



Report Name : Survey Response

Time : 2024-01-02 16:27:10

Allied Facilities (Shop, Tyre Shop, Car Wash

S #	Question	Response	Comments
1	Food counter top, shelves & cabnets are clean and not damaged?	Array	
2	Food counter top, shelves & cabnets are clean and not damaged?	Array	
3	Food counter top, shelves & cabnets are clean and not damaged?	Array	
4	Food counter top, shelves & cabnets are clean and not damaged?	Array	
5	Food counter top, shelves & cabnets are clean and not damaged?	Yes	
6	Food counter top, shelves & cabnets are clean and not damaged?	Yes	
7	Food counter top, shelves & cabnets are clean and not damaged?	Yes	hi
8	Is shop Equipment working properly?	Array	
9	Is shop Equipment working properly?	Array	
10	Is shop Equipment working properly?	Array	
11	Is shop Equipment working properly?	Array	
12	Is shop Equipment working properly?	Yes	

13	Is shop Equipment working properly?	Yes	
14	Is shop Equipment working properly?	Yes	hellow
15	Is store room properly maintained?	Array	
16	Is store room properly maintained?	Array	
17	Is store room properly maintained?	Array	
18	Is store room properly maintained?	Array	
19	Is store room properly maintained?	Yes	
20	Is store room properly maintained?	Yes	
21	Is store room properly maintained?	Yes	
22	Is Car wash & waiting room well maintained and clean?	Array	
23	Is Car wash & waiting room well maintained and clean?	Array	
24	Is Car wash & waiting room well maintained and clean?	Array	
25	Is Car wash & waiting room well maintained and clean?	Array	
26	Is Car wash & waiting room well maintained and clean?	Yes	
27	Is Car wash & waiting room well maintained and clean?	Yes	
28	Is Car wash & waiting room well maintained and clean?	Yes	
29	Is Oil Bay /Service area in good condition and kept clean?	Array	
30	Is Oil Bay /Service area in good condition and kept clean?	Array	
31	Is Oil Bay /Service area in good condition and kept clean?	Array	
32	Is Oil Bay /Service area in good condition and kept clean?	Array	
33	Is Oil Bay /Service area in good condition and kept clean?	Yes	
34	Is Oil Bay /Service area in good condition and kept clean?	Yes	
35	Is Oil Bay /Service area in good condition and kept clean?	Yes	
36	Is the tyre shop area clean and well maintained?	Array	

37	Is the tyre shop area clean and well maintained?	Array	
38	Is the tyre shop area clean and well maintained?	Array	
39	Is the tyre shop area clean and well maintained?	Array	
40	Is the tyre shop area clean and well maintained?	Yes	
41	Is the tyre shop area clean and well maintained?	Yes	
42	Is the tyre shop area clean and well maintained?	Yes	
43	for testing 2	Array	
44	for testing 2	Array	
45	for testing 2	Array	
46	for testing 2	Array	
47	for testing 2	Yes	
48	for testing 2	Yes	
49	for testing 2	Yes	
50	for testing	Array	
51	for testing	Array	
52	for testing	Array	
53	for testing	Array	
54	for testing	Yes	
55	for testing	No	
56	for testing	Yes	

Customer Services

S #	Question	Response	Comments
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1	Is Staff courteous and welcomes the customers?	Array	
2	Is Staff courteous and welcomes the customers?	Array	
3	Is Staff courteous and welcomes the customers?	Array	
4	Is Staff courteous and welcomes the customers?	Array	
5	Is Staff courteous and welcomes the customers?	No	
6	Is Staff courteous and welcomes the customers?	No	
7	Is Staff courteous and welcomes the customers?	Yes	leo
8	Is the meter shown to customer while filling up his vehicle?	Array	
9	Is the meter shown to customer while filling up his vehicle?	Array	
10	Is the meter shown to customer while filling up his vehicle?	Array	
11	Is the meter shown to customer while filling up his vehicle?	Array	
12	Is the meter shown to customer while filling up his vehicle?	No	
13	Is the meter shown to customer while filling up his vehicle?	No	
14	Is the meter shown to customer while filling up his vehicle?	No	
15	Is front and rear wind screen offered to be wiped?	Array	
16	Is front and rear wind screen offered to be wiped?	Array	
17	Is front and rear wind screen offered to be wiped?	Array	
18	Is front and rear wind screen offered to be wiped?	Array	
19	Is front and rear wind screen offered to be wiped?	No	
20	Is front and rear wind screen offered to be wiped?	No	
21	Is front and rear wind screen offered to be wiped?	Yes	
22	Is the meter shown again to customer once filling is done?	Array	
23	Is the meter shown again to customer once filling is done?	Array	
24	Is the meter shown again to customer once filling is done?	Array	

