

Repeat Calls by Market and Issue Type (Q1-2022)

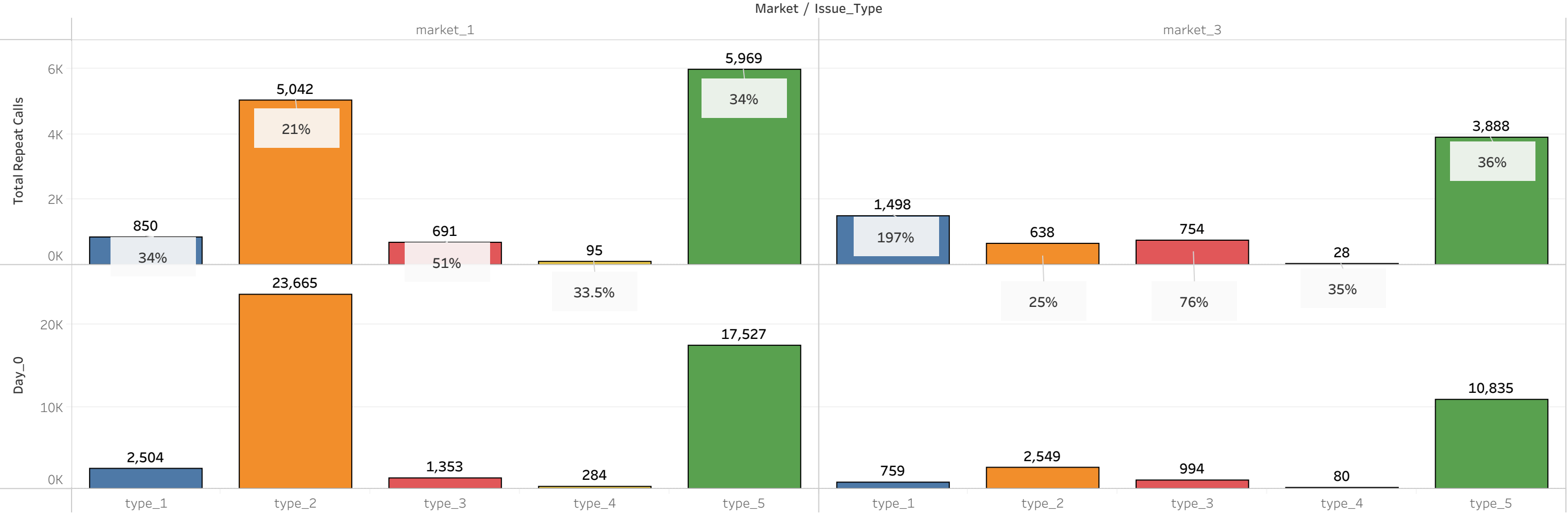
Market	Issue_Type	Day_0	Day_1	Day_2	Day_3	Day_4	Day_5	Day_6	Day_7
market_1	type_1	2,504	221	136	106	114	97	86	90
	type_2	23,665	1,180	831	663	623	603	565	577
	type_3	1,353	156	128	116	80	69	71	71
	type_4	284	23	15	16	14	9	10	8
	type_5	17,527	1,806	1,043	788	645	640	524	523

