Three services need not call at Par and one need not call at St Erth.
- (c) Two additional services may be provided from Plymouth to Par after 1600.
- (d) Three additional services shall be provided from Plymouth, one of which shall depart after 1730.
- (e) One additional service shall be provided from Truro to Penzance to maintain an hourly interval between the penultimate service and the Late Service specified in paragraph 2.3(a).
- (f) One service, which need not call at Bodmin Parkway, may be provided from Par to Liskeard between 0530 and 0630.
- (g) One service shall be provided from Penzance to Truro between 0530 and the Early Service. This service need not call at St Erth.
- (h) Between and including the Early and Late Services, 15 services from Penzance shall be provided at hourly intervals. For the purposes of this paragraph only, hourly intervals may be extended to 1 hour 20 minutes. One interval may be extended to 1 hour 35 minutes and a second may be extended to 1 hour 45 minutes. Four services need not call at Par.
- (i) One additional services shall be provided from Par to arrive in Plymouth before 0830.
- (j) One additional service shall be provided from Penzance.

#### **2.4 Summer Sundays**

- (a) Between and including the Early and Late Services, 15 services from Plymouth shall be provided at hourly intervals. One interval may be extended to 1 hour 30 minutes, a second may be extended to 1 hour 45 minutes and a third may be extended to 1 hour 30 minutes. One service may be provided by another operator. One service may terminate at Par. Four services need not call at Par.
- (b) An additional service shall be provided from Plymouth.
- (c) One service may be provided from Par to Liskeard before the Early Service
- (d) Between and including the Early and Late Services, 14 services from Penzance shall be provided at hourly intervals. One interval may be extended to 1 hour 50 minutes and a second to 2 hours 20 minutes. Six services need not call at Par and one need not call at St Erth.
- (e) One additional service shall be provided from Penzance.
- (f) One additional service shall be provided from Par to Plymouth, departing Par after 1630.
- (g) One additional service may be provided from Liskeard to Plymouth.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



## **2.5 Winter Sundays**

- (a) Between and including the Early and Late Services, 13 services from Plymouth shall be provided at hourly intervals. One interval may be extended to 1 hour 35 minutes and a second may be extended to 2 hours 20 minutes. One service may be provided by another operator. Seven services need not call at Par and two need not call at St Erth.
- (b) An additional service shall be provided from Plymouth.
- (c) Between 0830 and the Early Service from Penzance, a service shall be provided from Penzance to Truro.
- (d) Between and including the Early and Late Services, 11 services from Penzance shall be provided at hourly intervals. One interval may be extended to 1 hour 40 minutes. Eight services need not call at Par and three need not call at St Erth.
- (e) One additional service may be provided from Liskeard to Plymouth.

## **3 Limited Stops**

### **3.1 Devonport**

- (a) On Mondays to Fridays before 1000, two services from Plymouth shall call.
- (b) On Mondays to Fridays between 1530 and 1930, three services from Plymouth shall call.
- (c) On Mondays to Fridays, three services to Plymouth shall call. One of these shall be before 0900.
- (d) On Saturdays, two services shall call.
- (e) On Sundays in Winter one service shall call.

### **3.2 Dockyard, Keyham and St Budeaux Ferry Road**

- (a) On Mondays to Fridays between 1530 and 1930, three services from Plymouth shall call.
- (b) On Mondays to Fridays, three services to Plymouth shall call. One of these shall be before 0900
- (c) On Saturdays, one service shall call.

### **3.3 Saltash and St Germans**

- (a) On Mondays to Fridays, nine services shall call.
- (b) On Saturdays, three services shall call.
- (c) On Sundays, two services shall call.

### **3.5 Menheniot**

- (a) On Mondays to Fridays, four services from Plymouth shall call between 1530 and 1930.
- (b) On Mondays to Fridays, four services to Plymouth shall call. Two of these shall be before 0745.
- (b) On Saturdays, three services shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (c) On Sundays, two services shall call.

### 3.6 Lostwithiel

- (a) On Mondays to Fridays, ten services shall call.
- (b) On Saturdays, five services shall call.
- (c) On Sundays, five services shall call in Summer and three services shall call in Winter.

### 3.7 Hayle

- (a) On Mondays to Fridays, ten services shall call.
- (b) On Saturdays, eleven services shall call in Summer and nine services shall call in Winter.
- (c) On Sundays, three services shall call.