25	Is the meter shown again to customer once filling is done?	Array	
26	Is the meter shown again to customer once filling is done?	No	
27	Is the meter shown again to customer once filling is done?	No	
28	Is the meter shown again to customer once filling is done?	No	world
29	Is the staff thanking the customer with a smile?	Array	
30	Is the staff thanking the customer with a smile?	Array	
31	Is the staff thanking the customer with a smile?	Array	
32	Is the staff thanking the customer with a smile?	Array	
33	Is the staff thanking the customer with a smile?	No	
34	Is the staff thanking the customer with a smile?	No	
35	Is the staff thanking the customer with a smile?	Yes	
36	Is the meter shown again to customer once filling is done?	Array	
37	Is the meter shown again to customer once filling is done?	Array	
38	Is the meter shown again to customer once filling is done?	Array	
39	Is the meter shown again to customer once filling is done?	Array	
40	Is the meter shown again to customer once filling is done?	No	
41	Is the meter shown again to customer once filling is done?	No	
42	Is the meter shown again to customer once filling is done?	No	world

Equipment Condition (including CNG)

S #	Question	Response	Comments
1	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	Array	
2	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	Array	

3	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	Array	
4	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	Array	
5	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	N/A	
6	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	N/A	
7	Is the condition of main electric panel and switch board satisfactory? And no loose wiring	No	
8	Are the dispensing units in proper working condition?	Array	
9	Are the dispensing units in proper working condition?	Array	
10	Are the dispensing units in proper working condition?	Array	
11	Are the dispensing units in proper working condition?	Array	
12	Are the dispensing units in proper working condition?	N/A	
13	Are the dispensing units in proper working condition?	N/A	
14	Are the dispensing units in proper working condition?	No	
15	Voltage Stabilizers available and are in working order?	Array	
16	Voltage Stabilizers available and are in working order?	Array	
17	Voltage Stabilizers available and are in working order?	Array	
18	Voltage Stabilizers available and are in working order?	Array	
19	Voltage Stabilizers available and are in working order?	N/A	
20	Voltage Stabilizers available and are in working order?	N/A	
21	Voltage Stabilizers available and are in working order?	No	
22	If available, the Generator is in working order and kept clean?	Array	

23	If available, the Generator is in working order and kept clean?	Array	
24	If available, the Generator is in working order and kept clean?	Array	
25	If available, the Generator is in working order and kept clean?	Array	
26	If available, the Generator is in working order and kept clean?	N/A	
27	If available, the Generator is in working order and kept clean?	N/A	
28	If available, the Generator is in working order and kept clean?	No	
29	Is the Air compressor working Properly and has the Belt Guard in place?	Array	
30	Is the Air compressor working Properly and has the Belt Guard in place?	Array	
31	Is the Air compressor working Properly and has the Belt Guard in place?	Array	
32	Is the Air compressor working Properly and has the Belt Guard in place?	Array	
33	Is the Air compressor working Properly and has the Belt Guard in place?	N/A	
34	Is the Air compressor working Properly and has the Belt Guard in place?	N/A	
35	Is the Air compressor working Properly and has the Belt Guard in place?	No	

Housekeeping

S #	Question	Response	Comments
1	Is the staff wearing clean & complete uniform?	Array	

2	Is the staff wearing clean & complete uniform?	Array	
3	Is the staff wearing clean & complete uniform?	Array	
4	Is the staff wearing clean & complete uniform?	Array	
5	Is the staff wearing clean & complete uniform?	Yes	hi
6	Is the staff wearing clean & complete uniform?	N/A	
7	Is the staff wearing clean & complete uniform?	Yes	
8	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	Array	
9	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	Array	
10	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	Array	
11	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	Array	
12	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	No	my
13	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	N/A	
14	Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean?	N/A	
15	Any spillage or leakage found? If yes, then identify the area.	Array	
16	Any spillage or leakage found? If yes, then identify the area.	Array	
17	Any spillage or leakage found? If yes, then identify the area.	Array	
18	Any spillage or leakage found? If yes, then identify the area.	Array	
19	Any spillage or leakage found? If yes, then identify the area.	N/A	name

20	Any spillage or leakage found? If yes, then identify the area.	N/A	
21	Any spillage or leakage found? If yes, then identify the area.	Yes	friend
22	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	Array	
23	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	Array	
24	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	Array	
25	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	Array	
26	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	No	is
27	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	N/A	
28	Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean?	No	
29	Are the green belts properly maintained?	Array	
30	Are the green belts properly maintained?	Array	
31	Are the green belts properly maintained?	Array	
32	Are the green belts properly maintained?	Array	
33	Are the green belts properly maintained?	N/A	moiz
34	Are the green belts properly maintained?	N/A	
35	Are the green belts properly maintained?	No	
36	Are lubricant racks clean and full range of lubricants properly displayed?	Array	
37	Are lubricant racks clean and full range of lubricants properly displayed?	Array	

