

Free Rein Pilates – Retreat Booking Agreement

This agreement outlines the terms for attending any retreat organised by Free Rein Pilates. By confirming your booking, you agree to all of the terms below.

Booking and Payment

A non-refundable deposit is required to secure your place. The deposit amount will be stated clearly at the time of booking. Your booking is only confirmed once the deposit is received.

The remaining balance must be paid by the deadline provided in your confirmation. If full payment is not received on time, your place may be cancelled and your deposit forfeited.

Spaces are limited and offered on a first-come, first-served basis. If the retreat is full, you may be offered a place on the waiting list.

Cancellations by You

Deposits are non-refundable under all circumstances.

If you cancel more than 30 days before the retreat start date, we may refund part of your remaining balance at our discretion.

Cancellations less than 30 days before the retreat start date are non-refundable. If we can fill your space, we may offer a partial refund or credit.

It is strongly advised that you take out travel insurance that covers cancellations due to illness, injury, or other unexpected issues.

Cancellations by Us

If we have to cancel the retreat, you will receive a full refund of your retreat payment. We are not responsible for any other costs you may incur, including travel or accommodation.

If external events beyond our control (such as extreme weather, public health restrictions, or venue issues) cause cancellation, we will offer a transfer, credit, or refund where possible.

Behaviour and Expectations

We reserve the right to remove any participant from a retreat without refund if their behaviour is disruptive, unsafe, or negatively affects others.

All guests are expected to:

- ☐ Treat others with respect
- ☐ Follow instructor and venue guidance
- ☐ Act in a safe and considerate manner

Health and Medical Information

You must complete our Client Intake Form prior to attending the retreat.

It is your responsibility to ensure that you are physically able to take part. If you are unsure, please speak to your GP before confirming your place.

Free Rein Pilates cannot be held responsible for any injury or issues resulting from unreported health conditions or failure to follow instructions.

Insurance and Travel

You are responsible for your own:

- ☐ Travel to and from the venue
- ☐ Health and travel insurance
- ☐ Personal belongings and valuables

We recommend purchasing insurance that covers cancellations, delays, illness, and injury. Free Rein Pilates accepts no liability for travel disruption or lost personal items.

Liability

Free Rein Pilates and its instructors are not responsible for injury, illness, or personal loss, except in cases of proven negligence.

Participation is entirely at your own risk.

By attending a Free Rein Pilates retreat, you agree to all of the terms stated above.

Full Name: _____

Signature: _____

Date: _____