

# Miroslava Aguilera

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## Education

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### University of Utah

08/2020

BC: Full Stack Web Developer

Skills: CSS3, HTML, Javascript, JQuery, Node.JS, PHP, Express.JS, React.js, MySQL, Command Line, Git

## Projects

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### Full Stack Developer , [W&C Food Truck website](#)

04/2020

- Initiated the idea of creating a website for a food truck, you can look at the menu, order in advance, check the weather and the location.
- Contributed on this website by using HTML, CSS and Javascript skills to make this beautiful page, as a team we all contributed evenly on the amount of work we put in our code, once it was finished I debugged the code to ensure it was working properly.

### Full Stack Developer, [Day Planner](#)

04/2020

- You can add important events on the daily planner to keep your day to day life organized.
- Used HTML, CSS and JS, for this project i used the moment.js library to work with time and date.

## Work Experience

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### Tesla

April 2018 – Present

Property and Title Coordinator

- Assist customers by answering inbound calls, emails, as well as make outbound calls as necessary providing the highest level Responsibilities
- Case Management Open, assign and monitor cases to Reassignment Agents for active transfers
- Audit and Close Folders Review each case file before it is closed. Audit for accuracy and completeness and provide to supervisor for review and approval

### Tesla

Sr. Customer Care Agent

October 2016 – April 2018

- Assisted customers by answering inbound calls, emails, as well as making outbound calls as necessary providing the highest level of customer service.

### Tesla

Facilities Porter

July 2016 - October 2016

- Maintained a clean, organized office including conference rooms and common areas.

## Interests

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Interests: Hiking the beautiful mountains, collecting plants, I'm a strong believer in saving the planet with renewable energy, eliminating waste, and keeping our planet clean.