



Report Name : Survey Response

Time : 2024-01-25 17:59:36

Allied Facilities (Shop, Tyre Shop, Car Wash

S #	Question	Response	Comments
1	Food counter top, shelves & cabnets are clean and not damaged?	No	
2	Is shop Equipment working properly?	Yes	
3	Is store room properly maintained?	Yes	
4	Is Car wash & waiting room well maintained and clean?	Yes	
5	Is Oil Bay /Service area in good condition and kept clean?	Yes	
6	Is the tyre shop area clean and well maintained?	Yes	

Customer Services

S #	Question	Response	Comments
1	Is Staff courteous and welcomes the customers?	Yes	
2	Is the meter shown to customer while filling up his vehicle?	Yes	
3	Is front and rear wind screen offered to be wiped?	Yes	

4	Is the meter shown again to customer once filling is done?	Yes	
5	Is the staff thanking the customer with a smile?	Yes	

### Equipment Condition (including CNG)

S #	Question	Response	Comments
1	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	Yes	
2	Are the dispensing units in proper working condition?	Yes	
3	Voltage Stabilizers available and are in working order?	Yes	
4	If available, the Generator is in working order and kept clean?	Yes	
5	Is the Air compressor working Properly and has the Belt Guard in place?	Yes	

### Housekeeping

S #	Question	Response	Comments
1	Is the staff wearing clean & complete uniform?	Yes	
2	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	Yes	
3	Any spillage or leakage found? If yes, then identify the area.	Yes	
4	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	Yes	
5	Are the green belts properly maintained?	Yes	
6	Are lubricant racks clean and full range of lubricants properly displayed?	Yes	
7	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	Yes	

## HSE Standards

S #	Question	Response	Comments
1	Are fire extinguishers available at site? How many and are they in working order?	Yes	
2	Are Sand Buckets available & properly filled with dry sand?	Yes	
3	First Aid Box is available & filled with required Medicines?	Yes	
4	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Yes	
5	Are company approved safety signs/instructions in place?	Yes	
6	Is Emergency Cut off Switch working? Is it clearly marked?	Yes	
7	Any naked or open wiring found?	Yes	
8	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	Yes	
9	Is the Gas Detector well placed & operative?	Yes	
10	No visible spills	Yes	
11	Is spill kit available?	Yes	
12	Oil water separators are cleaned (if available)	Yes	
13	PPES for decantation of TLs and others	Yes	

## Record Keeping / System Maintained

S #	Question	Response	Comments
1	Log book & the daily sales and stock register is properly maintained and up to date?	Yes	
2	Daily shop sales are being monitored and records kept?	Yes	

3	Updated Fuel & Lubricants prices displayed as communicated?	Yes	
4	Is CNG Equipment Maintenance Record upto date and kept?	Yes	