## **Alex Johnson**

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#### **EDUCATION**

San Jose State University, San Jose, CA

- B.S. in Computer Science, Expected May 2026
- Minor in Cybersecurity | GPA: 3.82 | Honors: President's Scholar

#### Relevant Courses:

Data Structures and Algorithms, Operating Systems, Network Security, Software Engineering,
Cloud Computing, Web Development, Mobile App Development

## **SKILLS / STRENGTHS**

- Programming Languages: Python, JavaScript, Java, C#, SQL, Bash
- Technologies: AWS, Docker, Git, REST APIs, Node.js, React, MongoDB
- Software: Visual Studio Code, JIRA, Figma, Eclipse, Postman
- Operating Systems: Linux, Windows, macOS
- Professional: Adaptable, excellent communicator, strong problem-solving skills, team-oriented

#### **EXPERIENCE**

## TechNova Inc., San Jose, CA | Summer 2024

Software Engineering Intern

- Collaborated on a React and Node.js web app used by 10,000+ users
- Implemented secure login authentication using OAuth 2.0 and JWT
- Wrote unit tests with Jest, improving code coverage by 25%

## SJSU IT Help Desk, San Jose, CA | Aug 2023 – Present

Technical Support Assistant

- Provide Tier-1 troubleshooting support for over 2,000 students and staff
- Document and escalate technical issues using ServiceNow
- Configure and install computer workstations and mobile devices

## **Department of Computer Science, SJSU** | Jan 2023 – May 2023

Undergraduate Research Assistant

- Contributed to a machine learning project predicting energy consumption trends
- Processed and visualized datasets using Python, NumPy, and Matplotlib

#### **ACTIVITIES**

## SJSU Cybersecurity Club | 2023 – Present

• Participate in Capture-the-Flag competitions and workshops

# **Volunteer Tutor – Code for Good** | 2022 – Present

• Teach coding fundamentals to local high school students using Python and Scratch