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| ID | 1 |
| Stakeholder | Student |
| Role | User |
| Objectives | The student would like to have a bot which motivates him or her to focus more on the BI course. |
| Knowledge | - |
| Importance | High |
| Influence | Medium. Since the main objective of this project is to find out whether a chatbot is suitable to motivate students for BI course. |
| Attitude/Motivation | medium to low, as they will not benefit from our work |
| Collaboration | Chris and Celia can meet students on Wednesdays during BI classes |

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| ID | 2 |
| Stakeholder | Knut Hinkelmann |
| Role | Sponsor |
| Objectives | Project has to be done in an agile way and the project should be complicated to complex |
| Knowledge | AI, chat bots, agile |
| Importance | Medium |
| Influence | Medium |
| Attitude/Motivation | Highly motivated as he is the head of the program and enthusiastic about new technologies, he likes to see courses being develop and improved |
| Collaboration | We receive inputs during classes and deliver our results on time on Github |

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| ID | 3 |
| Stakeholder | Frieder |
| Role | Product Owner |
| Objectives | He would like to know if a bot could motivate students and help them in BI course. |
| Knowledge | BI, Chat Bots |
| Importance | High |
| Influence | High; He has to accept the results. |
| Attitude/Motivation | High; since he is really interested in the results of this agile project, he is highly motivated that this project brings valuable output for further developing his flipped classroom method |
| Collaboration | 1-2 Skype calls per sprint, emails as needed, Chris and Celia have possibility to meet him during classes |

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| ID | 4 |
| Stakeholder | Maja Spahic and Holger Wache |
| Role | Coach, Sponsor |
| Objectives | Communication and collaboration during the project should be done via Trello and Github. |
| Knowledge | Github, Trello, Latex |
| Importance | Medium |
| Influence | Medium, she gives some inputs |
| Attitude/Motivation | high |
| Collaboration | meet during classes, upload deliverables on GitHub |

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| ID | 5 |
| Stakeholder | IT FHNW |
| Role | IT support |
| Objectives | Support and maintain chatbot |
| Knowledge | IT Network and |
| Importance | high |
| Influence | medium |
| Attitude/Motivation | not relevant for this project |
| Collaboration | no collaboration planned in the scope of this project, but important for eventual future implementation |