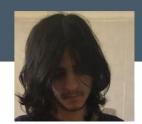
Zaid Abudagga

Address: Swiefiah, Shafaa st, Amman, Jordan Email: zaidabudagga@gmail.com Contact: +962 7 9995 8707



Work Experience

Extensya 11/2020 — 6/2021



Call Center Agent:

- Act as a Moderator to weight the Customers feedback and filter inappropriate queries.
- Online Digital media and social media customer support.
- Perform activities via channels Social media platforms, App stores, Content, etc. to serve customers with the best service through appropriate governance, business policies, and training that guarantee an excellent engagement process with the customer.

Education

2019 – Present Computer Science (Fourth Year)

Princess Sumaya University for Technology (PSUT)

Amman

Skills:

Very Good English speaking Excellent Communication skills Time Management skills Fluent in English and Arabic Computer Skills

Abilities:

Willing to handle job remotely Works under pressure Ability to work as team

All Certificates are available upon request

- -High School Certificate (844%)
- -Valid Jordanian Driving license