IBM Applied Data Science Capstone

Opening a New Shopping Mall in Manchester, UK.

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Introduction

For many shoppers, visiting shopping malls is a great way to relax and enjoy themselves during weekends and holidays. They can do grocery shopping, dine at restaurants, shop at various fashion outlets, watch movies, and perform many more activities. Shopping malls are like a one-stop destination for all types of shoppers. For retailers, the central location and the large crowd at the shopping malls provide a great distribution channel to market their products and services. Property developers are also taking advantage of this trend to build more shopping malls to cater to demand. As a result, there are many shopping malls in the city of Manchester and many more are being built. Opening shopping malls allow property developers to earn consistent rental income. Of course, as with any business decision, opening a new shopping mall requires serious consideration and is a lot more complicated than it seems. Particularly, the location of the shopping mall is one of the most important decisions that will determine whether the mall will be a success or a failure.

Business Problem

The objective of this capstone project is to analyze and select the best locations in the city of Manchester to open a new shopping mall. Using data science methodology and machine learning techniques like clustering, this project aims to provide solutions to answer the business question: In the city of Manchester, if a property developer is looking to open a new shopping mall, where would you recommend that they open it?

Target Audience of this Project

This project is particularly useful to property developers and investors looking to open or invest in new shopping malls in one of the biggest cities in the UK i.e. Manchester. According to the India Times "Like other cities of the UK, it shouldn't come as a surprise that Manchester, too, is home to a pretty good shopping scene. After all, the city's long-running reign as the epicenter of business activities is well known. But for a neophyte, it could prove to be a tad hard to figure out exactly where to go for a worthy shopping experience."

Data

To solve the problem, the following data is required:

- List of Neighborhoods in Manchester. This defines the scope of this project, which is confined to the city of Manchester, located in UK at the Northwestern Europe.
- Latitude and Longitude coordinates of those neighborhoods. This is required to plot the map and get the venue data.
- Venue Data, particularly data related to shopping malls. This data will be used in clustering on the neighborhoods.

Sources of Data and Ways of Extraction:

This Wikipedia Page https://en.wikipedia.org/wiki/Category:Areas_of_Manchester contains a list of neighborhoods in Manchester with a total of 69 Neighborhoods. Web scraping techniques are used to extract the data from the Wikipedia page, with the help of Python requests and beautifulsoup packages. Then the geographical coordinates of the neighborhoods are received using Python Geocoder package which will provide us with the latitude and longitude coordinates of the neighborhoods. After that, Foursquare API is used to get the venue data for those neighborhoods. Foursquare has one of the largest databases of 105+ million places and is used by over 125,000 developers. Foursquare API provides many categories of the venue data, we are particularly interested in the Shopping Mall category to help us solve the business problem put forward. This is a project that will make use of many data science skills, from web scraping (Wikipedia), working with API (Foursquare), data cleaning, data wrangling, to machine learning (K-means clustering) and map visualization (Folium). In the next section, we will present the Methodology section where we will discuss the steps taken in this project, the data analysis that we did, and the machine learning technique that was used.

