

Taylor Morgan

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EDUCATION

North Carolina State University, Raleigh, NC

- B.S. in Information Technology, Expected May 2025
- Focus in Network Administration and Security | GPA: 3.81 | Honors: IT Scholars Program

Relevant Courses:

- Network Design, System Administration, Cloud Security, Database Management, Linux Fundamentals, IT Governance, Python Programming

SKILLS / STRENGTHS

- **Programming & Scripting:** Python, PowerShell, Java, Bash, HTML/CSS
- **Technologies:** VMware, Cisco Networking, Active Directory, Azure, SQL Server
- **Software:** Wireshark, Splunk, MS Visio, Microsoft 365 Admin Center
- **Operating Systems:** Windows Server, Ubuntu Linux, Red Hat Enterprise
- **Professional:** Reliable under pressure, solid troubleshooting skills, excellent communicator, team-driven

EXPERIENCE

Red Hat, Raleigh, NC | Summer 2024

IT Infrastructure Intern

- Deployed virtual machines using Red Hat Virtualization and configured secure networks
- Performed system updates and hardening tasks for internal Linux servers
- Automated user account management scripts using Python and Bash

NC State IT Help Desk | Sept 2023 – Present

Student IT Technician

- Resolve technical issues for 1000+ users across multiple campus systems
- Maintain inventory and log service tickets using ServiceNow

College of Engineering – Research IT Team | Jan 2023 – May 2023

Junior Systems Assistant

- Supported lab infrastructure used in cloud computing simulations
- Maintained secure SSH access and implemented basic firewall rules

ACTIVITIES

Cyber Defense Club – NC State | 2022 – Present

- Participate in network defense simulations and ethical hacking practice

Tech Volunteer – Triangle Teens Code | 2023 – Present

- Mentor local teens in building secure websites and learning Linux