Ahmed Hajjo

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Skills

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| * 5+ years of biomedical science research experience * Highly proficient with Microsoft 365, iOS and Windows operating systems * Interpersonal, written, and oral communication skills developed through Healthcare Work and school |

Work History

Pharmacy Technician 06/2018 to 03/2022

Shoppers Drug Mart – Cambridge, ON

* Trained and lead a team of 5-6 assistants and technicians in the newly implemented Delta Healthwatch system to increase productivity allowing for greater focus on client care.
* Implemented new organizational strategies in prescription pickup and drop-off driving the average decrease in searching for prescriptions from 30s-15s and 50s-30s during the pandemic.
* Took on new responsibilities during the pandemic in conducting antigen testing directly to patients either one on one or with large families and children.
* Developed scheduling and intake methods during the pandemic to manage new workflow and production with the addition of vaccinations and covid tests.

Store Supervisor & Baker 09/2015 to 01/2018

Tim Hortons – Cambridge, ON

* Supervised a team of 8-12 members coordinating store flow in responsibilities, break times, and overall success and well-being of staff.
* Do whatever it takes mentality to help the store whenever possible, i.e., replaced broken lunch monitors during a busy weekend morning by switching it with an old monitor saving the store over 800$ on the spot in overtime service and repair and allowed guests to receive meals.

Education

Bachelor of Science: Honors Biomedical Science's 06/2022

University of Waterloo - Waterloo, ON

* Term Distinction 2021

Volunteering

St. Benedict Secondary Catholic School - Basketball Camp Coach.

2014-2020 - Cambridge, Ontario

- Coached a basketball league for children ages 6-14 every spring