Methodology

Firstly, we need to get the list of neighborhoods in the city of Manchester. Fortunately, the list is available in the Wikipedia page "https://en.wikipedia.org/wiki/Category:Areas_of_Manchester". We will do web scraping using Python requests and beautifulsoup packages to extract the list of neighborhoods data. However, this is just a list of names. We need to get the geographical coordinates in the form of latitude and longitude to be able to use Foursquare API. To do so, we will use the wonderful Geocoder package that will allow us to convert address into geographical coordinates in the form of latitude and longitude. After gathering the data, we will populate the data into a pandas DataFrame and then visualize the neighborhoods in a map using Folium package. This allows us to perform a sanity check to make sure that the geographical coordinates data returned by Geocoder are correctly plotted in the city of Manchester. Next, we will use Foursquare API to get the top 100 venues that are within a radius of 2000 meters. We need to register a Foursquare Developer Account to obtain the Foursquare ID and Foursquare secret key. We then make API calls to Foursquare passing in the geographical coordinates of the neighborhoods in a Python loop. Foursquare will return the venue data in JSON format and we will extract the venue name, venue category, venue latitude and longitude. With the data, we can check how many venues were returned for each neighborhood and examine how many unique categories can be curated from all the returned venues. Then, we will analyze each neighborhood by grouping the rows by neighborhood and taking the mean of the frequency of occurrence of each venue category. By doing so, we are also preparing the data for use in clustering. Since we are analyzing the "Shopping Mall" data, we will filter the "Shopping Mall" as venue category for the neighborhoods. Lastly, we will perform clustering on the data by using k-means clustering. K-means clustering algorithm identifies k number of centroids, and then allocates every data point to the nearest cluster, while keeping the centroids as small as possible. It is one of the simplest and popular unsupervised machine learning algorithms and is particularly suited to solve the problem for this project. We will cluster the neighborhoods into 3 clusters based on their frequency of occurrence for "Shopping Mall". The results will allow us to identify which neighborhoods have higher concentration of shopping malls while which neighborhoods have fewer number of shopping malls. Based on the occurrence of shopping malls in different neighborhoods, it will help us to answer the question as to which neighborhoods are most suitable to open new shopping malls.

Results

The results from the k-means clustering show that we can categorize the neighborhoods into 3 clusters based on the frequency of occurrence for "Shopping Mall":

- Cluster 0: Neighborhoods with moderate number of shopping malls
- Cluster 1: Neighborhoods with low number to no existence of shopping malls
- Cluster 2: Neighborhoods with high concentration of shopping malls

The results of the clustering are visualized in the map below with cluster 0 in red color, cluster 1 in purple color, and cluster 2 in mint green color.
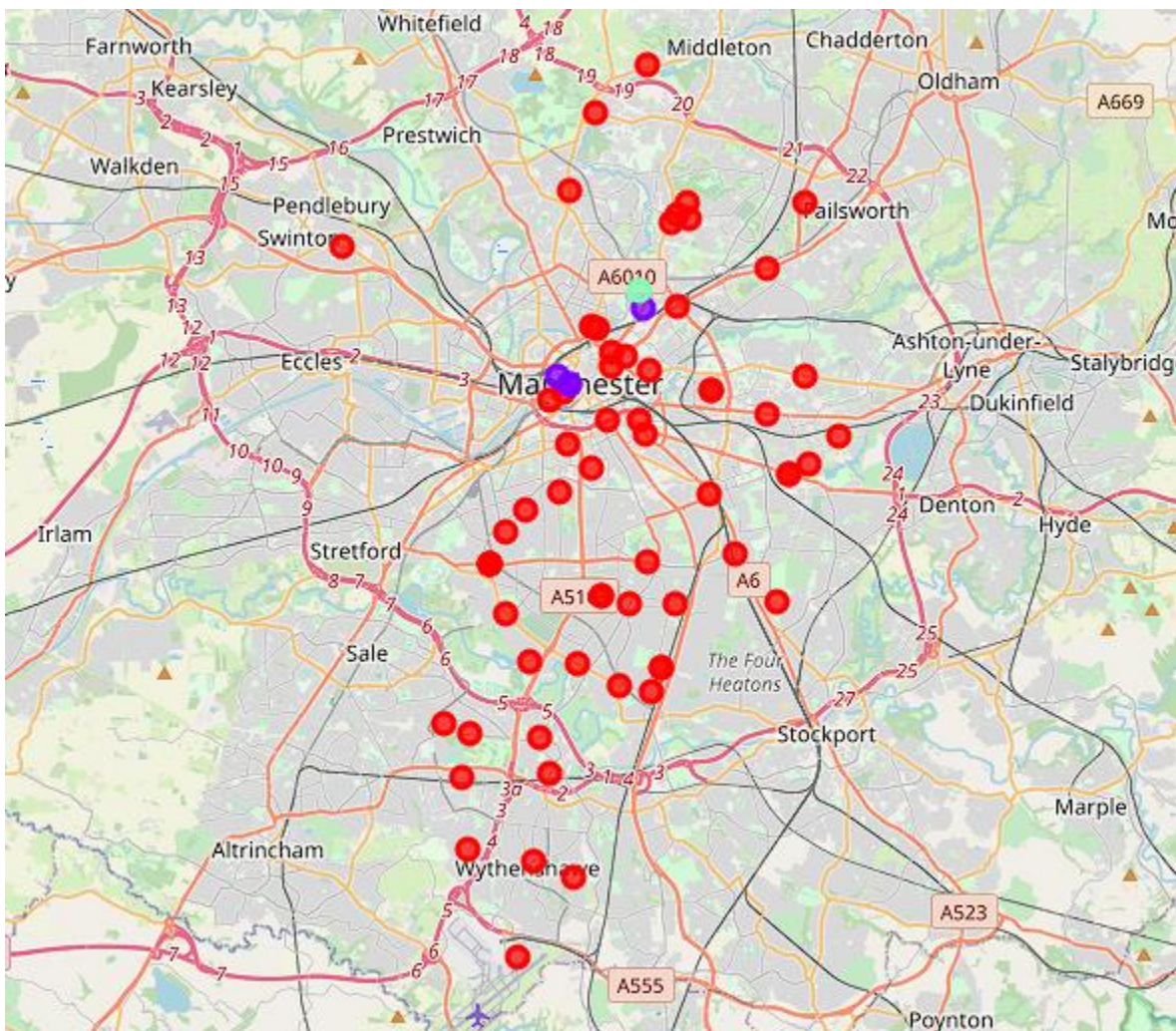
Discussion

