

Hitesh Ahir

Software Engineer

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Profile

Passionate about solving complex system, development and collaboration problems involving multiple technologies and tool bases. Proficient in Java, JavaScript and Springboot framework and dedicated to learning better ways to write clean efficient code, and documentation while keeping up with new tech stack.

Skills

Operating Systems

Windows | Linux

Frameworks

Spring | Bootstrap | React

Tools and Environment

Git and GitHub | Agile | Scrum
Hyper-V | Active Directory |
Windows Server 2016 |
Eclipse | IntelliJ

Languages

C | C++ | Java | JavaScript |
SQL | HTML | CSS |
PowerShell

Soft Skills

Professional Communication
Teamwork | Conflict Resolution
Requirement analysis | Adaptive
Self Learning | Risk mitigation

Education

08/2021 – 05/2024

The University of Texas at Dallas Software Engineering

Relevant Coursework: Object Oriented programming in Java • Introduction to Algorithms & Data structure
• Intermediate programming in C • C++ programming in UNIX environment • Computer Architecture •
Discrete Structure • Software Engineering Principles • Prof and Tech Communication

11/2021 - 03/2022

• Participated in a 15-week Junior Full Stack Java Developer program engaged in over 460+ hours of learning and implementing tech skills to create a full-stack web application design, code, and testing.

Professional Experience

06/2021 – 10/2021
Dallas, TX

Amazon

Seller Support Associate

- Handled end-to-end seller interaction from understanding issues to proactive problem solving, gathering all needed information and providing exceptional support to seller partner till the issue is resolved or escalated.
- Received 25-30 customer tasks every day in three categories chat, email, and live calls, with the main focus on helping customers best way possible and most efficiently resulted in above average metrics.
- I excelled in customer service with effective, clear and professional written and oral communication.
- I helped maintain a good cohesive team environment by helping struggling members by aiding on complex contact to get through with a positive experience for both associate as well as customers.

07/2017 - 01/2021
Fort Carson, CO

US ARMY

System administrator (Aviation maintenance team)

- Hosted daily production control meetings, assigned tasks to team leaders, and progress to project the amount of work completed and briefed to higher up for future planning and resource allocation.
- Managed 30 aircraft logbooks, data migrations, installations, imaging new systems, lateral aircraft transfers and monthly unit readiness audits to keep our unit fully compliant with defense aviation agency regulations.

01/2014 – 06/2017
Seoul, South Korea

US ARMY

Aircraft Maintenance Team Lead

- Inspected aircraft for defects and malfunctions on daily basis, according to the pre-flight checklist resulting in all assigned aircraft training missions completed on schedule with no delays or cancellation
- Recorded flight information such as flight times, distances flown, and fuel consumption resulted in an error-free mission records passing all monthly logbook audits.
- Briefed crews about flight details, such as destinations, duties, and responsibilities on daily bases resulted in 100% flights with no in-flight emergency or delays.

Projects

11/2021 – 03/2022

GenerationUSA | Junior Full Stack Developer

Implement a fully working web application with the following layers: Database, Backend, Frontend.

- Formed 3 personnel team to design, plan and divide tasks to ensure we can implement solutions to live web application that has at minimum functional requirements satisfied during live demo.
- We divided 12 tasks in to 3 team member and 4 sprints to complete the project.
- I took responsibility of back end development to make we application reactive to inputs and clicks.
- I also implemented MySQL to make database stores and provide data that user enters in to the form.
- At the end product our website was able to handle functional requirements in live demo.
- Frontend and some features were developed by my other team members. We used Backend: REST API with Java and Spring Boot, Frontend: JavaScript + CSS + Bootstrap + HTML. for our project.