





DTI5125[EG] DATA SCIENCE APPLICATIONS [LEC] 20225

[Movie Recommendation Chatbot]



Group 10:

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Problem formulation

In this project, we will be building our recommender system, similar to the one used by Netflix. Some of the business questions which we will seek to answer include the following:

- 1. Given a user's history or movie preferences, which movie is the user likely to be interested in?
- 2. Should we adopt a binary class approach (recommend or not recommend) or a multi-class approach (ratings 1, 2, 3, 4, and 5)
- 3. If there is more than one movie to recommend, what ranking system should be used to determine the order of the movie list?

Data sets:

https://drive.google.com/file/d/150IG-0zbneNTy1KHop9IeY5Heg9yyODC/view?usp=sharing

Using TMDB Data Set

The first dataset contains the following features:

- crew
- cast
- movie id
- title
- ▼ The second dataset has the following features:
 - budget
 - genre
 - homepage
 - id
 - keywords
 - original_language
 - original_title
 - overview
 - popularity
 - production_companies
 - production_countries
 - release_date
 - revenue
 - runtime
 - status
 - taglinetitle
 - vote_average
 - vote_count

Saved Models: "SVDppModel.pickle" and "modelSVDppLoo_1M.pickle".

The [MovieLens] data set

	id	title	cast	crew
0	19995	Avatar	[{"cast_id": 242, "character": "Jake Sully", "	[{"credit_id": "52fe48009251416c750aca23", "de
1	285	Pirates of the Caribbean: At World's End	[{"cast_id": 4, "character": "Captain Jack Spa	[{"credit_id": "52fe4232c3a36847f800b579", "de
2	206647	Spectre	[{"cast_id": 1, "character": "James Bond", "cr	$\label{eq:condit_id} \begin{tabular}{ll} \be$
3	49026	The Dark Knight Rises	[{"cast_id": 2, "character": "Bruce Wayne / Ba	[{"credit_id": "52fe4781c3a36847f81398c3", "de
4	49529	John Carter	[{"cast_id": 5, "character": "John Carter", "c	[{"credit_id": "52fe479ac3a36847f813eaa3", "de
4798	9367	El Mariachi	[{"cast_id": 1, "character": "El Mariachi", "c	[{"credit_id": "52fe44eec3a36847f80b280b", "de
4799	72766	Newlyweds	[{"cast_id": 1, "character": "Buzzy", "credit	[{"credit_id": "52fe487dc3a368484e0fb013", "de
4800	231617	Signed, Sealed, Delivered	[{"cast_id": 8, "character": "Oliver O\u2019To	[{"credit_id": "52fe4df3c3a36847f8275ecf", "de
4801	126186	Shanghai Calling	[{"cast_id": 3, "character": "Sam", "credit_id	[{"credit_id": "52fe4ad9c3a368484e16a36b", "de
4802	25975	My Date with Drew	[{"cast_id": 3, "character": "Herself", "credi	[{"credit_id": "58ce021b9251415a390165d9", "de

4803 rows × 4 columns



	userId	movieId	rating	timestamp
0	1	1	4.0	964982703
1	1	3	4.0	964981247
2	1	6	4.0	964982224
3	1	47	5.0	964983815
4	1	50	5.0	964982931
5	1	70	3.0	964982400
6	1	101	5.0	964980868
7	1	110	4.0	964982176
8	1	151	5.0	964984041
9	1	157	5.0	964984100

Data Preparation

1. Merging TMDB Data Sets

```
df_all = pd.merge (df1 , df2, how = 'inner' , on='id')
df_all.drop("original_title" , axis = 1)
df_all.drop("title_y" , axis = 1)
```

2. Cleaning TMDB Data Set

```
# Function to convert all strings to lower case and strip names of spaces
    def clean_data(x):
        if isinstance(x, list):
            return [str.lower(i.replace(" ", "")) for i in x]
            #Check if director exists. If not, return empty string
            if isinstance(x, str):
               return str.lower(x.replace(" ", ""))
            else:
[ ] # Apply clean_data function to your features.
    features = ['cast', 'keywords', 'director', 'genres']
    for feature in features:
        df_all[feature] = df_all[feature].apply(clean_data)
 # removing timestamp from dataframe 'ratings'
newRatings = ratings.iloc[:,:-1]
newRatings.head(10)
    userId movieId rating
 0
                           4.0
 1
          1
                    3
                           4.0
 2
          1
                           4.0
 3
                  47
                           5.0
          1
 4
          1
                  50
                           5.0
                  70
 5
                           3.0
 6
                  101
                           5.0
 7
                  110
                           4.0
 8
                  151
                           5.0
                 157
```