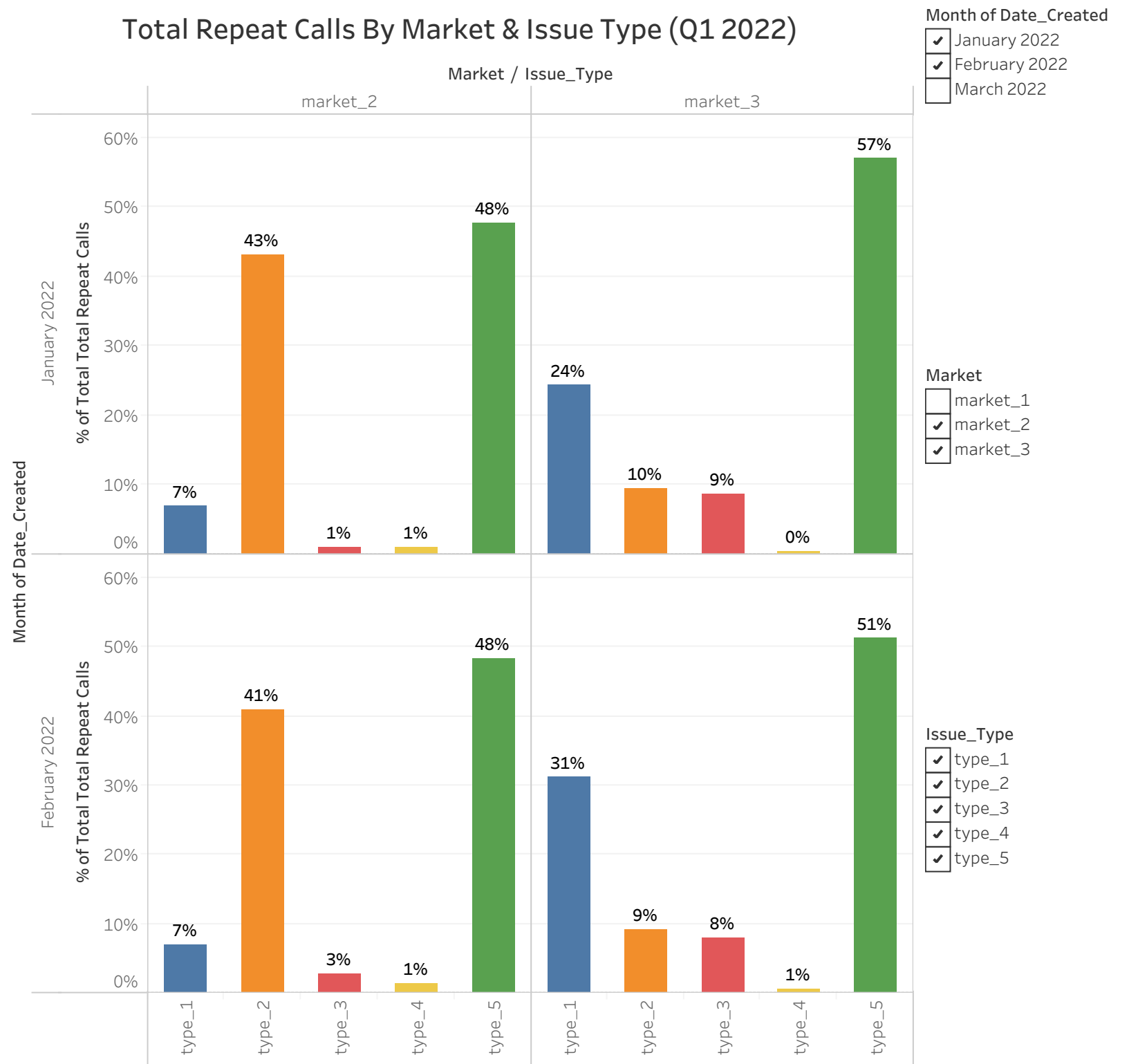
