# fn-pa-panorama for IBM Resilient

# **Table of Contents**

- Release Notes
- Overview
  - Key Features
- Installation
  - Requirements
  - o Install
  - App Configuration
- Function Panorama Get Addresses
- Function Panorama Edit Users in a Group
- Function Panorama Edit Address Group
- Function Panorama Get Users in a Group
- Function Panorama Create Address
- Function Panorama Get Address Groups
- Rules
- Troubleshooting & Support

# Release Notes

v1.0.1

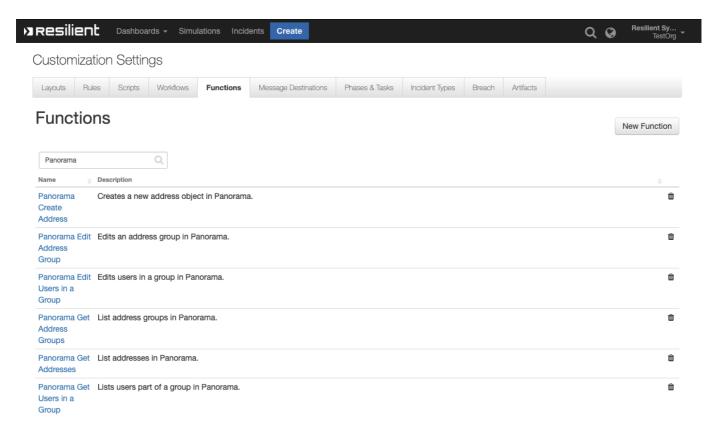
• App Host support

v1.0.0

• Initial Release

# Overview

**Resilient Circuits Components to Integrate with the Panorama Platform** 



This integration contains Functions to interact with address groups, addresses, and user groups within Palo Alto Panorama.

#### **Key Features**

- Edit address groups in Panorama
- Edit user groups in Panorama
- Get addresses and users from Panorama
- Create a new address in Panorama

# Installation

#### Requirements

- Resilient platform >= v35.2.32
- App Host >= v1.2.132 (if using App Host)
  - To setup up an App Host see: ibm.biz/res-app-host-setup
- An Integration Server running resilient\_circuits>=30.0.0 (if using an Integration Server)
  - To set up an Integration Server see: ibm.biz/res-int-server-guide
  - If using an API key account, minimum required permissions are:

Name	Permissions		
Org Data	Read, Edit		
Function	Read		

• Proxy supported: Yes

#### Install

- To install or uninstall an App using the App Host see ibm.biz/res-install-app
- To install or uninstall an Integration using the Integration Server see the ibm.biz/res-install-int

# App Configuration

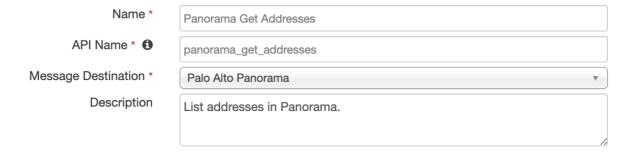
The following table describes the settings you need to configure in the app.config file. If using App Host, see the Resilient System Administrator Guide. If using the integration server, see the Integration Server Guide.

Config	Required	Example	Description
panorama_host	Yes	<https: 0.0.0.0=""></https:>	IP or hostname of the panorama server.
api_key	Yes	<panorama_api_key></panorama_api_key>	API key generated with permissions to query the Panorama API.
cert	Yes	[True   False]	Validate certificates (True) or allow insecure connections (False).
http_proxy	No	<http: proxy.server:3128=""></http:>	Optional http proxy server.
https_proxy	No	<https: proxy.server:3128=""></https:>	Optional https proxy server.

# Function - Panorama Get Addresses

List addresses in Panorama.

