

# Orca Return Policy

We want you to love your purchase! If you're not completely satisfied, here's how our return process works:

1. Eligibility: Items can be returned within [X] days of delivery, provided they are unworn, unwashed, and in their original packaging with tags attached.

2. Return Process:

- Contact us via [WhatsApp, Instagram, or Email] with your order details.
- We'll guide you through the return process and arrange for collection, if applicable.

3. Refunds:

- Once we receive the returned items, we'll inspect them and process a refund or exchange.
- Refunds are typically issued to the original payment method within [X] days.

4. Non-Returnable Items: For hygiene reasons, items such as [list non-returnable items, if any] cannot be returned.

5. Shipping Costs: Return shipping fees are [covered/not covered], unless the item is faulty or the wrong item was sent.