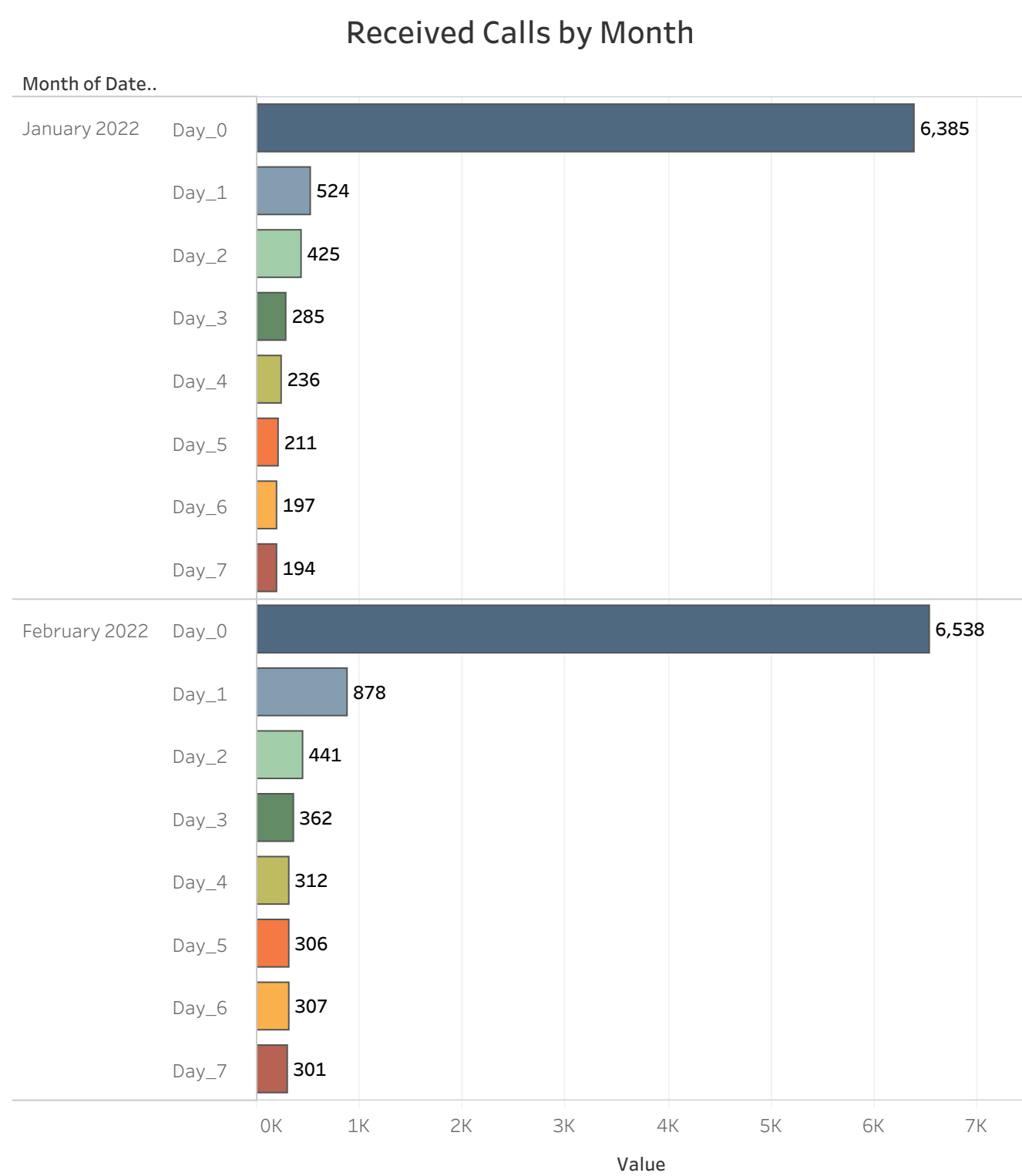