Functions / panorama\_get\_addresses



# **Inputs**



#### ► Inputs:

Name	Туре	Required	Example	Tooltip
panorama_location	select	Yes	_	The location of the entry
panorama_vsys	text	No	_	The name of the vsys when location type is 'vsys' or 'panorama-pushed'

```
{
    "content": {
        "@code": "19",
```

```
"@status": "success",
    "result": {
      "@count": "3",
      "@total-count": "3",
      "entry": [
          "@location": "vsys",
          "@name": "Test",
          "@vsys": "vsys1",
          "ip-netmask": "1.1.1.1"
        },
          "@location": "vsys",
          "@name": "9.9.9.9",
          "@vsys": "vsys1",
          "description": "9.9.9.9",
          "ip-netmask": "9.9.9.9"
        },
        {
          "@location": "vsys",
          "@name": "google.com",
          "@vsys": "vsys1",
          "description": "google.com",
          "fqdn": "google.com"
      ]
    }
  },
  "inputs": {
   "panorama_location": {
      "id": 801,
      "name": "vsys"
    },
    "panorama vsys": "vsys1"
  },
  "metrics": {
    "execution_time_ms": 264,
    "host": "",
    "package": "fn-pa-panorama",
    "package version": "1.0.0",
    "timestamp": "2019-06-25 14:57:42",
   "version": "1.0"
  },
  "raw": "{\"@status\": \"success\", \"@code\": \"19\", \"result\": {\"@total-
count\": \"3\", \"entry\": [{\"@vsys\": \"vsys1\", \"@location\": \"vsys\", \"ip-
netmask\": \"1.1.1\", \"@name\": \"Test\"}, {\"@vsys\": \"vsys1\", \"@location\":
"vsys", "ip-netmask": "9.9.9.9", "@name": \"9.9.9.9\", \"description\":
\"9.9.9.9\"}, {\"@vsys\": \"vsys1\", \"@location\": \"vsys\", \"@name\":
\"google.com\", \"description\": \"google.com\", \"fqdn\": \"google.com\"}],
\"@count\": \"3\"}}",
 "reason": null,
  "success": true,
  "version": "1.0"
}
```

- ▶ Workflows
- ► Example Pre-Process Script:

```
inputs.panorama_location = "vsys"
inputs.panorama_vsys = "vsys1"
```

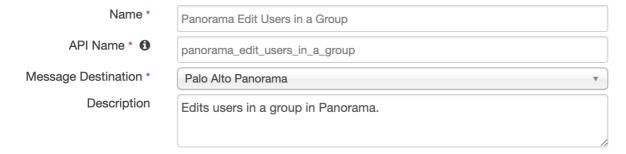
```
0.00
Example response:
{
"content": {
 "@code": "19",
  "@status": "success",
  "result": {
    "@count": "3",
    "@total-count": "3",
    "entry": [
      {
        "@location": "vsys",
        "@name": "Test",
        "@vsys": "vsys1",
        "ip-netmask": "1.1.1.1"
      },
      {
        "@location": "vsys",
        "@name": "9.9.9.9",
        "@vsys": "vsys1",
        "description": "9.9.9.9",
        "ip-netmask": "9.9.9.9"
      },
      {
        "@location": "vsys",
        "@name": "google.com",
        "@vsys": "vsys1",
        "description": "google.com",
        "fqdn": "google.com"
    1
  }
},
"inputs": {
 "panorama_location": {
   "id": 801,
   "name": "vsys"
  },
  "panorama_vsys": "vsys1"
},
"metrics": {
 "execution_time_ms": 264,
  "host": "",
  "package": "fn-pa-panorama",
  "package_version": "1.0.0",
  "timestamp": "2019-06-25 14:57:42",
  "version": "1.0"
},
"raw": "{\"@status\": \"success\", \"@code\": \"19\", \"result\": {\"@total-count\":
\"3\", \"entry\": [{\\"@vsys\\", \\"@location\\": \\"vsys\\\", \\\"ip-netmask\\\":
\"1.1.1\\", \"@name\": \"Test\"}, {\"@vsys\": \"vsys1\", \"@location\": \"vsys\",
```

```
\"ip-netmask\": \"9.9.9.9\", \"@name\": \"9.9.9.9\", \"description\": \"9.9.9.9\"},
{\"@vsys\": \"vsys1\", \"@location\": \"vsys\", \"@name\": \"google.com\",
\"description\": \"google.com\", \"fqdn\": \"google.com\"}], \"@count\": \"3\"}}",
"reason": null,
"success": true,
"version": "1.0"
}
"""
```

# Function - Panorama Edit Users in a Group

Edits users in a group in Panorama.