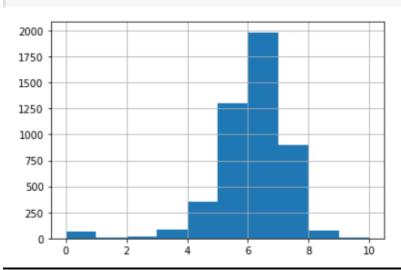
3. Check null values in rating data and scaling it

Methods:

Demographic Filtering:

calculate the mean which is our c variable

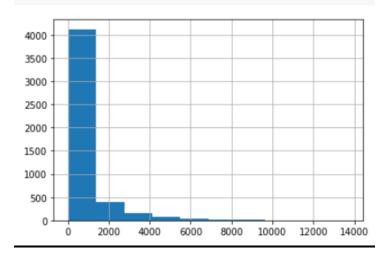




Calculate the min votes which is m

```
m= df_all['vote_count'].quantile(0.9)
m
```

1838.40000000000015



Filtering out the movies that qualify for the chart

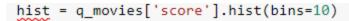
```
[ ] q_movies = df_all.copy().loc[df_all['vote_count'] >= m]
    q_movies.shape

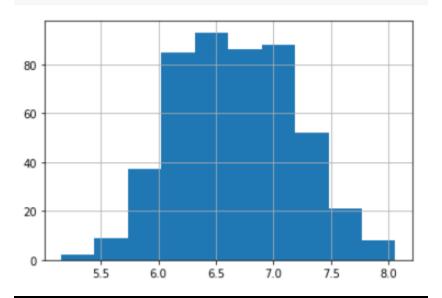
(481, 23)
```

sortting movies

	title_x	vote_count	vote_average	score
1881	The Shawshank Redemption	8205	8.5	8.059258
662	Fight Club	9413	8.3	7.939256
65	The Dark Knight	12002	8.2	7.920020
3232	Pulp Fiction	8428	8.3	7.904645
96	Inception	13752	8.1	7.863239
3337	The Godfather	5893	8.4	7.851236
95	Interstellar	10867	8.1	7.809479
809	Forrest Gump	7927	8.2	7.803188
329	The Lord of the Rings: The Return of the King	8064	8.1	7.727243
1990	The Empire Strikes Back	5879	8.2	7.697884
262	The Lord of the Rings: The Fellowship of the Ring	8705	8.0	7.667341
2912	Star Wars	6624	8.1	7.663813
1818	Schindler's List	4329	8.3	7.641883

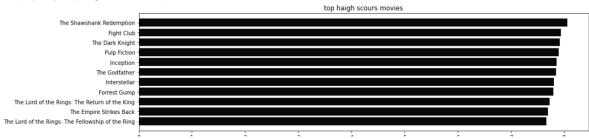
Define score for the movies





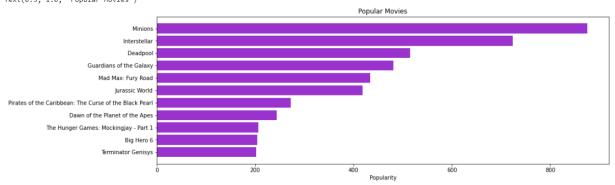
Showing the top 10 high scours movies

Text(0.5, 1.0, 'top haigh scours movies')



Showing the top 10 popular movies

Text(0.5, 1.0, 'Popular Movies')



Content Based Filtering

```
df all['overview'].head(8)
     In the 22nd century, a paraplegic Marine is di...
0
     Captain Barbossa, long believed to be dead, ha...
1
     A cryptic message from Bond's past sends him o...
2
     Following the death of District Attorney Harve...
3
     John Carter is a war-weary, former military ca...
4
     The seemingly invincible Spider-Man goes up ag...
5
     When the kingdom's most wanted-and most charmi...
6
     When Tony Stark tries to jumpstart a dormant p...
7
Name: overview, dtype: object
```