## 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>Plymouth - Penzance</i>	0830	0845	1200 (Summer) 1230 (Winter)
<i>Penzance - Plymouth</i>	0700	0830	1045 (Summer) 1200 (Winter)

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>Plymouth - Penzance</i>	2200	2115	2145
<i>Penzance - Plymouth</i>	2145	1830 (Winter)	2045

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Plymouth - Penzance</i>	Two hours with four exceptions of 2 hours 8 minutes and one further exception of 2 hours 16 minutes permitted.	Two hours 3 minutes with two exceptions of 2 hours 9 minutes permitted.	2 hours 5 minutes
<i>Penzance - Plymouth</i>	Two hours with three exceptions of 2 hours 5 minutes and one further exception of 2 hours 7 minutes permitted.	Two hours with three exceptions of up to 2 hours 10 minutes permitted.	Two hours

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### **H3 EXETER ST DAVIDS - EXMOUTH**

#### **1 Route Definition**

- 1.1 Services shall be provided between Exeter St Davids and Exmouth calling at Exeter Central, Digby & Sowton, Topsham and Lypstone Village.
- 1.2 Limited Stops shall be made at St James' Park, Polsloe Bridge, Exton and Lypstone Commando.
- 1.3 Services may be joined to services specified in Routes H4 (Exeter St Davids - Paignton) and H5 (Exeter St Davids - Barnstaple)

#### **2 Frequency**

##### **2.1 Mondays to Fridays**

- (a) Between and including the Early Service and 0659, two services from Exeter St Davids shall be provided at hourly intervals. The Early Service need not call at Lypstone Village.
- (b) Between 0700 and 1929, 24 services from Exeter St Davids shall be provided at half-hourly intervals. Two intervals may be extended to 45 minutes.
- (c) Between 1930 and the Late Service, including the Late Service, four services from Exeter St Davids shall be provided at a maximum interval of 1 hour 30 minutes. One of these may start from Paignton. See H4.
- (d) Between and including the Early Service and 0729, two services from Exmouth shall be provided at hourly intervals.
- (e) Between 0730 and 1959, 24 services from Exmouth shall be provided at half-hourly intervals.
- (f) Between 2000 and the Late Service, including the Late Service, four services from Exmouth shall be provided at a maximum interval of 1 hour 30 minutes. One of these may run through to Paignton. See H4.
- (g) Five additional services may be provided from Exeter St Davids to Exeter Central.

##### **2.2 Saturdays**

- (a) Between and including the Early Service and 0659, two services from Exeter St Davids shall be provided at hourly intervals.
- (b) Between 0700 and 1814, 21 services from Exeter St Davids shall be provided at half hourly intervals. There may be an exception not exceeding 40 minutes after 1700. One service may start from Exeter Central.
- (c) Between 1815 and the Late Service, including the Late Service, four services from Exeter St Davids shall be provided at hourly intervals. One interval may be extended to 1 hour 30 minutes.
- (d) Three additional services shall be provided from Exeter St Davids to Exeter Central.
- (e) Between and including the Early Service and 0729, two services from Exmouth shall be provided at hourly intervals.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (f) Between 0730 and 1859, 21 services from Exmouth shall be provided at half-hourly intervals.
- (g) Between 1900 and the Late Service, including the Late Service, five services from Exmouth shall be provided.
- (h) One additional service may be provided from St James' Park to Exeter St Davids between 1700 and 1800.
- (i) One additional service shall be provided from Exeter Central to Exeter St Davids.

### **2.3 Sundays**

- (a) Between and including the Early and Late Services, 15 services from Exeter St Davids shall be provided at hourly intervals. For the purposes of this paragraph hourly intervals may be extended to 1 hour 15 minutes.
- (b) One service from Exeter St Davids shall be provided between the Late Service and 2330.
- (c) Between and including the Early and Late Services, 15 services from Exmouth shall be provided at hourly intervals.
- (d) One service from Exmouth shall be provided between the Late Service and 2350.