Functions / panorama\_edit\_users\_in\_a\_group



# **Inputs**



#### ► Inputs:

Name	Туре	Required	Example	Tooltip
panorama_location	select	Yes	_	The location of the entry
panorama_user_group_xml	textarea	No	_	xml structure indicating which users are members of the group

Name	Type	Required	Example	Tooltip
				xpath to
			/config/shared/local-user-	the user
panorama_user_group_xpath	text	No	database/user-	group
			<pre>group/entry[@name='Blocked_Users']</pre>	you want
				to use

```
results = {
   "content": {
           "response": {
               "@code": "20",
               "@status": "success",
               "msq": "command succeeded"
           },
           "xml_response": "<response status=\"success\" code=\"20\"><msg>command
succeeded</msq></response>"
       },
       "inputs": {
           "panorama_user_group_xml": {
               </user>\n</entry>\n",
<member>Blocked_User/n
               "format": "text"
           },
           "panorama_user_group_xpath": "/config/shared/local-user-database/user-
group/entry[@name='Blocked_Users']"
       },
       "metrics": {
           "execution time ms": 201,
           "host": "",
           "package": "fn-pa-panorama",
           "package_version": "1.0.0",
           "timestamp": "2019-06-27 10:50:50",
           "version": "1.0"
       "raw": "{\"response\": {\"@status\": \"success\", \"@code\": \"20\", \"msq\":
\"command succeeded\"}, \"xml_response\": \"<response status=\\\"success\\\"
code=\\\"20\\\"><msg>command succeeded</msg></response>\"}",
       "reason": null,
       "success": true,
       "version": "1.0"
}
```

- ▶ Workflows
- ► Example Pre-Process Script:

```
###
# Set this to the name of the user group you wish to add a user to
group_name = "Blocked_Users"

# Set this to the xpath of the group you are interested in
inputs.panorama_user_group_xpath = "/config/shared/local-user-database/user-
group/entry[@name='{}']".format(group_name)
###
```

```
users_list = workflow.properties.panorama_users.content.user_list
# Add new user to the 'users_list' if it is not already in the group
if artifact.value not in users_list:
users_list.append(artifact.value)
# Build xml which the funciton will send to Panorama
panorama_xml = u'''
<entry name="{}">
  <user>'''.format(unicode(group_name))
# Add member nodes with the username to the xml string
for user in users_list:
 username = user.get("#text")
  panorama xml = panorama xml + u"\n <member>" + username + "</member>"
# Add the ending of the xml to the string
xml_ending = """
 </user>
</entry>
panorama_xml = panorama_xml + xml_ending
inputs.panorama_user_group_xml = panorama_xml
```

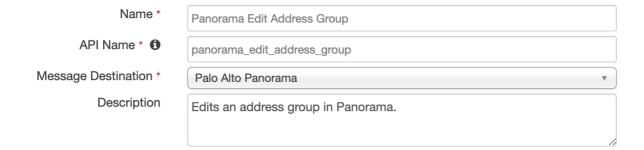
```
0.00
Example Response:
  "content": {
      "response": {
          "@code": "20",
          "@status": "success",
          "msg": "command succeeded"
      "xml_response": "<response status=\"success\" code=\"20\"><msg>command
succeeded</msq></response>"
  },
  "inputs": {
      "panorama_user_group_xml": {
          "content": "\n<entry name=\"Blocked Users\">\n <user>\n
<member>Blocked_User</member>\n </user>\n/entry>\n",
         "format": "text"
      "panorama_user_group_xpath": "/config/shared/local-user-database/user-
group/entry[@name='Blocked_Users']"
 },
  "metrics": {
      "execution_time_ms": 201,
      "host": "",
      "package": "fn-pa-panorama",
      "package version": "1.0.0",
      "timestamp": "2019-06-27 10:50:50",
```

```
"version": "1.0"
},
    "raw": "{\"response\": {\"@status\": \"success\", \"@code\": \"20\", \"msg\":
\"command succeeded\"}, \"xml_response\": \"<response status=\\\"success\\\"
code=\\\"20\\\"><msg>command succeeded</msg></response>\"}",
    "reason": null,
    "success": true,
    "version": "1.0"
}
"""
```

# Function - Panorama Edit Address Group

Edits an address group in Panorama.