38	Are lubricant racks clean and full range of lubricants properly displayed?	Array	
39	Are lubricant racks clean and full range of lubricants properly displayed?	Array	
40	Are lubricant racks clean and full range of lubricants properly displayed?	No	aqil
41	Are lubricant racks clean and full range of lubricants properly displayed?	N/A	
42	Are lubricant racks clean and full range of lubricants properly displayed?	N/A	
43	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	Array	
44	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	Array	
45	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	Array	
46	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	Array	
47	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	N/A	rasheed
48	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	N/A	
49	Is there any unauthorized banners, stickers, Promotion material & Decoration on site?	No	
50	Any spillage or leakage found? If yes, then identify the area.	Array	
51	Any spillage or leakage found? If yes, then identify the area.	Array	
52	Any spillage or leakage found? If yes, then identify the area.	Array	
53	Any spillage or leakage found? If yes, then identify the area.	Array	

54	Any spillage or leakage found? If yes, then identify the area.	N/A	name
55	Any spillage or leakage found? If yes, then identify the area.	N/A	
56	Any spillage or leakage found? If yes, then identify the area.	Yes	friend

HSE Standards

S #	Question	Response	Comments
1	Are fire extinguishers available at site? How many and are they in working order?	Array	
2	Are fire extinguishers available at site? How many and are they in working order?	Array	
3	Are fire extinguishers available at site? How many and are they in working order?	Array	
4	Are fire extinguishers available at site? How many and are they in working order?	Array	
5	Are fire extinguishers available at site? How many and are they in working order?	Yes	
6	Are fire extinguishers available at site? How many and are they in working order?	N/A	
7	Are fire extinguishers available at site? How many and are they in working order?	Yes	
8	Are Sand Buckets available & properly filled with dry sand?	Array	
9	Are Sand Buckets available & properly filled with dry sand?	Array	
10	Are Sand Buckets available & properly filled with dry sand?	Array	
11	Are Sand Buckets available & properly filled with dry sand?	Array	

12	Are Sand Buckets available & properly filled with dry sand?	Yes	
13	Are Sand Buckets available & properly filled with dry sand?	N/A	
14	Are Sand Buckets available & properly filled with dry sand?	Yes	
15	First Aid Box is available & filled with required Medicines?	Array	
16	First Aid Box is available & filled with required Medicines?	Array	
17	First Aid Box is available & filled with required Medicines?	Array	
18	First Aid Box is available & filled with required Medicines?	Array	
19	First Aid Box is available & filled with required Medicines?	Yes	
20	First Aid Box is available & filled with required Medicines?	No	
21	First Aid Box is available & filled with required Medicines?	Yes	
22	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Array	
23	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Array	
24	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Array	
25	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Array	
26	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	Yes	
27	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	No	

28	Is bonding cable available for decantation? Can you confirm it is used during deliveries?	No	
29	Are company approved safety signs/instructions in place?	Array	
30	Are company approved safety signs/instructions in place?	Array	
31	Are company approved safety signs/instructions in place?	Array	
32	Are company approved safety signs/instructions in place?	Array	
33	Are company approved safety signs/instructions in place?	Yes	
34	Are company approved safety signs/instructions in place?	No	
35	Are company approved safety signs/instructions in place?	No	
36	Is Emergency Cut off Switch working? Is it clearly marked?	Array	
37	Is Emergency Cut off Switch working? Is it clearly marked?	Array	
38	Is Emergency Cut off Switch working? Is it clearly marked?	Array	
39	Is Emergency Cut off Switch working? Is it clearly marked?	Array	
40	Is Emergency Cut off Switch working? Is it clearly marked?	Yes	
41	Is Emergency Cut off Switch working? Is it clearly marked?	No	
42	Is Emergency Cut off Switch working? Is it clearly marked?	No	
43	Any naked or open wiring found?	Array	
44	Any naked or open wiring found?	Array	
45	Any naked or open wiring found?	Array	
46	Any naked or open wiring found?	Array	
47	Any naked or open wiring found?	Yes	

48	Any naked or open wiring found?	No	
49	Any naked or open wiring found?	N/A	
50	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	Array	
51	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	Array	
52	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	Array	
53	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	Array	
54	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	Yes	
55	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	No	
56	Is any Abnormality found in CNG (e.g. Smell, noise, Leakage)	N/A	
57	Is the Gas Detector well placed & operative?	Array	
58	Is the Gas Detector well placed & operative?	Array	
59	Is the Gas Detector well placed & operative?	Array	
60	Is the Gas Detector well placed & operative?	Array	
61	Is the Gas Detector well placed & operative?	Yes	
62	Is the Gas Detector well placed & operative?	No	
63	Is the Gas Detector well placed & operative?	No	
64	No visible spills	Array	
65	No visible spills	Array	
66	No visible spills	Array	
67	No visible spills	Array	