Finding similarity from the movie title and overview only

```
get recommendations('The Dark Knight Rises')
65
                                 The Dark Knight
299
                                  Batman Forever
428
                                  Batman Returns
1359
                                          Batman
        Batman: The Dark Knight Returns, Part 2
3854
                                   Batman Begins
119
2507
                                       Slow Burn
             Batman v Superman: Dawn of Justice
9
1181
210
                                  Batman & Robin
Name: title x, dtype: object
```

Finding similarity from the Credits, Genres and Keywords

The Dark Knight Rises

John Carter

```
# Print the new features of the first 5 films
df_all[['title_x', 'cast', 'director', 'keywords', 'genres']].head(5)
                                title_x
                                                                                                   director
                                                                                     cast
                                                                                                                                     kevwords
                                                                                                                                                                         genres
                                  Avatar [Sam Worthington, Zoe Saldana, Sigourney Weaver]
                                                                                             James Cameron
                                                                                                                [culture clash, future, space war]
                                                                                                                                                       [Action, Adventure, Fantasy]
1 Pirates of the Caribbean: At World's End
                                               [Johnny Depp, Orlando Bloom, Keira Knightley]
                                                                                               Gore Verbinski
                                                                                                               [ocean, drug abuse, exotic island]
                                                                                                                                                       [Adventure, Fantasy, Action]
                                                 [Daniel Craig, Christoph Waltz, Léa Seydoux]
                                                                                                                                                         [Action, Adventure, Crime]
                                 Spectre
                                                                                                Sam Mendes [spy, based on novel, secret agent]
```

[dc comics, crime fighter, terrorist]

Andrew Stanton [based on novel, mars, medallion] [Action, Adventure, Science Fiction]

[Action, Crime, Drama]

[Christian Bale, Michael Caine, Gary Oldman] Christopher Nolan

[Taylor Kitsch, Lynn Collins, Samantha Morton]

Text Feature Engineering

TF-IDF Vectorizer

TF-IDF Vectorizer

```
[] #Define a TF-IDF Vectorizer Object. Remove all english stop words such as 'the',
    tfidf = TfidfVectorizer(stop_words='english')

#Replace NaN with an empty string
    df_all['overview'] = df_all['overview'].fillna('')

#Construct the required TF-IDF matrix by fitting and transforming the data
    tfidf_matrix = tfidf.fit_transform(df_all['overview'])

#Output the shape of tfidf_matrix
    tfidf_matrix.shape

(4803, 20978)
```

CountVectorizer instead of TF-iDF:

This is because we do not want to down-weight the presence of an actor/director if he or she has acted or directed in relatively more movies. It doesn't make much intuitive sense.

```
count = CountVectorizer(stop_words='english')
count_matrix = count.fit_transform(df_all['soup'])
# Compute the Cosine Similarity matrix based on the count_matrix
cosine_sim2 = cosine_similarity(count_matrix, count_matrix)
# Reset index of our main DataFrame and construct reverse mapping as before
df_all = df_all.reset_index()
indices = pd.Series(df_all.index, index=df_all['title_x'])
get_recommendations('The Dark Knight Rises', cosine_sim2)
65
                The Dark Knight
119
                  Batman Begins
4638 Amidst the Devil's Wings
                  The Prestige
1196
             Romeo Is Bleeding
3073
                Black November
3326
1503
                         Takers
1986
                         Faster
                       Catwoman
747
                Gangster Squad
Name: title_x, dtype: object
```

Collaborative Filtering

We used some algorithms in surprise library:

