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AGUSTÍN SANTOS

IT Consultant and Digital Communicator

+1 year of experience working as an IT consultant in accounting study. I graduated with a degree in digital and social communication from the National University of La Plata, specializing in the analysis and development of information technologies.

My skills in strategic communication and agile methodologies have helped me apply my knowledge using technologies like JavaScript and other programming languages.

MOST RECENT WORK EXPERIENCE

IT Consultant in Accounting Study

April 2022 - May 2023 [La Plata, Argentina]

RESPONSIBILITIES

- Support the problems in the system and make different enhancements to improve the speed and flexibility of the business
- Work with the team to deliver new features and improvements to the platform with the Scrum methodology
- Active communication with the client to understand what their requirements are to deliver a proper solution

SKILLS

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|-----------------|-----------------------|----------------------------|
| • JavaScript | • Scrum | • Strategic communications |
| • Salesforce | • Agile methodologies | • Fast Learner |
| • Service Cloud | • Problem solving | • Flexibility |

SALESFORCE PROJECTS

Development Application for Human Resources teams

I developed a HR application in Salesforce to optimize team management in the recruitment process. This application allows you to record job offers, manage applications, and carry out a detailed follow-up of all the interviews that candidates conduct, offering an intuitive and efficient interface to improve the effectiveness of the recruitment and selection process. This app was designed in a Trailhead playground with the standard contact object offered by the Salesforce platform.

Dashboard Design for Sales teams

I designed and developed a Salesforce home page specifically for sales teams, providing instant access to key metrics through a series of dynamic reports. This page allows sales managers to visualize important information about potential customers and business opportunities by dynamically filtering data. In addition, I created panels and visual graphs to improve the understanding and ease of analysis of information, thereby optimizing strategic decision-making in the sales team.

EDUCATION

Bachelor Degree in Social Communication at National University of La Plata

2020 - current [La Plata, Argentina]

Higher University Degree in Social Communications at National University of La Plata

2020 - 2024 [La Plata, Argentina]

Higher University Degree in Digital Communications at National University of La Plata

2020 - 2022 [La Plata, Argentina]

ENGLISH EDUCATION

Cultural inglesa de Buenos Aires

2011 [Dolores, Argentina]

CERTIFICATIONS

Scrum Fundamental Certified (SFC)

2024 [La Plata, Argentina]