1. Personal Information

- **Gender:** Male or Female, used for identification or personalized communication.

- **Age:** Customer's age, which can help determine eligibility for certain banking products.

- **Name (Last, First):** Full legal name of the customer.

2. Contact Information

- **Address:** Residential or mailing address, used for correspondence or verification.

- **Email:** Digital contact for notifications, account-related communication, and support.

3. Complaint Information

- **Complaint:** Details of the customer's issue with the bank, such as delayed salary credits, incorrect interest, or technical issues with apps.

- **Complaint Resolved:** Status indicating whether the complaint has been addressed ("Yes" or "No").

4. Security & Verification Information

- **Security Question:** A question used to verify the customer's identity before disclosing sensitive account information.

- **Security Answer:** The answer to the security question, used for authentication.

Summary

In essence, this company stores:

1. **Personally Identifiable Information (PII):** Name, age, gender, address, email.

2. **Customer Support Data:** Complaints and their resolution status.

3. **Security/Authentication Data:** Security questions and answers to verify identity.

This information allows the bank to manage customer complaints, provide personalized service, and ensure secure access to account-related data.