Karolina Dyrda

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Software tester with 4 years of experience in testing, quality assurance and team management. Continuously improving existing work: by implementing processes and being a quality advocate in the team.

Tools

- Jira
- Test Management
- Confluence
- GIT
- Cypress
- Figma
- Segment

Free time

- Hiking
- Travelling
- Cooking

Experience

09/2020 - present | Software Tester at Amsterdam Standard

Current project - from 11/2020 | Web application with core features of searching, reviewing and booking golf courses. As the first QA, I had been working on establishing processes and testing standards for the team and client, then I have onboarded second QA.
I look for improvements in our processes and together with my team deliver valuable, usable and performant software.

- Created a dashboard with overview of reported issues to ensure correct prioritisation in upcoming sprints.
- Responsible for release process
- Building up regression test plan to share knowledge across the team
- Implementation of automated tests to cover the regression plan
- Reviewing UI prototypes for consistency and adherence to design guidelines
- Functional and non-functional (performance, SEO, tracking) testing

09/2020 - 11/2020 | Web and mobile applications integrated with external providers implemented for user's identity recognition

- Prepared and executed test cases of custom flows configuration
- Created reports about recognition efficiency

01/2018 - 08/2020 | Software Tester & Service Manager at IT-Dev

I took part in 5+ short-term projects and their support where I was responsible for quality and customer onboarding. Applications I worked on were based on SharePoint integrated with other Microsoft products.
Gained knowledge and experience gave me a chance to be a leader of newly-formed Service team.

01/2020 - 08/2020 | Service Manager

- Analysis of software health, root causes and provided support to establish new standards and variants of support agreement
- Team leadership and new employees onboarding
- Setting up and maintaining service desk for customers and internal dashboards for the team

01/2018 - 12/2019 | Software tester

- Functional and non-functional testing
- Wrote reusable test plans for common functionalities within projects
- Conducted customer trainings and support
- Technical writing: manuals, training materials

Education

SJSI Polish Testing Board, Wrocław
- **ISTQB Certified Tester Foundation Level | 2018**

University of Technology, Wroclaw, Poland
- **Master | 2016-2019 | Computer Science**
- **Bachelor | 2011-2015 | Power Engineering**