Functions / panorama\_edit\_address\_group



#### **Inputs**



#### ▶ Inputs:

Name	Type	Required	Example	Tooltip
panorama_location	select	Yes	_	The location of the entry
panorama_name_parameter	text	No	_	Useful to return back one item, ie: 1 Address Group
panorama_request_body	textarea	No	_	-
panorama_vsys	text	No	_	The name of the vsys when location type is 'vsys' or 'panorama-pushed'

#### ▶ Outputs:

```
results = {
   'version': '1.0',
```

```
'success': True,
'reason': None,
'content': {
        '@status': 'success', '@code': '20', 'msg': 'command succeeded'
        },
        'raw': '{"@status": "success", "@code": "20", "msg": "command succeeded"}',
'inputs': {'panorama_name_parameter': 'Blocked Group', 'panorama_request_body':
{'format': 'text', 'content': '{\n "entry": {\n "@name": "Blocked Group",\n
"description": "None",\n "static": {\n "member": ["208.113.204.14",
"8.8.8.8"]\n }\n }\n }\n }\], 'panorama_location': {'id': 171, 'name': 'vsys'},
'panorama_vsys': 'vsys1'}, 'metrics': {'version': '1.0', 'package': 'fn-pa-panorama',
'package_version': '1.0.1', 'host': 'Brians-MacBook.hsd1.ma.comcast.net',
'execution_time_ms': 1769, 'timestamp': '2020-09-29 13:47:23'}
}
```

- ▶ Workflows
- ► Example Pre-Process Script:

```
def list_to_json_str(l):
string_list = "["
for item in l:
  string_list = string_list + '"' + item + '"'
  if item != l[-1]:
    string_list = string_list + ", "
return string_list + "]"
inputs.panorama_location = "vsys"
inputs.panorama_vsys = "vsys1"
dns_name = ""
group = workflow.properties.panorama_address_groups.content.result.entry[0]
# If new address was created
if workflow.properties.panorama_create_address is not None:
dns name = artifact.value
# Else find it in the list of addresses
addresses = workflow.properties.panorama_address_list.content.result.entry
for address in addresses:
  if address["fqdn"] == artifact.value:
    dns name = address["@name"]
    break
group_name = group["@name"]
des = group["description"]
if group["static"]["member"]:
member list = group["static"]["member"]
else:
member list = []
if dns_name not in member_list:
member_list.append(dns_name)
inputs.panorama name parameter = group name
body = '''{{
"entry": {{
  "@name": "{}",
```

```
"description": "{}",
    "static": {{
        "member": {}
     }}
   }}
}'''.format(group_name, des, list_to_json_str(member_list))

inputs.panorama_request_body = body
```

#### ► Example Post-Process Script:

```
0.00
Example Response:
{
"content": {
 "@code": "20",
  "@status": "success",
 "msg": "command succeeded"
},
"inputs": {
  "panorama_location": {
   "id": 801,
   "name": "vsvs"
  },
  "panorama_name_parameter": "Blocked Group",
  "panorama_request_body": {
   "content": "{\n \"entry\": {\n \"@name\": \"Blocked Group\",\n
\"description\": \"None\",\n \"static\": {\n \"member\": [\"Test\",
\"google.com\"]\n }\n }\n }",
    "format": "text"
  },
  "panorama_vsys": "vsys1"
},
"metrics": {
  "execution_time_ms": 182,
  "host": "",
  "package": "fn-pa-panorama",
  "package_version": "1.0.0",
  "timestamp": "2019-06-25 15:19:10",
  "version": "1.0"
},
"raw": "{\"msg\": \"command succeeded\", \"@status\": \"success\", \"@code\":
\"20\"}",
"reason": null,
"success": true,
"version": "1.0"
}
0.00
```

# Function - Panorama Get Users in a Group

Lists users part of a group in Panorama.