## **3 Limited Stops**

### **3.1 St James' Park, Polsloe Bridge, Exton and Lympstone Commando *Mondays to Fridays***

- (a) Before 0850, four services from Exeter St Davids shall call.
- (b) Between 0900 and 1914, services from Exeter St Davids shall call at hourly intervals.
- (c) After 1915 all services from Exeter St Davids shall call.
- (d) The two services specified in paragraph 2.1(d) shall call.
- (e) Between 0745 and 1900, services from Exmouth shall call at hourly intervals.
- (f) After 1915, all services from Exmouth shall call.

### **3.2 St James' Park, Polsloe Bridge, Exton and Lympstone Commando *Saturdays***

- (a) Before 0914, six services from Exeter St Davids shall call.
- (b) Between 0915 and 1659, services from Exeter St Davids shall call at hourly intervals.
- (c) After 1700 all services from Exeter St Davids shall call.
- (d) Up to 0929 from Exmouth shall call. Between 0930 and 1659 services shall call at hourly intervals.
- (e) After 1700, all services from Exmouth shall call. One exception may apply.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

### 3.3 St James' Park, Polsloe Bridge, Exton and Lymptone Commando *Sundays*

All services shall call.

## 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids - Exmouth</i>	0615	0615	0900
<i>Exmouth – Exeter St Davids</i>	0645	0645	0945

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids - Exmouth</i>	2230	2230	2230
<i>Exmouth – Exeter St Davids</i>	2300	2300	2300

## 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids - Exmouth</i>	30 minutes	29 minutes	30 minutes
<i>Exmouth – Exeter St Davids</i>	32 minutes with two exceptions of 33 minutes permitted	29 minutes	30 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **H4 EXETER ST DAVIDS - PAIGNTON**

### **1 Route Definition**

- 1.1 Services shall be provided between Exeter St Davids and Paignton calling at Exeter St Thomas, Starcross, Dawlish Warren, Dawlish, Teignmouth, Newton Abbot, Torre and Torquay.
- 1.2 Where services are permitted to be provided by means of a Connection at Newton Abbot this should be within 15 minutes and should not require any additional services to be provided between Exeter St Davids and Newton Abbot. The specification for this section on this Route can be satisfied by a service provided by another operator.
- 1.3 Services between London Paddington and Paignton, specified in Routes A3 and B1, are included in the specification for this Route. One train can fulfil both service requirements. Other services between Exeter St Davids and Newton Abbot are specified on Route H1 (Exeter St Davids - Plymouth)
- 1.4 Services may be joined with services specified in Route H3 (Exeter St Davids – Exmouth)

### **2 Frequency**

#### **2.1 Mondays to Fridays**

- (a) Between and including the Early Service and 0759, four services from Exeter St Davids shall be provided. Two services, including the Early Service, need not call at Starcross and four services, including the Early Service need not call at Dawlish Warren.
- (b) Between 0800 and the Late Service, including the Late Service, 14 services from Exeter St Davids shall be provided at hourly intervals. One interval after 1900 may be extended to 1 hour 20 minutes. One service should be a service from London Paddington specified in either Route A3 or Route B. and this need not call at Exeter St Thomas, Starcross, Dawlish Warren and Torre.
- (c) Three additional services shall be provided from Exeter St Davids between 1600 and 1900. One of these may be provided by another operator. One of these may be provided by means of a Connection at Newton Abbot and need not serve Exeter St Thomas, Starcross, Dawlish Warren, Dawlish and Teignmouth. Together with services specified in paragraph 2.1(b), a half-hourly service shall be provided from Exeter St Davids between 1600 and 1930. For the purposes of this paragraph, half-hourly intervals may extend to 45 minutes.
- (d) One further additional service shall be provided from Exeter St Davids calling at Newton Abbot and Torquay only. This should have originated from London as specified in either Route A3 or Route B.
- (e) One further additional service shall be provided from Exeter St Davids by means of a Connection at Newton Abbot. This need not serve Exeter St Thomas, Starcross, Dawlish Warren, Dawlish and Teignmouth. .