68	No visible spills	Yes	
69	No visible spills	No	
70	No visible spills	No	
71	Is spill kit available?	Array	
72	Is spill kit available?	Array	
73	Is spill kit available?	Array	
74	Is spill kit available?	Array	
75	Is spill kit available?	Yes	
76	Is spill kit available?	No	
77	Is spill kit available?	No	
78	Oil water separators are cleaned (if available)	Array	
79	Oil water separators are cleaned (if available)	Array	
80	Oil water separators are cleaned (if available)	Array	
81	Oil water separators are cleaned (if available)	Array	
82	Oil water separators are cleaned (if available)	Yes	
83	Oil water separators are cleaned (if available)	Yes	
84	Oil water separators are cleaned (if available)	No	
85	PPES for decantation of TLs and others	Array	
86	PPES for decantation of TLs and others	Array	
87	PPES for decantation of TLs and others	Array	
88	PPES for decantation of TLs and others	Array	
89	PPES for decantation of TLs and others	Yes	
90	PPES for decantation of TLs and others	Yes	
91	PPES for decantation of TLs and others	No	

92	Are company approved safety signs/instructions in place?	Array	
93	Are company approved safety signs/instructions in place?	Array	
94	Are company approved safety signs/instructions in place?	Array	
95	Are company approved safety signs/instructions in place?	Array	
96	Are company approved safety signs/instructions in place?	Yes	
97	Are company approved safety signs/instructions in place?	No	
98	Are company approved safety signs/instructions in place?	No	
99	Is the Gas Detector well placed & operative?	Array	
100	Is the Gas Detector well placed & operative?	Array	
101	Is the Gas Detector well placed & operative?	Array	
102	Is the Gas Detector well placed & operative?	Array	
103	Is the Gas Detector well placed & operative?	Yes	
104	Is the Gas Detector well placed & operative?	No	
105	Is the Gas Detector well placed & operative?	No	
106	PPES for decantation of TLs and others	Array	
107	PPES for decantation of TLs and others	Array	
108	PPES for decantation of TLs and others	Array	
109	PPES for decantation of TLs and others	Array	
110	PPES for decantation of TLs and others	Yes	
111	PPES for decantation of TLs and others	Yes	
112	PPES for decantation of TLs and others	No	

Record Keeping / System Maintained

S #	Question	Response	Comments
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1	Log book & the daily sales and stock register is properly maintained and up to date?	Array	
2	Log book & the daily sales and stock register is properly maintained and up to date?	Array	
3	Log book & the daily sales and stock register is properly maintained and up to date?	Array	
4	Log book & the daily sales and stock register is properly maintained and up to date?	Array	
5	Log book & the daily sales and stock register is properly maintained and up to date?	N/A	hi
6	Log book & the daily sales and stock register is properly maintained and up to date?	N/A	hello
7	Log book & the daily sales and stock register is properly maintained and up to date?	Yes	
8	Daily shop sales are being monitored and records kept?	Array	
9	Daily shop sales are being monitored and records kept?	Array	
10	Daily shop sales are being monitored and records kept?	Array	
11	Daily shop sales are being monitored and records kept?	Array	
12	Daily shop sales are being monitored and records kept?	No	hel
13	Daily shop sales are being monitored and records kept?	No	my
14	Daily shop sales are being monitored and records kept?	Yes	
15	Is CNG Equipment Maintenance Record upto date and kept?	Array	
16	Is CNG Equipment Maintenance Record upto date and kept?	Array	
17	Is CNG Equipment Maintenance Record upto date and kept?	Array	
18	Is CNG Equipment Maintenance Record upto date and kept?	Array	

19	Is CNG Equipment Maintenance Record upto date and kept?	No	hm
20	Is CNG Equipment Maintenance Record upto date and kept?	N/A	
21	Is CNG Equipment Maintenance Record upto date and kept?	Yes	
22	Updated Fuel & Lubricants prices displayed as communicated?	Array	
23	Updated Fuel & Lubricants prices displayed as communicated?	Array	
24	Updated Fuel & Lubricants prices displayed as communicated?	Array	
25	Updated Fuel & Lubricants prices displayed as communicated?	Array	
26	Updated Fuel & Lubricants prices displayed as communicated?	No	hk
27	Updated Fuel & Lubricants prices displayed as communicated?	Yes	name
28	Updated Fuel & Lubricants prices displayed as communicated?	Yes	