Functions / panorama\_get\_users\_in\_a\_group



# **Inputs**

```
panorama_user_group_xpath ×
```

#### ► Inputs:

Name	Type	Required	Example	Tooltip
panorama_location	select	Yes	_	The location of the entry
panorama_user_group_xpath	text	No	<pre>/config/shared/local-user- database/user- group/entry[@name='Blocked_Users']</pre>	xpath to the user group you want to use

```
results = {
    'version': '1.0',
    'success': True,
    'reason': None,
    'content':
        OrderedDict([('response',
            OrderedDict([
                ('@status','success'),
                ('@code', '19'),
                ('result',
                    OrderedDict([
                        ('@total-count', '1'),
                        ('@count', '1'),
                         ('entry',
                            OrderedDict([
                                 ('@name', 'Blocked_Users'),
                                 ('user',
                                     OrderedDict([
                                         ('member', ['Blocked_User',
'Blocked_user_2'])
                                     ])
                                 )
```

```
1)
               )
           ])
            ('user_list', ['Blocked_User', 'Blocked_user_2']),
            ('xml_response', '<response status="success" code="19"><result total-
                                                       <user>\n
count="1" count="1">\n <entry name="Blocked_Users">\n
                                  <member>Blocked user 2</member>\n
<member>Blocked User/n
                                                                       </user>\n
</entry>\n</result></response>')
        ]),
    'raw': '{"response": {"@status": "success", "@code": "19", "result": {"@total-
count": "1", "@count": "1", "entry": {"@name": "Blocked_Users", "user": {"member":
["Blocked_User", "Blocked_user_2"]}}}}, "user_list": ["Blocked_User",
"Blocked user 2"], "xml response": "<response status=\\"success\\" code=\\"19\\">
<result total-count=\\"1\\" count=\\"1\\">\\n <entry name=\\"Blocked_Users\\">\\n
              <member>Blocked User
<member>Blocked user 2\\n
                                    </user>\\n </entry>\\n</result></response>"}',
'inputs': {'panorama_location': {'id': 171, 'name': 'vsys'},
'panorama_user_group_xpath': "/config/shared/local-user-database/user-
group/entry[@name='Blocked_Users']"}, 'metrics': {'version': '1.0', 'package': 'fn-
pa-panorama', 'package version': '1.0.1', 'host': 'Brians-
MacBook.hsd1.ma.comcast.net', 'execution_time_ms': 692544, 'timestamp': '2020-09-29
14:23:02'}
}
```

#### ▶ Workflows

#### ► Example Pre-Process Script:

```
# Set this to the xpath of the group you are interested in
inputs.panorama_user_group_xpath = "/config/shared/local-user-database/user-
group/entry[@name='Blocked_Users']"
```

```
0.00
Example Response:
  "content": {
      "response": {
          "@code": "19",
          "@status": "success",
          "result": {
              "@count": "1",
              "@total-count": "1",
              "entry": {
                   "@admin": "admin",
                   "@dirtyId": "14",
                   "@name": "Blocked_Users",
                   "@time": "2019/06/27 07:45:48"
              }
          }
```

```
"user_list": [],
      "xml_response": "<response status=\"success\" code=\"19\"><result total-
count=\"1\" count=\"1\">\n <entry name=\"Blocked_Users\" admin=\"admin\"</pre>
dirtyId=\"14\" time=\"2019/06/27 07:45:48\"/>\n</result></response>"
  },
  "inputs": {
      "panorama_user_group_xpath": "/config/shared/local-user-database/user-
group/entry[@name='Blocked_Users']"
  "metrics": {
      "execution_time_ms": 200,
      "host": "",
      "package": "fn-pa-panorama",
      "package_version": "1.0.0",
      "timestamp": "2019-06-27 10:47:52",
      "version": "1.0"
  },
  "raw": "{\"response\": {\"@status\": \"success\", \"@code\": \"19\", \"result\":
{\"@total-count\": \"1\", \"entry\": {\"@name\":
\"Blocked_Users\", \"@admin\": \"admin\", \"@dirtyId\": \"14\", \"@time\":
\"2019/06/27 07:45:48\"}}}, \"user_list\": [], \"xml_response\": \"<response
status=\\\"success\\\" code=\\\"19\\\"><result total-count=\\\"1\\\"
count=\\\"1\\\">\\n <entry name=\\\"Blocked Users\\\" admin=\\\"admin\\\"</pre>
dirtyId=\\''14\''' time=\''2019/06/27 07:45:48\\''/>\n</result></response>\''}",
  "reason": null,
  "success": true,
 "version": "1.0"
}
0.000
```

# Function - Panorama Create Address

Creates a new address object in Panorama.

