

Amman, Jordan

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SUMMARY

Computer and Telecommunications Engineer with hands-on experience in network operations, NOC engineering/administration, embedded systems, IoT, and software development. Skilled in Python, Flutter, SQL, and dashboard development, with a solid background in network administration, monitoring, and troubleshooting. Known for strong problem-solving abilities, providing effective technical support, and ensuring reliable system and network performance. Seeking to apply my knowledge and skills in impactful IT and engineering roles.

TECHNICAL SKILLS

-Programming : Python, SQL, Oracle, Flutter, AWS Web Applications, Game Development, GitHub, VS Code, Monitoring Tools
- Development Tools : Network, Jupyter, PRTG.
- Focused on predictive maintenance, scalability, and reliability.

PROFESSIONAL EXPERIENCE**• Al-Qadesia Est.–ComputerServices****Aug 2022– jun 2024**

Provided IT support and system maintenance, handled technical issues, and ensured smooth operation of computer services.

• BCI Jordan – Amman, Jordan**Aug 2025– july 2025**

Provided IT support and after-sales service, including device diagnostics, hardware/software maintenance, and customer assistance with warranty issues. Gained strong problem-solving skills and practical technical experience.

• Zain Jordan trainee – Network Department**Feb 2021 - Dec 2021**

Completed a certified training program in network operations at Zain Jordan. Gained hands-on experience in RAN monitoring, network optimization, and NOC operations, including network troubleshooting, infrastructure support, and telecom workflows. Exposure to key areas of mobile networks, transmission systems, and core infrastructure, building a strong foundation in network performance, fault management, and service assurance.

• PROJECT EXPERIENCE**IoT-Based Battery Monitoring System**

Designed and implemented an IoT system to monitor 4-cell lithium-ion battery packs in real time. The system was built using Raspberry Pi, MariaDB, and PCF8591 ADC, and included a responsive dashboard developed with Next.js, integrated via a Flask API. The solution emphasized scalability, predictive maintenance, and real-time data visualization and diagnostics.

EDUCATION**BSc in Communications and Computer Engineering****2022-2025**

Al-Zaytoonah University of Jordan

Diploma in Communications and Computer Networks**2019-2021**

Balqa Applied University – Jordan

COURSES

- Amzon web serves (aws) (2025)
- Flutter Development (Aug 2025)
- CCNA (Sep 2023)
- IoT – Internet of Things (Jul 2021)

SOFT SKILS

- SOFT SKILES Problem Solving & Critical Thinking
- Time Management & Prioritization
- Teamwork & Collaboration
- Adaptability & Flexibility
- Leadership Potential
- Attention to Detail
- Self-Motivation & Initiative
- Languages: Arabic – Native | English - good