

# Zaid Abudagga



Address: Swiefiah, Shafaa st, Amman, Jordan  
Email: zaidabudagga@gmail.com  
Contact: +962 7 9995 8707

## Work Experience

Extensya

11/2020 — 6/2021



Call Center Agent:

- Act as a Moderator to weight the Customers feedback and filter inappropriate queries.
- Online Digital media and social media customer support.
- Perform activities via channels Social media platforms, App stores, Content, etc. to serve customers with the best service through appropriate governance, business policies, and training that guarantee an excellent engagement process with the customer.

## Education

2019 – Present

Computer Science (Fourth Year)  
Princess Sumaya University for Technology (PSUT)  
Amman

## Skills:

Very Good English speaking  
Excellent Communication skills  
Time Management skills  
Fluent in English and Arabic  
Computer Skills

## Abilities:

Willing to handle job remotely  
Works under pressure  
Ability to work as team

All Certificates are available upon request

- High School Certificate (84%)
- Valid Jordanian Driving license