Functions / panorama\_create\_address



#### **Inputs**

```
panorama_location
x

panorama_vsys
x

panorama_name_parameter
x

panorama_request_body
x
```

#### ► Inputs:

Name	Туре	Required	Example	Tooltip
panorama_location	select	Yes	-	The location of the entry
panorama_name_parameter	text	No	-	Useful to return back one item, ie: 1 Address Group
panorama_request_body	textarea	No	-	-
panorama_vsys	text	No	_	The name of the vsys when location type is 'vsys' or 'panorama-pushed'

```
results = {
    "content": {
        "@code": "20",
        "@status": "success",
        "msg": "command succeeded"
      },
      "inputs": {
        "panorama_location": {
         "id": 801,
         "name": "vsys"
        },
        "panorama_name_parameter": "8.8.8.8",
        "panorama_request_body": {
         "content": "{\n\"entry\": {\n \"@name\": \"8.8.8.8\",\n \"description\":
\"8.8.8.8\",\n\\"ip-netmask\":\"8.8.8.8\\"\n}\n}\",
         "format": "text"
        },
       "panorama_vsys": "vsys1"
      },
      "metrics": {
        "execution_time_ms": 182,
        "host": "",
        "package": "fn-pa-panorama",
        "package_version": "1.0.0",
        "timestamp": "2019-06-25 15:21:23",
       "version": "1.0"
      "raw": "{\"msg\": \"command succeeded\", \"@status\": \"success\", \"@code\":
\"20\"}",
      "reason": null,
      "success": true,
      "version": "1.0"
}
```

- ▶ Workflows
- ► Example Pre-Process Script:

```
inputs.panorama_location = "vsys"
inputs.panorama_vsys = "vsys1"
inputs.panorama_name_parameter = artifact.value

body = '''{{
```

```
"entry": {{
   "@name": "{}",
   "description": "{}",
   "fqdn": "{}"
}}
}'''.format(artifact.value, artifact.value, artifact.value)

inputs.panorama_request_body = body
```

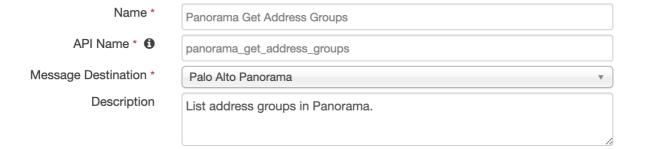
#### ► Example Post-Process Script:

```
.....
Example Response:
{
"content": {
  "@code": "20",
  "@status": "success",
  "msg": "command succeeded"
},
"inputs": {
  "panorama_location": {
    "id": 801,
   "name": "vsys"
  },
  "panorama_name_parameter": "8.8.8.8",
  "panorama_request_body": {
   "content": "{\n\"entry\": {\n \"@name\": \"8.8.8.8\",\n \"description\":
\"8.8.8.8\",\n \"ip-netmask\": \"8.8.8.8\"\n}\n}",
    "format": "text"
  },
  "panorama_vsys": "vsys1"
},
"metrics": {
  "execution_time_ms": 182,
  "host": "",
  "package": "fn-pa-panorama",
  "package_version": "1.0.0",
  "timestamp": "2019-06-25 15:21:23",
  "version": "1.0"
},
"raw": "{\"msg\": \"command succeeded\", \"@status\": \"success\", \"@code\":
\"20\"}",
"reason": null,
"success": true,
"version": "1.0"
}
0.00
```

# Function - Panorama Get Address Groups

List address groups in Panorama.

