

## Says

What have we heard them say?
What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



**Thinks** 

Smiling people were also deemed more trustworthy and competent than neutral faces

With a virtual background, you'd be able to look professional and presentable

while women were also rated more highly than men you should choose a background with houseplants or a bookcase, and crack your best smile.

You can even take a casual photo of your office layout

add that image as the virtual background for your videos.



Designing virtual zoom backgrounds

Short summary of the persona

A virtual background is anything but authentic. Let's be clear what it is: a computer

While in a meeting, tap the settings gear icon on your Zoom Room controller.

Online meetings require less cost and time compared to physical sessions.

A virtual background allows you to display an image

as your background instead of whatever is naturally behind you

allows you to display an image or video as your background during a meeting in a Zoom Room.



## **Does**

What behavior have we observed? What can we imagine them doing?



**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