As observations noted from the map in the Results section, most of the shopping malls are concentrated in the central area of Manchester city, with the highest number in cluster 2 and moderate number in cluster 0. On the other hand, cluster 1 has very low number to no shopping mall in the neighborhoods. This represents a great opportunity and high potential areas to open new shopping malls as there is very little to no competition from existing malls. Meanwhile, shopping malls in cluster 2 are likely suffering from intense competition due to oversupply and high concentration of shopping malls. From another perspective, the results also show that the oversupply of shopping malls mostly happened in the central area of the city, with the suburb area still have very few shopping malls. Therefore, this project recommends property developers to capitalize on these findings to open new shopping malls in neighborhoods in cluster 1 with little to no competition. Property developers with unique selling propositions to stand out from the competition can also open new shopping malls in neighborhoods in cluster 0 with moderate competition. Lastly, property developers are advised to avoid neighborhoods in cluster 2 which already have high concentration of shopping malls and suffering from intense competition. Limitations and Suggestions for Future Research In this project, we only consider one factor i.e. frequency of occurrence of shopping malls, there are other factors such as population and income of residents that could influence the location decision of a new shopping mall. However, to the best knowledge of this researcher such data are not available to the neighborhood level required by this project. Future research could devise a methodology to estimate such data to be used in the clustering algorithm to determine the preferred locations to open a new shopping mall. In addition, this project made use of the free Sandbox Tier Account of Foursquare API that came with limitations as to the number of API calls and results returned. Future research could make use of paid account to bypass these limitations and obtain more results.

Conclusion

In this project, we have gone through the process of identifying the business problem, specifying the data required, extracting and preparing the data, performing machine learning by clustering the data into 3 clusters based on their similarities, and lastly providing recommendations to the relevant stakeholders i.e. property developers and investors regarding the best locations to open a new shopping mall. To answer the business question that was raised in the introduction section, the answer proposed by this project is: The neighborhoods in cluster 1 are the most preferred locations to open a new shopping mall. The findings of this project will help the relevant stakeholders to capitalize on the opportunities on high potential locations while avoiding overcrowded areas in their decisions to open a new shopping mall.

References

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