Functions / panorama\_get\_address\_groups



# **Inputs**



#### ► Inputs:

Name	Type	Required	Example	Tooltip
panorama_location	select	Yes	_	The location of the entry
panorama_name_parameter	text	No	-	Useful to return back one item, ie: 1 Address Group
panorama_vsys	text	No	-	The name of the vsys when location type is 'vsys' or 'panorama-pushed'

```
results = {
   "content": {
        "@code": "19",
        "@status": "success",
        "result": {
         "@count": "1",
          "@total-count": "1",
          "entry": [
            {
              "@location": "vsys",
              "@name": "Blocked Group",
              "@vsys": "vsys1",
              "description": "None",
              "static": {
                "member": [
                  "Test",
                  "google.com"
              }
            }
         ]
        }
```

```
},
      "inputs": {
        "panorama_location": {
          "id": 801,
         "name": "vsys"
        "panorama_name_parameter": "Blocked Group",
        "panorama_vsys": "vsys1"
      "metrics": {
        "execution_time_ms": 243,
        "host": "",
        "package": "fn-pa-panorama",
        "package_version": "1.0.0",
        "timestamp": "2019-06-25 15:21:21",
        "version": "1.0"
      },
      "raw": "{\"@status\": \"success\", \"@code\": \"19\", \"result\": {\"@total-
count\": \"1\", \"entry\": [{\"@vsys\": \"vsys1\", \"@location\": \"vsys\",
\"static\": {\"member\": [\"Test\", \"google.com\"]}, \"@name\": \"Blocked Group\",
\"description\": \"None\"}], \"@count\": \"1\"}}",
      "reason": null,
      "success": true,
      "version": "1.0"
}
```

- ▶ Workflows
- ► Example Pre-Process Script:

```
inputs.panorama_location = "vsys"
inputs.panorama_vsys = "vsys1"
inputs.panorama_name_parameter = "Blocked Group"
```

```
Example Response:
"content": {
 "@code": "19",
 "@status": "success",
 "result": {
    "@count": "1",
    "@total-count": "1",
    "entry": [
      {
        "@location": "vsys",
        "@name": "Blocked Group",
        "@vsys": "vsys1",
        "description": "None",
        "static": {
          "member": [
            "Test",
            "google.com"
```

```
1
  }
},
"inputs": {
  "panorama_location": {
    "id": 801,
    "name": "vsys"
  },
  "panorama_name_parameter": "Blocked Group",
  "panorama_vsys": "vsys1"
},
"metrics": {
  "execution_time_ms": 243,
  "host": "",
  "package": "fn-pa-panorama",
  "package_version": "1.0.0",
  "timestamp": "2019-06-25 15:21:21",
  "version": "1.0"
},
"raw": "{\"@status\": \"success\", \"@code\": \"19\", \"result\": {\"@total-count\":
\"1\", \"entry\": [{\"@vsys\": \"vsys1\", \"@location\": \"vsys\", \"static\":
{\mbox{\mbox{"member}": [\"Test\", \"google.com\"]}, \"@name\": \"Blocked Group\",}}
\"description\": \"None\"}], \"@count\": \"1\"}}",
"reason": null,
"success": true,
"version": "1.0"
}
0.00
```

#### Rules

Rule Name	Object	Workflow Triggered
Example: Panorama Unblock User	artifact	example_panorama_unblock_user
Example: Panorama Block IP Address	artifact	example_panorama_block_ip_address
Example: Panorama Block User	artifact	example_panorama_block_user
Example: Panorama Unblock IP Address	artifact	example_panorama_unblock_ip_address
Example: Panorama Unblock DNS Name	artifact	example_panorama_unblock_dns_name
Example: Panorama Block DNS Name	artifact	example_panorama_block_dns_name

# **Troubleshooting & Support**

If using the app with an App Host, see the Resilient System Administrator Guide and the App Host Deployment Guide for troubleshooting procedures. You can find these guides on the IBM Knowledge Center, where you can select which version of the Resilient platform you are using.

If using the app with an integration server, see the Integration Server Guide

# For Support

This is a IBM Community Provided App. Please search the Community https://ibm.biz/resilientcommunity for assistance.