Ahmed Mohamed Daoud

IT , Network Engineer

Complete(Reserve officer) | ahmed.daoud2626@gmail.com | Mansoura, Dakahlia

Ahmed M.Daoud | 1997 Nov 26 | 01064081974 | 01556654990 | Married

Profile

A dedicated IT and network systems engineer with expertise in managing and optimizing network infrastructures, server management, and system support. Experienced in deploying and maintaining enterprise-level technology systems, with a strong focus on performance improvement and troubleshooting. Skilled in using tools like AnyDesk and TeamViewer for remote support, and proficient in managing analog CCTV systems. Seeking to apply my technical skills in a challenging role that promotes growth and innovation.

Experiences

IT Specialist, Khazyn 🔗 — 2025 Jan – present, Mansoura, Egypt

IT help desk, Rabhan agency. 🔗 — 2024 May – 2024 Dec, Mansoura, Egypt
- Provided technical support for computer systems, software, and hardware issues.
- Responded to queries in person or via phone and email, ensuring prompt problem resolution.
- Trained users on system functions and maintained daily system performance.
- Installed, modified, and repaired hardware/software, and diagnosed LAN/WAN issues.
- Utilized AnyDesk and TeamViewer for remote support.
- Installed and managed CCTV systems, including DVR setup, for surveillance.

Network Engineer, Main Network Center — 2023 Apr – 2024 Apr, Nasr City, Egypt
- Implementing, repairing and raising the efficiency of networks in various companies.
- Implementing and operating the Egypt International Olympic Games City network.

Information Technology Engineer, markazyaa — 2022 Sep – 2023 Apr | Cairo, Egypt
- Server management (AD, Group Policy, Print Server, DNS, DHCP, File Servers), applying feature and rules on windows server, Responsible for the maintenance, configuration, and reliable operation of computer system and servers.
- Install Hardware and software and participate in research and development to continuously improve and keep up with other branches.

Education

Bachelor of Engineering - BE, Communications and Electronics Engineering, Assiut University 🔗 — 2016 Sep – 2021 Jun | Assiut, Eygpt
- **Final year grade: Excellent (91%)**
- **Grade : very good with honors (83.82 %)**

Skills

CCNA | MCSA | Windows Server | Group Policy | Active Directory | DHCP | Hyper-V | DNS | CCNP encor | Routing (OSPF, EIGRP) | VLAN Configuration and Management | Hardware Installation and Configuration | Help desk | operating systems | Problem-solving | Any Desk, TeamViewer (Remote Desktop Tools) | Communications skills | Time Management | Adaptability | Research | Teamwork | Troubleshooting (Hardware,Software,Network) | Commitment. | Responsible | Attention to Detail | CCTV Systems Installation and Maintenance

Certificates And Badges

Fortinet_Certified_Associate_in_Cybersecurity 🔗 (| Date of achievement: December 17, 2024 |

Valid until: December 17, 2026 | Certification validation number: 4615444156AD) •

AWS Cloud Quest: Cloud Practitioner 🔗 (Fundamentals understanding of AWS Cloud concepts. Badge earners have acquired hands-on experience with compute, networking, database and security services)

Courses and Training

AWS Cloud Practitioner   2025 Jan – 2025 Feb
- Public, Private, Hybrid, IaaS, PaaS, SaaS, Security Services and Compliance, EC2, Lambda, ECS/EKS, Storage (S3, EBS, Glacier), Networking (VPC, CloudFront, Route 53), Databases (RDS, DynamoDB, Redshift), Billing and Pricing (Pay-as-you-go).

Fortigate Firawall, Fortinet   2024 Nov – 2024 Dec
- Antivirus , Application Control , Authentication , Firewall , FortiGate ,Intrusion Detection Systems , SSL Inspection , Virtual Private Networks (VPN) , Web Filtering.

CCNA 🔗
- Network fundamentals , Network access , IP connectivity , IP services , Network security fundamentals.

MCSA
- Active Directory, Group Policy, File Server, DHCP, DNS, printer server, WSUS, WDS, Windows Backup & Server recovery, Hyper V.

CompTIA A+ 🔗
- Hardware, and networking technology, while the other teaches you about software, operating systems, and cybersecurity basics.

Trainee, Egyptian Space Academy 🔗   2020 Aug – 2020 Sep

- Summer training at the Egyptian Space Agency .The training consists of two parts, the first part is lectures about satellite subsystems, and the second part consists of practical training on a pilot project.

Projects

Campus System Network Design 🔗

Hotel System Network Design 🔗

Small Office Network - SOHO 🔗

Graduation Project
- Design and implementation of Neural Networks Using FPGAs and ASICs.
- **Grade : Excellent**

Languages

Arabic: Native language, **English:** very good