

Salman Rafique

Lahore | Telephone: +92 (321) 8800682 | Email: salman.rafique@hotmail.com

Skilled and result oriented Senior Software Developer with more than 10 years of professional experience in field of software development, data analysis and architectural research. Looking to work on challenging tasks which will help me achieve the goal of the company along with goals of my professional and technical growth.

KEY SKILLS

C#, Java, ASP.NET & ASP.NET Core
Rest APIs, Angular
WPF & Win forms
SQL SERVER
Oracle
SSRS
JSON

IDEs

Visual Studio
Visual Studio Code
Eclipse
NetBeans
Oracle SQL Developer
SQL Server Management Studio

AWARDS & EDUCATION

M.Sc – Computer Science

- University of Engineering and Technology, Lahore
- 18 – years of education

MCS – Computer Science

- University of South Asia, Lahore
- 16 – years of education

Achievement Certificate

- CRM NG 6.1 & Enterprise Billing System
- Issued by: Wateen Telecom

CAREER HIGHLIGHTS

ACHIEVEMENTS

- + Segregate complex task to make them part of multiple sprints.
- + Implemented backend tree based ticket routing system, and ticket escalation time span logic.
- + Implemented Client side REST API based SDKs in .NET, Java, PHP, ROR, Python.
- + Lead guy regarding the business logic of Production Pipeline project.
- + Turned potential clients into paid clients by serving as the technical expert.
- + Key team player in time of release delivery to overcome issues.
- + Presented technical expects of Wallboard product to the GM of business team.
- + Presented CRM workflow to the newly senior Managers.
- + Successful delivery of the Quanika compact version.

SENIOR DEVELOPER at 3S Solutions

Lahore ▪ Nov 2019 to present

Bullfrog Spa is a global manufacturer of fully equipped SPAs. I have worked with its Inventory, online order placement portal with 3D preview of customizable parts, incorporating product line as well as admin/dealer web portals. Spa reservation system has been developed and incorporated with multiple web portals.

SENIOR DEVELOPER at Synergy SD

Lahore ▪ Dec 2018 to present

Quanika is a customize solution to control cameras, doors, elevators, floors, implementation of rules as well as incorporates security alarms. It uses the power of Axis technology. Axis devices has support of REST APIs.

PickUp00 is a startup to give transportation services through variety of vehicle sizes. Customer would be able to connect with near about driver instantly. This startup includes mobile apps, admin module to control unusual spikes as well as to make rules, driver activation, and calculation of fare. Client could also draft ride details and could execute search anytime later.

SENIOR DEVELOPER at Aspose Pty Ltd
Lahore ▪ March 2012 to July 2018

Regular Work

- + Regular additions in Cloud SDKs (.NET, Java, ROR, Python, PHP)
- + Monthly releases of Aspose APIs
- + Regular additions in codebase of developer guide (.NET, Java, Reporting Services, SharePoint)
- + Embed Gists in developer guides.
- + Document complex technical scenarios.

Dashboard Application consumes all Aspose for Cloud APIs, and performs various file manipulations tasks, including Word, PDF, Excel, PowerPoint, Barcode, Images, etc.

- + Technical assistance for the global clients.
- + Regular addition of features
- + WPF with REST calls

Codeporting Web Portal is the web application to manage client, admin, and supervisor accounts as well as tracking features, log activities with respect to the language export engine.

- + ASP.NET development with SQL Server
- + Database design and implementations

SOFTWARE ENGINEER at Wateen Telecom
Lahore ▪ Jan 2009 – December 2011

Customer Relationship Management – Next Generation is a web based software which is being used for storing information regarding customers. Information in the system can be accessed and entered by employees in different departments, such as sales, customer service, training, professional development, performance management, and compensation. Details on any customer contacts can also be stored in the system.

- + Customer creation and post-sale scenarios
- + Billing, and release delivery operations

Ticket Management System – Next Generation is a completely configurable web based complaint management system. There are dashboard for proper monitoring of tickets. Task Management, Request Management, Queue Management, Shift Management, SMS/Email Notification Module, and Escalation Management, auto Load Balancing, Ticket Routing Mechanism and ticket Management.

- + Implementation of ticket routing system, and auto-ticket assigner mechanism.
- + Implementation of Task Management, Request Management, Queue Management, Shift Management, SMS/Email Notification Module, and Escalation Management, and auto load balancing.

Postpaid Billing is a regular monthly task to run processes and generate bills. It includes understanding of CDRs (calling record details), and calculation of phone call charges.