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

- (f) Between and including the Early and the Late Services, 18 services from Paignton shall be provided at hourly intervals. Two intervals may be extended to 1 hour 20 minutes. One service need not call at Starcross and one need not call at Exeter St Thomas. One service may be provided by another operator and need not call at Torre, Starcross and Exeter St Thomas. One of these may be extended to Exmouth.
- (g) Between 1730 and 1830, one additional services shall be provided from Paignton to create a half-hourly service. This may be provided by means of a Connection at Newton Abbot and need not call at Teignmouth, Dawlish, Dawlish Warren, Starcross or Exeter St Thomas.
- (h) One further additional service shall be provided from Paignton, calling at Torquay and Newton Abbot only. This should continue to London Paddington as services specified in Route A3 or B.
- (i) One further additional service may be provided by means of a Connection at Newton Abbot and need not call at Teignmouth, Dawlish, Dawlish Warren, Starcross or Exeter St Thomas.

## **2.2 Saturdays**

- (a) Between and including the Early Service and Late Services, 15 services from Exeter St Davids shall be provided at hourly intervals. Three services need not call at Dawlish Warren and one need not call at each of Starcross and Exeter St Thomas.
- (b) Two additional services shall be provided between 0600 and 0730. One of these may be provided by means of a Connection at Newton Abbot and need not call at Exeter St Thomas, Starcross and Dawlish Warren.
- (c) An additional service shall be provided from Exeter St Davids between 1630 and 1730.
- (d) Two further additional services shall be provided from Exeter St Davids calling at Newton Abbot and Torquay only.
- (e) A further additional service may be provided from Exeter St Davids.
- (f) Between and including the Early and Late Services, 15 services shall be provided from Paignton at hourly intervals. One interval may be extended to 1 hour 15 minutes.
- (g) Two additional services shall be provided from Paignton between 0700 and 0829. The first of these services may be provided by means of a Connection at Newton Abbot into a service to London Paddington and need not call at Dawlish Warren, Starcross and Exeter St Thomas.
- (h) One additional service may be provided from Paignton between 0830 and 1559.
- (j) Two additional services shall be provided from Paignton between 1600 and 1900. One of these need not call at Dawlish Warren.
- (k) Two further additional services shall be provided from Paignton, calling at Torquay and Newton Abbot only.

## 2.3 Sundays

- (a) Between and including the Early and Late Services, 12 services from Exeter St Davids shall be provided. Three services may be provided by means of a Connection at Newton Abbot and for this paragraph only the Connection time may be extended to 17 minutes. Three services need not call at Exeter St Thomas, Starcross and Dawlish Warren and two services need not call at Dawlish and Teignmouth.
- (b) One additional service shall be provided from Exeter St Davids calling at Newton Abbot and Torquay only.
- (c) Between and including the Early and Late Services, 12 services from Paignton shall be provided. Three services may be provided by means of a Connection at Newton Abbot and these need not call at Teignmouth, Dawlish, Dawlish Warren, Starcross and Exeter St Thomas.
- (d) One further additional service shall be provided from Paignton, calling at Torquay and Newton Abbot only.

## 3 Early and Late Services

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Exeter St Davids - Paignton</i>	0630	0630	1015
<i>Paignton – Exeter St Davids</i>	0730	0730	1115

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Exeter St Davids - Paignton</i>	2230	2015	2145
<i>Paignton – Exeter St Davids</i>	2300	2145	2300

## 4 Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
<i>Exeter St Davids - Paignton</i>	50 minutes with four exceptions of up to 58 minutes and one exception of 61 minutes permitted.	50 minutes with four exceptions of up to 57 minutes permitted	58 minutes with one exception of 1 hour 5 minutes permitted.
<i>Paignton – Exeter St Davids</i>	50 minutes with seven exceptions of 58 minutes and three	50 minutes with three exceptions of up to 59 minutes	53 minutes with three exceptions of 59 minutes permitted

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
	<i>further exceptions of up to 64 minutes permitted</i>	<i>permitted</i>	

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **H5 EXETER ST DAVIDS - BARNSTAPLE**

### **1 Route Definition**

- 1.1 Services shall be provided between Exeter St Davids and Barnstaple calling at Crediton, Yeoford, Copplestone, Eggsford and UMBERLEIGH.
- 1.2 Limited Stops shall be made at Newton St Cyres, Morchard Road, Lapford, Kings Nympton, Portsmouth Arms and Chapelton.
- 1.3 Services may be joined to services specified in Route H3 (Exeter St Davids – Exmouth)

### **2 Frequency**

#### **2.1 Mondays to Fridays and Saturdays**

- (a) Between and including the Early and Late Services, 11 services from Exeter St Davids shall be provided at a maximum interval of 2 hours 25 minutes. Between 1430 and 1830, four of these services shall depart at intervals not exceeding 1 hour 20 minutes.
- (b) Between and including the Early and Late Services, 11 from Barnstaple shall be provided at a maximum interval of 2 hours 5 minutes.
- (c) One additional service may be provided.

