

Orca Return Policy

We want you to love your purchase! If you're not completely satisfied, here's how our return process works:

1. Eligibility: Items can be returned within **[15] days** of delivery, provided they are **unworn, unwashed, and in their original packaging with tags attached.**

2. Return Process:

- Contact us via [WhatsApp, Instagram, or Email] with your order details.
- We'll guide you through the return process and arrange for collection, if applicable.

3. Refunds:

- Once we receive the returned items, we'll inspect them and process a refund or exchange.
- Refunds are typically issued to the original payment method within **[15] days**

4. Non-Returnable Items: For **hygiene** reasons **cannot be returned.**

5. Shipping Costs: Return shipping fees are **[covered]**, unless the item is faulty or the wrong item was sent.