

Ahmed Reda Ragab

DevOps Engineer | Cloud & CI/CD

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DevOps Engineer with 5+ years of experience across backend engineering and cloud operations, currently working as **Senior Backend & Support DevOps Engineer**. Strong hands-on background in **Azure cloud, CI/CD automation, Dockerized applications, and Linux-based production environments**. Proven ability to deploy, monitor, troubleshoot, and scale production systems while collaborating closely with backend teams to ensure reliability, performance, and security..

Technical Skills

Cloud Platforms

- Microsoft Azure (VMs, App Services, Networking, Storage, Azure Monitor)
- AWS (EC2, S3, RDS)

Databases

- MySQL, PostgreSQL, MongoDB
- Backup, restore, performance tuning, and troubleshooting

DevOps & Automation

- CI/CD: GitHub Actions
- Infrastructure as Code: Terraform
- Containerization: Docker
- Orchestration: Kubernetes (working knowledge)
- Scripting: Bash, Python

Monitoring & Reliability

- Azure Monitor
- Prometheus
- Grafana
- Log analysis & incident troubleshooting

Operating Systems

- Linux (Ubuntu, CentOS)
- Windows Server

Development Background

- PHP, Laravel (5.x – 12.x)
- RESTful APIs
- Git & GitHub

Professional Experience

ISIT-SA — Senior Backend & Support DevOps Engineer (Sept 2025 – Present | Remotely)

- Deploy, maintain, and support production environments on **Microsoft Azure**.
- Design and maintain **CI/CD pipelines using GitHub Actions** for automated build, test, and deployment workflows.
- Dockerize backend services to ensure environment consistency across development, staging, ...
- Monitor system health, logs, and resource utilization, ensuring high availability and rapid incident response.
- Troubleshoot production issues related to infrastructure, networking, databases, and application performance.
- Collaborate closely with backend teams to optimize deployments, scaling strategies, and release processes.

Loc Camp — Senior Backend Developer (Nov 2024 – Sept 2025 | On-site)

- Built and maintained backend services running on Linux-based servers.
- Assisted in deployment workflows and infrastructure troubleshooting in production environments.
- Automated recurring backend and operational tasks to improve system reliability.
- Worked closely with cross-functional teams to debug production issues and improve performance.
- Focused on scalability, logging, and system stability for multilingual content platforms.

Rzain.com — Senior Backend Developer (Jan 2024 – Nov 2024 | Remote)

- Designed and maintained **CI/CD pipelines** using GitHub Actions, reducing deployment time from 1 hour to 10 minutes.
- Managed cloud infrastructure on **AWS (EC2, S3, RDS)** supporting high-traffic production systems.
- Dockerized Laravel services to improve deployment consistency and rollback capabilities.
- Implemented monitoring and log analysis to improve system reliability and reduce downtime.
- Integrated backend systems with ERP and payment gateways, reducing manual operations by 50%.

Josequal.com — Full-Stack Developer (Aug 2022 – Dec 2023 | Remote)

- Developed and maintained scalable backend services using Laravel.
- Optimized API performance, reducing average response time by 35%.
- Collaborated with infrastructure and DevOps teams to ensure production stability.
- Participated in architectural decisions and production issue resolution.

ISIT — Full-Stack Developer (Feb 2021 – Jun 2022)

- Contributed to the development of a large-scale Learning Management System (LMS).
- Supported deployment and maintenance of backend services.
- Worked with real-time features and performance-sensitive components.
- Collaborated with designers and engineers to deliver stable, user-friendly systems.

DevOps-Oriented Projects

- **CI/CD Automation for Laravel Applications**
Built automated pipelines using GitHub Actions for testing and deployment.
- **Cloud Deployment & Containerization**
Deployed Dockerized applications on cloud environments with monitoring and rollback strategies.
- **Infrastructure & Operations Support**
Supported production systems through monitoring, troubleshooting, and automation of operational tasks.

Education

Bachelor of Computer Science

Faculty of Computers and Information, Minya University

Graduated: May 2019

References

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