- Matrix Factorization-base models: SVD, SVDpp
- Classification: KNNBaseline , KNNBasic, KNNWithMeans, KNNWithZScore
- Cluster: CoClustering

getting RMSE and time of training and testing for all classification, cluster, and Matrix Factorization-based models
surprise_results = pd.DataFrame(benchmark).set_index('Algorithm').sort_values('test_rmse')
surprise_results

test_rmse fit_time test_time

			_
Algorithm			
SVDpp	0.890262	69.757271	2.499507
SVD	0.899533	1.458985	0.110629
KNNBaseline	0.916795	0.056012	0.580003
KNNWithZScore	0.935753	0.046119	0.484627
KNNWithMeans	0.942184	0.027898	0.446881
CoClustering	0.996825	0.670121	0.055480
KNNBasic	1.035113	0.020917	0.407386

Split dataset After Scaling to train champoin model:

```
# split dataSets 'newRatings' into trainSet (70) and testSet(30)
trainSet, testSet = train_test_split(sRatings, test_size=0.3)
trainingParams = {}
```

We chose the champion model (SVDpp):

The reason is the test_rmse of SVDpp model is the smallest value, but it is taking a lot of time so we will apply GridSearch CV to get the best values of parameters in SVDpp Model:

```
print(trainingParams)
print("-----\n\n")
start = datetime.now()
startTraining = datetime.now()
print("> Training...")
algor = SVDpp(n_epochs = trainingParams['n_epochs'], lr_all = trainingParams['lr_all'], reg_all = trainingParams['reg_all'])
algor.fit(trainSet)
endTraining = datetime.now()
print("> OK \t\t It Took: ", (endTraining-startTraining).seconds, "seconds")
print (">> DONE \t\t It Took", (end-start).seconds, "seconds" )
{'n_epochs': 15, 'lr_all': 0.005, 'reg_all': 0.01}
 -----STARTING-----
> Training...
              It Took: 418 seconds
>> DONE
                       It Took 418 seconds
```

After training the champion model (SVDpp), we saved it in 'SVDppModel.pickle'. So we shouldn't train SVDpp model again.

```
## SAVING TRAINED MODEL
model_filename = "./SVDppModel.pickle"
print (">> Starting dump")
# Dump algorithm and reload it.
file_name = os.path.expanduser(model_filename)
dump.dump(file_name, algo=algor)
print (">> Dump done")
print(model_filename)

>> Starting dump
>> Dump done
./SVDppModel.pickle
```

Evalution on and all All models and champion model (SVD):

	test_rmse	fit_time	test_time
Algorithm			
SVDpp	0.890262	69.757271	2.499507
SVD	0.899533	1.458985	0.110629
KNNBaseline	0.916795	0.056012	0.580003
KNNWithZScore	0.935753	0.046119	0.484627
KNNWithMeans	0.942184	0.027898	0.446881
CoClustering	0.996825	0.670121	0.055480
KNNBasic	1.035113	0.020917	0.407386

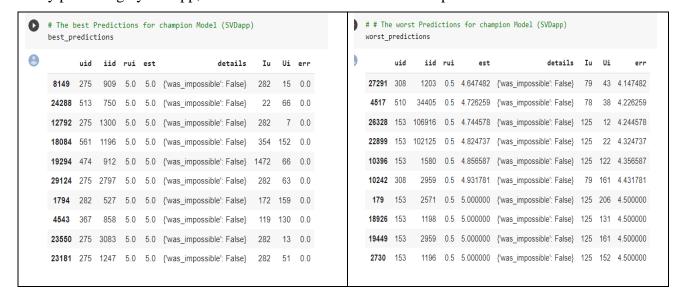
Load champion Model (SVDapp)

```
# loading model 'SVDppModel.pickle'
loadModel = load_model('SVDppModel.pickle')

>> Loading dump (SVDppModel.pickle)
>> Done
```

getting predictions, after loading SVDpp model and using 30% (testSet) from dataSet 'sRatings'
predictions = loadModel.test(testSet)

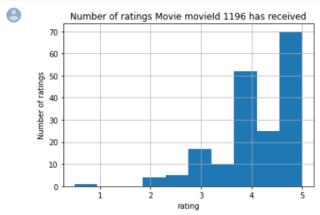
By predicting by SVDpp, we can determine the best and worst predictions.



In the lift table, the best predictions are not lucky guesses. Because Ui is anywhere between 13 to 104, they are not really small, meaning that significant number of users have rated the target movie.

