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# AGUSTÍN SANTOS

## IT Consultant and Digital Communicator

+1 years experience working as an IT Consultant. Graduated in Digital and Social Communication from the National University of La Plata, specializing in the analysis of information and communication technologies. My focus is on actively participating in the survey and analysis of functional processes, in order to solve problems and maintain effective systems.

## MOST RECENT WORK EXPERIENCE

### IT Consultant in Accounting Study

April 2022 - May 2023 [La Plata, Argentina]

## RESPONSIBILITIES

- Support the problems in the system and make different enhancements to improve the speed and flexibility of the business
- Work with the team to deliver new features and improvements to the platform with the Scrum methodology
- Active communication with the client to understand what their requirements are to deliver a proper solution

## SKILLS

- |                 |                   |                 |
|-----------------|-------------------|-----------------|
| • Communication | • SOQL            | • Sales Cloud   |
| • Salesforce    | • Apex            | • Service Cloud |
| • Fast Learner  | • Problem-solving | • Flexibility   |

## PROJECTS

### WEB page 2021 - 2022

The project consisted of the development of a website dedicated to providing tourist information about countries, using HTML and CSS technologies. Users had access to a wide range of data, from historical and geographical aspects to cultural details about the region. The interface designed with HTML and CSS guaranteed a visually attractive and easy navigation experience.

### Simulation app for phones 2021 - 2022

The project focuses on the creation of images adapted specifically for mobile device displays. The aim was to develop images that fit perfectly to the different resolution and screen sizes of smartphones and tablets, ensuring an optimal visual experience for users on any mobile device.

## **Interactive map 2022 - 2024**

This academic project consisted of creating an interactive map designed specifically to guide new university students on the precise location of various points of interest. Through an intuitive and accessible interface, based on Google My Maps, users can easily visualize the places most visited by college students, thus facilitating their integration and familiarization with the environment from the beginning of their educational trajectory.

## **EDUCATION**

### **Bachelor Degree in Social Communication at National University of La Plata**

2020 - current [La Plata, Argentina]

### **Higher University Degree in Social Communications at National University of La Plata**

2020 - 2024 [La Plata, Argentina]

### **Higher University Degree in Digital Communications at National University of La Plata**

2020 - 2022 [La Plata, Argentina]

## **ENGLISH EDUCATION**

### **Cultural inglesa de Buenos Aires**

2011 [Dolores, Argentina]

## **CERTIFICATIONS**

### **Scrum Fundamental Certified (SFC)**

2024 [La Plata, Argentina]