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| **Type** | **Definition - Examples** | **Occurrence** |
| **Factual Errors** | An error in the information presented that contradicts reality. | 14 |
| Hallucinations | *“Pain originating from the syringing by the doctor’s assistant”* | 6 |
|  | Pain was already present before the syringing. |  |
| Incorrect statements | *“The patient uses Rhinocort and cetirizine daily for mucous membrane hyperreactivity”* | 8 |
|  | Patient only uses Rhinocort for mucous membrane hyperactivity. |  |
| **Stylistic Errors** | An error in the manner in which information is used or presented. | 17 |
| Repetitions | *“Patient feels sick”* | 3 |
|  | *“Patient also reports a feeling of being unwell”*. |  |
| Classification error | *“The area around the ear feels numb.”* | 14 |
|  | in the **A**nalysis part of SOAP. |  |
| **Omissions** | An error characterized by the act of neglecting to include essential information in the report. | 19 |
| In **S**ubjective | Indication of which ear is involved/ referred to | 3 |
|  | Parts of symptoms mentioned | 2 |
|  | Parts of relevant medical history | 5 |
| In **O**bjective | Indication of which ear is involved/ referred to | 2 |
|  | Parts of symptoms observed | 2 |
| In **A**nalysis | Indication of which ear is involved/ referred to | 3 |
| In **P**lan | Agreement with patient | 1 |
|  | Possible future treatment | 1 |
| **Redundant Statements** | The inclusion of unnecessary information that does not contribute substantively to the report, although it is on the topic of the medical condition. | 25 |
| In **S**ubjective | *The patient reports … especially in the morning, and that the ear smells.* | 7 |
| In **O**bjective | *Left: some earwax.* | 5 |
| In **A**nalysis | *This can also radiate from the sinuses.* | 2 |
| In **P**lan | *A dressing and plaster have been applied to the left ear to collect the discharge.* | 9 |
| Additional | *Colonoscopy scheduled for three years. Patient should contact for referral to a gastroenterologist. Prescription for [name of medication] for constipation.* | 2 |
|  | In an additional *NB* (Nota Bene) |  |