#### **2.2 Sundays**

Between and including the Early and Late Services, six services shall be provided at two-hourly intervals. The interval between the penultimate service and the Late Service from Barnstaple may be extended to 2 hours 25 minutes.

### **3 Limited Stops**

#### **3.1 Newton St Cyres**

- (a) On Mondays to Fridays and Saturdays, one service shall call.
- (b) On Sundays, four services shall call.

#### **3.2 Yeoford, Copplestone, Morchard Road and Lapford**

- (a) On Mondays to Fridays and Saturdays, two services shall call.
- (b) On Sundays four services shall call.

#### **3.3 Kings Nympton, Portsmouth Arms and Chapelton**

- (a) On Mondays to Fridays and Saturdays, two services shall call.
- (b) On Sundays, four services shall call.

#### **3.4 UMBERLEIGH**

- (a) On Mondays to Fridays and Saturdays, five services shall
- (b) On Sundays, six services shall call.

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

#### 4 Early and Late Services

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids – Barnstaple</i>	0700	0715	1100
<i>Barnstaple – Exeter St Davids</i>	0820	0830	1230

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids – Barnstaple</i>	2030	2030	1945
<i>Barnstaple – Exeter St Davids</i>	2130	2130	2130

#### 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Exeter St Davids – Barnstaple</i>	1 hour 4 minutes <i>with two exceptions of 1 hour 11 minutes and one further exception of 1 hour 27 minutes permitted</i>	1 hour 5 minutes <i>with three exceptions of up to 1 hour 15 minutes permitted.</i>	1 hour 14 minutes
<i>Barnstaple – Exeter St Davids</i>	1 hour 5 minutes <i>with one exceptions of 1 hour 7 minutes permitted.</i>	1 hour 6 minutes <i>with one exceptions of 1 hour 9 minutes permitted.</i>	1 hour 11 minutes <i>with one exception of 1 hour 17 minutes permitted.</i>

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **H6 EXETER CENTRAL - CREDITON**

### **1 Route Definition**

- (a) Services shall be provided between Exeter Central and Crediton calling at Exeter St Davids. Services may continue to or start from Okehampton as specified by Devon County Council.
- (b) The service is dependent on funding from Devon County Council. If this is stopped the service shall be discontinued

### **2 Frequency**

#### **Sundays (Summer only)**

Between 0830 and 2030, five services shall be provided at two-hourly intervals. One interval may be extended to 2 hours 30 minutes.

## H7 PLYMOUTH - GUNNISLAKE

### 1 Route Definition

Services shall be provided between Plymouth and Gunnislake calling at Devonport, Dockyard, Keyham, St Budeaux Victoria Road, Bere Ferrers, Bere Alston and Calstock.

### 2 Frequency

#### 2.1 Mondays to Fridays and Saturdays

- (a) Between and including the Early and Late Services, seven services shall be provided at a maximum interval of 3 hours, in each direction.
- (b) On Monday to Friday one additional service may be provided.

#### 2.2 Sundays

Between and including the Early and Late Services, five services shall be provided at two-hourly intervals. One interval may be extended to 2 hours 30 minutes.

### 3 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>Plymouth - Gunnislake</i>	0745	0745	1030
<i>Gunnislake - Plymouth</i>	0830	0830	1115

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>Plymouth - Gunnislake</i>	2015	2015	1715
<i>Gunnislake - Plymouth</i>	2100	2100	1800

### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Plymouth - Gunnislake</i>	44 minutes	45 minutes	47 minutes
<i>Gunnislake - Plymouth</i>	44 minutes	45 minutes	45 minutes

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## H8 LISKEARD - LOOE

### 1 Route Definition

- 1.1 Services shall be provided between Liskeard and Looe calling at St Keyne, Causeland and Sandplace.
- 1.2 Limited stops shall be made at Coombe.

### 2 Frequency

#### 2.1 Mondays to Fridays and Saturdays

- (a) Between and including the Early and Late Services, nine services shall be provided at a maximum interval of 3 hours.
- (b) One additional service shall be provided in each direction.

