

SUMMARY

Computer and Telecommunications Engineer with hands-on experience in network operations, NOC engineering/administration, embedded systems, IoT, and software development. Skilled in Python, Flutter, SQL, and dashboard development, with a solid background in network administration, monitoring, and troubleshooting. Known for strong problem-solving abilities, providing effective technical support, and ensuring reliable system and network performance. Seeking to apply my knowledge and skills in impactful IT and engineering roles.

TECHNICAL SKILLS

-Programming : Python, SQL, Oracle, Flutter, AWS Web Applications, Game Development, Embedded Systems ,networkc,CCNA,

- Development Tools : GitHub, VS Code,Monitoring Tools Network,Jupyter,PRTG.

- Focused on predictive maintenance, scalability, and reliability.

PROFESSIONAL EXPERIENCE

- **Al-Qadesia Est.–ComputerServices**

Aug 2022– jun 2024

Provided IT support and system maintenance, handled technical issues, and ensured smooth operation of computer services.
- **BCI Jordan – Amman, Jordan**

Aug 2025– july 2025

Provided IT support and after-sales service, including device diagnostics, hardware/software maintenance, and customer assistance with warranty issues. Gained strong problem-solving skills and practical technical experience.
- **Zain Jordan trainee – Network Department**

Feb 2021 - Dec 2021

Completed a certified training program in network operations at Zain Jordan. Gained hands-on experience in RAN monitoring, network optimization, and NOC operations, including network troubleshooting, infrastructure support, and telecom workflows. Exposure to key areas of mobile networks, transmission systems, and core infrastructure, building a strong foundation in network performance, fault management, and service assurance.

• **PROJECT EXPERIENCE**

IoT-Based Battery Monitoring System

Designed and implemented an IoT system to monitor 4-cell lithium-ion battery packs in real time The system was built using Raspberry Pi, MariaDB, and PCF8591 ADC, and included a responsive dashboard developed with Next.js, integrated via a Flask API. The solution emphasized scalability, predictive maintenance, and real-time data visualization and diagnostics.

EDUCATION

- BSc in Communications and Computer Engineering**

2022-2025

Al-Zaytoonah University of Jordan
- Diploma in Communications and Computer Networks**

2019-2021

Balqa Applied University – Jordan

COURSES

- Amzon web serves (aws) (2025)

• CCNA (Sep 2023)

• Flutter Development (Aug 2025)

• IoT – Internet of Things (Jul 2021)

SOFT SKILS

- SOFT SKILES Problem Solving & Critical Thinking

• Time Management & Prioritization

• Teamwork & Collaboration

• Adaptability & Flexibility

• **Languages:** Arabic – Native | English - good
- Leadership Potential

Attention to Detail

Self-Motivation & Initiative