



Report Name : Survey Response

Time : 2025-01-27 10:26:19

HSE Standards

S #	Question	Response	Comments
1	Are fire extinguishers available at site? How many and are they in working order?	Yes	
2	Are Sand Buckets available & properly filled with dry sand?	No	
3	First Aid Box is available & filled with required Medicines?	No	
4	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	No	
5	Are company approved safety signs/instructions in place?	N/A	
6	Is Emergency Cut off Switch working? Is it clearly marked?	No	
7	Any naked or open wiring found?	No	
8	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	N/A	
9	Is the Gas Detector well placed & operative?	N/A	
10	No visible spills	No	

11	Is spill kit available?	Yes	
12	Oil water separators are cleaned (if available)	N/A	
13	PPES for decantation of TLs and others	N/A	

### Record Keeping / System Maintained

S #	Question	Response	Comments
1	Log book & the daily sales and stock register is properly maintained and up to date?	Yes	
2	Daily shop sales are being monitored and records kept?	N/A	
3	Updated Fuel & Lubricants prices displayed as communicated?	Yes	
4	Is CNG Equipment Maintenance Record upto date and kept?	N/A	

### Customer Services

S #	Question	Response	Comments
1	Is Staff courteous and welcomes the customers?	Yes	
2	Is the meter shown to customer while filling up his vehicle?	Yes	
3	Is front and rear wind screen offered to be wiped?	N/A	
4	Is the meter shown again to customer once filling is done?	Yes	
5	Is the staff thanking the customer with a smile?	No	

### Housekeeping

S #	Question	Response	Comments
1	Is the staff wearing clean & complete uniform?	N/A	

2	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	No	
3	Any spillage or leakage found? If yes, then identify the area.	No	
4	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	No	
5	Are the green belts properly maintained?	No	
6	Are lubricant racks clean and full range of lubricants properly displayed?	No	
7	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	No	

### Equipment Condition (including CNG)

S #	Question	Response	Comments
1	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	No	
2	Are the dispensing units in proper working condition?	No	one is out of order
3	Voltage Stabilizers available and are in working order?	Yes	
4	If available, the Generator is in working order and kept clean?	Yes	
5	Is the Air compressor working Properly and has the Belt Guard in place?	Yes	

### Allied Facilities (Shop, Tyre Shop, Car Wash

S #	Question	Response	Comments
1	Food counter top, shelves & cabinets are clean and not damaged?	No	
2	Is shop Equipment working properly?	No	
3	Is store room properly maintained?	No	

4	Is Car wash & waiting room well maintained and clean?	N/A	
5	Is Oil Bay /Service area in good condition and kept clean?	No	
6	Is the tyre shop area clean and well maintained?	No	