



Report Name : Survey Response

Time : 2024-01-02 16:26:22

Allied Facilities (Shop, Tyre Shop, Car Wash

| S # | Question | Response | Comments |
|-----|---|----------|----------|
| 1 | Food counter top, shelves & cabinets are clean and not damaged? | Yes | hi |
| 2 | Is shop Equipment working properly? | Yes | |
| 3 | Is store room properly maintained? | Yes | |
| 4 | Is Car wash & waiting room well maintained and clean? | Yes | |
| 5 | Is Oil Bay /Service area in good condition and kept clean? | Yes | |
| 6 | Is the tyre shop area clean and well maintained? | Yes | |
| 7 | for testing | Yes | |
| 8 | for testing 2 | Yes | |

Customer Services

| S # | Question | Response | Comments |
|-----|--|----------|----------|
| 1 | Is the meter shown again to customer once filling is done? | No | |

| | | | |
|---|--|----|-------|
| 2 | Is Staff courteous and welcomes the customers? | No | helow |
| 3 | Is the meter shown to customer while filling up his vehicle? | No | world |
| 4 | Is front and rear wind screen offered to be wiped? | No | |
| 5 | Is the staff thanking the customer with a smile? | No | |

Equipment Condition (including CNG)

| S # | Question | Response | Comments |
|-----|--|----------|----------|
| 1 | Is the condition of main electric panel and switch board satisfactory? And no loose wiring | N/A | |
| 2 | Are the dispensing units in proper working condition? | N/A | |
| 3 | Voltage Stabilizers available and are in working order? | N/A | |
| 4 | If available, the Generator is in working order and kept clean? | N/A | |
| 5 | Is the Air compressor working Properly and has the Belt Guard in place? | N/A | |

Housekeeping

| S # | Question | Response | Comments |
|-----|--|----------|----------|
| 1 | Any spillage or leakage found? If yes, then identify the area. | N/A | |
| 2 | Is the staff wearing clean & complete uniform? | Yes | |
| 3 | Equipment, Oil Separator, Building, Fixtures, Fittings, Windows and Rest Rooms kept clean? | No | |
| 4 | Is the Car Wash Area, Tyre Shop Area, Oil Change Bay, and forecourt kept clean? | Yes | |
| 5 | Are the green belts properly maintained? | No | |
| 6 | Are lubricant racks clean and full range of lubricants properly displayed? | N/A | |

| | | | |
|---|---|-----|--|
| 7 | Is there any unauthorized banners, stickers, Promotion material & Decoration on site? | Yes | |
|---|---|-----|--|

HSE Standards

| S # | Question | Response | Comments |
|-----|---|----------|----------|
| 1 | Are company approved safety signs/instructions in place? | No | |
| 2 | Is the Gas Detector well placed & operative? | N/A | |
| 3 | Is the Gas Detector well placed & operative? | N/A | |
| 4 | PPES for decantation of TLs and others | N/A | |
| 5 | Are fire extinguishers available at site? How many and are they in working order? | Yes | |
| 6 | Are Sand Buckets available & properly filled with dry sand? | No | |
| 7 | First Aid Box is available & filled with required Medicines? | N/A | |
| 8 | Is bonding cable available for decantation? Can you confirm it is used during deliveries? | Yes | |
| 9 | Is Emergency Cut off Switch working? Is it clearly marked? | N/A | |
| 10 | Any naked or open wiring found? | Yes | |
| 11 | Is any Abnormality found in CNG (e.g. Smell, noise, Leakage) | No | |
| 12 | No visible spills | No | |
| 13 | Is spill kit available? | No | |
| 14 | Oil water separators are cleaned (if available) | No | |

Record Keeping / System Maintained

| S # | Question | Response | Comments |
|-----|----------|----------|----------|
|-----|----------|----------|----------|

| | | | |
|---|--|-----|--|
| 1 | Is CNG Equipment Maintenance Record upto date and kept? | N/A | |
| 2 | Log book & the daily sales and stock register is properly maintained and up to date? | Yes | |
| 3 | Daily shop sales are being monitored and records kept? | Yes | |
| 4 | Updated Fuel & Lubricants prices displayed as communicated? | N/A | |