



Report Name : Survey Response

Time : 2024-05-08 16:11:56

HSE Standards

S #	Question	Response	Comments
1	Are company approved safety signs/instructions in place?	No	
2	Any naked or open wiring found?	No	
3	Is the Gas Detector well placed & operative?	N/A	
4	No visible spills	No	
5	PPES for decantation of TLs and others	No	
6	Are fire extinguishers available at site? How many and are they in working order?	Yes	
7	Are Sand Buckets available & properly filled with dry sand?	Yes	
8	First Aid Box is available & filled with required Medicines?	Yes	
9	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Yes	
10	Is Emergency Cut off Switch working? Is it clearly marked?	Yes	

11	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	N/A	
12	Is spill kit available?	N/A	
13	Oil water separators are cleaned (if available)	N/A	

Record Keeping / System Maintained

S #	Question	Response	Comments
1	Is CNG Equipment Maintenance Record upto date and kept?	N/A	CNG not available
2	Log book & the daily sales and stock register is properly maintained and up to date?	Yes	
3	Daily shop sales are being monitored and records kept?	N/A	
4	Updated Fuel & Lubricants prices displayed as communicated?	Yes	

Customer Services

S #	Question	Response	Comments
1	Is the meter shown again to customer once filling is done?	Yes	
2	Is Staff courteous and welcomes the customers?	Yes	
3	Is the meter shown to customer while filling up his vehicle?	Yes	
4	Is front and rear wind screen offered to be wiped?	Yes	
5	Is the staff thanking the customer with a smile?	Yes	

Housekeeping

S #	Question	Response	Comments
1	Any spillage or leakage found? If yes, then identify the area.	No	

2	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	No	
3	Is the staff wearing clean & complete uniform?	Yes	
4	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	Yes	
5	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	Yes	
6	Are the green belts properly maintained?	N/A	
7	Are lubricant racks clean and full range of lubricants properly displayed?	Yes	

Equipment Condition (including CNG)

S #	Question	Response	Comments
1	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	Yes	
2	Are the dispensing units in proper working condition?	Yes	
3	Voltage Stabilizers available and are in working order?	Yes	
4	If available, the Generator is in working order and kept clean?	Yes	
5	Is the Air compressor working Properly and has the Belt Guard in place?	N/A	CNG not available

Allied Facilities (Shop, Tyre Shop, Car Wash

S #	Question	Response	Comments
1	Food counter top, shelves & cabinets are clean and not damaged?	N/A	
2	Is shop Equipment working properly?	N/A	
3	Is store room properly maintained?	Yes	
4	Is Car wash & waiting room well maintained and clean?	Yes	

5	Is Oil Bay /Service area in good condition and kept clean?	N/A	
6	Is the tyre shop area clean and well maintained?	Yes	
7	for testing	N/A	
8	for testing 2	N/A	