Ahmed Reda Deabes

✉ **ahmedredadeabes@gmail.com**   🔗 **LinkedIn: ahmed-reda-996161226**   📞 **+20-01062294515**

📍 **Address:** Toukh, Qalyubia, Egypt | **Ready to Relocate** | **Military Status:** Completed

Profile

A skilled Data Analyst and Business Intelligence Developer holding a Bachelor's degree in Computer Science from the Faculty of Computers and Artificial Intelligence, Benha University. Actively seeking an opportunity within a reputable company to further develop my analytical skills and gain practical experience in data analysis and business intelligence.

Education

Bachelor's Degree in Computer Science.   Sep 2019 – Jun 2023

Faculty of Computers and Artificial intelligence | Benha University.

GPA: 2.89

Graduation project| (Web-based assistance CRM system for performance monitoring and improvement) Graduation project Grade: Excellent.

Internship

- Power Bi Development , 4-month Program, Intensive Code Camp (ICC), Intensive Training Program (ITP), Information Technology Institute (ITI), Ministry of Communication and Information Technology (MCIT), Zagazig Branch   Mar 2025 – Present

- Business Intelligence Development (ITI):(SQL Server, Power BI, Tableau)   Feb 2023

- Web Development using Python (ITI)Summer Code Camp (SCC
  - (Django, Flask, API Frameworks))| Aug-2022

- Training (Faculty of Computers and Artificial intelligence): Python Programming and Train Ticket Management System Project   Aug-2021

PROJECTS

Graduation Project: NLP Model for Review Analysis in a Web-Based CRM System | 📎

- Built an NLP model to analyze customer reviews and classify sentiments (positive, negative, neutral) within a CRM platform. Used Python and machine learning techniques to support better customer service decisions.
  Grade: Excellent (A+)

Sales Performance Dashboard |

Developed an interactive dashboard using Tableau to analyze and visualize sales data, enabling stakeholders to track key performance indicators (KPI) and analyze sales trends.

Customer Retention & Churn Analysis Project |

- Conducted detailed analysis of customer churn rates for a telecom company using Power BI, identifying key factors contributing to customer attrition.
- Designed interactive dashboards, visualizing KPIs such as churn rate (26.54%), customer segmentation, and payment methods for clear decision-making

TECHINICAL SKILLS

- Programming Languages: C, C++, Python, SQL.
- Data Visualization, Data Modeling, Data Warehouse, Data Normalization.
- ETL and ELT processes.
- Knowledge of Statistics.
- Familiar with Big Data concepts.
- NoSQL.
- SDLC and Agile Methodologies.
- Familiar with Git
- Tools: VS Code, Power BI, SQL Server Integration Services (SSIS), SQL Sever Reporting Services (SSRS), Visual Studio, MS Office (Excel, Word, PowerPoint)

INTERPERSONAL SKILLS

- Communicate openly, forcefully and effectively
- Demonstrate strong personal presentation skills
- Team working (Dealing with project team members)
- Forward thinking
- Quick learner of new concepts and technologies.
- Demonstrate a strong power of analytical reasoning

COURSES

- Data Analyst in Power BI - Data Camp
- Associate Data Engineer in SQL - Data Camp
- Data Analysis in Excel - Data Camp

CERTIFICATES

- Business Intelligence Specialization – Google (May 2023)
- Microsoft Power BI Data Analyst Associate (PL-300)

LANGUAGE

- **English**: Professional Working Proficiency (C1)
- **Arabic**: Native Language