#### 2.2 Sundays (Summer only)

Between and including the Early and Late Services, eight services shall be provided with a maximum interval of 2 hours 40 minutes.

### 3 Limited Stops

#### Coombe

On Mondays to Fridays and Saturdays, two services shall call.

### 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Summer Sunday
<i>Liskeard - Looe</i>	0800	0830	1015
<i>Looe - Liskeard</i>	0830	0900	1030

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Summer Sunday
<i>Liskeard - Looe</i>	1815	1900	2015
<i>Looe - Liskeard</i>	1845	1930	2045

### 5 Maximum Journey Times

Route	Monday - Friday	Saturday	Summer Sunday
<i>Liskeard - Looe</i>	30 minutes		
<i>Looe - Liskeard</i>			

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## H9 PAR - NEWQUAY

### 1 Route Definition

- 1.1 Services shall be provided between Par and Newquay
- 1.2 Limited stops shall be made at Luxulyan, Bugle, Roche, St Columb Road and Quintrell Downs.
- 1.3 Services may be joined with services specified in Route B or Route H2, with one train fulfilling the requirements of both Routes.

### 2 Frequency

#### 2.1 Mondays to Fridays and Winter Saturdays

- (a) Between and including the Early and Late Services, four services shall be provided from Par and four services shall be provided from Newquay. One of the Newquay to Par services may be extended to Plymouth in July and August.
- (b) One further service shall be provided between the first weekend in July and last weekend in August.

#### 2.2 Sundays (Summer only)

Between and including the Early and Late Services, five services shall be provided.

### 3 Limited Stops

#### Luxulyan, Bugle, Roche, St Columb Road and Quintrell Downs

- (a) On Mondays to Fridays and Winter Saturdays, two services with a minimum interval of seven hours shall call.
- (b) On Summer Sundays, three services shall call.

### 4 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Winter Saturday	Summer Sunday
<i>Par - Newquay</i>	1045	1045	1000
<i>Newquay - Par</i>	1145	1145	1100

Late Service departs no earlier than:			
Route	Monday - Friday	Winter Saturday	Summer Sunday
<i>Par - Newquay</i>	1845	1845	1830
<i>Newquay - Par</i>	2000	2000	1930

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## 5 Maximum Journey Times

Route	Monday - Friday	Winter Saturday	Summer Sunday
<i>Par - Newquay</i>	50 minutes		
<i>Newquay - Par</i>	48 minutes		

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement



## H10 TRURO - FALMOUTH DOCKS

### 1 Route Definition

- 1.1 Services shall be provided between Truro and Falmouth Docks calling at Perranwell, Penryn, Penmere and Falmouth Town.
- 1.2 The Early Services to Truro and the Late Services from Falmouth may be joined to a service specified in Route H2 (Plymouth - Penzance).

### 2 Frequency

#### 2.1 Mondays to Fridays

- (a) Between and including the Early and Late Services, 12 services shall be provided at a maximum interval of two hours. Two of these services from Falmouth Docks shall arrive at Truro before 0830. Two of these services shall depart from Truro between 1615 and 1745.
- (b) One additional service may be provided

#### 2.2 Saturdays

Between and including the Early and Late Services, 12 services shall be provided at a maximum interval of 2 hours 5 minutes.

#### 2.3 Sundays

Between and including the Early and Late Services, ten services shall be provided at a maximum interval of two hours. One service from Truro need not call at Perranwell, Penryn, Penmere and Falmouth Town.

### 3 Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
<i>Truro - Falmouth Docks</i>	0700	0700	1130
<i>Falmouth Docks - Truro</i>	0730	0730	1200

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
<i>Truro - Falmouth Docks</i>	2100	2030	2115
<i>Falmouth Docks - Truro</i>	2115	2100	2145

### 4 Maximum Journey Times

Route	Monday - Friday	Saturday	Sunday
<i>Truro - Falmouth Docks</i>	22 minutes		
<i>Falmouth Docks - Truro</i>	23 minutes		

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

## **H11 ST ERTH - ST IVES**

### **1 Route Definition**

- 1.1 Services shall be provided between St Erth and St Ives.
- 1.2 Limited Stops shall be made at Carbis Bay, Lelant, Lelant Saltings and Penzance.