Plot Number of ratings Movie movield 1196 (The worst Predictions for champion Model (SVDapp)) has received

```
filter_RatingsDS.loc[filter_RatingsDS['movieId'] == 1196]['rating'].hist()
plt.xlabel('rating')
plt.ylabel('Number of ratings')
plt.title('Number of ratings Movie movieId 1196 has received')
plt.show()
```



Example to test champion model SVDpp:

Those are the liked movies for the user with id 26

```
# getting 10 top movies userID 26.
getTopMovieRS(26)
43
             Seven (a.k.a. Se7en) (1995)
123
                         Apollo 13 (1995)
                   Batman Forever (1995)
126
138
       Die Hard: With a Vengeance (1995)
176
                        Waterworld (1995)
192
                        Disclosure (1994)
260
                         Quiz Show (1994)
302
       Ace Ventura: Pet Detective (1994)
398
                     Fugitive, The (1993)
510
        Silence of the Lambs, The (1991)
Name: title, dtype: object
```

Error Analysis:

```
# using One million (1,000,000) records of 25M in Error Analysis
testdataError = FullrecomSystem.iloc[:1000000,:]
```

```
# # rescaling 1M
reader = Reader(rating_scale=(0.5, 5))
data = Dataset.load_from_df(testdataError[['userId', 'movieId', 'rating']], reader)
```

We removed one of these movies (Leave-One-Out cross-validation).

To evaluate top-10, we used hit rate, that is, if a user rated one of the top-10 we recommended, we consider it is a "hit".

We can save the training model of Leave-One-Out cross-validation in 'modelSVDppLoo 1M.pickle', so we shouldn't train it.

```
## Saving Training MODEL of
model_filename = "./modelSVDppLoo_1M.pickle"
print (">> Starting dump")
# Dump algorithm and reload it.
file_name = os.path.expanduser(model_filename)
dump.dump(file_name, algo=modelSVDppLoo)
print (">> Dump done")
print(model_filename)
```

```
# loading model 'modelSVDppLoo_1M.pickle'
loadModelLoo = load_model('modelSVDppLoo_1M.pickle')
for _,testSet in LOOCV.split(data):
    # Predicts ratings for left-out ratings only
leftOutPredictions = loadModelLoo.test(testSet)

>> Loading dump (modelSVDppLoo_1M.pickle)
>> Done
```

We used **Hit Rate by Rating Value on '**modelSVDppLoo_1M.pickle'

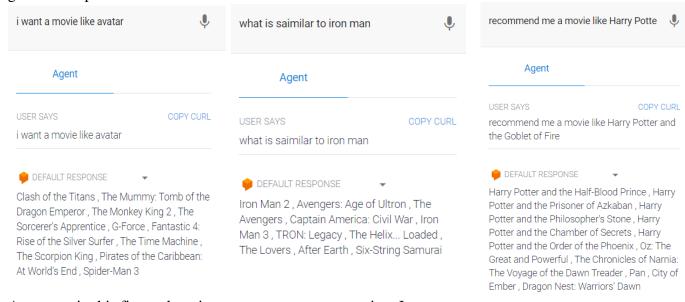
By using the predicted rating values, we can deconstruct hit rate. In an ideal world, we would be able to predict how well-liked a movie will be by its audience.

```
def RatingHitRate(topNPredicted, leftOutPredictions):
   hits = defaultdict(float)
    total = defaultdict(float)
    # For each left-out rating
    for userID, leftOutMovieID, actualRating, estimatedRating, _ in leftOutPredictions:
        # Is it in the predicted top N for this user?
        for movieID, predictedRating in topNPredicted[int(userID)]:
            if (int(leftOutMovieID) == movieID):
               hit = True
               break
        if (hit):
            hits[actualRating] += 1
        total[actualRating] += 1
    # Compute overall precision
    for rating in sorted(hits.keys()):
        print(rating, hits[rating] / total[rating])
print("Hit Rate by Rating value: ")
RatingHitRate(all_pred, leftOutPredictions)
Hit Rate by Rating value:
1.0 0.0555555555555555
1.5 0.14285714285714285
2.0 0.08571428571428572
3.0 0.03759398496240601
3.5 0.03571428571428571
4.0 0.06875
4.5 0.0555555555555555
5.0 0.08870967741935484
```

