

#### PROFESSIONAL SKILLS

Project management.
Google Analytics.
Network Management.
Media content development.
Cybersecurity Fundamentals.
IT Support and Troubleshooting
Photo editing.
Sales & Customer Service.

#### **PERSONAL SKILLS**

Effective crisis management Team Leader. Strong communication skills Multilingual. Quick problem-solving skills.

# LANGUAGES

English: Excellent. Arabic: Mother Tongue.

Dutch: A1-A2 Russian: Middle

# CONTACTS

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# AHMED SALEH

### IT SPECIALIST

#### **ABOUT**

I.T Specialist with expertise in system administration, network management, cloud solutions, and web development. Proficient in optimizing IT infrastructures, ensuring robust security, and delivering customized solutions. Extensive experience in management, aligning technology with business objectives to drive efficiency and innovation.

#### **EDUCATION**

Lebanese International University.

 HBO Bachelor in Information and Technology 2011 - 2015 GPA: 3.1 / 4.0

#### **WORK EXPERIENCE**

# Smart Youth Educational Institution (S.Y.E.I.), Aden, Yemen

**System Administrator** 

- Directed system maintenance, network optimization, and implemented cybersecurity measures, improving overall system reliability.
- Regularly updated systems and created backup protocols, ensuring data security and smooth operational performance.

# Web Designer & Developer

• Designed and developed responsive websites, ensuring optimal user experience and compatibility across devices.

# Ministry of Planning and International Cooperation Sana'a, Yemen

# **Data Entry**

 Conducted data validation, double-checking, and issue reporting to maintain accuracy and compliance with data protection standards.

### CERTIFICATES

- Technology Certificates: CCNA fast track, Ms Hyper-v 2012 Linux+, Network+
- Management Certificates: Conflict Management, Initiative and Planning, Advocacy Planning and Training, Administrative Development Program, Participatory Planning.
- Language Certificate: IELTS 2019.
- Volunteering Certificate: COA Oosturm Netherland.