### **2 Frequency**

#### **2.1 Mondays to Fridays and Saturdays**

- (a) Between and including the Early Service and 1029, four services shall be provided from St Erth at hourly intervals. The first two services need not call at Lelant Saltings.
- (b) Between 1030 and 1729, 14 services shall be provided at half hourly intervals in each direction.
- (c) Between 1730 and the Late Service, five services shall be provided from St Ives at hourly intervals.
- (d) One additional service shall be provided between 0715 and 0815.

#### **2.3 Summer Sundays**

- (a) Between and including the Early and Late Services, 13 services shall be provided at hourly intervals.
- (b) Between 1330 and 1730, three additional services shall be provided between Lelant Saltings and St Ives.

#### **2.4 Winter Sundays**

Between and including the Early and Late Services, nine services shall be provided at hourly intervals. One interval may be extended to 1 hour 15 minutes.

### **3 Limited Stops**

#### **3.1 Lelant**

- (a) On Mondays to Fridays and Saturdays, 10 services shall call.
- (b) On Sundays all services shall call.

#### **3.2 Lelant Saltings**

- (a) On Mondays to Fridays and Saturdays 13 services shall call.

#### **3.3 Carbis Bay**

- (a) On Mondays to Fridays and Saturdays 16 services shall call.
- (b) On Sundays all services shall call.

**Additional calls may be provided to suit peak holiday demand between Easter and the end of September.**

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

#### 4 Early and Late Services

Early Service arrives at destination no later than:				
Route	Monday – Friday and Winter Saturdays	Summer Saturday	Summer Sunday	Winter Sunday
<i>St Erth - St Ives</i>	0715	0715	0915	1215
<i>St Ives - St Erth</i>	0730	0730	0945	1245

Late Service departs no earlier than:				
Route	Monday – Friday and Winter Saturdays	Summer Saturday	Summer Sunday	Winter Sunday
<i>St Erth - St Ives</i>	2115	2115	2015	1915
<i>St Ives - St Erth</i>	2145	2145	2030	1930

#### 5 Maximum Journey Times

Route	Monday – Friday and Winter Saturdays	Summer Saturday	Summer Sunday	Winter Sunday
<i>St Erth - St Ives</i>	14 minutes			
<i>St Ives - St Erth</i>				

**Department for Transport**

**October 2006**

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## Derogations

<sup>i</sup> ~~By virtue of a Derogation, the Secretary of State has granted the Franchise Operator the following: A derogation against clauses 2.1(m) pertaining to Route Section C1. Between 0630 and 0900, two further additional services shall be provided from Reading at hourly intervals.~~

~~Start Date: 15/1/07 End Date 8/12/07~~

<sup>ii</sup> ~~By virtue of a Derogation, the Secretary of State has granted the Franchise Operator the following: A derogation against clauses 1.2 and 2.3 pertaining to Route Section C3 because of a complete service for said route not being able to be timetabled robustly.~~

~~Start Date: 10/12/07 End Date 19/5/07~~

<sup>iii</sup> ~~By virtue of a Derogation, the Secretary of State has granted the Franchise Operator the following: A derogation against clause 2.1(e) pertaining to Route Section D2. Between 0400 and 0615 excluding the Early Service, two additional services from Oxford shall be provided, with intervals not exceeding one hour.~~

~~Start Date: 15/1/07 End Date 8/12/07~~

<sup>iv</sup> ~~By virtue of a Derogation, the Secretary of State has granted the Franchise Operator the following: A derogation against clauses 2.1b, 2.2b, 2.3a and 2.3c pertaining to Route Section E because of an inability to timetable second Reading train per hour between Redhill and Gatwick Airport.~~

~~Start Date: 10/12/07 End Date 19/5/07~~

<sup>v</sup> ~~By virtue of a Derogation, the Secretary of State has granted the Franchise Operator the following: A derogation against clauses 2.1b and 2.1f pertaining to Route Section F2 because of a provision of Cardiff-Bristol element by another operator for one service each way.~~

~~Start Date: 10/12/07 End Date 19/5/07~~

<sup>1</sup> Incorporating changes to reflect the Service Changes and Additional Service Changes set out in Appendix 11, Part 6 of the Franchise Agreement

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