Loay Budair

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SUMMARY

Junior Industrial Engineer transitioning into IT and Technical Support. Skilled in troubleshooting, systems coordination, and cross-functional problem-solving. Studied CCNA and MCSA (exam pending), with solid knowledge in networking fundamentals, operating systems (Windows/Linux), and database management. Completed professional courses in Python and SQL to strengthen technical expertise. Highly adaptable, analytical, and eager to apply technical knowledge in customer-facing support roles.

EXPERIENCE

Production Supervisor – Accomplishments LLC

Sep 2023 – Jul 2025 | Amman, Jordan

• Directed daily operations and troubleshooting across multiple production lines, reducing downtime by 10%.
• Handled procurement and supplier coordination, integrating systems for uninterrupted operations.
• Applied Python scripts to support production analysis, efficiency tracking, and reporting.
• Achieved 35% raw material cost reduction and boosted production efficiency by 25%.
• Led R&D and launch of new epoxy products; optimized packaging processes.

Intern – Management | Philadelphia Solar LLC

Aug 2022 – Sep 2022 | Amman, Jordan

• Streamlined HR onboarding processes, enhancing new hire integration.
• Conducted market analysis and supported bid preparation in the tendering department.
• Assisted procurement and supply chain teams in efficiency improvements.

Intern – Manufacturing | Philadelphia Solar LLC

Aug 2022 – Sep 2022 | Amman, Jordan

• Supported PV cell laser cutting optimization.
• Learned automation and quality control practices during cell soldering and stringing.
• Assisted in electroluminescence (EL) testing and analysis for defect detection.

EDUCATION

Bachelor of Science in Industrial Engineering – Işık University, Istanbul, Turkey – Jul 2023

CERTIFICATIONS & COURSES

• Studied Cisco Certified Network Associate (CCNA) – Exam pending

• Studied Microsoft Certified Solutions Associate (MCSA) – Exam pending

• Sea Freight Import-Export Techniques – Jordan Logistics Association

• 100 Days of Code: The Complete Python Pro Bootcamp

• The Complete SQL Bootcamp: Go from Zero to Hero

SKILLS

Technical Skills: Windows & Linux OS administration (studied), MySQL/MS SQL/Oracle database basics, Python scripting, Networking fundamentals (CCNA studied), SQL querying (Bootcamp), System Deployment, Troubleshooting, Preventive Maintenance, Quality Control
Soft Skills: Team Leadership, Adaptability, Stress Management, Detail-Oriented, Strategic Thinking, Communication, Time Management, Analytical Thinking, Cross-Functional Collaboration, Initiative, Decision-Making