

Project Manager / Agile Coach

I have a proven track record of success in streamlining overall project operations and improving processes. I was recognized for implementing JIRA across the organization, devising effective SDLCs, and developing applications. Expert in assessing and troubleshooting complex technical issues at earlier stages. Excel at preparing project plans and overseeing release features. Possess strong knowledge of scrum and agile methodologies.

Career Experience

State Street Corporation, Boston, MA
Project Manager – Alpha Platform

Aug 2020 – Present

- Pioneered a release management process to track the release of individual applications and their artifacts for all of the Alpha Platform.
- Authored an effective SDLC to shift from monolithic-type release cycles to weekly and monthly release cadence for the Alpha Platform.
- Coached scrum teams on Agile/Scrum best practices and documented them for new teams to use as a resource. Established metrics for these teams to track the health of their sprints and releases.
- Implemented JIRA for recording audits and traceability codes across all workstreams. Spearheaded initiative to migrate our partner company to join in a unified/shared instance to allow teams to work more seamlessly together.
- Stewarded many release features from concept to execution and delivery; facilitated release planning and monthly sprint reviews for my workstreams (and other agile ceremonies).
- Monitor the status of releases across all workstreams for Alpha. Communicated to stakeholders their status and raised any risks or dependencies as needed.
- Created and updated product roadmaps and reports for all Platform related applications for Alpha.
- Spearheaded procurement processes for all technology needed within our workstreams - working with Legal, Procurement, Engineering and the Vendors.

Tracelink Inc., North Reading, MA
Project Manager

Oct 2017 – Aug 2020

- Stewarded release features and fixes through all phases of SDLC - utilizing an Agile methodology and Scrum Framework within the confines of a GxP company.
- Established metrics and KPIs (velocity, burndown, etc.) for multiple project/scrum teams and used them to drive changes, i.e., providing a better scope of what will be delivered and identifying at-risk items.
- Organized and started up new scrum/development teams (5+ teams) from the ground up with the unveiling of Tracelink's Digital Network Platform.
- Developed a process to track the release of multiple microservices and other applications. Involved coordination between many cross-functional teams (Cloud operations, Services, Compliance, Engineering, and Product Management) - reduced meeting times, mistakes and created transparency across each release.
- Worked with other members of the product management team to ensure feature requests and fixes were being evaluated and prioritized on time.

- Escalated issues when appropriate to management for resolution when the cross-functional teams cannot arrive at a mutually agreeable solution relating to product release schedules and scope.

Hewlett Packard Enterprise, Andover, MA
Program Manager

Feb 2015 – Oct 2017

- Supervised incorporation of Infosight for predictive analytics with StoreFront remote valued circa \$3M as Lead Program Manager.
- Prepared status reports, traced escalations and issues resolution, conducted stakeholder meetings, and revised project documentation.
- Maintained a \$1M equipment budget yearly for EG CTO advanced development team and configured various data storage systems for quotes.
- Directed scrum teams for launching a web-based application to aid sales reps in data collation on account insights.
- Amplified business growth by devising resource proposals, SOWs, and contracts and presenting to executives.
- Delivered the first HPE object storage solution as a beta product across Bristol, UK, and Burlington, MA.

Additional Experience

SSgt ,Command & Control (C2) Operations , Air National Guard

May 2013 – May 2020

- Coordinated aircraft in-flight and ground emergencies, dispatching responders, briefing Host Nation, and DoD info – safeguarded \$1.5B assets.
- Executed Operation Inherent Resolve and Operation Freedom Sentinel airflow; following over 430 missions and 519 sorties – delivering over 7K passengers, 3K tons of cargo in AFCENTs busiest aerial port.
- Augmented 386 AEW ICC, coordinated C2 requirements for 2 Wings, 4 GSUs, 3.8K personnel - restituted 20% manpower shortage.
- Improved IS program, repaired synchronous communication application, developed checklists, and trained members – averted C2 data network outage.
- Responded to Tier-II missile systems, managed Period of Interests and real-world launches – protected 3.8K base population from enemy attacks.
- Supervised C2 for 132+ Distinguished Visitor movements across 5 Joint Forces and six nations.
- Processed reports for UAS detections, up channeling 130+ CENTCOM reports for threat trend and analysis.

Education

Bachelor of Science in Engineering & Management, specialized in Project Management

Clarkson University, Potsdam, NY, 2014

Technical Proficiencies

AWS, Atlassian, JIRA, Confluence, MS Office Suite, Scrum, Agile Methodologies, Google Suite, JQL, Python, Clarity, Github

Certifications

Certified Scrum Master, ID:000810025

Lean Six Sigma Green Belt – HPE

Top Secret/SCI-DCID Security Clearance

NORTHCOM/NORAD Emergency Actions Certification