Samantha Reyes

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EDUCATION
University of Texas at Austin, Austin, TX
• B.S. in Information Technology, Expected May 2025
• Minor in Data Science | GPA: 3.88 | Honors: Dean's Honor Roll

Relevant Courses:
• Systems Analysis, IT Project Management, Data Analytics, Cloud Infrastructure, Cybersecurity Fundamentals, Database Systems, Python for Data Science

SKILLS / STRENGTHS
• **Programming Languages:** Python, Java, JavaScript, SQL, HTML/CSS
• **Technologies:** Azure, AWS, Power BI, Git, Kubernetes
• **Software:** Tableau, Excel (Advanced), Microsoft Project, Trello, Slack
• **Operating Systems:** Windows, Linux, macOS
• **Professional:** Strong communicator, efficient multitasker, solution-oriented, proactive

EXPERIENCE
Dell Technologies, Round Rock, TX | Summer 2024
IT Support Intern
• Delivered desktop and application support for over 200 employees
• Participated in rollout of security updates and assisted with system imaging
• Documented IT workflows and created support knowledge base articles

UT Austin IT Services, Austin, TX | Sept 2023 – Present
Student IT Technician
• Helped students and faculty with software installation and troubleshooting
• Maintained lab systems and managed inventory

Department of IT, UT Austin | Jan 2023 – May 2023
Teaching Assistant – Systems Analysis
• Held office hours and graded assignments
• Supported course instruction and prepared materials

ACTIVITIES
Women in Tech (WiT), UT Austin | 2022 – Present
• Attend workshops and mentor new students

HackUTX Participant | 2023
• Built a chatbot using Azure Cognitive Services for mental health support