



Report Name : Survey Response

Time : 2024-08-08 11:34:33

## HSE Standards

| S # | Question  | Response | Comments     |
|-----|---|----------|--------------|
| 1   | Are company approved safety signs/instructions in place?                                  | No       | need new one |
| 2   | Is the Gas Detector well placed & operative?  | N/A      |              |
| 3   | PPES for decantation of TLs and others  | No       |              |
| 4   | Are fire extinguishers available at site? How many and are they in working order?         | Yes      |              |
| 5   | Are Sand Buckets available & properly filled with dry sand?                               | Yes      |              |
| 6   | First Aid Box is available & filled with required Medicines?                              | N/A      |              |
| 7   | Is bonding cable available for decantation? Can you confirm it is used during deliveries? | Yes      |              |
| 8   | Is Emergency Cut off Switch working? Is it clearly marked?                                | Yes      |              |
| 9   | Any naked or open wiring found?   | Yes      |              |
| 10  | Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)                              | N/A      |              |

|    |   |     |  |
|----|---|-----|--|
| 11 | No visible spills                               | N/A |  |
| 12 | Is spill kit available?                         | Yes |  |
| 13 | Oil water separators are cleaned (if available) | Yes |  |

### Record Keeping / System Maintained

| S # | Question   | Response | Comments |
|-----|--|----------|----------|
| 1   | Is CNG Equipment Maintenance Record upto date and kept?                              | N/A      |          |
| 2   | Log book & the daily sales and stock register is properly maintained and up to date? | Yes      |          |
| 3   | Daily shop sales are being monitored and records kept?                               | N/A      |          |
| 4   | Updated Fuel & Lubricants prices displayed as communicated?                          | Yes      |          |

### Customer Services

| S # | Question   | Response | Comments |
|-----|--|----------|----------|
| 1   | Is front and rear wind screen offered to be wiped?           | No       |          |
| 2   | Is the meter shown again to customer once filling is done?   | Yes      |          |
| 3   | Is Staff courteous and welcomes the customers?               | Yes      |          |
| 4   | Is the meter shown to customer while filling up his vehicle? | Yes      |          |
| 5   | Is the staff thanking the customer with a smile?             | Yes      |          |

### Housekeeping

| S # | Question                                       | Response | Comments |
|-----|--|----------|----------|
| 1   | Is the staff wearing clean & complete uniform? | No       |          |

|   |  |     |  |
|---|--|-----|--|
| 2 | Any spillage or leakage found? If yes, then identify the area.                             | No  |  |
| 3 | Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean? | N/A |  |
| 4 | Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?            | Yes |  |
| 5 | Are the green belts properly maintained?   | Yes |  |
| 6 | Are lubricant racks clean and full range of lubricants properly displayed?                 | N/A |  |
| 7 | Is there any unauthorized banners, stickers, Promotion material & Decoration on site?      | N/A |  |

### Equipment Condition (including CNG)

| S # | Question   | Response | Comments |
|-----|--|----------|----------|
| 1   | Is the condition of main electric panel and switch board satisfactory? And no loose wiring | Yes      |          |
| 2   | Are the dispensing units in proper working condition?                                      | Yes      |          |
| 3   | Voltage Stabilizers available and are in working order?                                    | Yes      |          |
| 4   | If available, the Generator is in working order and kept clean?                            | Yes      |          |
| 5   | Is the Air compressor working Properly and has the Belt Guard in place?                    | N/A      |          |

### Allied Facilities (Shop, Tyre Shop, Car Wash

| S # | Question  | Response | Comments |
|-----|---|----------|----------|
| 1   | Food counter top, shelves & cabinets are clean and not damaged? | N/A      |          |
| 2   | Is shop Equipment working properly?                             | N/A      |          |
| 3   | Is store room properly maintained?                              | Yes      |          |

|   |  |     |  |
|---|--|-----|--|
| 4 | Is Car wash & waiting room well maintained and clean?      | Yes |  |
| 5 | Is Oil Bay /Service area in good condition and kept clean? | N/A |  |
| 6 | Is the tyre shop area clean and well maintained?           | N/A |  |