

Predicting user churn project proposal

Objectives

Waze leadership has asked the data team to build a machine learning model to predict user churn. The model is based on data collected from users of the Waze app.

Planning and Analysing

| Milestone | Task | Outcome Deliverable | Relevant stake holder |
|-----------|---|-------------------------------|---------------------------|
| 1 | Establish structure of the project workflow | Global-level project document | Data Analysis Manager |
| 1a | Write project proposal | report | Senior Project manager |
| 2 | Compile summary information about the data | Data files | Senior Data Analyst |
| 2a | Data exploration and cleaning | EDA report | Data Analysis Manager |
| 2b | Conduct hypothesis testing | Analysis testing result | Director of data analysis |
| 3a | Build visualization | Dashboards | Senior Project Manager |
| 3a | Building regression model | Model results | Senior Data Analyst |
| 4 | Evaluate the model | Model metrics | Director of data analysis |
| 4a | Communicate final insight | Presentations and reports | Everyone |