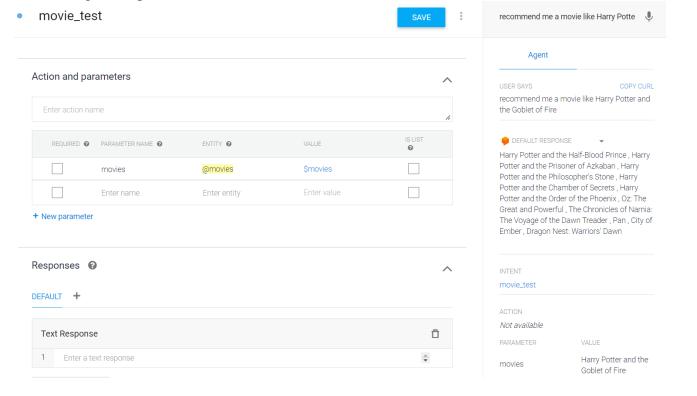
Our hit rate distribution matches my expectations completely. The rating score 5 has a substantially better hit rate than the others. Consequently, our champion model (SVDpp) can anticipate it correctly.

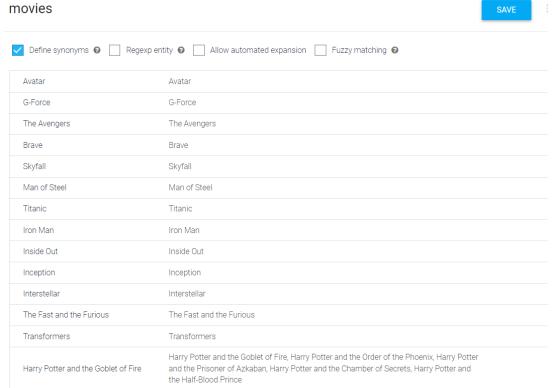
Visualization of results, and graphical intuition and analysis

Connecting our code with Dialog flow chatbot via **NGROK**First, let's test content-based recommendation which is recommending a movie similar to a movie you ask for, and work to analyze the movie metadata: cast, keywords, director, and genres. and present a movie similar to this data.

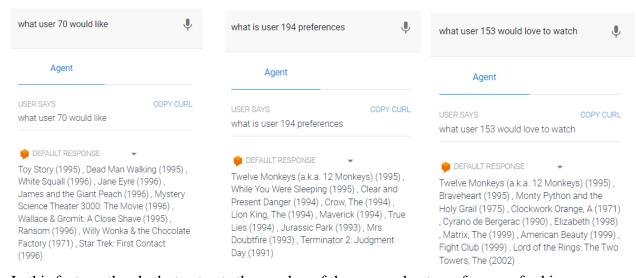


As we see in this figure there is no response to any question. It extracts any movie name that we have provided in the entity names and then communicates directly to the host to get a response from It.





This entity contains some examples of our data set to catch any movie in our dataset immediately Second, let's test collaborative filtering by knowing users what would like to watch according to their history



In this feature, the chatbot extracts the number of the user and gets preferences for him

[Note]: if you want to test the chatbot you have to copy the Public URL from the code and paste it into the fulfillment, we already have added you as developers in the project Dialogflow (google.com)

Innovativeness

We applied every recommendation like non-personalized and personalized, starting with the non-personalized, which is a probability estimation similarity using the IMDB formula. Then we jumped into the personalization and we applied to content based on the movie's output. As a feature, we will add the score from the weighted rate formula that we calculated to improve the recommendation. Then we apply the content with our Metadata ("cast, crew, directory, and keywords") by using cosine similarity with TFiDF to make the recommendation more accurate. Also, we used a technique called Collaborative Based Filtering, which is an approach where user ratings come into account, and hence there can be different outputs possible on the basis of the reviews given to the items or movies in focus. We compared even more algorithms to select the best champion model (SVDpp). We applied GridSearch to reduce the training time for the SVDpp. This champion can extract movies that are more suitable for a particular user. We integrated these methods that applied more models such as cosine similarity and SVDpp with a chat bot that can recommend top movies to users by some previous standards.