Issue_Type
All

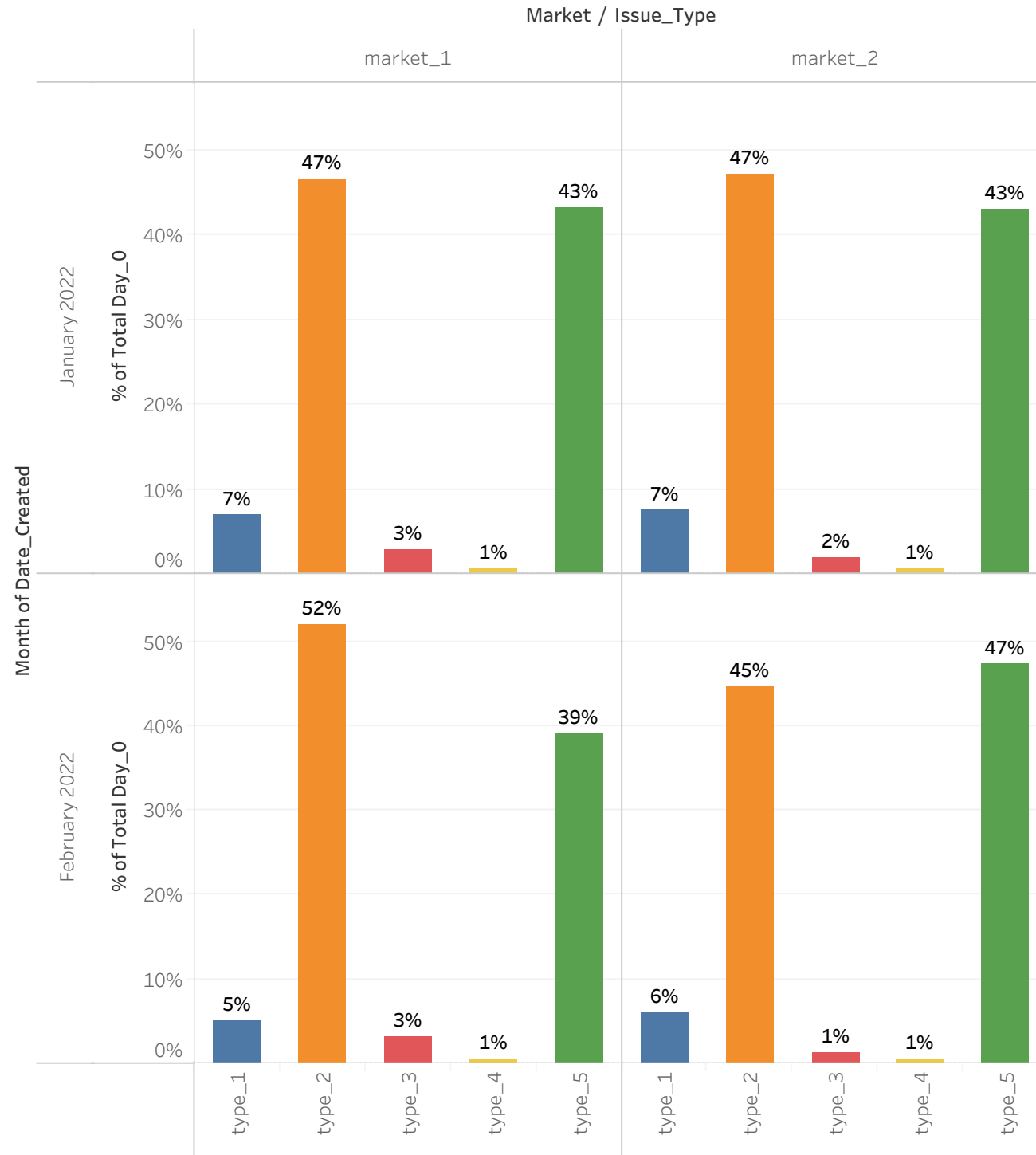
Market
☒ market_1
☐ market_2
☒ market_3

Total Repeat Calls & their Percentage from First Calls across Markets and Issues

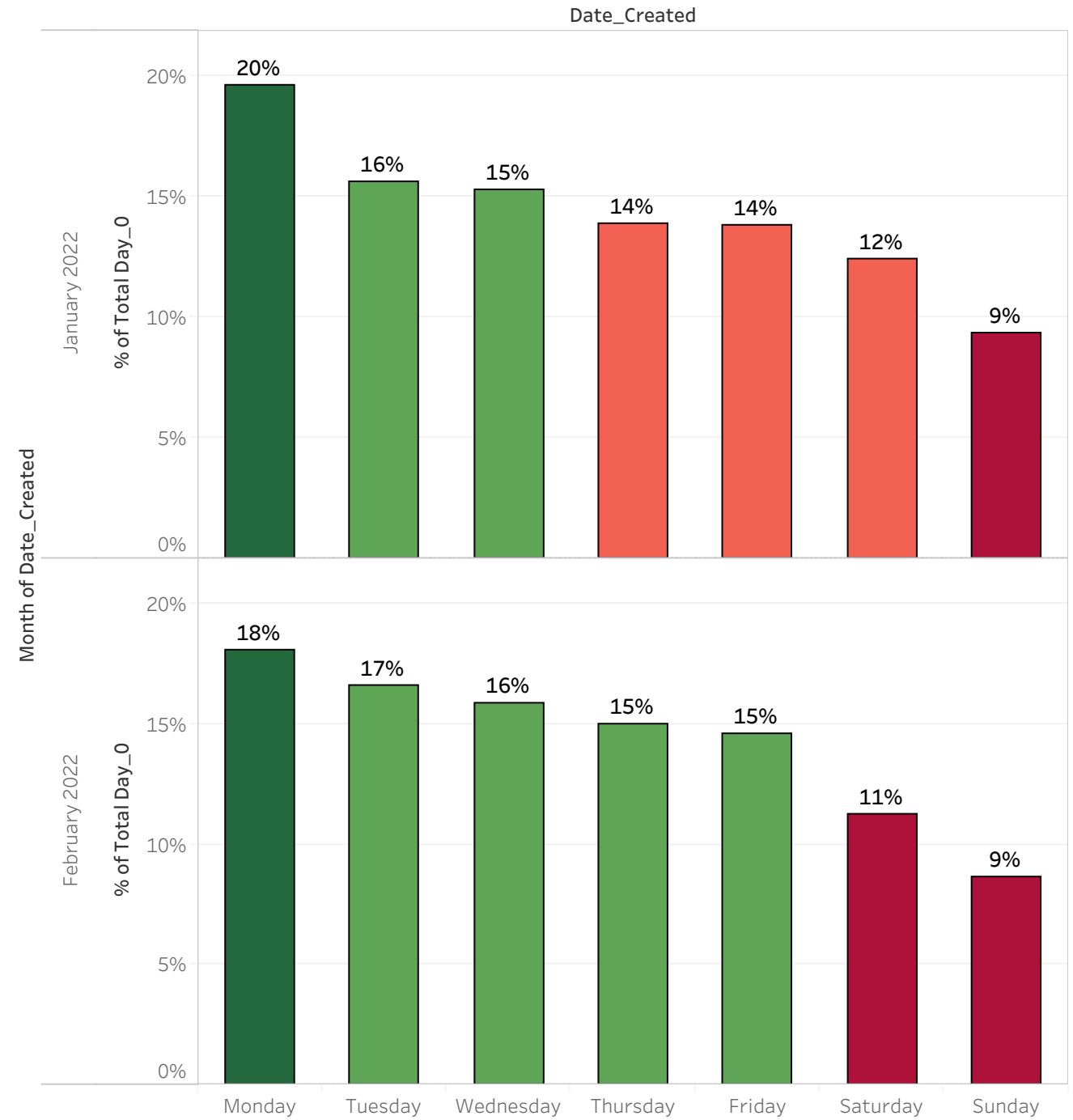




% of First Calls across Markets & Issue Types



% of First Calls across Weekdays



Month of Date_Created

- ✓ January 2022
- ✓ February 2022
- March 2022

Issue_Type

- ✓ type_1
- ✓ type_2
- ✓ type_3
- ✓ type_4
- ✓ type_5

Market

- ✓ market_1
- ✓ market_2
- market_3